

4 OFFICERS' REPORTS - PART TWO

4.1 POLICY AND STRATEGY

4.1.1 Q1 Quarterly Performance Report

File Id:	A8209332
Responsible Officer:	Executive Manager Communications & Customer Service
Attachments:	Quarterly Performance Report 1 July – 30 September 2021

1. Report Summary

This report details Council's progress for the period 1 July to 30 September 2021 against performance targets outlined in the Council Plan 2021-25.

2. Recommendation Summary

This report recommends that Council notes the achievements against the Council Plan indicators for the period ending 30 September 2021.

4.1.1 Q1 Quarterly Performance Report (Cont.)

3. Background

Council formally adopted the Council Plan 2021-25 and Annual Plan 2021-22 on Monday 25 October 2021.

The Council Plan 2021-25 outlines the vision and objectives of the current Council over the four years of its term in office. This document guides service delivery, innovation and good governance, and provides the foundation for the corporate planning framework for all business activities. The Council Plan also guides the budget, service delivery priorities and the continuous improvement of our services.

The Council Plan 2021-25 is made available to residents through the Customer Service Centres, libraries and on Council's website at www.greaterdandenong.vic.gov.au

Progress against performance targets for the period 1 July to 30 September 2021 is outlined in Attachment 1 of this report.

Performance highlights against the Council Plan strategic objectives include:

A socially connected, safe and healthy city

- Four online workshops were delivered for volunteers and an additional four volunteer training sessions have been held with 50 participants.
- Council has continued its involvement and promotion of healthy eating and active living initiatives through the South East Food and Nutrition Network, Healthy Sports Club program and South East Health Prevention Leadership Group.
- Council's Public Space CCTV system and program are being maintained in accordance with all policies, procedures and agreements.
- The design team for the Keysborough South Community Hub are currently preparing the Round 2 submission for the Green Building Council of Australia (GBCA) review process. The progress of the Construction Tender Package is 75 per cent.
- Family Services have engaged 47 families and 103 children, providing a total 2834.05 contact hours of support.
- 200 families enrolled in the 20 supported playgroups.
- The Community Gardens on Council Owned Public Open Space Policy and the Community Gardens on Council Owned Public Open Space Guidelines were adopted by Council at the 13 September 2021 Council meeting.

A city that respects and celebrates diversity, our history and the arts

- The Local Government Mayoral Taskforce Supporting People Seeking Asylum welcomed Casey Council as the tenth member of the Executive. The Mayoral Taskforce is now a 36 member strong coalition of Councils banding together to advocate for people seeking asylum.
- Two artists were commissioned to develop work for the HOME 2022 exhibition.

4.1.1 Q1 Quarterly Performance Report (Cont.)

- The Children's Festival and Little Day Out (rebranded as the Little Night In) were both successfully delivered online, with an audience satisfaction rate of 90 per cent, up from 75 per cent the previous year.
- 25 events took place at the Drum Theatre including 11 live performances, 1 digital performance and 13 other events (rehearsals and workshops) for 1,479 people.

A city of accessible, vibrant centres and neighbourhoods

- Stage 1 of the Mills Reserve precinct plan is complete. Stage 2, the development of the master plan, is underway and on track.
- Council in partnership with a local philanthropist and WAYSS will support the construction of 3-5 units for women and families affected by family violence. Council approval has been provided to purchase land and investigations continue re locating a suitable block.
- Two webinars were provided to assist tourism operators survive and manage the impacts of COVID-19.
- Council officers are working with the Department of Transport to assist with the installation of new bus stops in Keysborough for the new 816 bus route.
- Final preparations and service approvals for Stage 1 of the Abbotts Rd widening (between Remington Dr and National Dr) were resolved. Early construction works are expected to commence in November.

A green city committed to a sustainable future

- Development of the Climate Change Community Engagement and Mobilisation Plan has commenced.
- The priority tasks for the implementation of the Climate Emergency Strategy are a program of Council staff and Councillor climate change awareness training, development of a Community Engagement and Mobilisation Plan, and capacity building of Council's internal Climate Emergency Implementation Group.
- Planning for the 2022 Forever Fest (Sustainability Festival) has commenced, with the festival scheduled to occur in April 2022.
- Ross Reserve all abilities playground opened in September.
- The Urban Forest Strategy 2021-28 was adopted by Council at its meeting on 27 September.

A city that supports entrepreneurship, quality education and employment outcomes

- Since its launch in 2020, the 'This is IT' Schools program has donated approximately 250 laptops to local schools and other charitable education organisations.
- Youth and Family Services facilitated a range of online programs with 670 contacts to build young people's leadership capacity and enhance community participation.
- As part of the Community Revitalisation and One Per Cent projects_Council played the critical role of brokerage in providing digital technology during lockdown enabling jobseekers to study and continue job-seeking.

4.1.1 Q1 Quarterly Performance Report (Cont.)

- Business, digital literacy, learning help for adults, Citizenship, Conversation buddies, DandEreaders, Coffee Club and ABS Census sessions were delivered online through Library Services.
- Information was regularly shared with 17,000 businesses on EDU's database, via monthly e newsletter quarterly Talking Business magazine.

A Council that demonstrates leadership and a commitment to investing in the community

- Council has successfully employed three Business COVID Support Project officers and as at the end of the quarter 768 businesses have been directly engaged.
- Council is currently coordinating a summer heatwave plan consistent with the southern metropolitan regional plan.
- Delivery of a communications program to enhance digital literacy has commenced.
- Works are underway to expand the parking sensor coverage to the Springvale central activity area, with installation expected to occur early in the new year.
- A new Self-Assessment Climate Change Tool has been developed for the Capital Improvement Project bid process within Council.
- Council's 10 year Long Term Financial Plan satisfied the requirements of the Local Government Act 2020 and was adopted by Council at its meeting on 25 October 2021.

4. Proposal

That Council notes the progress against performance targets outlined in the Council Plan 2021-25 for the period 1 July to 30 September 2021.

5. Financial Implications

The financial position of the Council will be monitored against the approved Amended Budget to ensure that Council achieves its financial goals.

6. Consultation

The Chief Executive Officer, Directors and staff responsible for reporting were consulted. Council's Finance Department has prepared the financial statements and all other attachments with feedback from Business Unit Managers.

7. Community Vision 2040 and Council Plan 2021-25 – Strategic Objectives, Strategies and Plans

Community Vision 2040

This report is consistent with the Community Vision 2040 and its accompanying principles:

- Safe and peaceful community
- Education, training, entrepreneurship and employment opportunities
- Sustainable environment

4.1.1 Q1 Quarterly Performance Report (Cont.)

- Embrace diversity and multiculturalism
- Mind, Body and Spirit
- Art and Culture

8. Council Plan 2021-25

The Council Plan describes the kind of future the Council is working for, and how Council will do this over four years. This report is consistent with the following strategic objectives:

- A socially connected, safe and healthy city
- A city that respects and celebrates diversity, our history and the arts
- A city of accessible, vibrant centres and neighbourhoods
- A green city committed to a sustainable future
- A city that supports entrepreneurship, quality education and employment outcomes
- A Council that demonstrates leadership and a commitment to investing in the community

9. The Overarching Governance Principles of the *Local Government Act 2020*

Section 9 of the *Local Government Act 2020* states that a Council must in the performance of its role give effect to the overarching governance principles.

This report addresses the following principles:

- a. the municipal community is to be engaged in strategic planning and strategic decision making;
- b. the transparency of Council decisions, actions and information is to be ensured.

And also takes into account the following supporting principles:

- a. the community engagement principles (section 56);
- b. the public transparency principles (section 58);
- c. the strategic planning principles (section 89);
- d. the financial management principles (section 101);
- e. the service performance principles (section 106).

The Quarterly Performance Report provides details on Council's progress against its key strategic objectives to ensure accountability and transparency of its actions.

10. Victorian Charter of Human Rights and Responsibilities

Council, Councillors and members of Council staff are a public authority under the *Charter of Human Rights and Responsibilities Act 2006* and, as such, are all responsible to act in accordance with the *Victorian Charter of Human Rights and Responsibilities 2006* (the Charter).

All matters relevant to the Victorian Human Rights Charter have been considered in the preparation of this report and are consistent with the standards set by the Charter.

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11. The Gender Equality Act 2020

The *Gender Equality Act 2020* came into operation on 31 March 2021 and requires councils to take positive action towards achieving workplace gender equality and to promote gender equality in their policies, programs and services.

The content/topic/issue (of this report) is purely administrative in nature and does not benefit any one gender group over any other. The Council Plan itself was the subject of a Gender Impact Assessment and all strategic objectives and key priorities were developed to ensure that all genders were

12. Consideration of Climate Change and Sustainability

One of the overarching governance principles of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

In January 2020, this Council joined a growing number of cities around Australia and declared a "Climate and Ecological Emergency" and committed this Council to emergency action on climate change. Council has developed a Climate Change Emergency Strategy and Action Plan 2020-30 to help the City of Greater Dandenong become a resilient, net zero carbon emission city with an active community prepared for the challenges of changing climate.

This report outlines progress against some of Council's overarching climate change and sustainability actions for 2021-22. The Council Plan highlights key activities which impact Council's Declaration on a Climate and Ecological Emergency, Council's Climate Change Emergency Strategy 2020-2030 and the requirements of the *Local Government Act 2020*.

13. Related Council Policies, Strategies or Frameworks

This report forms part of Council's Integrated Planning Framework.

14. Conclusion

Greater Dandenong City Council provides a performance report against organisational objectives on a quarterly basis. The reporting procedures and systems in place provide Councillors and the community with the opportunity to monitor progress against Council Plan Indicators. This ensures that all resources are managed effectively and accountably.

15. Recommendation

That Council notes the progress against the performance targets outlined in the Council Plan 2021-25 for the period 1 July to 30 September 2021.

4.1.1 Q1 Quarterly Performance Report (Cont.)

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Moved by: Cr Rhonda Garad

Seconded by: Cr Richard Lim

That Council notes the progress against the performance targets outlined in the Council Plan 2021-25 for the period 1 July to 30 September 2021.

CARRIED