

Greater Dandenong City Council

Annual Plan 2025–26

Acknowledgement of Country

Greater Dandenong City Council acknowledges and pays respects to the Bunurong people of the Kulin Nation, as the Traditional Custodians of the lands and waters in and around Greater Dandenong.

We value and recognise local Aboriginal and Torres Strait Islander Cultures, heritage, and connection to land as a proud part of a shared identity for Greater Dandenong.

Greater Dandenong City Council pays respect to Elders past and present and recognises their importance in maintaining knowledge, traditions, and Culture in our Community.

Greater Dandenong City Council also respectfully acknowledges the Bunurong Land Council as the Registered Aboriginal Party responsible for managing the Aboriginal Cultural heritage of the land and waters where Greater Dandenong is situated.



Strategic Objective 1:

A socially connected, safe and healthy city

1. Build the capacity of the community to lead safe, active and healthy lifestyles through all stages of life

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 1.1 Continue to implement and review the Make Your Move Strategy informed by community engagement activities, data and statistics | Safe, Active and Connected communities | ■ ● ◆ |
| 1.2 Develop and implement an updated Positive Ageing Strategy to ensure older people are supported, valued and remain active members of the community | Community Care | ■ ● ◆ |
| 1.3 Commence development of an integrated Children, Youth and Families Strategy | Community Wellbeing | ■ ● ◆ |
| 1.4 Develop and implement a Community Safety Action Plan | Safe, Active and Connected Communities | ■ ● ◆ |
| 1.5 Review and navigate Council's role in Aged and Disability Services in response to the National Aged Care Reforms | Community Care | ● |

2. Foster greater collaboration and partnerships with local agencies to address key health and wellbeing needs in the community

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| 2.1 Implement an outcomes measurement framework to improve the outcomes and impact of the Community Grants Program | Safe, Active and Connected Communities | ● |
| 2.2 Pro-actively build and maintain partnerships with existing and potential local stakeholders and networks to improve community wellbeing | Strategic Growth and Advocacy | ◆ |

Strategic Objective 1: **A socially connected, safe and healthy city**

3. Deliver and support initiatives that raise community awareness of gambling, harmful alcohol, tobacco/vaping and other drugs use

| Actions | Department | Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
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| 3.1 Implement the Alcohol Harm Prevention and Management Framework and Action Plan | Safe, Active and Connected Communities | ■ ● ◆ |

4. Strengthen our commitment to the equitable participation and inclusion of people with a disability and their carers within our community

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| 4.1 Develop and implement Council's new Disability Action Plan | Community Care | ■ ● ◆ |
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5. Create and maintain safe, inclusive and well-designed public spaces and streetscapes that encourage community participation and expression

| Actions | Department | Council's Role |
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| | | <div>■ Advocate</div> <div>● Deliver</div> <div>◆ Partner</div> <div>▲ Regulate</div> |
| 5.1 Renew and upgrade streetscapes and open space areas as part of Council's annual Capital Works Program | Major Projects | ● |
| 5.2 Implement the Road Safety Infrastructure Upgrade Program | Transport and Civil Development | ● |
| 5.3 Implement the Springvale Pedestrian Wayfinding S1 | Business Development and Investment | ● |
| 5.4 Seek State and Federal Government Grant funding for Road Safety and Active Transport Infrastructure (such as Blackspot funding) | Transport and Civil Development | ■ ● ◆ |
| 5.5 Maintain an effective Closed Circuit Television (CCTV) network to deter crime and anti-social behaviour and promote access to public spaces | Safe, Active and Connected Communities | ● |
| 5.6 Plan and deliver an annual forum on Crime Prevention and Safety | Safe, Active and Connected Communities | ● ◆ |
| 5.7 Review and amend Council's Local Laws to improve relevance and effectiveness to manage community safety and public amenity issues | Community Amenity | ● |
| 5.8 Develop and implement the Domestic Animal Management Plan 2025–29 | Community Amenity | ● |
| 5.9 Improve the strategic direction of Council's community facilities and hubs | Creative and Engaged City | ● |

6. Connect and support the community through education and promotion, working with local partners to address and prevent family violence

| Actions | Department | Council's Role <div> ■ Advocate ● Deliver ◆ Partner ▲ Regulate </div> |
|---|-------------------------------|---|
| 6.1 Promote local services and support the implementation of initiatives to address gender equity and prevent family violence within the municipality | Strategic Growth and Advocacy | ● ◆ |

7. Improve access to core services for those experiencing disadvantage and vulnerability in the community to support improved social, physical and mental wellbeing

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| 7.1 Evaluate and expand the Fee for Service Vaccination Program to increase access to vaccines unavailable through the National Immunisation Program | Community Wellbeing | ● |
| 7.2 Review and evaluate the Maternal and Child Health Key Ages and Stages group visits that support increased engagement for late-stage visits | Community Wellbeing | ● |
| 7.3 Continue to implement the Fair Access Policy | Safe, Active and Connected Communities | ■ ● ◆ |
| 7.4 Continue to deliver the Community Connector Program to provide targeted support and connections to local services particularly for those from migrant and refugee backgrounds | Strategic Growth and Advocacy | ■ ● |

8. Advocate for an increase in services for those experiencing poverty, and homelessness

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| 8.1 Undertake advocacy to advance strategies to reduce poverty and improve social equity in Greater Dandenong | Strategic Growth and Advocacy | ■ |
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Strategic Objective 2:

A city that respects and celebrates diversity, our history and the arts

1. Deliver and attract high-quality events, programs and initiatives that position the city as an arts and cultural destination

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 1.1 Develop more strategic partnership and sponsorship opportunities for Council's annual events program | Community Wellbeing | ● |
| 1.2 Build the capacity of the community to deliver high quality community events | Community Wellbeing | ● |

2. Advocate for and assist People Seeking Asylum and Refugees living in the community

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| 2.1 Support and advocate for the rights of People Seeking Asylum and Refugees as part of the 'Back Your Neighbour' campaign | Strategic Growth and Advocacy | ■ ● |
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3. Advance the process of Reconciliation and support First Nations people to enable self-determination

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| 3.1 Develop the new Reconciliation Action Plan and commence implementation | Strategic Growth and Advocacy | ■ ● ◆ |
| 3.2 Work with Bunurong Land Council and the wider local Aboriginal community to advance Reconciliation | Strategic Growth and Advocacy | ● ◆ |

Strategic Objective 2: **A city that respects and celebrates diversity, our history and the arts**

4. Promote arts, culture and heritage to enrich and support the City's growth and development

| Actions | Department | Council's Role <div> ■ Advocate ● Deliver ◆ Partner ▲ Regulate </div> |
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| 4.1 Develop and implement a new strategic plan to guide Arts, Culture and Heritage in the City of Greater Dandenong | Creative and Engaged City | ● |
| 4.2 Review the Library Strategy 2022–26 and develop an updated strategic plan to guide library services | Creative and Engaged City | ● |
| 4.3 Review and implement the strategic and operational plan for the Dandenong New Art redevelopment | Creative and Engaged City | ● |
| 4.4 Undertake a planning scheme amendment to update/correct the existing sites contained within the Heritage Overlay | Strategic and Environmental Planning | ▲ |

5. Improve access and use of Council's arts, cultural and community facilities to support improved community connection, participation and lifelong learning

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| 5.1 Develop and implement the Community Hubs Framework to guide the planning, delivery and activation of the Springvale and Keysborough Community Hubs | Creative and Engaged City | ● |
| 5.2 Continue to maximise the use and performance of Council's community facilities | Creative and Engaged City | ● |
| 5.3 Continue aligning the Community Grants Program with Council plan priorities and evolving community needs | Safe, Active and Connected Communities | ● |



Strategic Objective 3:

A city of accessible, vibrant, centres and places

1. Provide quality community facilities and amenity improvements that meet the current and future needs of our city

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 1.1 Develop and implement the facility management and operating model for Dandenong Wellbeing Centre | Safe, Active and Connected Communities | ● |
| 1.2 Explore partnerships to maximise the sustained performance and efficiency of Council's animal pound service | Community Amenity | ● ◆ |
| 1.3 Renew and upgrade community facilities as part of Council's annual Capital Works Program | Major Projects | ● |

2. Increase quality, affordable and social housing options with short-term and long-term options to improve supply and provide support to those on low incomes

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| 2.1 Develop a new Housing Strategy | Strategic and Environmental Planning | ■ ▲ |
| 2.2 Undertake advocacy to develop an innovative and sustainable housing initiative on Council-owned land | Strategic Growth and Advocacy | ■ |

3. Improve liveability and civic pride through placemaking initiatives that attract and retain businesses, residents and visitors

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| 3.1 Undertake placemaking initiatives across activity centres to enhance place experience and improve sense of pride and belonging | Business Development and Investment | ● |
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Strategic Objective 3: **A city of accessible, vibrant, centres and places**

4. Plan for and support an accessible and active transport network which optimises connectivity and accelerates growth

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 4.1 Provide strategic transport advice to major development projects and infrastructure projects | Transport and Civil Development | ◆ |
| 4.2 Administer heavy vehicle permitting processes in a proactive manner to enable uptake and realisation of advances in commercial vehicle capabilities | Transport and Civil Development | ◆ |
| 4.3 Advocate for key strategic transport network upgrades to accelerate growth | Transport and Civil Development | ■ |
| 4.4 Manage and implement renewal programs to ensure renewal projects meet modern capacity and functionality standards | Transport and Civil Development | ● |
| 4.5 Implement the Active Transport Infrastructure Program | Transport and Civil Development | ● |



Strategic Objective 4:

A green city committed to a sustainable future

1. Enhance our tree canopy cover and urban forests and promote participation in protecting biodiversity values

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 1.1 Undertake a bi-annual canopy coverage audit and develop a strategic public tree planting program | Strategic and Environmental Planning | ● |
| 1.2 Implement the Greening Our City: Urban Tree Strategy | Infrastructure Services | ● |
| 1.3 Deliver the Geo Tree Scan Project to quantify tree canopy cover for the municipality and monitor tree removals | Strategic Growth and Advocacy | ● |
| 1.4 Implement the Biodiversity Action Plan, bushland maintenance and education programs | Infrastructure Services | ● |

2. Manage stormwater and protect waterways alongside partners to improve water quality and reduce threats to public and environmental health

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| 2.1 Implement the new Gross Pollutant Trap Centre Kirkham Road | Transport and Civil Development | ● |
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3. Increase the quantity and quality of diverse and accessible open spaces across the city

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| 3.1 Develop a new Playground Strategy and implement the Open Space Strategy via CIP funding | Strategic and Environmental Planning | ■ ● |
| 3.2 Deliver passive and recreational open spaces through Council's annual Capital Works Program | Major Projects | ● |

Strategic Objective 4: **A green city committed to a sustainable future**

4. Transition to a resilient, net zero carbon emission city prepared for the social, environmental and health impacts of climate change

| Actions | Department | Council's Role |
|--|--------------------------------------|--|
| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 4.1 Implement the Electric Vehicle (EV) Transition Plan | Infrastructure Services | ● |
| 4.2 Prepare an updated Fleet Decarbonisation Analysis | Infrastructure Services | ● |
| 4.3 Implement the Gas and Fleet Transition Plans and implement sustainability strategies | Strategic and Environmental Planning | ■ ● |

5. Support local business and industry to enhance resilience to climate change and accelerate transition to a net zero economy

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| 5.1 Advocate for and support the business sector in reducing emissions through electrification, energy efficient upgrades, circular economy and other methods | Strategic and Environmental Planning | ■ |
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6. Provide, promote and advocate for a range of transport options for residents and business, to reduce carbon emissions and build resilience to the impacts of climate change

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| 6.1 Advocate in partnership with regional bodies for public transport improvements and reform (Dandenong Station upgrade/ bus service review etc.) | Transport and Civil Development | ■ |
| 6.2 Advocate for key strategic transport network upgrades to improve transport options (Djerring Trail etc.) | Transport and Civil Development | ■ |

Strategic Objective 5:

A city that supports business, entrepreneurship, quality education and employment outcomes

1. Attract investment to ensure the sustainability, viability and growth of Greater Dandenong and its major activity centres to provide employment, housing and liveability outcomes

| Actions | Department | Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
|---|-------------------------------------|--|
| 1.1 Develop and implement Investment initiatives highlighting the unique strengths of activity centres and industrial precincts to attract investors and support economic growth | Business Development and Investment | ● |
| 1.2 Deliver the Business Permit Support Service, advocate to reduce regulatory barriers and address challenges identified through the Business Engagement Program that impede business growth | Business Development and Investment | ■ ● |

2. Partner with the manufacturing sector within the city to secure the economy and maintain future employment opportunities

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| 2.1 Partner with local manufacturers and industry organisations through the Business Engagement Program to strengthen the economy and enhance future employment opportunities | Business Development and Investment | ◆ |
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Strategic Objective 5: **A city that supports business, entrepreneurship, quality education and employment outcomes**

3. Support engagement in learning, skill development and employment pathways to improve social, economic and environmental outcomes

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| 3.1 Develop and implement the Economy and Place Strategy | Business Development and Investment | ■ ● ◆ |
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4. Continue the focus on collaborative business partnerships, supporting work readiness and promoting local jobs for local people

| Actions | Department | Council's Role |
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| | | ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
| 4.1 Develop partnerships with local education providers, industry organisations and business associations | Business Development and Investment | ◆ |
| 4.2 Collaborate with local job providers and community organisations to pursue employment pathways for our local community | Business Development and Investment | ◆ |

5. Continue to facilitate active participation of young people in the community to enhance leadership and personal development opportunities

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| 5.1 Undertake skill development initiatives to enhance future employment opportunities | Community Wellbeing | ● |
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Strategic Objective 6:

A Council that demonstrates leadership, responsible use of public resources and a commitment to investing in the community

1. Capture the diverse voices of our community through respectful and inclusive engagement opportunities to inform Council decision making

| Actions | Department | Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate |
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| 1.1 Run authentic, accessible community consultations for our community to influence programs and projects | Communications and Customer Experience | ● |

2. Recognise the rights of children and young people and ensure their voices are valued, respected and celebrated

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| 2.1 Increase awareness of child safety and strengthen initiatives across all Council operations | Governance, Legal and Risk | ● |
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3. Manage Council's resources effectively and efficiently to ensure financial and service sustainability

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| 3.1 Implement the Service Review Framework | Strategic Growth and Advocacy | ● |
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Strategic Objective 6: **A Council that demonstrates leadership, responsible use of public resources and a commitment to investing in the community**

4. Renew and maintain infrastructure and facilities that are sustainable, fit for purpose and based on condition and community need

| Actions | Department | Council's Role <div> ■ Advocate ● Deliver ◆ Partner ▲ Regulate </div> |
|--|-------------------------------|---|
| 4.1 Maintain, renew and upgrade buildings and infrastructure as part of Council's annual Capital Works Program | Major Projects | ● |
| 4.2 Implement the Asset Plan 2025–35 | Strategic Growth and Advocacy | ● |

5. Increase awareness of the services and supports available to our community and provide accurate and timely information

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| 5.1 Promote our services in a human-centric way | Communications and Customer Experience | ● |
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6. Improve the customer experience by making it easy for the community to engage with Council

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| 6.1 Increase First Contact Resolution through our call centre | Communications and Customer Experience | ● |
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7. Invest in smarter technologies to create a digitally enabled future that meets community needs, enhances services, and improves resource management

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|--|---------------------------------|---|
| 7.1 Introduce pay by app parking payment technology as per the Parking Precinct Action Plans | Transport and Civil development | ● |
| 7.2 Introduce AI technology to business processes | Digital Technology | ● |
| 7.3 Review Snap Send Solve to determine future opportunities to increase usage | Digital Technology | ● |



