

COVID-19 Community Relief Services

This community resource flyer has been compiled by the City of Greater Dandenong Community Services and Public Health team. The following providers have indicated they are able to provide support and relief services during the current COVID-19 crisis. The information contained below is accurate as at the date of publishing but may change without notice. It is strongly recommended to contact providers to confirm available services.

FOOD RELIEF

<p>ADRA – Community Care Centre Dandenong Provision of take away meals and essential care packages with home delivery available. Ph: 1800 242 372 adra.info@adra.org.au</p>	<p>Australian Red Cross Provision of care packages (primarily food) to people in the community who are mandatory isolating via Coronavirus hotline registration. Ph: 1800 675 398</p>	<p>The Bless Collective (Follow Church) Provision of Care Packs (non-perishable food & toiletries) available for people experiencing financial crisis. Ph: 59432137 or 0411543817 info@bless.org.au www.bless.org.au</p>
<p>Food Bank Preparing meals for distribution by the Australian Red Cross. Requests for food can be made through Victoria's dedicated Coronavirus Hotline Ph: 1800 675 398</p>	<p>Joey's Van Food Appeal Provides meals at Dandenong Plaza courtyard 6:30PM Monday and Friday evenings. Ph: (03) 9547 4877</p>	<p>Sikh Volunteers Australia Provides free food delivery services every Sunday for homes located in City of Greater Dandenong. Ph: 0452601734 www.sikhvolunteersaustralia.org</p>

HOUSING SERVICES

<p>Launch Housing, Bob's Place Dandenong 35 Robinson Street, Dandenong Offers short stays, intensive case management, and advocacy for families, couples and singles. Ph: 1800 825 955</p>	<p>Wayss Dandenong branch is open for the following services: family violence support, homelessness support, youth support, tenancies support. Ph: (03) 9791 6111 www.wayss.org.au</p>
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FINANCIAL SERVICES

<p>Good Money Program Household relief loans without interest for those who are struggling due to COVID-19. Financial Counselling also available. Ph: 1300 770 550 www.goodmoney.com.au/</p>	<p>Good Shepherd COVID hardship support hotline (financial support) and loans without interest. Ph: 1300 121 130 www.goodshep.org.au/</p>	<p>NILS (No Interest Loan Scheme) Provides individuals and families on low incomes with access to safe, fair, and affordable credit. Ph: 0427 895 596 www.nils.com.au/</p>
<p>Salvation Army Provides financial counselling and financial literacy programs. Ph: 1800 722 363 www.salvationarmy.org.au/need-help/</p>	<p>South East Community Links Provides financial counselling and assistance with negotiating payments with creditors and access to dispute resolution schemes. Ph: 9546 5255 www.secl.org.au/</p>	<p>Springvale Monash Legal Service Provides free and confidential legal services. Ph: 9545 7400 or 9038 8002 www.smls.com.au</p>

Language link  13 14 50

Albanian/Shqip Arabic/عربي Chinese/中国 Dari/دري Greek/Ελληνικά Hazaragi/هزارگی

Khmer/ខ្មែរ Serbian/Српски Turkish/Türkçe Vietnamese/Tiếng Việt

 Phone 8571 1000  council@cgd.vic.gov.au  greaterdandenong.vic.gov.au	 TTY: 133 677 Speak and listen: 1300 555 727 Online: relayservice.gov.au  TIS: 13 14 50	  
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PSYCHOSOCIAL SUPPORT SERVICES

<p>Afri-Aus Care Provides mental health support services to African and other CALD communities. Ph: 0433 526 553</p>	<p>Beyond Blue Provides free online and telephone counselling services. Ph: 1800 512 348 www.coronavirus.beyondblue.org.au/</p>	<p>ERMHA – Eastern Regions Mental Health Association Providing services for people facing challenges resulting from disability, mental illness, trauma or substance abuse. Ph: 1300 376 421 www.ermha.org/</p>
<p>Headspace Dandenong Provides free counselling and support to young people from 12-25 years. Ph: 1800 367 968 headspaceDNWenquiries@each.com.au</p>	<p>Mensline Australia Provides free online and telephone counselling support for men. Ph: 1300 789 978 www.mensline.org.au/</p>	<p>Partners in Wellbeing Mental health and wellbeing support services for people impacted by the Coronavirus pandemic. Ph: 1300 003 224 www.each.com.au/piw/</p>

NEIGHBOURHOOD HOUSES AND LEARNING CENTRES

<p>African Women's and Families Network 3/31 Hub Arcade, Dandenong Ph: 0401 515 117 awafn11@gmail.com www.awafninc.org</p>	<p>Dandenong Neighbourhood House 34 King Street, Dandenong Ph: 9792 5298 info@dandenongnh.org.au www.dandenongnh.org.au</p>	<p>Jan Wilson Community Centre Halton Road, Noble Park Ph: 9795 9279 jwilsoncc@cgd.vic.gov.au</p>
<p>Keysborough Learning Centre 402 Corrigan Road, Keysborough Ph: 9798 7005 info@klckkeys.com.au www.klckkeys.com.au</p>	<p>Noble Park Community Centre Memorial Drive, Noble Park Ph: 9547 5801 info@nobleparkcommunitycentre.org.au www.nobleparkcommunitycentre.org.au</p>	<p>Southern Migrant and Refugee Centre (SMRC) 39 Clow St, Dandenong Ph: 9767 1900 smrc@smrc.org.au www.smrc.org.au</p>
<p>Springvale Neighbourhood House 46-50 Queens Avenue, Springvale Ph: 9548 3972 coordinator@snh.org.au www.snh.org.au</p>	<p>Springvale Neighbourhood Literacy Program 1-3 Lightwood Road, Springvale Ph: 9574 6399 literacy@snh.org.au</p>	<p>Wellsprings for Women 79 Langhorne Street, Dandenong Ph: 9701 3740 administration@wellspringsforwomen.com www.wellspringsforwomen.com</p>
<p>Women's Health in the South East (WHISE) Ph: 9794 8677 www.whise.org.au</p>		

CRISIS SUPPORT

<p>1800 RESPECT Ph: 1800 737 732</p>	<p>Aboriginal Men's 24-hour Crisis Support Hotline Ph: 1800 435 421</p>	<p>Beyond Blue Ph: 1300 224 636</p>
<p>Kids Helpline Ph: 1800 55 180</p>	<p>Lifeline Crisis Hotline Ph: 13 11 14</p>	<p>Suicide Line Victoria (24/7) 1300 651 251</p>

FAMILY VIOLENCE SUPPORT SERVICES

<p>Safe Steps 24/7 Family Violence Crisis Service Ph: 1800 015 188</p>	<p>Police Assistance Line Ph: 13 44 44</p>	<p>Sexual Assault Crisis Line Ph: 1800 806 292</p>
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Would you like assistance with accessing services? If you require assistance with accessing COVID-19 social, emotional or practical support information, please contact Council's Community Activation and Social Isolation Initiative Program (CASI) at 85711641 or Mohammad.Azizi@cgd.vic.gov.au.

If you are a community group of relief service provider and would like to be included on this flyer, please contact COVID19@cgd.vic.gov.au.