

## Setting up your Digital Vaccine Certificate without Medicare

### 1. Download the Service Victoria App

For more information, refer to the following fact sheets:

*Apple Devices – Downloading Apps*

*Android Devices – Downloading Apps*

### 2. Open the internet

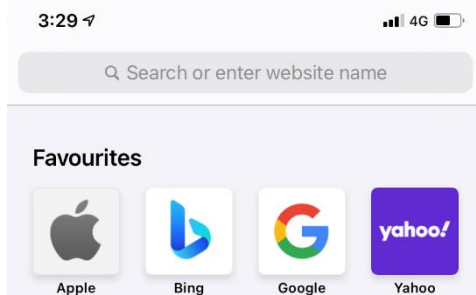
If you're using an iPhone or Apple device, **open** Chrome or Safari.

If you're using an Android device, **open** Chrome.



### 3. Open the myGov website

In the search bar, type 'my.gov.au' and **tap** Enter.



### 4. Sign in

a) **Enter** (type) your username or email.

b) **Enter** (type) your password.

c) **Tap** 'Sign in'.

## 5. Link your Individual Healthcare Identifier (IHI) to your myGov account

Your services

[Link another service](#) >

a) Tap 'Link another service'.

Individual Healthcare Identifiers  
service >

b) Tap 'Individual Healthcare Identifiers service'.

If you don't know your IHI:

I have an IHI

I need an IHI

Tap 'I need  
an IHI'.

Cancel

Next

Tap 'Next'.

If you know your IHI:

I have an IHI

I need an IHI

Tap 'I have an  
IHI'.

Cancel

Next

Tap 'Next'.

Enter your 16 digit IHI ?

Enter your  
IHI.

Cancel

Next

Tap 'Next'.

Select your identity document

☐ your passport, with your valid Australian Visa

☐ your Australian driver licence.

c) Select your preferred document type.

Cancel

Next

d) Tap 'Next'.

Enter (type) your personal details

First name

e) Enter (type) your first name.

Middle name (optional)

f) Enter (type) your middle name (optional).

Last name

g) Enter (type) your last name.

Date of birth

Day

Month

Year





h) Enter (type) your date of birth.

Gender

☐

Female

☐

Male

i) Select your gender.

Cancel

Next

j) Tap 'Next'.

Enter the details of your identity document

Passport Number

k) Enter (type) your passport number

I'm authorised to provide these details and

☐

consent to having them verified with the  
Department of Home Affairs.

Tick the box

OR

State of issue

Licence Number

I'm authorised to provide these details and  
☐ consent to having them verified with the issuing  
State or Territory office.

l) **Select** the state your licence was issued  
in.

**Enter** (type) your licence number.

**Tick** the box.

Note:

If you do not have a Driver's Licence or Passport, then you will not be able to link your Digital Vaccine Certificate to the Services Victoria App.

Instead, contact your vaccination provider to print your immunisation history statement for you, or call the Australian Immunisation Register and ask them to mail you proof of your COVID-19 vaccination.

You will need to present your proof of vaccination and a valid photo ID to gain entry to businesses and venues in Victoria.

Tap 'Continue'

Cancel

Continue

m) **Tap** 'Continue'.

Tap 'Continue'

Success

Select **continue** to finish the linking of the service.

n) **Tap** 'Continue'.

## 6. Share your Digital Vaccine Certificate with the Service Victoria app

