
4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

POLICY & STRATEGY

Q2 2021-22 QUARTERLY PERFORMANCE REPORT

ATTACHMENT 1

**QUARTERLY PERFORMANCE REPORT
1 OCTOBER – 31 DECEMBER 2019**

PAGES 63 (including cover)

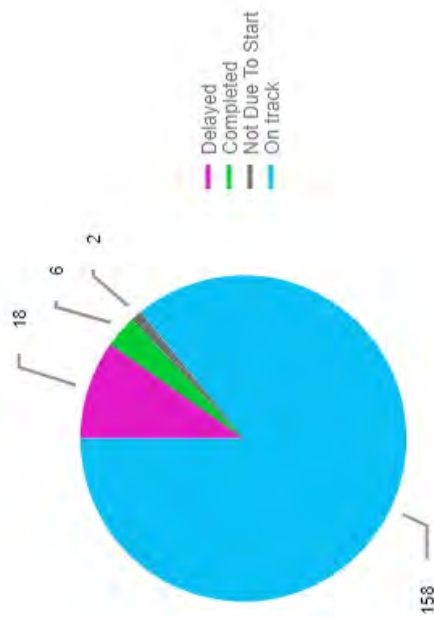
If the details of the attachment are unclear please contact Governance on 8571 5235.

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)



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Q2 Performance Summary October – December 2021



Delayed Completed Not Due To Start On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 1: A socially connected, safe and healthy city

Priority	Action	Progress	Status
Deliver and support initiatives that raise community awareness of harmful alcohol, tobacco and other drugs use	Deliver initiatives that raise young people's awareness of drug and alcohol related harms	Youth and Family Services launched #Dont4You, a social media campaign about Alcohol and Other Drugs. Five posts were shared on Facebook and Instagram, promoting information and strategies to minimise harm and educate young people on how to keep themselves and their peers safe when using alcohol and drugs (total 1,405 contacts)	
	Enhance strategic partnerships and collaboration to address negative impacts of alcohol use and sales	Youth and Family Services also facilitated one Party Safe workshop at a local secondary school, educating students about safe drinking practices (35 contacts) Council continues to collaborate with the South East Consortium of Alcohol and Drug Agencies (SECADA), enliven, Victoria Police, and Maroondah, Casey, and Knox Councils to scope priorities and project objectives to adjust the parameters of the original South East Melbourne Group of Councils GIS mapping and database. Council continues to act in an advisory capacity on enliven's new Local Drug Action Team that aims to increase resilience and reduce isolation amongst vulnerable communities through a community gardens project. Council is also collaborating in a Community of Practice group with the Alcohol and Drug Foundation, Monash Health, Australian Cancer Councils, and Monash, Deakin, Curtin and Latrobe universities to collectively advocate for stronger legislative controls to reduce and prevent harms associated with the provision of packaged liquor to private and public properties and events. Particularly, through the growing emergence of online, warehouse/factory, and restaurant/café outlets sales.	

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  Not Due To Start
  On Track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Enhance understanding of, and compliance with alcohol and tobacco regulations within the city	Work with Monash Health to support the community with greater access to and uptake of smoking cessation supports	Planning with Monash Health continued to identify local opportunities to improve communication and enable greater community access to smoking cessation resources such as Quitline and CALD-appropriate resources. Discussions commenced with Quit Victoria Communities and Programs to promote and amplify QuitVic community-focused campaigns for Q3.	
	Coordinate tobacco control activities to meet service and funding requirements in accordance with the Municipal Association of Victoria service agreement	The Public Health Unit was able to have a stronger focus on the tobacco activity earlier in the year, allowing Council to focus on the higher priorities as Victoria came out of lock down. This has resulted in no tobacco activities being conducted in Q2, however the unit is on track to complete its targets in line with the service agreement due mid 2022.	
	Support liquor licensees and collaborate with other authorities to implement policy and legislation to reduce alcohol harms in the community	The Greater Dandenong Liquor Licensees Accord group met in December 2021 and discussed the economic impact that COVID-19 has had on their businesses and, with the reduction in restrictions, the ability to hire enough staff. Police will work closely with licensees to mitigate the effects of inadequate staffing levels and general community job losses. Six liquor license planning permit applications were assessed to ensure the proposed venues would comply with Responsible Service of Alcohol standards and Council's Alcohol Management Policy and Guidelines.	
	Update Council's Local Law, when required, to ensure it is meeting the community's expectations regarding alcohol controls in the public realm	Local Law 2 was adopted by Council in September 2021.	

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  Not Due To Start
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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Ensure Council's services and supports are inclusive of people with a disability and their carers	Continue to advocate and support local residents with a disability to successfully find paid employment through participating in the Australian Network on Disability (AND)'s "Stepping Into" paid internship program and promoting its success to the local business economy	Ongoing participation in the Australian Network on Disability's programs has led to support and interest across all departments in Council. The Disability Advisory Committee continues to advocate for employment options in the local area. Council supported the employment of people with a disability through the appointment of an intern working in the Waste area.	
	Explore ways that greater support can be provided to the carers of people with a disability	Extended lockdowns have partially delayed this project however consultation with carers is underway with a variety of support options and activities identified. Council received additional grant funding through "Supporting Carers Locally" and Community Care is working with Carers Vic to implement additional support options.	
Improve participation and access to sport and recreation activities to support active living	Provide support and information to residents on how to access the NDIS to help maximise their understanding and knowledge	Through participating in and leading networks, including the Southern Region Disability Alliance and the CALD Disability Network, people in the community are supported to access information about the NDIS and other services available. The Disability e-news was distributed to 300+ residents and services promoting information about the NDIS. International Day for People with a Disability was celebrated on 3 December which also provided an opportunity to promote and educate about disability supports including the NDIS.	
	Complete and execute outstanding and new Joint Use Agreements between the Department of Education and City of Greater Dandenong.	A Joint Use Agreement proposal was completed with Lyndale Secondary College and Council is waiting on the college to execute the document which will then be sent to the Department of Education. Negotiations are continuing with Keysborough College. Silverton Primary School has received a draft Joint Use Agreement and Council is awaiting a response from the Principal.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Increase and promote meaningful volunteering opportunities within Council and recruit, support and recognise Council Volunteers	Implement the year two actions of the 'Make Your Move' Greater Dandenong Physical Activity Strategy to improve health outcomes for our diverse and multicultural community	The Make Your Move Year 2 actions are progressing. Quarterly reporting on actions is required and monthly meetings are occurring to keep track of how actions are progressing and to share information within the Sport and Recreation team.	
	Continue to support, train and recognise Council volunteers through regular events	Council volunteers have been engaged and informed on return to volunteering plans, assisted to complete legal and organisational requirements, and provided information on additional supports available to them. A letter and token of appreciation was provided to recognise their commitment to the community. Meals on Wheels volunteers resumed in December with contactless deliveries. Over 20 applicants were assessed to engage them into volunteering in the future, and registration of new volunteers to support wildlife conservation has continued.	
	Increase COVID-Safe opportunities for volunteering within Council programs including social links for isolated community members	Two new COVID safe roles were established in the areas of arts and heritage and social support. The Stay Connected social support program commenced in October with volunteers contacting isolated clients. On review, clients reported that the service provided them with valuable support during a difficult time. The Arts and Heritage program also received additional support from experienced volunteers through online research.	
	Support community initiatives that promote meaningful volunteering opportunities	The Greater Dandenong Volunteer Resource Service has provided COVIDsafe services. Agencies have identified nine new COVIDsafe roles which have been added. A total of 97 prospective volunteers were interviewed for referral to services. Five workshops were delivered for volunteers.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Utilise volunteers to help raise community awareness on the positive impact of physical activity	Officers have engaged with ambassadors, however due to COVID-19 vaccination mandates now in place three have resigned their positions. Position descriptions and other applicable documentation is being collected to complete the remaining participants commitment to the campaign. A photo shoot and media release have been scheduled for February and March on Council's website.	
Increase emergency, crisis, transitional housing accommodation and support to address the needs of persons who are homeless in the public domain	Investigate the feasibility of implementing a 'Functional Zero' model of homelessness in Greater Dandenong	Further discussions have occurred with the Launch Housing Functional Zero management team and internal Council staffing resources have been allocated. A stakeholder mapping exercise is nearly complete with stakeholders to be engaged in January regarding their involvement and participation in the initiative.	
Increase meaningful engagement and facilitate collaboration and partnerships to enhance the health, wellbeing and resilience of the Greater Dandenong community	Develop an Anti-Poverty Strategy through community consultation and partnership with local community agencies and organisations	The online financial hardship survey was completed in October 2021. Further consultation is being conducted with partner agencies to engage with community members with lived experience of poverty by the end of January 2022. Consultation findings and related learning will be utilised in a future forum to progress development of the Anti-Poverty Strategy and ensure it accounts for current and emerging effects of COVID-19 on the Greater Dandenong community.	
	Partner with Melbourne City FC and City in the Community to develop and deliver aligned programs that focus on community outreach, engagement, participation and business networking	Planning of priority programs continues and initiatives are set to be implemented in early 2022 including (but not limited to) the City Football School at Tatterson Park and a joint VicHealth funding application (between CGD and MCFC). The implementation of programs in 2021 has been delayed due to COVID-19 restrictions.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support community initiatives to increase healthy eating and promote healthy lifestyles and settings within the city	Promoted and supported initiatives with various local health agencies and service partners. These included planning of the 2022 South East Melbourne Food Happiness social media campaign; contributed to a feasibility study into a regional scale-up of the Cardinia Food Circles initiative with the South East Leadership Prevention Group; launch of Monash Health's Healthy Sports Club program and participation in the South East Food and Nutrition Network.	
	Support community initiatives to raise awareness of the increased health risks related to climate change particularly in vulnerable individuals	Completion of the Municipal Scan project addressing climate change risk to health and wellbeing is a key outcome of Q2. The Municipal Scan included the following reports: 1. Climate change impacts on health and wellbeing in Greater Dandenong 2. Climate change and health equity in Greater Dandenong 3. Greater Dandenong - Climate change, health and wellbeing profile 2021 - indicator summary 4. Roles and responsibilities for public health and wellbeing planning with climate change - CGD 5. Climate change and health and wellbeing services CGD 6. Key issues and recommendations for 2021-25 in Greater Dandenong The Sustainability Planning team will partner with Community Services to embed these findings into Council's operational and decision-making processes to enhance understanding of the interconnections between health and climate change in the community.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support engagement, transparency and accessibility of Council's grant programs	Promotion of Council's upcoming grant rounds has commenced through Council's community grants e-newsletter, SmartyGrants database and website. Programs are accessible, with results transparently presented on Council website. Good practice examples of projects have been prepared and included in grant promotion in the December edition of Greater Dandenong Council News (GDCN), and further stories to be shared via social media and future editions of GDCN.	
	Support the establishment and transition of South East Leisure in the management of Council's major aquatic and recreation facilities	Weekly meetings have been set up with South East Leisure and will continue. The South East Leisure CEO attends meetings with Council's Senior Leisure Facilities Officer and has commenced meeting with the Dandenong Basketball Association.	
	Support the implementation of the Greater Dandenong Social Prescribing Network Pilot initiatives through regular network meeting attendance and linkage with other Council service programs	Regular Network Committee meetings continue with Council's Community Care Department and Community Advocacy Unit represented. Engagement with allied health professionals in GP clinics have occurred encouraging ongoing referrals. Friendship/chatty Cafe's have been established as a soft entry stepping stone to other programs (Springvale and Dandenong North). Consideration of establishing a Social Prescribing Activities Network that would meet every three months. Terms of Reference have been drafted and are to be reviewed further in early 2022.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Increase space activation and social inclusiveness to reduce crime and anti-social behaviour in the public realm	Implement Council's Community Safety Plan 2015-22	Implementation of public space activation events continue to be delayed due to COVID-19 lockdowns. A range of events and activations planned to take place from March 2022 have been outlined through online meetings with Council units, service agencies, the Department of Families, Fairness and Housing (DFFH), Department of Justice and Community Safety (DJCS), Victoria Police, traders and community members. These include community-based Crime Prevention Through Environmental Design (CPTED) audits of hotspot zones to assess perceptions of safety whilst building stakeholder and neighbourhood-level connections in the Hemmings Street Precinct, Springvale Hub outdoors area, and central Dandenong.	
	Manage and maintain Council's CCTV Safe City program	Council's Public Space CCTV system and program are being maintained in accordance with all policies, procedures and agreements. Council has begun engaging with an external party for the review of the existing agreement and will look at formalising this contract in the future. Council have recently set up monthly reporting mechanisms with Victoria Police to enable Council to measure the effectiveness of the Safer City CCTV network. Reporting will also assist with future planning of the CCTV network.	
	Promote physical and social activity in local streets including the roll out of a new Street Parties Framework	A grant application partnering with Play Australia for assistance in rolling out Street Play in 2022 was successful.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Provide support for older residents by building healthy, respectful and inclusive communities and removing barriers to participation	Actively support and encourage older residents to understand the importance of maintaining social connections, assist senior's clubs and groups to recommence club activities together and increase the range and number of social activities provided by Council	Following the extended lockdown several day trips and seniors activities recommenced, however the current variant has hampered efforts to commence additional activities. Significant planning and consultation with older people has occurred with activities and supports ready to assist older people to focus on social connections when it is safe to do so. In the meantime, older people have been encouraged to once again connect digitally, through library programs or phone chat groups.	
	Participate in consultations with the Commonwealth Government and the Aged Care sector regarding the design of the new Home Care Program that is being developed in response to the Royal Commission into Aged Care Quality and Safety to ensure that the needs of Greater Dandenong older residents are considered	From July 2023, the new Support at Home Program will replace the Commonwealth Home Support Program (CHSP). Engagement opportunities include representation to provide feedback to the the MAV Working Party.	
	Undertake a review into the impacts of the new Home Care Program Model once announced on both the community and Council's role as a service provider for Council's consideration	Council is currently waiting Commonwealth Home Support Program contract extension and formal agreement. The new Support at Home Care Model transition is scheduled to commence in 2022, however the delay in receiving detail on the transition is impacting the business unit's ability to plan for service delivery.	
	Undertake the Future Directions for Community Transport project	Implementation of this has been delayed due to the extended lockdown and whilst many bus services have resumed, additional transport options have not yet commenced. Consultation and research about the new bus loops has occurred with trials planned for Q3. Additional bus runs, day trips and support for seniors groups are also planned throughout 2022.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Provide welcoming and active community precincts that enable residents and visitors to connect, participate and celebrate	Commence the detailed design of the Dandenong Community Hub	Waiting on completion of the concept plan stage, due in early 2022	
	Finalise the concept design of the Dandenong Community Hub	The results of consultation and amended concept plans for the Dandenong Community Hub were presented at the Council Briefing Session on Monday 6 December 2021. Subsequently, Councillors have requested Council officers to now additionally engage the consultants to undertake further work to consider spatial allocation requirements for a one-level building on the identified site, and also revisit a double story building with early years services on the ground floor. As this action represents a new body of work not detailed in the existing consultant's contract, it will take several months to finalise. Once completed the review work will be presented to Council for further discussion.	
Support alliances and community initiatives to address gambling harm and promote sources of assistance	Implement the Springvale Community Hub Action Plan	The Action Plan has a number of items recently completed. With the easing of COVID-19 restrictions, actions that were delayed are now beginning to progress towards completion.	
	Progress the construction of the Keysborough South Community Hub	Planning and design is well advanced in preparation for the construction tendering phase.	
	Monitor and report gambling trends, as well as hazards of gambling and sources of assistance, to Council, community agencies, residents and other Councils	A report on sports and online gambling has been prepared and provided to relevant Council units and to other Councils. Planning has been undertaken with Gambler's Help Southern as part of a project to jointly develop information resources about gambling issues and sources of assistance in selected community languages.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Support children, young people and their families to build greater social and family connections including a focus on vulnerable families	Oppose electronic gambling machine applications to the Commission for Liquor and Gambling Regulation, where instructed by Council	No applications by local gambling venues for additional electronic gambling machines have been received during this period.	●
	Support community-based initiatives to address gambling harm and inform residents about sources of assistance	Detailed planning of a collaborative project with Gambler's Help Southern has taken place to create in-language resources to inform selected cultural groups about the hazards of gambling and sources of assistance.	●
	Support the Alliance for Gambling Reform with its advocacy campaigns and data on gambling trends	Information about community contributions and monthly fluctuations in electronic gambling machine losses during the pandemic has been provided to the Alliance for Gambling Reform. Additionally, a brief report on trends and characteristics of sports and online gambling was prepared and shared with the Alliance to support its advocacy in this field.	●
	Deliver programs and services that support vulnerable families, including those at risk of or experiencing family violence	Family Services engaged and provided support to 40 new families, 91 children and 2,498.54 hours of contact support	●
	Support parents and their children to access the Supported Playgroup program and community playgroups	200 families were supported in the supported playgroups program. Due to COVID-19 restrictions, families were engaged through online media platforms including phone calls, face time, and zoom. Supported Playgroups resumed in park settings from late November. A satisfaction survey took place for all supported playgroups at the end of term and the results show high levels of satisfaction with the supported playgroup program. Community playgroups in school and aged care settings have remained closed due to COVID-19 restrictions.	●

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support vulnerable children to form social connections through the CALD Kindergarten Project	The Cultural and Linguistically Diverse (CALD) Kindergarten Project has supported 171 children and their families to enrol for early start kindergarten, referral to Playgroup, Maternal and Child Health and Immunisation Services.	
Support the community and work with partner agencies to address and prevent family violence	Deliver Youth United Against Family Violence initiatives in local school and community settings	Due to the COVID-19 lockdowns and schools' return to remote learning, Youth and Family Services were unable to deliver any family violence workshops this quarter. The team has however presented a 'taster session' for Council's Sports and Recreation department and have established a partnership, actioning a plan to roll out Family Violence workshops in local sporting clubs in 2022.	
	Document, and report on, trends relating to family violence	Video resources were also utilized from the Youth United Against Family Violence project to create four social media posts, in recognition of White Ribbon Day and the 16 Days of Activism against Gender-based Violence. The posts incorporated messages to raise awareness of the different forms of family violence, support services, and strategies to be an active bystander and respond to disrespectful or abusive behaviour (1,524 contacts)	
	Inform the community about the nature and impacts of family violence and sources of assistance	Draft text for the family violence section of the Council website has been prepared and will be live in early 2022. Council continued its participation and support for the Red Cross Forced Marriage Project, which aims to develop a foundation for the creation of strategies to address this issue among a range of cultural groups throughout Victoria. Draft text for the family violence section of the Council website has been prepared.	

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  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support community initiatives to address and prevent family violence	Council continued its participation in the Red Cross Forced Marriage Project, intended to inform and support efforts to prevent forced marriage among a range of cultural communities.	
Support the mental and physical health of children, young people and their families through preventative health initiatives and responsive interventions	Analyse the State Government response to the recommendations of the Royal Commission into Victoria's Mental Health System	A mental health pop up hub has been implemented in the South East as part of a COVID-19 response package from the Federal Government. Council is waiting on further announcements by the State and Federal Government re: funding on the Royal Commission on Mental Health	
	Commence the delivery of health promotion modules of the VicHealth Local Government Partnership, to improve mental health, increase healthy eating and physical activity among children and young people	The delivery of health promotion modules from the VicHealth Local Government Partnership are on track with workshops secured for delivery in February, March and April. The Healthy Kids Advisors Initiative is to be launched in the region and Council officers have linked the Stephanie Alexander Kitchen Garden Foundation with information/resources to aid successful implementation.	
	Continue the delivery of the Sleep and Settling Initiative expanding to all funded age groups	This project has been impacted by an increase in COVID-19 community transmission. Council has been unable to expand sessions to all age groups and has also experienced some recruitment issues.	
	Deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project	The Indigenous Australians' Health Program - New Directions Project team continue to deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project. The Yarning Circles with Health Professionals and Cultural Elders Swimming Group has recommenced for Indigenous Mums and Bubs at Oasis Aquatic Centre	

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  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Expand the Maternal and Child Health program to meet identified gaps in mental health, family violence and outreach	An outreach program has commenced, increasing contacts across the municipality. Family Violence and Mental Health positions are to be recruited in 2022.	
	Monitor and report on the percentage of children fully vaccinated according to their age, through to five years old, according to the national immunisation register	The next quarter coverage report processed from 31 December is not yet available from Department of Health.	
	Support the mental health of young people and families through providing flexible and responsive interventions and raising awareness of available supports	Youth and Family Services have implemented a range of strategies and interventions to promote the mental health of young people and families this quarter including: - 12 posts promoting mental health messages and support services on Youth Services' social media pages (14,096 contacts) - Facilitated two Greater Dandenong Youth Network meetings featuring topics relating to mental health - including body image, suicide pre- and post- intervention, and emerging challenges within the local Afghan community (140 contacts) - Youth Services staff have provided individual support to young people via phone check-ins (70 contacts) - Conducted interviews with 17 young people for the Happiness Project, identifying Grade 6 students' worries and concerns about transitioning to high school Youth and Family Services' Mental Health Week event 'Nurture Self, Nurture Others' was cancelled in October due to COVID-19 (estimated 250 contacts). A calendar of activities and resources were developed in place of this, including four workshops to equip Year 7-8 students with resilience and self-care strategies, a social media campaign, and a fact sheet for local schools and services.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Work with key partners to increase and support community access to affordable, healthy and culturally appropriate food, especially for vulnerable groups	Complete the Community Gardens Policy	The Community Gardens on Council Owned Public Open Space Policy and the Community Gardens on Council Owned Public Open Space Guidelines were adopted by Council at the 13th September 2021 Council meeting.	
	Work with the State Government and the Material Aid Consortium through the COVID-19 response	Material Aid Consortium agencies have continued to provide services through provision of food boxes, vouchers and hot meals to approximately 500 vulnerable community members per week. Agencies have continued to adapt service models under COVID-19 requirements. The Department of Family Fairness and Housing (DFFH) extended funding for material aid to the end of April 2022.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 2: A city that respects and celebrates diversity, our history and the arts

Priority	Action	Progress	Status
Advance the process of reconciliation to embed reconciliation across policy, business and community structures	Implement Council's Reconciliation Action Plan (RAP)	In December the 2021-23 Innovate Reconciliation Action Plan (RAP) was fully endorsed by Reconciliation Australia with some timeline and reporting dates shifted to correlate to a December 2023 end date. Council is in monthly consultation meetings with Bunurong Land Council (as the Traditional Owners) and the RAP is scheduled for official launch in early January 2022. A Cultural protocol policy has been drafted and Bunurong Land Council have been consulted regarding the delivery of cultural training. Promotion of Aboriginal Health Initiatives has occurred through the New Directions Mums and Bubs Program and Make Your Move Strategy Yarning initiative.	
	Provide support to Early Years Services to develop their own RAP	Eight early years services and two primary schools in the City of Greater Dandenong with Reconciliation Action Plans are registered with the Narragunnawali Platform. Children's Services continues to deliver support to early years services and primary schools to connect to Aboriginal and Torres Strait Islander early years service providers, the Narragunnawali Platform and the Gathering Places to support the development of Reconciliation Action Plans.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Advocate for and assist People Seeking Asylum and Refugees living in the community	As Chair of the Local Government Mayoral Taskforce Supporting People Seeking Asylum advocate for the rights of people seeking asylum	As Chair of the Local Government Mayoral Taskforce Supporting People Seeking Asylum, Council has appointed Social Change Projects to manage the Back Your Neighbour advocacy campaign in the lead up to the next federal election. The campaign will primarily be asking the two major parties to provide a pathway to permanency for those categorised as Illegal Maritime Arrivals, and to provide this cohort with access to universal services. Three new Councils have also joined the Mayoral Taskforce - Casey, Nillumbik, Kingston - which now takes the total number of members to 37. A meeting between Mayor, Cr Jim Memeti and Minister Alex Hawke was conducted in December where discussions were had about providing people seeking asylum with a pathway to permanency.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Deliver a range of festivals, events and programs across the city which celebrate the diversity of cultures within our community	Deliver exhibitions, performance events, and associated programs which celebrate the diversity of cultures within our community	In person delivery and larger programs were impacted by COVID-19 lockdowns at Walker Street Gallery and a number of community hirers at the Drum cancelled or were postponed during this period due to the large amount of uncertainty surrounding COVID-19 and the difficulty to attract participation in the current environment. The Past Present and Future exhibition opened in November - including 'Behind the scenes' online video; an artist video (Hung Lin) and an artist workshop (Kenny Pittock). These were promoted via the National Gallery of Victoria magazine as well as Artshub and the usual online and print avenues. The Seen portrait exhibition is planned for 2022 - artists are to portray a subject who lives, works or studies in the municipality. Sponsorship has been secured from IKEA for the HOME exhibition 2022. An application for a Walker St Gallery 2022 exhibition which will focus on South Indian Women was successful. The Dandenong Art Trail project working with First Nations artists to develop site specific concepts for artworks continued. The Springvale Community Hub Firepit project (including artwork) was a finalist in the Local Government Pro Awards for Excellence program. 33 performances and other events took place at the Drum Theatre, engaging five dance schools and community groups.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Deliver preventative health activities during NAIDOC and Reconciliation week activities	NAIDOC and Reconciliation week activities have been delayed due to COVID-19 lockdowns, continued planning is underway for future preventative health activities to be delivered. The Indigenous Australians' Health Program - New Directions Project will continue to participate in local and internal working groups to support future events.	
	Deliver the annual Children's Forum	On Thursday 18 November Children's Services hosted its sixth annual Children's Forum, with 140 students in grades 4-6 from 15 primary schools attending. Due to COVID-19 restrictions the forum was held online.	
	Deliver the following major events (subject to COVID-19 permissions): - Spirit of SnowFest - Children's Festival and Little Day Out - New Year's Eve - Keysborough Big Picnic	The Spirit of Snow Fest was delivered in August and December, via a series of neon light installations on Saturday and Sunday nights in Springvale, Noble Park and Dandenong. The Greater Dandenong Children's Festival was delivered as an online festival with 31 Workshops, with most fully or almost fully booked, and a number of additional workshops were added by popular demand. The most popular workshops included Reptile Encounters, K Pop dance Workshops, Magical Safari and Cooking Around the World. The Little Day Out was delivered as an online event named Little Night In, with an estimated 300 attendees.	
	Support community led festivals and events which celebrate the diversity of cultures within our community	The following community led events were facilitated: Afghan pro-democracy rally, AFL Welcome to Footy (for Afghan refugees), the Aaha Food Market Festival and Cambodian community gathering in Multicultural Place. A number of community gatherings were planned and then later cancelled or postponed due to COVID-19.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Empower communities and individuals to take action to prevent and reduce racism	Investigate and research the barriers to reporting racism and address these challenges	Greater Dandenong Council has continued to work in partnership with Victoria University and the City of Casey to explore ways to improve local support services and reporting pathways for residents who have and/or continue to experience racism or religious prejudice/discrimination. On Monday 6 December, an Anti-Racism Community Session was delivered to interested community members to share their experiences of racism, and ways in which racism can be addressed. This is the first of a series of community engagement forums which will endeavour to work with community in addressing issues associated with racism.	

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4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Promote a socially cohesive, respectful and harmonious community	Deliver initiatives which support young people and families to feel safe and included in the community	Youth and Family Services have delivered a range of activities this quarter to support young people and families to feel safe and included, such as: - Noble Park Youth Committee, where young people developed a community project - the Noble Park 'Big Day Out' (endorsed by the Noble Park Revitalisation Board) to enhance community perceptions of safety in Noble Park (40 contacts) - 'Greater Dandenong. My Place. My Community' Art Awards, which celebrated young people's connection to the community through artwork (35 contacts) Youth Services shared a number of social media posts to promote safety and inclusion including: - Beyond the Surface - a youth-generated body image campaign celebrating diversity and individual difference (10,128 contacts) - CGD Proudly Diverse - a youth-generated campaign challenging negative racial stereotypes (3,182 contacts) - Strength in Diversity - a series of profiles of local young people from multicultural backgrounds, celebrating their positive contributions volunteering in the community (12,441) - Trans Awareness Week - promoting tips to be a supportive ally (1,508 contacts) Multiple events designed to enhance community safety and connection were cancelled this quarter due to COVID-19, including Youth and Family Services' soccer tournament (estimated 800 contacts) and the Springvale Hub Community Launch (estimated 500 contacts).	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Promote social cohesion and harmony through significant days of celebration and advocacy	Council Officers are on track to organise a free welcome event for new community members from Afghanistan, which is to take place on Sunday 20 February 2022. The event seeks to connect the wider Afghan community in the South East region, supporting arts, culture, wellbeing and connection. The day will feature a Welcome to Country, live performances by Afghan cultural groups and artists, a Halal BBQ, Library tours and information from service providers from housing, employment, food and material aid sectors. A variety of stakeholders have already been engaged to ensure the event is culturally sensitive and promotes harmony and social cohesion amongst the different Afghan ethnic groups, as well as, the wider community.	
Promote respect and equality of opportunity among people of all genders	Inform the community about gender equity issues and sources of assistance	Social media tiles in community languages have been prepared and provided to the Maternal and Child Health Unit for use as posters. Council officers have participated in regional planning in relation to women's sexual and reproductive health which is being undertaken by Women's Health in the south-east.	
	Support community initiatives to advance gender equality, and report on related trends	Progress on the development of the Council Gender Equality Action Plan continued, with findings of the Council survey, audit and consultation on each of the key topics summarised and submitted to the committee to inform the development of the draft Action Plan. Support for, and participation in, the Red Cross Forced Marriage Project continued. Council participated in the development of a regional plan relating to sexual and reproductive health, being conducted by Women's Health in the south-east.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Promote visibility and better social outcomes for LGBTIQ+ communities through the promotion of equal rights and opportunities	Promote visibility of LGBTIQ+ communities through significant days of celebration and advocacy	Permission has been obtained for staff representatives from Greater Dandenong Council to attend the Pride March on Sunday 6 February in St Kilda. The upcoming event provides an opportunity for Council to strengthen its relationship with LGBTIQ+ communities, by marching alongside them in solidarity. The Pride March will empower LGBTIQ+ employees to show pride and feel safe within their workplace, and it will also demonstrate to the general public that their organisation is queer-friendly.	
Provide cultural facilities and infrastructure to meet the community's needs now and into the future	Complete and launch the Dandenong New Art Gallery	This project is behind schedule due to ongoing construction delays. Operational planning is on track and the first year exhibition program has been confirmed (subject to an opening date).	
	Deliver on the Library Service Needs and Feasibility Study to ensure local library service requirements are met into the future	Planning and construction of the Keysborough South Community Hub continues. A grant application made to Department of Jobs, Precincts and Regions for a Feasibility Study for Noble Park Library Lounge as part of the Noble Park Revitalisation Project was successful.	
	Progress the Precinct Energy Plant Creative Industries Hub development	This project has been delayed due to competing infrastructure priorities. Detailed design and a business case process are to be undertaken in 2022. Council advocacy of the project occurred with Creative Victoria (state government arts department) and consideration of funding opportunities has been discussed.	
	Undertake a feasibility study for Civic Archive capacity expansion	The Feasibility Study is on hold at this time as it has not been approved to commence in the current Long Term Financial Plan.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Provide local and meaningful opportunities for creative and cultural participation, learning, enjoyment and expression	Deliver a vibrant, inclusive and high quality performing arts offering through the Drum that is celebrated for its role in arts development and engagement with our community	The Drum Theatre was closed for 39 per cent of this quarter due to the COVID-19 lockdown however was successful in presenting a range of events for regular hirers, in particular end of year concerts for schools, dance schools and community groups. This is an important segment of the local community who have spent much of the last two years engaging online and were thrilled to be able to have a live public outcome. During this period 33 events were held, including 23 performances, 1,542 performers and participants and an audience total of 3,965 people. The Drum was also able to present the Victoria State Ballet's The Nutcracker, which had been cancelled due to the last lockdown, and drew our devoted seniors audience back to celebrate Christmas with the final Encore show: 'I'll Be Home For Christmas with Rhonda Burchmore. This show was livestreamed and promoted to nursing homes and community centres in order to make it accessible to those unable to attend live theatre. The Drum also worked with Arts Centre Melbourne to host Metro Connect technical training for technicians from performing arts centres and the community.	
	Deliver an accessible, inspiring and high quality visual arts offering through the Dandenong New Art exhibition and public program	The preparation of an exhibition and public art program is underway for the opening of Dandenong New Art. Exhibition programming in the first year will include HOME, First Nations program along with other contemporary artworks. A digital public art component and the complementary branding development are both progressing. Delivery has been delayed due to the delayed construction of the gallery.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Develop and implement the Arts and Cultural Heritage Strategy 2022-25	The consultation phase of the Arts and Cultural Heritage Strategy took place during this quarter and included staff involvement in surveys, consultation and promoting participation to audiences, networks, and our creative community. Workshops were held around the major themes emerging with Spark Consultants. The draft strategy is now being prepared by consultants.	

Delayed Completed Not Due To Start On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Nurture and showcase local arts, creativity and innovation	In person opportunities have been impacted by lockdowns. An Expression of Interest process has been undertaken for the Artist in Residence program at Heritage Hill for 2022. The successful artist will cover innovative photography practice. The Seen portrait exhibition is planned for 2022 which includes a call out to artists to portray a subject who lives/works/studies in municipality. This will include portraiture artists in residency and a workshop with local schools. Support continued for local arts groups and programs through use of the Walker St Gallery. Three QuickArts digital tutorial content pieces were created to share and inspire creative interaction and activity in an accessible format. The Walker Street Gallery sale process has been suspended to allow continued affordable community space for creative activity. Masquerade Youth Arts and several local dance schools were able to present end of year shows at the Drum Theatre, marking a massive achievement for the many young creatives, whether performance is a hobby or vocational aspiration. It develops skills in communication and confidence and enriches bonds and camaraderie. 23 performances were given by 1,540 young performers to audiences totalling 3,904.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Record, protect, and promote community understanding of local history and heritage	Record, protect, and promote local heritage including support of the historical societies and related groups	Exhibitions and public programs launched the Reading, Writing and Arithmetic: Early Education in City of Greater Dandenong. Exhibition development and management is underway: A Floral muse (online and physical exhibition), Then and Now: Dandenong and surrounds exhibition and the Hart Family exhibition. Council continues to support the move of the Springvale and District Historical Society into the Springvale Community Hub. A funding application from National Library of Australia (NLA) for \$1,800 for Significance Assessment and Caring for Collections training sessions for historical societies/local collecting organisations was successful. Public programs included: An online program with Jack Martin, Assistant Manager Collection Management on how to undertake school research with Public Record Office Victoria online collections; an online exhibition and program included as part of October History Month; and the Royal Historical Society of Victoria program. The Elvive digital archive had 1,651 page views. The Civic and Cultural Heritage Collection and Acquisitions and Deaccession Working Group Terms of Reference and work group formation planning progressed.	
Support community health and wellbeing through providing opportunities to connect and access programs and resources through welcoming library spaces, online and outreach services	Develop and implement the Library Services Strategy 2022-25	Consultation for the Library Service Strategy for 2022-25 was delivered by the consultants (Spark Strategy) during this quarter with the community, stakeholders and community partners being invited to participate. These findings are now being compiled and a draft report is being prepared.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 3: A city of accessible, vibrant centres and neighbourhoods

Priority	Action	Progress	Status
Advocate for affordable quality housing and legislated change in the operation of rooming houses	Advocate to the State Government to create a Local Government Task Force to address inconsistencies in the standards	Discussions between Officers and Consumer Affairs Victoria (CAV) has established a co-operative task force to tackle unlawful rooming houses and bring legal action against unlicensed operators. Officers have also been invited to assist CAV Policy Officers in developing new legislation regarding rooming houses in the coming 12 months.	
Create safe, inclusive and well-designed public spaces which encourage community participation	Activate public spaces through public art initiatives; delivering, facilitating, maintaining and promoting public art in the city	This action has been impacted by COVID-19 restrictions and staffing vacancies. The Hemming St public artwork (co-design with Dandenong West Primary Students) was successfully launched. A public art audit is underway with the consultant undertaking site inspections of works. Planning is underway for a digital public art component for the new gallery. A joint application for state funding to refurbish the Pillars of Freedom in partnership with the Dandenong RSL is being prepared.	
	Construct Stage 1 of the Vanity Lane pedestrian link in central Dandenong	The contract documentation, detailing all aspects of the project, is 95 per cent complete. Demolition of the fire damaged building has been delayed, therefore public tendering of the construction contract is proposed for the second quarter of 2022. A series of three interpretive signs celebrating the sites history have been developed in consultation with stakeholders and are ready for fabrication.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Create safer public spaces through applying Crime Prevention Through Environmental Design (CPTED) principles such as prompt removal of graffiti and litter, the use of targeted CCTV, and public lighting	The Community Advocacy and Activities Centres Revitalisation teams have commenced development of a series of Crime Prevention Through Environmental Design (CPTED) Audits, titled 'Culture, Safety and Your Space' trails. These are designed to obtain feedback on public perceptions of safety in hotspot zones across three Central Activities Districts (CADs) and the Hemmings St Precinct. Community engagement with residents, traders, young and older persons, CALD and/or other group representatives will aim to ensure their participation in walking/bus-tour trails. This will provide baseline evaluation data for Council and its three State Government funded projects that are assisting to install safety-oriented infrastructure and build sustainable community cohesion in the area. Council units are collaborating together and also consulting with stakeholders to progress development and/or enhancement of CCTV systems in Boyd Lane, Walker Street Car Park and the Hemmings Street Precinct, whilst installation of a CCTV system funded by one of the grants will be installed in the Springvale Community Hub.	
Deliver improved amenity and a range of quality streetscapes and public places that build pride, respond to and respect the unique qualities of the activity centres and meet current and future needs	Continue renewal of quality streetscapes such as Douglas Street, Noble Park and Railway Parade, Noble Park Implement and monitor the 10 Year Infrastructure Plan for Activity Centres	Streetscape work for Douglas Street was recently completed and officially opened. The planning for Railway Parade is underway. Project bids have been completed for the 2022-23 financial year. The 10 year activity centre program was recently reviewed to reflect future budget impacts associated with major projects.	 

 Delayed
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  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Improve information and communications relating to parking in accordance with Council's Activity Centre Parking Precinct Action Plan	Website updates are being drafted. Broader communication has been delayed due to a lack of opportunity to update Councillors and COVID-19 lockdowns.	
Encourage investment and infrastructure improvements through a collaborative approach to creating, enhancing and managing great people focused places	Facilitate the DV/Capital Alliance investment project in the Revitalising Central Dandenong Foster Street precinct	Development Victoria and Capital Alliance are progressing the master plan for the Foster Street precinct. The community consultation is phase planned to commence in Q1 of 2022.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Work in partnership with the State Government to facilitate the Noble Park Revitalisation project	The following project proposals have been approved for funding by the Minister of Suburban Development: - Pedestrian Counters x 5 locations - Leonard Avenue and Buckley Street Concepts - Library Lounge Feasibility Study - Noble Park Community Centre Business Plan - Noble Park Community Centre Upgrades - Tree Planting Plan (up to 50 trees) - Interpretive Signage Program x 3 - Seasonal Display Crates x 5 - Transformed - Temporary Public Art x 3 - Soccer Clinics - Youth Festival 2022 - Yoga in the Park - Skateboarding Masterclass - Capital Program - All Abilities Playground - Douglas Street Streetscape Upgrade - Frank Street Open Space Redevelopment - Ian Street Redevelopment The acquittal of the All Abilities Playground, the Douglas Street Streetscape and Copas Park Interpretive Sign are all complete.	
Ensure an appropriate mix of housing, industrial and commercial development across the city	Commence the Environmentally Sustainable Design 2.0 Planning Scheme Amendment	Commencement of a Planning Scheme Amendment to introduce the Environmentally Sustainable Design 2.0 into the Greater Dandenong Planning Scheme will commence once the Environmentally Sustainable Design 2.0 is completed which is anticipated to be in early 2022.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Improve access to quality infrastructure and spaces that enhance community participation, encourage visitors and deliver positive health outcomes for current and future generations	Complete the Noble Park Activity Centre Structure Plan Planning Scheme Amendment	Council resolved on 24 May 2021 to seek authorisation from the Minister for Planning to exhibit the Noble Park Activity Centre Structure Plan Planning Scheme Amendment. Officers finalised the drafting of the amendment and provided DELWP with a draft copy of the documentation for comment prior to lodging a formal request for authorisation. Ministerial authorisation is expected in the third quarter with the public exhibition component of the planning scheme amendment process to be commenced in the third quarter in early 2022.	
	Complete the Mills Reserve Precinct Plan and commence implementation in partnership with key stakeholders	The Mills Reserve Precinct Plan is continuing to progress in coordination with the Dandenong Wellbeing Centre design. A preliminary draft plan has been prepared in collaboration with the Project Working Group.	
	Complete the stage 1 redevelopment of the Noble Park Aquatic Centre in accordance with the Greater Dandenong Aquatic Strategy	Some delays have been experienced due to COVID-19 restrictions, however the slab has been poured and structural steel frame erected. Works to the Community Meeting Room have also been completed.	
	Continue to plan and advocate for the proposed Dandenong Sports and Events Centre, as south east Melbourne's home for elite sporting competitions, major events, concerts and community festivals	The DSEC business case is progressing well, with the 'investment case' (phase 1) now complete. The 'delivery case' is currently underway involving collaboration with project partners.	
	Continue to plan for the development of a new table tennis centre in Greater Dandenong in partnership with key stakeholders	Stakeholder engagement is continuing in relation to the proposed new Centre and proposed management and operational arrangements.	
	Deliver the Springvale Boulevard construction for Stage 1	Works are progressing well with the removal of the old median and installation of key drainage works.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Design and deliver the new aquatic and wellbeing centre in Dandenong in partnership with key stakeholders and in accordance with the Greater Dandenong Aquatic Strategy	The DWC project is progressing to program. The Schematic design phase has been achieved but still to be formally endorsed before proceeding to detailed design. Cost Plan B for the schematic design is under development. Due to the complexity of the project and an increase in project scope, the design phase is expected to be completed during Q3 of the 2022 calendar year. The project team is in the process of finalising the construction procurement strategy. Round two community consultation has been completed and will inform the next design phase.	
Increase access and availability of social housing stock in the city by activation of Council and community assets for delivery of social housing, and advocating for increased State and Federal Government provision	Advocate for greater social and affordable housing through membership with the Regional Local Government Homelessness and Social Housing Charter group of Councils	Council participation in the regional Charter group of Councils continues with bi-monthly meetings with all regional Councils providing feedback that they have incorporated homelessness and social housing actions in their new Municipal Health and Wellbeing Plans. Charter group has also provided feedback to Homes Victoria (HV) in relation to the HV and local Councils Compact around the Big Housing Build. Consumer Affairs Victoria (CAV) representatives presented on CAV's responsibilities around rooming houses legislative framework, compliance and monitoring. Council, in partnership with a local philanthropist and WAYSS, has identified a suitable property for construction of social housing.	
	Provide assistance to housing associations seeking to develop social or affordable housing projects that support vulnerable CGD residents	Council in partnership with a local philanthropist and WAYSS are progressing towards the purchase of a block of land for construction of social housing for women and families affected by family violence. A suitable block has been located that can accommodate four social housing units.	

 Delayed
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  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Promote and strengthen Greater Dandenong as a tourist and food destination	Implement the Dandenong Visitor Attraction Plan	Work continues to promote and market the region. Stronger collaboration across CGD units is progressing, to ensure alignment of the same messaging across the City.	
	Implement the Greater Dandenong Regional Food Strategy	The industry continues to receive relevant information for their operations. Webinars were shared across industry, one in particular with the Global Victoria Trade Alliance - Export Development Opportunities into the Middle East and North Africa. Collaboration opportunities with Federation University were made and in 2022 a consultant has been engaged to address updating the Food Strategy. This Strategy will be brought into line with what the current industry environment predicates and the need from industry issues. This role advocated with State Government in a report on the Better Approval Process - to have a uniformed template/support across LGA's.	
Provide an accessible transport network which caters increasingly for growth and provides a range of options	Implement the Tourism Strategy and updated Action Plan 2020-24	Work continues to promote and market the region. New marketing avenues are being sought and discussed to access further target audience demographics.	
	Advocate for a major upgrade to Dandenong Station	The State Government has funded an investigation to improve accessibility and safety at Dandenong station.	
	Advocate for and deliver improved active transport networks	The Hammond Rd SUP was given practical completion on 24 December. Other projects will commence in early 2022 including TAC funded grant projects.	
	Advocate for new and enhanced public transport services	Ongoing work continues with the Eastern Transport Coalition to engage with Department of Transport on how the Victorian Bus Plan will be delivered.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Advocate for Victorian State's priority arterial projects including the Dandenong Bypass Extension, Cranbourne - Dandenong Shared User Path, Glasscocks Road duplication and Dandenong South East-West Link and Bangholme Road Bridge	Council Officers continue to advocate for the high priority road network projects at various forums. Refinement of advocacy documentation for the Dandenong Bypass Extension and Glasscocks Road duplication projects has been undertaken to facilitate their inclusion within GSEM City Deal discussions. Details around the major Trail projects (Djerring and Cranbourne - Dandenong) have been shared and discussed with the local MPs office for support in upcoming Victorian Budget discussions.	●
	Expand the use of streets for uses other than through-movement	Council was successful in partnering with Play Australia for grant funding to assist with the roll out of the Street Play initiative in 2022.	●
	Finalise a Multi Modal Transport Infrastructure Plan for the Activity Centres and NEIC	Draft reports and content have largely been prepared in previous years. The outstanding item remains Department of Transport confirmation of Movement and Place classifications that are critical to the documents.	●
	Implement the Active Transport Infrastructure Priority program improving pedestrian and cycling infrastructure	The Hammond Rd SUP was given practical completion on 24 December. Other projects will commence in early 2022 including TAC funded grant projects.	●

■ Delayed
 ■ Completed
 ■ Not Due To Start
 ■ On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Improve access to, from, and within major Activity Centres, including the extension of the Djerring Trail to the Dandenong Activity Centre	Multi-modal plans for Dandenong, Springvale and Noble Park have been drafted. A TAC analysis grant has been obtained to improve cycling access between Noble Park and Parkmore shopping centre Council has overseen the designs and assisted with the tender and consultation for Springvale Rd and Virginia St signalisation which includes provisions for bus priority and new pedestrian crossings.	
	Maintain performance in management of heavy vehicle permits and freight networks	Heavy vehicle applications were managed via the NHVR portal. A total of 238 applications were processed this quarter.	
	Roll-out a high priority local road program within Dandenong South, including the Dandenong South Industrial Area Extension Structure Plan's Transport Network, and Abbotts Road widening and associated infrastructure	Early construction works on Stage 1 of the Abbotts Rd widening (between Remington Dr and National Dr) were expected to commence in November. Issues with utility (gas) services and working within the adjacent Cranbourne line duplication project area have resulted in some minor delays. Works are now expected to commence in early January 2022. Detailed designs for the Remington Dr/Pound Rd connection were prepared by Major Road Project Victoria, with input from Council Officers. Council is awaiting final designs to be provided for final review.	
Provide quality community infrastructure to support the delivery of early years services to children and their families	Review the Municipal Early Years Infrastructure Plan	New infrastructure at Keysborough Primary School is on schedule to provide Kindergarten in 2022. Ongoing monitoring of kindergarten places continues to ensure there is adequate infrastructure within the municipality.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Reduce the occurrence of casualty accidents on roads throughout Greater Dandenong	Advocate for enforcement and deliver infrastructure and education to reduce the number of fatalities on local roads	Consistent anti-social driving issues in known areas are reported and advocated to Victoria Police for law enforcement. Three blackspot projects are currently being delivered. Outcomes from the 2022-23 blackspot applications are expected to be announced in late April, early May 2022.	
	Advocate for safety improvements on and across arterial roads	Advocacy campaigns are ongoing on a number of arterial road issues (Stud Road, Jacksons Road, Kirkham Road). Participation in regular meetings with the Department of Transport is ongoing. The design of Springvale Road/Virginia Street signals is due to commence in January 2022. Traffic signals at Emerson College on Heatherton Road were switched on in November 2021.	
	Develop a child restraint safety checking activity	This activity has not been scoped to start yet.	
	Develop a new Road Safety Strategy	Some early scoping has been undertaken, however the bulk of the work is anticipated to occur in 2022.	
	Promote road safety success stories and road safety awareness to manage perceived road safety risks	Council assisted TAC with their VMS Road Safety projects in November and December. This comprised of drug and alcohol road safety messages to educate motorists for a period of approximately two weeks for each VMS deployment.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Provide ongoing funds for road safety treatments to address priority locations, where the greatest road safety risks are identified	Council is in the process of undertaking designs for projects funded via the 2021-22 Federal Blackspot program with construction to occur in 2022. Applications have been submitted for the 2022-23 Federal Blackspot Program. Council VMS boards have been used to support TAC road safety campaigns.	

Delayed Completed Not Due To Start On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 4: A green city committed to a sustainable future

Priority	Action	Progress	Status
Actively support community action to mitigate greenhouse gas emissions and build environmental resilience	Develop the Greater Dandenong Climate Change Community Engagement and Mobilisation Plan	Work continues on the Climate Change Community Engagement and Mobilisation Plan with internal stakeholder consultations pertaining to the engagement framework underway. This will be accelerated in the first quarter of 2022.	
	Work with partners and key stakeholders to support increased community awareness of climate change risks and their ability to respond	This action continues to be delivered through projects such as the SECCA Small Business Energy Saver, and climate capacity building through workshops with local school children during the Children's Festival and the Children's Forum. Additional action in this space will occur in the lead up to and duration of the 2022 Sustainability Festival.	
Become a resilient, net zero carbon emission city with an active community prepared for the challenges of changing climate	Implement the Climate Emergency Strategy and climate emergency declaration	Work continues on the implementation of the Climate Emergency Strategy and Action Plan. Key activities in this quarter include completion of the Municipal Health and Wellbeing Scan which addresses climate impacts by area of health risk specific to the municipality, delivery of the CIP climate change self-assessment mechanism and facilitation of two climate workshops with local school children through the Children's Festival and Children's Forum.	
	Implement the Sustainability Strategy	Progressive implementation of the Sustainability Strategy continues. A key highlight of Q2 was the 6 Star GreenStar certification of Springvale Community Hub, an outcome that directly aligns with Objectives CE-1.2, CE-1.3 CE-2.1 and CE-2.5 of the Sustainability Strategy.	
	Implement the Sustainable Buildings Policy for new buildings	This policy is integral to the ongoing construction and development of council buildings in the current year's capital program and continues to be implemented.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Undertake the Forever Fest (Sustainability Festival)	Planning continues for the delivery of the 2022 Sustainability Festival. Dates and locations have been locked in and initial external partners have been approached with finalisation of involvement scheduled for January. A tentative project program has been developed.	
Improve knowledge and promote participation in protecting biodiversity values within Greater Dandenong and protect and enhance the ecological value of the land	Finalise development of and implement the Biodiversity Action Plan	The Biodiversity Action Plan is undergoing final content updates, guided from feedback and comments provided during the community consultation in 2021. Vacancies and COVID-19 impacts within the Parks Team has caused some delays, the current project timeline is for the revised plan to undergo the EMT and CBS review process in March/April with an expected adoption by Council in May/June 2022.	
In partnership with State Government agencies, continue to protect the health of our community from industrial uses impacting our air and water quality	Advocate to the EPA to undertake regular air and water quality assessments to protect the health of our community	Officers have been made aware that the EPA undertake air and water quality tests in a number of areas throughout the City. Officers will continue to have discussions with the EPA in Q3 to understand the level of testing and what specific areas are being regulated, and what role Council can play to assist the EPA, under the recent changes to the <i>Environmental Protection Act</i> .	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Audit the industrial and commercial areas with a focus on hazardous materials and waste storage identification and elimination	High Risk Waste Site officers continue to do great work in this space. Close to 100 premises have been inspected resulting in intervention actions of some sort. A recent Supreme Court decision between the EPA and a high risk site resulted in determining that liquid waste must be relocated at the State Governments cost. Council was involved with identifying this site some months ago sharing intelligence with the EPA. Officers are entrenched in reinspecting sites to determine compliance. Council has received positive feedback from DEWLP as to how the High Risk Waste Local Government Capacity program is progressing. Industrial and Commercial area audits are continuing however mainly in a reactive way. Planned patrols will resume after the New Year.	
Increase the quantity and quality of diverse and accessible open spaces across the city	Complete the Open Space Contributions Plan	Council adopted the Greater Dandenong Public Open Space Contribution and Subdivision Contribution Requirements and Calculations Plan 2021 at the 25 October 2021 meeting and resolved that Officers seek authorisation from the Minister for Planning to prepare a Planning Scheme Amendment to the Greater Dandenong Planning Scheme. A request for authorisation is being finalised and will be forwarded to the Minister for Planning in February 2022.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Continue development and implementation of improvements to open space reserves such as Ross Reserve, Frederick Wachter Reserve, Greaves Reserve and the program of park projects in the adopted budget	85 per cent of the open space projects are now underway and at various stages of implementation. On ground works for a number of the key projects has commenced, Burden Park tennis courts reconstruction, Ross Reserve Synthetic Pitch, Tattersson Park Sports Ground Lighting projects are all well underway. A number of other open space projects are in progress as well. The construction of playgrounds, toilet facilities, street scape upgrades and park renewal projects are in progress at various stages of development.	

 Delayed
  Completed
  Not Due To Start
  On track

ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Implement the Open Space Strategy	Highlights include: - Participation in the Children's Forum on 18th November with a facilitated workshop - Workshop B- Brilliant Place - 'Let's Do it!' - 2A Frank Street Open Space Redevelopment in the Noble park Activity Centre and Let's Play and Green our Park - ideas for the new neighbourhood playground at Noble Park Reserve. - Extensive community consultation and engagement occurred in November on ideas and opportunities for the 2A Frank Street new open space - the feedback will inform the development of the concept design. - Community consultation has been completed for Turner Reserve, Parkfield Reserve local playground and Glendale Reserve neighbourhood park concept design, enabling the concept plans to be completed and ready for tender. - The planning and design for a range of open space projects, including playgrounds, improvements to sports and recreational facilities, landscape improvements and tree planting plans in accordance with the capital works program for open space will continue to be developed over Q3.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Promote a healthy, green and resilient urban forest that is well managed, protected and provides benefits to the community	Implement year four of the Greening Our City: Urban Tree Strategy 2018-28	Arboriculture operations supporting Greening Our City objectives in Q2 include: - planning for and ordering the 2022 street and park tree planting program - tree pit design work and identification of tree planting opportunity sites for the three Activity centres - an Electric Lines Clearance Systems Audit with ESV confirming Council's well managed approach to trees around powerlines - Responding to high volumes of customer requests as a result of the November storms and the aftercare of damaged trees.	
Raise community awareness about the importance of tree canopy cover on private land	Finalise and adopt the Urban Forest Strategy and commence implementation of the Action Plan	The Urban Forest Strategy 2021-28 was adopted by Council at its meeting on 27 September 2021. Council Officers will now proceed towards commencing the implementation of the Action Plan.	
Work in partnership with the state government to minimise waste and maximise resource recovery	In partnership with the Metropolitan Waste Resource and Recovery Group participate in the procurement for advanced waste processing services and recycling receipt and sort services	The procurement for an Advanced Waste Processing Service is continuing, with tenders expected to be called for in the first quarter of 2022.	
Work with key partners to increase the community's awareness of and preparation for the social, environmental and health impacts of climate change	Develop and deliver an annual waste education program inclusive of litter prevention	The 2021-22 Waste Education Plan has been developed and is progressively being delivered	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 5: A city that supports entrepreneurship, quality education and employment outcomes

Priority	Action	Progress	Status
Continue to advocate for and pursue the policy and implementation of decentralisation for government and corporate offices to attract white collar workers to Dandenong and the GSEM region to provide for economic growth	Develop a campaign to encourage private sector businesses and government agencies to relocate to central Dandenong	Navire have been appointed as a consultant for this project and commenced an "Innovative Investment Attraction" study for central Dandenong and other strategic precincts.	
	In partnership with GSEM pursue policy changes at both State and Federal Government levels to locate government tenants in the Greater South East Melbourne region	GSEM advocacy aligned with this initiative is progressing.	
Contribute to the development of a more resilient and capable workforce through a continued focus on collaborative partnerships, work readiness and promoting local jobs for local people	Facilitate Playgroup Training Vocational Pathways for local community members	The Playgroup Leader Training was delivered online on how to engage and support families at playgroup. 10 leaders who completed the training are linked to community playgroups for work experience. Due to the trained volunteer leaders program, five community playgroups are able to reopen. One trained volunteer has been offered paid employment at a community playgroup.	
	In partnership with Chisholm TAFE host traineeships for local job seekers studying in Aged and Community Care	Trainees have been assessed as competent for home care, individual support and shopping.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support community initiatives that improve job readiness for community members at risk of poverty	17 referrals were made by Council's Community Development Support Officer this quarter to Victorian funded employment programs with nine people securing paid employment as a result. Tailored support and mentoring is provided even once employment has begun. Regular communication and sharing of job opportunities occurs with Chisholm Skills and Jobs Centre with referral opportunities into their job readiness program being distributed. Anti-poverty consultation will close in January 2022.	
	Through a collaborative co-design process, deliver an action plan to guide the next phase of the Community Revitalisation project and strengthen pathways to economic participation	Dandenong CR hosted the Quarterly Learning Forum of the statewide CR sites at the Drum Theatre in early December. An opportunity for shared learning and reflection, the forum also served to canvass progress towards the completion of the framework and provide guidance as required. Dandenong CR is nearing completion of the framework with associated plans and collateral currently being designed. Community engagement will underpin the next phase, commencing in Feb 2022, with established relationships providing the springboard for broader consultation.	
Deliver activities that support and strengthen the personal and professional development of women in business	Deliver key events that showcase women in business including International Women's Day	Claire Bowditch was inspirational for women across all levels of business as she encouraged the audience to find their confidence and 'Tame their Inner Critic' in this quarter's Showcasing Women in Business event held in November 2021. The event was promoted across all channels and sites in the leadup and great feedback was received. Planning is underway for the 2022 IWD event in March and the 2022 Showcasing program.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Facilitate the SEBN Women in Business group network	Feedback on network sessions delivered within the new program themes, this quarter including 'Out of the Box' (Creativity) and 'Go for Gold' remains positive. Several WIB network members are now providing their own 'WIB' programs in their workplace, utilising SEBN's expertise and contacts for ideas/suggestions/speakers - providing mutually beneficial and multi-layered dialogue with these members. Planning is underway for the 2022 network program.	
Deliver key events which provide an opportunity for business and education providers to support vulnerable and disadvantaged members of the community	Facilitate and deliver the fundraising event 'Take a Swing for Charity Golf Day' with industry partners	Sponsors for 2022 were confirmed and discussions were held to explore options for new sponsors to participate. A recipient charity for 2022 was selected by the sponsors and announced at the SEBN breakfast. Promotion/implementation is scheduled to begin in early January 2022.	
	Host the "This is IT Schools" program	A total of 32 laptops were distributed to students in need this quarter. The need is increasing daily, but the availability of laptops continues to be a challenge due to COVID. New opportunities are continually being explored to source free computers that are then cleaned and loaded with basic software by This is IT Schools (TiIS) prior to distribution. We have also provided desktops to two local Neighbourhood House / Community Learning Centres for the purpose of education, training and employment search and access.	
	In partnership with SELLEN host the key education industry "Lunch with the Winners"	The Lunch with Winners event was delivered in Q1.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Deliver networks and activities that enhance the capability and competitiveness of the manufacturing sector locally and globally	Deliver a range of networks, common interest groups and targeted activities that have relevance and impact for local manufacturers	This quarter addressed a variety of topics for manufacturers: Unlocking Opportunities for your Business; Leadership Insights with Local Leaders; Getting Alignment across your Business; Scaling up Profit, Cash and Value; Visual Management; Are you and your employees at Breaking Point? and Impact of Supply Challenges. Network groups included Manufacturing Leadership; South East Quality Network (SEQN); Workplace Health & Safety; Developing Young Leaders; Manufacturing Excellence; CEO Mentoring and Future of Manufacturing.	
	Develop activities and events that offer exposure to local and international opportunities and new thinking on global issues and trends including COVID-19	Our annual SEBN NAB update this year addressed 'More than an Economic Update', addressing the global market changes and the impacts of COVID-19 on the local and global economy. Also, this quarter supply chain issues continued to be a focus, not only being addressed within our own SEBN activities, but also in discussions with various State Government departments and SEMMA on the global impact of supply - as well as the global phenomena of the 'great resignation' generated primarily by the pandemic. At the SEBN Christmas breakfast, the guest speaker provided business leaders and their staff with great insights and practical tools to keep 'bouncing back' in times of extreme pressure, clearly resonating with the audience. These issues will continue to be a challenge for all businesses throughout 2022.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Facilitate the active participation of young people in the community to enhance leadership and personal development opportunities	Deliver leadership and skill development programs for young people	Youth and Family Services facilitated a range of programs to build young people's leadership capacity and enhance community participation, including: - Youth Leaders program - Noble Park Youth Committee - Holiday Activities Committee - FReeZA events committee - FReeZA 'Inquisitive Minds' workshop series - Sports Committee These programs provided young people with a valuable point of social connection during the COVID-19 lockdowns, engaging a total of 249 contacts. Youth and Family Services also delivered a half-day intensive leadership training course for a local secondary school, building the capacity of elected Student Leaders to develop leadership skills and influence positive change.	
Promote and support the strong manufacturing presence within the city to secure the economy and maintain future employment opportunities	Maintain support, collaboration and board participation of SEMMA	Board and Executive meetings were attended monthly and input has been provided to a range of papers and submissions advocating for the manufacturing sector to government.	
	Support and encourage sharing of successes and best practice, delivering key events to the manufacturing sector, including the Christmas Industry Breakfast	Sharing success and best practice occurs through all SEBN network meetings, with story highlights provided in SEBN's regular eNews, together with feature stories on the SEBN pages of Council's Talking Business magazine, with this quarter's edition featuring highly successful local company Structural Challenge. Two key manufacturing events held this quarter enjoyed strong attendance - SEBN's Christmas Industry Breakfast Pressure Proofing and Annual 'Not just an Economic Update' with keynote Gerard Burg from the NAB.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Support engagement in learning, skill development and employment pathways to improve social, economic and environmental outcomes	Deliver initiatives which provide opportunities for young people to gain skills and experience that enhance their employment	The 2021 Young Leaders gained valuable project management experience, planning and implementing three community projects, including a School Career Guidance Benchmarking Project (73 contacts) which seeks to enhance young people's learning and employment pathways, by identifying gaps in school-based career guidance and support. In addition, Youth and Family Services delivered a number of new initiatives, including the FREEZA 'Inquisitive Minds' workshop series which engaged industry experts to facilitate training for young people on the topics of social media, building your brand, communication skills and 'selling yourself'. Four workshops were delivered, engaging 40 contacts. Youth and Family Services also piloted a 'Sports Committee' providing young people with training in sports event management, building their capacity to plan and deliver community sporting events (27 contacts).	
	Deliver welcoming library services and increase engagement opportunities to enhance learning, reading and literacy, digital and technology skills at all life stages	The Library has continued to deliver both in person and online programs where COVID-19 restrictions have allowed. This included virtual and in person Language and literacy appointments and programs with 487 attendees. Online book clubs and online children's programming continued. The Bridge/Literacy intensive sessions were successfully delivered with 310 participants, even with staff access to schools limited due to COVID-19. Online Library Tech assistance incorporating the Digital certificate Help desk as part of the COVID-19 recovery assisted over 1,500 people to gain a digital certificate. The Free Home delivery service to 172 participants and Click and Collect service continued.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Drive the ongoing implementation of the Local Economic and Employment Development Strategy	A desktop review of the LEED Strategy is being finalised. EDU have continued to engage and support businesses through programs such as the Ignite for Start-ups, Mentoring and Better Approvals.	
	Manage and chair the Greater Dandenong Regional Employment Taskforce and associated projects	The Taskforce sub-committee, established as part of the CR strategic project, has contributed considerable time to the co-design of the framework which will guide the project to mid-2025. The DJPR representative noted that Dandenong's collaborative approach is both commendable and unusual in local government. Information sharing between Taskforce members has been of critical importance this quarter as organisations and businesses grapple with the twin impacts of vaccine mandates and jobseeker disengagement. The 'Making Our Future' marketing plan has been completed and collateral is being produced to support the campaign launch during Manufacturing week 2022.	
	Manage and implement the Community Revitalisation and One Per Cent projects to develop the capability and capacity of jobseekers in our community facing multiple complex barriers to employment	The SEBN/CR Employment resource hosted on Council's website continues to be developed, with business videos produced for this purpose also acting as an effective engagement tool with employers. With local businesses reporting an extreme shortage of applicants for the plethora of vacancies on offer, the CR project has implemented a prototype designed to shift employer mindsets around recruitment and promote more innovative practices. The Careers Counselling provided by the CEAV continues to develop local jobseekers with the most recent cohort achieving a 33 per cent increase in work readiness across a range of factors. Budgets are being formulated for activity moving forward and access to further brokerage is one key asset being requested.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Support local creative industry development	Specific engagement has been undertaken with creative industries as part of the consultation and development of the Arts and Cultural Heritage Strategy, to better understand creative sector needs. The Drum Theatre has spent this period establishing and cementing partnerships for the 2022 program (eg Our Story, Love In The Time of Corona, Our Beat.) A number of local artists who aim to work collaboratively with the Drum (Sangam Festival of South Asian Performing Arts, Bukjeh Collective, and Bridging Differences) have been supported through letters requesting funding from the State and Federal Governments including Creative Victoria, Australia Council and the RISE fund. The Drum also worked closely with Arts Centre Melbourne to host three days of technical training and wellbeing for theatre technicians.	
	Through library services facilitate and champion activities and partnerships that support the community to participate in work, entrepreneurship, education, training, social and civic life	A Digital Certificate Help Desk was created to assist the community to enjoy civic life as part of the Covid-19 recovery. Online Library Tech Assist was available over the phone, in person and virtually to assist those with Information Technology queries and needing to access Library resources online. Online delivery continued for business, digital literacy, learning help for adults, Citizenship, Conversation buddies, Dandelion Readers and Coffee Club. COVID-19 restrictions applied to in-house program delivery. All partnerships were maintained during this restricted period.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Work with partners to facilitate engaged local business and industry taking action to increase resilience and transition to a net zero carbon economy	Continue to build on the Greater Dandenong Business Local Economic and Employment Development Strategy programs to help encourage and promote the benefits to businesses across CGD in taking action to prepare for the impacts of climate change and moves towards Net Zero Carbon operations	EDU has continued to promote sustainability initiatives by including articles in Talking Business and the monthly e-news, on reducing plastic waste and promoting the Small Business Energy Saver Program.	
	Facilitate and promote the Aspire platform to engage business through SEBN networks and other sustainability activities	Negotiations with Aspire for the 2021-22 contract continued, with finalisation anticipated no later than January 2022. New contact data has been put in place to enable cross-function between SEBN and the EDU. Tutorials on the new system were attended and Aspire was promoted through various media channels including SEBN's eNews.	
	Strengthen capability and increase awareness of new technologies and opportunities around waste and energy	The erratic nature of lockdowns has continued to impact Council's progress with company visits and other activities planned for the Waste network. In the interim, Council is working with a range of partners and Monash University to progress activities on their Circular Economy project. Activities in line with this have been scheduled for early in the New Year. The SEBN Manager is part of the Steering Committee for this project.	
	Support local business efforts to respond to their climate change risks by informing them of relevant State and Federal Government policies and programs	Information regarding State and Federal Government programs have been regularly shared through the monthly e-news and quarterly Talking Business magazine and social media posts.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Strategic Objective 6: A Council that demonstrates leadership and a commitment to investing in the community

Priority	Action	Progress	Status
Advocate to the state government for the recovery of COVID relief costs	Continue to work with agencies on COVID-19 response and recovery efforts	Funding has been secured to support the employment of a team of Officers to support Monash Health in increasing the vaccination rates of the Greater Dandenong Community.	
Attract investment and build partnerships with key stakeholders to ensure the sustainability, viability and growth of Greater Dandenong and its major activity centres to provide jobs, housing and liveability outcomes	Develop an Investment Attraction prospectus, with a particular emphasis on our Activity Centres	A consultant has been appointed for the Innovation Investment Attraction study. Progress meetings have been held with the next stage of the prospectus initiative to be informed by the study report.	
Deliver Council's capital works program	Complete key capital works across the city	The capital works program is progressing well with 70 per cent of the projects complete, under construction or being procured.	
Develop long term plans to effectively manage Council's assets	Develop a ten year asset plan	A draft Asset Plan has been developed. Stakeholder engagement is currently in progress. This document will be published as part of the budget document package	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Educate local businesses on their public health responsibilities including COVID safe practices	Seek State Government funding to assist with educating businesses and community groups on COVIDSafe practices	The funded program continued to engage with the community which included delivering webinars to the Enliven Community Champions and Bicultural Worker Network, tenants at 39 Clow Street and a sporting club. Six videos were developed including 'COVID Check-in-Marshals' (translated in 5 languages), Covidsafe Public Events and Covidsafe Sports and Fitness. Engagements with the community groups also involved the distribution of PPE and translated COVID-19 information. Communications also continued through other media including facebook and newsletters.	
	Upon successful receipt of funding, implement a program to provide COVIDSafe education across all businesses within Greater Dandenong	A total of 249 businesses were engaged, resources including videos were developed that included what to do during a workplace exposure. COVID compliance at businesses was at 48 per cent on the first visit, 83 per cent after a second visit and 99 per cent complaint on the third visit, demonstrating the importance of this program and the additional support our business community requires. During 2021, a total of 1,017 businesses were engaged and 1,763 inspections were conducted. Indirect engagements totalled 138,319 which included newsletters, webinars and videos.	
Encourage an organisational culture of innovation and leadership	Complete a Workforce Management Plan and other workforce requirements under the Local Government Act 2020	The first report was published by 31 December 2021 as required by the Local Government Act. Council is now reviewing actions/outcomes and preparing for the annual reporting cycle.	
Ensure all Council's Emergency Management responsibilities and obligations are implemented as described in the Municipal	Coordinate and conduct four Municipal Emergency Management Planning Committee (MEMPC) meetings with key stakeholders and agencies	MEMPC meetings are scheduled for every quarter of 2022. The next one will be held on 22 February.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Emergency Management Plan (MEMP)	Implement, monitor and review progress on mitigation strategies to risks identified via the Community Emergency Risk Assessment (CERA) - Heat/Health, Floods and Storms, and Pandemic	Sub Plans of Council's Municipal Emergency Management Plan for Heat/Health and Flood/Storm are in draft awaiting the production of regional and state based plans. Once complete, this will ensure our local arrangements are consistent with those at regional and state level.	
Ensure compliance with the Local Government Act 2020, Councilor and Staff Codes of Conduct, Council policies and all legislation relevant to Council	Comply with the auditing requirements of the Gender Equality Act 2020	The gender audit was completed as at 1 June 2021. The mandated reporting spreadsheet for the gender audit has been completed and filed with the Commission for Gender Equality in the Public Sector (CGEPS). Council's Gender Equality Action Plan must be filed with CGEPS by 31 March 2022.	
	Continue to embed consideration of climate change into Council's policies and decision making processes	Work continues to embed consideration of climate change into all of Council's policies and decision making processes. Notably the CIP climate change self-assessment tool was launched in the most recent round of bids, incorporating consideration of climate change and sustainability into over 200 potential projects and providing a robust but straightforward mechanism for assessing a potential project's contribution to Council's climate response.	
	Develop an organisation-wide Conflict of Interest framework and policy	This has not been progressed during this quarter due to resource constraints.	
	Update the Legislative Compliance program across the organisation	This has not progressed during this quarter due to resource constraints.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
Ensure Council decisions contribute towards building a smarter, more digitally enabled future for our community and organisation	Develop and deliver a communications program to enhance the digital literacy of staff, the community and stakeholders	The delivery of a communications program to enhance digital literacy has commenced, but was paused due to staff shortages, with the following actions from the IT and Digital Strategy Action Plan undertaken this quarter: * Digital Development Road Map - now in development, ongoing * Digital Literacy Uplift Program communications plan - rollout will recommence in 2022	
	Strengthen Council's digital governance through a continuous improvement program to ensure digital solutions meet the business needs of Council	Resident Single Sign On has progressed and is in the testing phase with a goal for it to be live in the next quarter allowing residents to use the same user name and password for many external facing council systems.	
Increase the use of smarter technologies to improve the efficiency and effectiveness of managing Council assets and resources to ensure they meet the community's current and future needs	Increase awareness of, availability and capability around modern and smart technologies	Council Officers continue to utilise the parking sensor data from within central Dandenong to monitor parking occupancy and identify locations where parking restrictions / time limits may be altered to better suit demand. Works are underway to expand the parking sensor coverage to the Springvale central activity area, with installation expected to occur during Q3 of the 2021-22 financial year.	
Maintain a safe and healthy workplace through a people centred, systematic approach to risk management	Implement a people-centred approach to how safety is managed across the organisation	The health and safety focus is currently on Council's COVID-19 response.	
Manage Council's resources effectively and efficiently to ensure financial sustainability	Continue to integrate recognition of climate change into Council's financial and budget process	Further work integrating climate change into operational initiative process has been progressed.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Increase Council's awareness and understanding of a changing climate's impacts on its assets, operations and finances	Work with SECCCA is currently in progress which will assist with this action.	
	Review Council's Long Term Financial Plan	Council's 10 year Long Term Financial Plan satisfied the requirements of the Local Government Act 2020 and was adopted by Council at its meeting on 25 October 2021.	
	Strengthen governance capacity of Council grant and funding partners	Agencies supported by Council in multi-year grant funding have participated in Good Governance training. Consultation for the development of a good governance framework for Council venues managed by non-profits has commenced.	
Provide meaningful engagement opportunities which capture the voices of all ages, genders and cultures within the city	Encourage the voice of children through the facilitation of the Children's Advisory Group in planning and policy development	The Children's Advisory group contributed to the Oasis redevelopment, Kids Co Design Consultation, Communities for Children annual strategic plan, Make Your Move community ambassador program, Forever Fest (sustainability festival) and Dandenong community hub. Students in the Children's Advisory group said they like knowing that their voices were heard and that they contributed to the community, it made them feel safer and more comfortable knowing that the community hears children's voices.	
	Investigate opportunities for an ongoing community panel representative of the diversity of our city	An evaluation of the engagement process for the Council Plan and Community Vision, including the Greater Dandenong People's Panel, is currently underway and the results of this will influence further discussions regarding an ongoing panel.	

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ORDINARY COUNCIL MEETING - MINUTES

4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

Priority	Action	Progress	Status
	Review the Community Engagement Framework	The review of the Community Engagement Framework will be influenced by the evaluation process that is currently underway regarding the consultation activities associated with the Council Plan. The feedback from key stakeholders and the Greater Dandenong People's Panel will help in refining future consultation processes, particularly for large projects. Further work will be undertaken in the new year to refine the existing framework and ensure its alignment with the Local Government Act 2020 and recently endorsed Community Engagement Policy.	

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4.1.1 Q2 2021-22 Quarterly Performance Report (Cont.)

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