



Your items may be collected by up to two collection vehicles to ensure as much is recycled and re-used as possible.



All material collected (including compacted material) is taken to the Knox Transfer Station for sorting and recycling.



For further information about your hard waste collection please contact

WM Waste Management Services on 9721 1915 or [hardrubbishmelbourne.com.au/dandenong](http://hardrubbishmelbourne.com.au/dandenong)

Phone 8571 1000

Fax 8571 5196

@ [council@cgd.vic.gov.au](mailto:council@cgd.vic.gov.au)

Find us online

[greaterdandenong.com](http://greaterdandenong.com)



TTY: 133 677

Speak and listen: 1300 555 727

Online: [relayservice.gov.au](http://relayservice.gov.au)



TIS: 13 14 50

## Other disposal options

### Asbestos

Asbestos removal must be arranged through a licensed asbestos removalist.

For information about disposing asbestos, phone the EPA on **1300 372 842** or visit [asbestos.vic.gov.au](http://asbestos.vic.gov.au)

### Transfer stations and recycling disposal centres

Greater Dandenong does not have a Council-operated transfer station. There are a number of transfer stations close to Greater Dandenong.

To find out your nearest transfer station, please visit [greaterdandenong.com/waste](http://greaterdandenong.com/waste)

It is always best to phone first to confirm opening hours and if there are any disposal fees.

### Household chemicals

Residents can dispose of household chemicals for free through Sustainability Victoria's Detox Your Home drop off events or permanent sites. Visit [sustainability.vic.gov.au/detoxyourhome](http://sustainability.vic.gov.au/detoxyourhome)

### Homecycle

Council runs a free one-off kerbside collection each year, for any unwanted smaller electronics, household goods, clothing and toys. Collection will occur the day after your normal recycling bin is emptied.

### Re-use and Recycle Drop Off Day

Council runs a number of free drop-off events throughout the year for your unwanted electronic and household goods. Items are donated to a range of charities for re-use, as well as taken to recycling facilities to be recycled into new products. Visit [greaterdandenong.com/waste](http://greaterdandenong.com/waste)

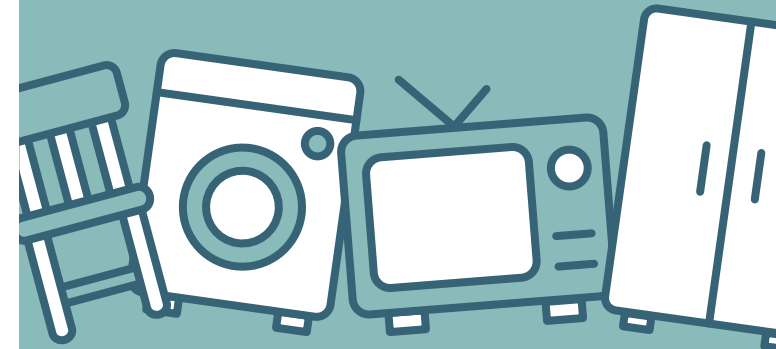
### Additional Hard Waste Collections

You are entitled to one hard waste collection per financial year. Additional bookings can be made on a 'user' pays basis. Phone **9721 1915**.

**Hard waste collections, Homecycle and Reuse and Recycle Drop Off Day services are only available for City of Greater Dandenong residents**



# Your Residential Hard Waste Collection Service



Your collection week commences

Monday



Front yard collection



Multi-unit site collection\*



Nature strip collection

\* If you are in a multi-unit site, place waste on common land near mailbox area.

**Please ensure material is out for collection by 6am on Monday.**

## Please follow the instructions below to ensure you are putting out your hard rubbish correctly

### 1. Correct materials

Only put out items included on the 'yes' list and items should be less than 1.5m long and be easily lifted by two people.

### 2. Present your materials correctly – maximum of three cubic metres

Place items in a neat pile inside your property in the front yard. Collections from inside your property must be easily accessible and within five metres of property entrance. If unable to do so, then place items on your nature strip.

Ensure your hard waste pile does not exceed three cubic metres.

Items exceeding three cubic metres may not be collected.

### 3. Be on Time

Items should be neatly placed out where directed by WM Waste Management Services customer service.

**Items placed on the naturestrip for collection MUST NOT be put out earlier than the Saturday prior to the scheduled collection week and must be out by 6am**

### on the Monday of the scheduled week of collection.

If not out in time, a return collection will be not be made. A follow up collection can be made on a 'user pays' basis.

### 4. Sticker

Included with this information brochure is a pink 'booked' sticker. Please place the sticker on the waste pile so that it can be clearly seen from the road.

### 5. Remove any uncollected materials

It's your responsibility to remove any materials not accepted for collection by the contractor. Any items left on the kerbside will be considered illegal dumping.

If all your items are removed by scavengers by the Sunday evening before your collection, please call the contractor on 9721 1915 and cancel the booking to avoid losing your free hard waste collection.



## YES these items will be accepted.



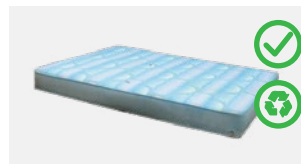
Furniture



Electronic appliances



Timber  
(No longer than 1.5 metres and no more than ten pieces)



Mattresses and bed bases  
(Maximum of two)



Carpet  
(Rolled and tied, one roll no longer than 1.5m)



Glass and crockery  
(Securely wrapped and labelled 'glass' or 'crockery')



Scrap metal, small car parts and lawn mowers, empty paint tins (lids removed)



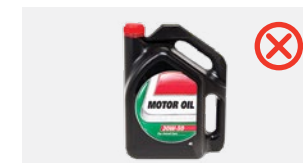
Hot water systems and white goods including washing machines, stoves and fridges with doors removed



## NO these items are not accepted.



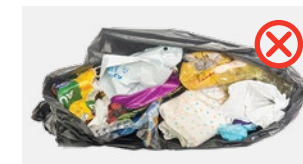
Tyres and car batteries



Engine oil and engine blocks



General garden waste



Household waste and recyclables



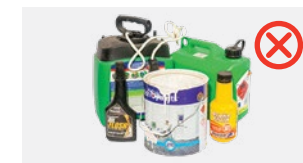
Building and renovation materials including rubble, cement sheeting or fences



Asbestos and other hazardous waste



Gas cylinders



Household chemicals, paint and pesticides



Please place your items in separate stacks. Each stack may be collected by a different truck.