

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

POLICY AND STRATEGY

COUNCIL PERFORMANCE REPORT END OF YEAR 2021-22

ATTACHMENT 1

**COUNCIL PLAN END OF YEAR
PERFORMANCE REPORT 2021-22**

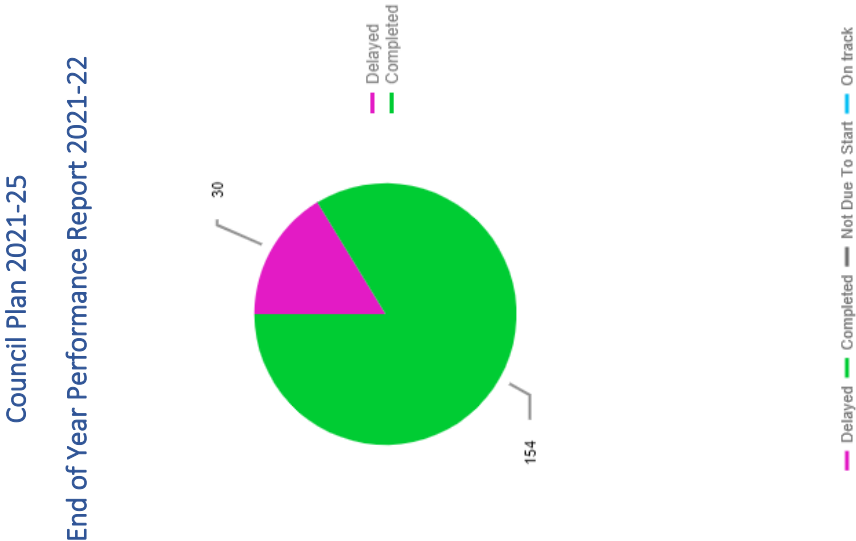
PAGES 54 (including cover)

If the details of the attachment are unclear please contact Governance on 8571 5235.

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)



4.2.1 Council Performance Report End of Year 2021-22 (Cont.)



4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 1: A socially connected, safe and healthy city

Action	Annual Comment	Status
Deliver initiatives that raise young people's awareness of drug and alcohol related harms	Youth and Family Services delivered the following activities: - Nine Party Safe workshops in local schools and community settings, educating young people about strategies to minimise alcohol-related harm (385 contacts) - Social media posts on Facebook and Instagram, including campaigns to reduce alcohol and tobacco-related harm amongst young people (4,351 contacts) - Distribution of "Text the effects" resource cards at youth events, providing young people with information about an anonymous SMS service where they can access free information about the effects of drugs and alcohol (3,000 contacts)	
Enhance strategic partnerships and collaboration to address negative impacts of alcohol use and sales	Council continued to collaborate with the South East Consortium of Alcohol and Drug Agencies (SECADA), Enliven, Victoria Police, and Maroonah, Casey, and Knox Councils, and contributed data and statistics to map alcohol density and related harms. 17 Liquor License Planning Permit applications were assessed for compliance with harm reduction principles over 2021-22. Council also participated in Enliven's Local Drug Action Team project that successfully worked to increase resilience and reduce isolation amongst vulnerable communities, and is now applying to implement a second phase of the project. Council was represented on a Community of Practice group chaired by the Alcohol and Drug Foundation that has now drafted a national position statement on alcohol online sales and delivery and updated its benchmarking tool for all states.	
Work with Monash Health to support the community with greater access to and uptake of smoking cessation supports	Tobacco-related harm research and local stakeholder mapping was undertaken earlier in the year with Monash Health and opportunities identified to improve communication and enable greater community access to smoking cessation supports. In partnership with Quit Victoria, a six week anti-smoking media campaign which promoted Quitline support and raised awareness of the harms of smoking, was delivered from May to July 2022. Collaboration with health promotion organisations to support smoke-free settings and smoking cessation will continue into next year.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Coordinate tobacco control activities to meet service and funding requirements in accordance with the Municipal Association of Victoria service agreement	The Public Health Unit completed all inspections as per the MAV Service Agreement.	
Support liquor licensees and collaborate with other authorities to implement policy and legislation to reduce alcohol harms in the community	The Greater Dandenong Liquor Licensees Accord group met in June and discussed the ongoing economic impact that COVID-19 continues to have on their businesses. Digital ID requirements for venues, and noted the upgraded educational resources that the VCGLR has provided over the last year. Police continue to work closely with licensees to mitigate violence and anti-social behaviour in venues and encourage licensees to report incidents in real time.	
Update Council's Local Law, when required, to ensure it is meeting the community's expectations regarding alcohol controls in the public realm	Local Law 2 was adopted by Council in September 2021.	
Continue to advocate and support local residents with a disability to successfully find paid employment through participating in the Australian Network on Disability (AND)'s "Stepping Into" paid internship program and promoting its success to the local business economy	Ongoing participation in the Australian Network on Disability's programs have led to support and interest across all departments in Council. The Disability Advisory Committee continues to advocate for employment options in the local area. Community Care has also participated in a statewide project about employment of people with a disability which has resulted in a video being produced, featuring Council staff and promoting the employment of people with a disability. Council supported the employment of people with a disability through the appointment of two interns.	
Explore ways that greater support can be provided to the carers of people with a disability	A range of Council activities support carers including walking groups, day trips and respite services. Council received additional grant funding through "Supporting Carers Locally" and Community Care is working with Carers Vic to implement additional support options. Extended lockdowns have partially delayed this project with many carers still reluctant to participate in activities face to face. The project is now on track to be completed in December 2022.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Provide support and information to residents on how to access the NDIS to help maximise their understanding and knowledge	Through participating in and leading networks including the Southern Region Disability Alliance and the CALD Disability Network people in the community are supported to access information about the NDIS and other services available. The Disability e-news was distributed to 300+ residents and service providers promoting information about the NDIS. Community Care has also been working with the National Disability Insurance Agency to ensure that the needs of the community are communicated and that opportunities for support and information are promoted back to the community.	
Complete and execute outstanding and new Joint Use Agreements between the Department of Education and City of Greater Dandenong.	Council continues to progress the CJUA with schools. Three are currently being reviewed, one is complete and three others are in draft.	
Implement the year two actions of the 'Make Your Move' Greater Dandenong Physical Activity Strategy to improve health outcomes for our diverse and multicultural community	The majority of action items will be completed as per the implementation plan, only a few will be rolled over to year three due to COVID-19/resource issues.	
Continue to support, train and recognise Council volunteers through regular events	Council's volunteers were provided with training, recognition and support over the financial year resulting with great retention of 180 volunteers to support many Council Programs.	
Increase COVID-Safe opportunities for volunteering within Council programs including social links for isolated community members	Approximately 80 per cent of volunteering activity within Council has resumed and additional new volunteering opportunities have emerged. New collaborations were formed to increase COVID Safe volunteering opportunities. Recent activities included engagement with Council's Karma Knitting program. Over 150 knitted items were created and distributed to Cornerstone, CoCO Social Enterprise and Shawlands Caravan Park. Volunteers assisted with anti-poverty surveys and participated at the anti-poverty forum. Volunteers also assisted Library Services to trial an online book club prior to launching to the public.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Support community initiatives that promote meaningful volunteering opportunities	The Greater Dandenong Volunteer Resource Service has provided in person and COVID Safe services. 36 new agency identified roles were created in the year, with a total of 280 roles open at the end of the quarter. 313 prospective volunteers were interviewed for referral to services. 83 workshops and trainings were delivered for volunteers and volunteer managers. A National Volunteer Week Celebration was held with 35 participants. The GDVRS has increased its online and social media presence and initiated a weekly pop-up at the Springvale Community Hub to better promote the service and improve accessibility.	
Utilise volunteers to help raise community awareness on the positive impact of physical activity	The Make Your Move ambassador campaign is underway with volunteers enlisted to assist in raising the profile of getting active in the community.	
Investigate the feasibility of implementing a 'Functional Zero' model of homelessness in Greater Dandenong	Council, in collaboration with Launch Housing and other key stakeholders, has started the Dandenong Zero project with the project aim to end rough sleeping in the Greater Dandenong municipality. The four tiers of the governance structure have been established with selected stakeholders participating in the: Executive, Improvement and Escalation, Service Coordination and Hot Spots groups. Primary governance and operating documents have been agreed to by key stakeholders and a first draft of the By Name List (BNL) of people sleeping rough in the Greater Dandenong has been created. The Dandenong Zero Project aims to connect rough sleepers with tailored services so that long-term housing solutions are achieved for each individual and/or family.	
Develop an Anti-Poverty Strategy through community consultation and partnership with local community agencies and organisations	A draft Anti-Poverty Strategy has been developed. The strategy was informed by over 120 community consultations, workshops of key stakeholders including non-profits, community members and other levels of government. The draft Strategy is scheduled to be presented to Council in September.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Partner with Melbourne City FC and City in the Community to develop and deliver aligned programs that focus on community outreach, engagement, participation and business networking	The planning and delivery of activities and initiatives in partnership with the Melbourne City Football Club and City in the Community charitable foundation is ongoing. A Memorandum of Understanding has been drafted to establish a framework for ongoing cooperation and collaboration - for the provision of mutual beneficial community outcomes in Greater Dandenong.	
Support community initiatives to increase healthy eating and promote healthy lifestyles and settings within the city	Healthy eating and active living community initiatives were promoted and delivered in partnership with Monash Health's South East Food and Nutrition Network, Healthy Sports Club pilot launch and the South East Health Prevention food collective impact project earlier in the year - and facilitated strategic planning around new Municipal Public Health and Wellbeing Plans and Community Health Promotion Plans. In March, Council supported the launch of the Vic Kids Eat Well initiative with Greater Dandenong's new Healthy Kids Advisor. The initiative promotes healthy food choices in Council's facilities and schools.	
Support community initiatives to raise awareness of the increased health risks related to climate change particularly in vulnerable individuals	Highlights included the completion of the municipal scan to address the intersections of climate change risk and health across the municipality, delivery of the SECCCA Vulnerability Assessments and the Disability and Climate Change workshop.	
Support engagement, transparency and accessibility of Council's grant programs	Council has successfully delivered a diverse range of funding programs worth over \$2 million. Medium to Large funding rounds were open and accessible, with multi-stakeholder panels recruited to assess grants and make recommendations to Council. Council implemented the COVID Response Grants in 2021, offering funding for community organisations to respond to emerging needs due to COVID-19. Council also implemented an improved monitoring mechanism to ensure funded agencies were able to deliver projects effectively. Council has developed a pilot reporting system with industry leaders SmartGrants to increase the transparency of funding outcomes. This system has been incorporated into applications and will be rolled-out with new funding agreements.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Support the establishment and transition of South East Leisure in the management of Council's major aquatic and recreation facilities	Support for the transition of management has been provided to South East Leisure (SEL) and SEL will take over management of Council's facilities from 1 July.	
Support the implementation of the Greater Dandenong Social Prescribing Network Pilot initiatives through regular network meeting attendance and linkage with other Council service programs	Regular Network Committee meetings continue with Council's Community Care Department and Community Advocacy Unit represented. Through Network agencies significant support and personal advocacy is being done to address the health, well being and resilience of the community, including: SMRC's social support groups, financial assessment work; Council's material aid support for referred clients and broader advocacy re systemic issues; and Springvale Neighbourhood Houses' support of new Afghan arrivals and previous Park Hotel asylum client.	
Implement Council's Community Safety Plan 2015-22	Implementation of public space activation events funded by three State Government community safety grants will commence now that COVID-19 restrictions have been lifted. Negotiations are in progress to partner with the Dandenong West Primary School Hub, Dandenong High School and the Dandenong Community Learning Centre to upgrade and activate the School's Community/Men's Shed, and hold workshops with young people and children to produce temporary/moveable small-scale art for public space installation in central Dandenong and Dandenong West. A review of the Greater Dandenong Community Safety Plan 2015-22 has concluded and a background report to inform the development of a new draft Plan is being prepared for Council's consideration and public consultation.	
Manage and maintain Council's CCTV Safe City program	Council's Public Space CCTV system and program are being maintained in accordance with all policies, procedures and agreements. Council has begun engaging with an external party for the review of the existing agreement and will look at formalising this contract in the future. Council have recently set up monthly reporting mechanisms with Victoria Police to enable Council to measure the effectiveness of the Safer City CCTV network. Reporting will also assist with future planning of the CCTV network.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Promote physical and social activity in local streets including the roll-out of a new Street Parties Framework	This initiative has been launched as part of the 1000 Play Streets movement. Applications from the community can be submitted via Council's website and further promotion will be undertaken in 2022-23.	
Actively support and encourage older residents to understand the importance of maintaining social connections, assist senior's clubs and groups to recommence club activities together and increase the range and number of social activities provided by Council	Following periods of lockdowns and concerns amongst older people about COVID-19 the majority of seniors activities have recommenced. These activities include seniors groups, day trips, social support services and library activities all aimed at creating opportunities for social connection with activities on offer increasing each month. Many older people are still concerned about face to face activities and Community Care has been working with individuals to encourage participation. The Social Support Group received positive feedback after commencing a different approach to the program with a range of new activities being offered and a range of new service delivery options. Additional programs and options will be added throughout the remainder of 2022.	
Participate in consultations with the Commonwealth Government and the Aged Care sector regarding the design of the new Home Care Program that is being developed in response to the Royal Commission into Aged Care Quality and Safety to ensure that the needs of Greater Dandenong older residents are considered	Whilst there is general agreement in principle with the combining of all in home support aged care programs in line with the recommendations of the Royal Commission into Aged Care Quality and Safety, the final design of the new combined "Support @ Home" Program has been delayed. It is now likely with a change of Government that the new Albanese Labor Government will undertake further review of the new in home support model therefore it is unlikely that the new Program will be ready for implementation in July 2023. Council will continue to monitor the situation and brief Council when necessary.	
Undertake a review into the impacts of the new Home Care Program Model once announced on both the community and Council's role as a service provider for Council's consideration	Due to the May Federal Election and the resultant change of Government, the final details of the proposed "Support @ Home" have been delayed. The new Albanese Labor Government is expected to undertake further review into the proposed new program for all aged care in home support program but to date there is little information about when this may occur. Council officers will continue to review service operations in preparation for undertaking a full assessment of the impacts of the new In Home Support Program once details are confirmed by the new Federal Government to present to Council for their consideration.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Undertake the Future Directions for Community Transport project	The project's full implementation is delayed due to the impact of both COVID-19 lockdowns in 2021 and the ongoing hesitation of some older residents to leave their homes due to the increasing numbers of COVID-19 cases. This has impacted on the ability to implement two key parts of the project; commencing the Bus Loop trial and connecting with seniors clubs and groups to encourage and educate them to use various types of public transport. Due to feedback regarding the importance of social connection after the lockdowns the Community Transport Service recommenced with additional shopping trips and day outings offered. To allay some concerns and hesitation regarding the risk of catching COVID-19 Council continued to offer trips as a door to door pick up service and therefore the introduction of the Loop model will be deferred. The high rates of COVID-19 infections has led to some seniors groups electing not to recommence their activities, which together with the health advice regarding the danger of catching COVID-19 on public transport has led to an education campaign on the benefits of using public transport to our vulnerable older residents deferred. Further consideration of the impacts of COVID-19 on the use of public transport for vulnerable residents will be undertaken during 2022.	
Commence the detailed design of the Dandenong Community Hub	The detailed design stage is dependent on the completion of the concept design stage which is due in late 2022.	
Finalise the concept design of the Dandenong Community Hub	The results of consultation and amended concept plans for the Dandenong Community Hub were presented at the Council Briefing Session on Monday 6 December 2021. During 2022, Councillors have requested additional concept plans for the Dandenong Community Hub be developed featuring alternative layouts to the concept plan released for public comment in 2021. This work includes the detailed cost analysis of all layouts in order to gain an understanding of the expected cost of all options being considered. The timeframe for delivery of this work has been adjusted accordingly and is currently expected to return to Council for review in September 2022. There will be subsequent community consultation activities and reporting back to Council.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Implement the Springvale Community Hub Action Plan	The action plan has been heavily impacted by COVID-19 restrictions, however a review of the 2020-22 Action Plan identified 41 per cent of tasks were completed, 42 per cent are currently in progress and will continue until completed and 17 per cent are on hold or haven't commenced. Development of the new Action Plan has commenced, including community consultation and actions that are not currently complete or on hold will be reviewed and added to the new plan.	
Progress the construction of the Keysborough South Community Hub	The design phase of this project has now been completed and the project was put out to tender.	
Monitor and report gambling trends, as well as hazards of gambling and sources of assistance, to Council, community agencies, residents and other Councils	Detailed information about Electronic Gambling Machine (EGM) trends was prepared and reported to Council and external stakeholders. Monthly trends were documented to depict the surge in EGM gambling following the easing of COVID-19 restrictions. A report was subsequently prepared and distributed to internal, regional and local government stakeholders about the nature and growth of sports and online gambling.	
Oppose electronic gambling machine applications to the Commission for Liquor and Gambling Regulation, where instructed by Council	No new or additional Electronic Gambling Machine (EGM) applications were received in the financial year. Noble Park Football Social Club purchased further EGM entitlements and Council has instigated the necessitated preliminary preparations for a possible formal application in the near future.	
Support community-based initiatives to address gambling harm and inform residents about sources of assistance	A planned project, in collaboration with Gambler's Help Southern, to work with selected cultural communities to develop information material in community languages about the nature and hazards of gambling and sources of assistance, was cancelled owing to resourcing difficulties experienced by Gambler's Help.	
Support the Alliance for Gambling Reform with its advocacy campaigns and data on gambling trends	Support provided throughout the year, including information about Statewide and municipal Electronic Gambling Machine (EGM) gambling trends, monthly trends, and sports and online betting, was provided to the Alliance for Gambling Reform to support its advocacy.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver programs and services that support vulnerable families, including those at risk of or experiencing family violence	Family Services have engaged 170 families and 382 children, providing a total 10,568 contact hours of support. Youth and Family Services also facilitated the Martial Arts as Therapy (MAT) program, engaging 12 vulnerable children and their families (16 sessions, 134 contacts)	
Support parents and their children to access the Supported Playgroup program and community playgroups	760 families were enrolled across 20 Supported Playgroups. COVID-19 conditions presented some challenges for face-to-face playgroup delivery and home coaching. Online delivery and phone calls supported families to stay engaged and reconnect with each other as conditions eased during the return to COVID-19 normal.	
Support vulnerable children to form social connections through the CALD Kindergarten Project	The Culturally and Linguistically Diverse (CALD) Kindergarten Project has supported 310 children and their families to enrol for early start kindergarten, referral to Playgroup, Maternal and Child Health and Immunisation Services.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver Youth United Against Family Violence initiatives in local school and community settings	The roll-out of family violence workshops in schools and community settings was significantly impeded by COVID-19 however the following activities were completed: - Presentation on the Youth United Against Family Violence Project at the Youth Affairs Council of Victoria (YACVic) 'Reshape Our Future' conference in August, engaging 400 youth sector professionals from across the state. - Development of an awareness campaign for White Ribbon Day and the 16 Days of Activism against Gender-based Violence. The four posts incorporated messages to raise awareness of the different forms of family violence, support services, and strategies to be an active bystander and respond to disrespectful or abusive behaviour. - Delivery of a Cyber Abuse workshop for secondary students. - Facilitation of a Greater Dandenong Youth Network meeting on the topic of adolescent violence in the home, building the capacity of sector professionals. - 6 bookings for family violence workshops, to be delivered in schools next term. (Total 1,971 contacts) Youth and Family Services have also established a working group with the Sports and Recreation Department and are planning the roll-out of workshops in local sporting clubs. The implementation has been put on hold due to a delay in Monash Health's "Healthy Sports Clubs" initiative, which the workshops will be complementing.	
Document, and report on, trends relating to family violence	Information about trends in family violence was maintained and updated, shared with the community on the Council website and used to inform Council programs. Other information from reports and research has been summarised and shared with relevant staff and used, in part, to inform the development of Council's Gender Equity Action Plan and accompanying report.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Inform the community about the nature and impacts of family violence and sources of assistance	Information about the nature and impacts of family violence, as well as relevant issues relating to gender equality, has been prepared and shared with relevant Council business units and partner Councils. This information has been summarised on Council's website with appropriate presentations on Council screens. Data relating to the prevalence of family violence has been updated, and relevant contemporary reports summarised. This information has been shared with internal and external stakeholders. Council has commenced its participation in the 'Mothers Legal Help' service collaboration project, led by the South-East Monash Legal Service, while its support for the Marriage Equality Project concluded earlier in the year.	
Support community initiatives to address and prevent family violence	Earlier in the year Council concluded its involvement in the Forced Marriage project which was successfully conducted in the region by Red Cross. Council has also supported the regional activities of Women's Health in the South East (WHISE), most recently to conduct a sexual health information session for regional health, community and welfare professionals as a means to stem the rise of venereal infections in the general population.	
Analyse the State Government response to the recommendations of the Royal Commission into Victoria's Mental Health System	Overall monitoring of the Royal Commission roll-out continues including funding for a Pop up Mental Health Hub in the South East, mental health campaigns and messaging through social media. A report will be provided to Council in the new financial year.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Commence the delivery of health promotion modules of the VicHealth Local Government Partnership, to improve mental health, increase healthy eating and physical activity among children and young people	The delivery of the health promotion modules of the VicHealth Local Government Partnership are well on track: - <i>The systems thinking workshops</i> - completed in April 2022 with young people working groups being established to support healthy eating and increase physical activity. - <i>The Kids Co Design workshops</i> - completed in May 2022. The report recommendations will increase the scope of work being undertaken by Council and provide children's perspective when forming policy and programs. Further projects to support cleaner and safer public spaces have been established through internal Council teams. - Additional grant funding was secured from VicHealth to launch a Youth Summit and Mental Health Week activities for young people in high school. - Food System work is to be launched in late 2022 in conjunction with Council's Food and Tourism Strategy and Council Plan. Work has begun with several internal and external groups to support this work. - Active transport pilot projects are currently being trialed at two Greater Dandenong Schools.	
Continue the delivery of the Sleep and Settling Initiative expanding to all funded age groups	The full roll-out of this initiative was unable to be completed due to difficulty in recruiting appropriate staff. New staff will be employed in the new financial year and the full program is scheduled to be rolled out.	
Deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project	The Indigenous Health Care Program - New Directions Project team continue to deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project. Activities that have been completed include - Regional Yarning for Active Education swimming sessions, a Tackling Indigenous Smoking Video, Cooking for Bubup Videos and Recipe Book, a Stay Strong and Deadly Immunisation flyer, and ongoing oral health education and checks delivered to regional Aboriginal and Torres Strait Islander children and their families.	
Expand the Maternal and Child Health program to meet identified gaps in mental health, family violence and outreach	Opportunities to expand the MCH service to meet the gaps identified are continuing into 2022-23.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Monitor and report on the percentage of children fully vaccinated according to their age, through to five years old, according to the national immunisation register	The fully vaccinated for age coverage rates for Local Government areas includes data from all Immunisation providers, such as General Practitioners, as well as Council. Immunisation coverage rates across all three age cohorts has remained relatively stable throughout this year. The exception was a significant increase in the 24-27 months of age cohort in the second quarter when rates spiked at 94.31 per cent before settling back to close to 88 per cent for this age group which is in line with previous quarters.	
Support the mental health of young people and families through providing flexible and responsive interventions and raising awareness of available supports	Youth and Family Services delivered a range of initiatives to support the mental health of young people and families: - Facilitated five Greater Dandenong Youth Network meetings exploring topics relating to mental health including: technology and social media, body image, suicide, resilience and belonging, and gaming (353 contacts). - Facilitated the Happiness Project, Kickstart and Martial Arts Therapy program, supporting vulnerable young people to build resilience (295 contacts). - Provided individual support to young people via phone check-ins (420 contacts). - Family Services engaged 170 families and 382 children, providing 10,568 contact hours of support. - Responded to 506 intake enquiries, providing information and referral for young people and families. The Youth and Family Services' Mental Health Week event was cancelled in October due to COVID-19 (estimated 250 contacts). A calendar of activities and resources were developed in place of this, including online workshops for Year 7-8 students and a fact sheet disseminated to local schools and services. A variety of social media content has been published to enhance mental health literacy, equip young people with self-care strategies, and increase awareness of support services and pathways (46 posts reaching 30,860 contacts)	
Complete the Community Gardens Policy	The Community Gardens on Council Owned Public Open Space Policy and Guidelines were adopted by Council on 13 September 2021.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Work with the State Government and the Material Aid Consortium through the COVID-19 response	Under the State Government Local Partnership Program, Council administered funding of \$293,263 to 16 agencies over the period 1 April 2021 to 30 June 2022 to meet increased demand for material aid due to the pandemic. Funding under this program has now ceased. Council will continue to engage and facilitate networking with the over 40 food relief agencies serving Greater Dandenong.	

Delayed Completed Not Due To Start On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 2: A city that respects and celebrates diversity, our history and the arts

Action	Annual Comment	Status
Implement Council's Reconciliation Action Plan (RAP)	Council's 2021-23 Innovate Reconciliation Action Plan (RAP) was officially launched on 14 February at Springvale Community Hub and throughout the year Council has developed a strong working relationship with Bunurong Land Council Aboriginal Corporation (BLCAC) as Traditional Owners. Council has an active RAP Working group and monthly consultation meetings are scheduled with BLCAC representatives to discuss matters requiring Traditional Owner input and advice. A Significant Cultural Days calendar was developed and BLCAC has supported the delivery of events such as, the Sustainability Festival, The Big Picnic and New Afghan Arrivals Welcome event. Processes were developed for designing acknowledgment plaques for all Council sites, and BLCAC provided exclusive naming rights of Link Road Noble Park. BLCAC has also provided feedback on the Arts, Culture and Heritage Strategy, Dandenong New Art (DNA), New Directions Women's Business, Gardens for Wildlife, Dandenong Wellbeing Centre, interpretative arts signage, Connecting to Country Program and Cultural Training for Council Staff. Council's Parks and Conservation team is also supporting BLCAC re the State Government \$5.5 million redevelopment of the significant cultural site at Police Paddocks.	
Provide support to Early Years Services to develop their own RAP	Six early years services and two primary schools in the City of Greater Dandenong with Reconciliation Action Plans registered with the Narragunnawali Platform. Children's Services continues to deliver support to early years services and primary schools to connect to Aboriginal and Torres Strait Islander early years service providers, the Narragunnawali Platform and the Gathering Places to support the development of Reconciliation Action Plans	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
As Chair of the Local Government Mayoral Taskforce Supporting People Seeking Asylum advocate for the rights of people seeking asylum	The Mayoral Taskforce Supporting People Seeking Asylum engaged in a high level of advocacy over the past 12-months. Phase four of the Back Your Neighbour Campaign (BYN) was first drafted by the Mayoral Taskforce in October 2021, and was successfully endorsed, with a specific focus on the abolishment of Temporary Protection Visas and universal access to programs and supports. Social Change Projects was engaged to manage the BYN Campaign in the lead up to the 2022 Federal Election and during this time numerous meetings were secured with Coalition, ALP and Greens' decision makers. Highlights included the March 2022 Canberra Taskforce delegation. Since the 2022 Election the Mayoral Taskforce has reconvened and agreed to continue advocating for the rights of people seeking asylum in the first 100-days of the newly formed Federal Government. During the June Australian Local Government Association (ALGA) National General Assembly, Mayors and Councillors from each of the Executive Councils introduced non-member Councils to the Mayoral Taskforce and Back Your Neighbour campaign. The Mayoral Taskforce now has 40 members with Newcastle City Council as the newest member to join.	
Deliver exhibitions, performance events, and associated programs which celebrate the diversity of cultures within our community	Ongoing exhibitions and programs have been delivered at the Drum, Walker Street Gallery, at Libraries, and in other local public places. Delivery has been impacted by lockdowns and staffing vacancies across late 2021 - early 2022, however a continued program of innovative creative activity (including online, library Art Series and venue based) has offered a broad public program that celebrates our city's cultural diversity.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver preventative health activities during NAIDOC and Reconciliation week activities	Reconciliation week activities completed include: - Support and participation in the regional Bay Mob Primary health care services event in partnership with Frankston Nairn Marr Djambana Gathering Place and regional primary healthy care service providers. - Oral health checks, immunisation checks, Maternal & Child Health checks - Dandenong & District Aborigines Co-Operative Tackling Indigenous Smoking referrals, hearing checks education and referrals made. The New Directions Project will continue to participate in regional and internal working groups to support upcoming NAIDOC Community events in partnership with Frankston Nairn Marr Djambana Gathering Place and Casey Gathering Place.	
Deliver the annual Children's Forum	The Children's Forum was held online with 140 students attending, giving them the opportunity to voice their opinions and ideas on how to make the City of Greater Dandenong more child and family friendly.	
Deliver the following major events (subject to COVID-19 permissions):	The full program of Council's events program was delivered however some events were impacted by COVID-19. Springvale Snow Fest became a neon installation, and the Greater Dandenong Children's Festival, the Little Day Out and Greater Dandenong Carols were 100 per cent online events. Keysborough's Big Picnic saw a return to normal in person events.	
Support community led festivals and events which celebrate the diversity of cultures within our community	Many of the biggest events in the city were cancelled due to COVID-19, including the Springvale Lunar New Year (50,000 people), the Lions Summer Festival (8,000 people) and the September Latin Festival (15,000 people). Other major events such as the Tet Festival went online to a smaller audience than usual. Community led festivals and events have returned to close-to pre-COVID-19 levels in Q4.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Investigate and research the barriers to reporting racism and address these challenges	Greater Dandenong Council in partnership with Casey Council and Victoria University has worked towards addressing racism in the local area by running a number of community forums designed to let community members share their experiences with racism and explore ways in which racism could be addressed. To assist in this process a project survey was developed and its promotion continues. The project has progressed to the phase where Victoria University researchers are providing training to interested local community members who have volunteered to run their own anti-racism workshops which focus on empowering individuals to address racism.	
Deliver initiatives which support young people and families to feel safe and included in the community	Youth and Family Services delivered a range of activities to build social cohesion, and support young people and families to feel safe and included: - Delivered a Racism and Discrimination Forum to capture young people's feedback for Victoria's new anti-racism strategy. - Facilitated the "Change Makers" program, supporting young people to produce an awareness campaign that challenges racial stereotypes. - Delivered a disability inclusion program in local schools. - Provided a variety of free and low-cost holiday activities for young people to connect with peers and the community. - Delivered a range of LGBTQIA+ activities, including Inclusive Practice Workshops and activities in schools and community settings. - Activated public spaces via a range of community workshops and events, engaging young people and families in prosocial activities. - Supported the participation of young people in a number of consultation opportunities, ensuring that young people's voices are included in decision-making processes. (Total 9,026 contacts) Youth Services also shared a range of social media posts to promote safety and inclusion, recognising key dates of acknowledgement, reaching a total of 38,132 contacts.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Promote social cohesion and harmony through significant days of celebration and advocacy	Over the past 12-months Greater Dandenong Council has delivered two community events specifically designed to celebrate the city's diversity and multiculturalism. The New Beginnings event was a welcome to new Afghan arrivals who had fled the recent turmoil in Afghanistan. The event sought to link newly arrived refugees with appropriate services and with the wider community. Refugee Week 2022 took place at Dandenong Library, celebrating the contributions that refugees have made through the arts, food and culture. Other ways in which Council sought to promote harmony and cohesion were through its anti-racism project, partnering with the City of Casey and Victoria University.	
Inform the community about gender equity issues and sources of assistance	Council's first Gender Equity Action Plan was prepared and submitted to the Commission for Equity in the Public Sector. A framework for preparing and reporting gender impact assessments has been developed and support has been provided to numerous business units in the conduct of this work. Videos about family violence and sources of assistance continue to be aired on Council's screens and information about the nature of family violence and sources of assistance is regularly being updated on the Council website. Throughout the year, research and data has been regularly updated and distributed to relevant Council business units, local agencies and partners in local government.	
Support community initiatives to advance gender equality, and report on related trends	Information concerning selected issues in gender equality, the State Government's prevention of family violence in sport guidelines, sport and family violence grant conditions, elder abuse, and the Victorian Local Government Family Violence second action plan, was prepared and distributed to relevant staff, local agencies and local government partners. Much of this information was used to inform the development of Council's first Gender Equity Action Plan. Classified information about constructive measures to address gender equality in fields of local government activity were prepared and shared with internal and local government stakeholders. The Red Cross Forced Marriage Project and South-East Monash Legal Service's 'Mothers Legal Help' projects were supported by Council.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Promote visibility of LGBTQIA+ communities through significant days of celebration and advocacy	Greater Dandenong Council has celebrated a number of days of significance for LGBTQIA+ communities, including IDAHOBIT Day (International Day Against Homophobia, Biphobia, Intersexism and Transphobia), Wear It Purple Day, and the St Kilda Pride March. These events, as well as the bimonthly Rainbow meetings, not only raise the visibility and awareness of LGBTQIA+ people and issues but also increase the organisation's LGBTQIA+ literacy. The LGBTQIA+ Working Group is now focusing on delivering a number of public facing activities and celebrations in coming months.	
Complete and launch the Dandenong New Art Gallery	Due to COVID-19, and other impacts, construction of the new gallery has been delayed. Anticipated completion has now been moved to 2023. Council is waiting on an updated construction program and timeline from the builders. Pre-planning of the exhibition program and operations is on track however the building completion dates are required in order to finalise.	
Deliver on the Library Service Needs and Feasibility Study to ensure local library service requirements are met into the future	Planning for the construction of the Keysborough South Community Hub continues. Library Services were awarded a grant to complete a Feasibility Study for a possible Noble Park Library Lounge, as part of the Noble Park Revitalisation Project, with a feasibility study to be completed in Q1 2022-23.	
Progress the Precinct Energy Plant Creative Industries Hub development	A draft business case to transform the Precinct Energy Plant (PEP) into a creative makers/production hub is in progress. Council has been successful in receiving two grants from Creative Victoria – one from the State Government valued at over \$950k. One grant is to improve accessibility and meet occupancy requirements to allow interim activations, while the other allows for design work to commence for the larger redevelopment of the arts precinct.	
Undertake a feasibility study for Civic Archive capacity expansion	A feasibility study for the Civic Archive capacity expansion has been included as an action in the Arts, Culture and Heritage Strategy 2022-26.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver a vibrant, inclusive and high quality performing arts offering through the Drum that is celebrated for its role in arts development and engagement with our community	The Drum operated for 218 days in the past year and was closed for 106 days due to COVID-19 restrictions. 181 events and activities took place with an additional 122 cancellations and 55 postponements. 18,348 active visitors attended the 179 live activities comprising: 36 Drum programmed performances and events, 41 rehearsals and workshops, 11 commercial hires, 52 community agency, not-for-profit and school hires, 30 community uses and 10 Council activities. In addition, Rhonda Burchmore's Christmas show was livestreamed and unHOWsed was screened with a Live Q and A in August to an additional 198 views. In addition 4,408 artists and participants were involved in events and activities, through performances, workshops and Drum initiatives like Our Beat, Paradise Lots and Our Story.	
Deliver an accessible, inspiring and high quality visual arts offering through the Dandenong New Art exhibition and public program	Dandenong New Art is behind schedule due to construction delays, however the first year exhibition program has been finalised and the digital public art component planning is underway. Council was successful in receiving funding from VicHealth for further development of a child specific activity pack to encourage further engagement with the new gallery, arts and culture. Ongoing programming will occur at Walker St Gallery in the interim until the new gallery is complete.	
Develop and implement the Arts and Cultural Heritage Strategy 2022-25	The Arts Cultural and Heritage Strategy was endorsed by Council on 27 June 2022. Council's website has been updated and print copies are available from Council venues or on request. Action planning for the first year has commenced.	
Nurture and showcase local arts, creativity and innovation	Despite being impacted by COVID-19 lockdowns in 2021, Arts and Cultural Development and The Drum have delivered a range of opportunities for the local arts and creative communities to operate, run programs and participate in a variety of artforms.	
Record, protect, and promote local heritage including support of the historical societies and related groups	Heritage Services have provided a range of exhibitions online and in person, as well as commenced work on providing grant funded obligations. With the implementation of a Library Services specific social media platform, Heritage are able to increasingly feature aspects of the service and digitised content for community engagement.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Develop and implement the Library Services Strategy 2022-25	The Greater Dandenong Libraries Strategy 2022-26 was endorsed by Council on 27 June 2022. Council's website has been updated and print copies are available from Council venues or on request. Action planning for the first year has commenced.	

Delayed Completed Not Due To Start On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 3: A city of accessible, vibrant centres and neighbourhoods

Action	Annual Comment	Status
Advocate to the State Government to create a Local Government Task Force to address inconsistencies in the standards	This is an ongoing issue and Officers will continue to advocate for increased enforcement powers and resources to regulate rooming house operators, as this is considered to be the key to improving the standards of rooming houses within our city.	
Activate public spaces through public art initiatives; delivering, facilitating, maintaining and promoting public art in the city	While impacted by staffing vacancies and COVID-19 restrictions during the year, a range of art in public place programs, audit of current public art assets, and support of local community groups to investigate and support public art projects (including grants and advice) were completed.	
Construct Stage 1 of the Vanity Lane pedestrian link in central Dandenong	Contract documentation, detailing all aspects of civil and landscape design for the project is complete. Confirmation of the civil design approach is required as soon as the fire damaged building is demolished. This will ensure the public tender process proceeds with full confidence of the site conditions. Three interpretive signs celebrating the sites history have been developed in consultation with stakeholders and are ready for fabrication. An application for funding to Crime Prevention Victoria was submitted in Q3 seeking \$300k for CCTV and lighting however advice has been received that the application was unsuccessful. Construction hoarding and project signage has been designed. A short video about the project and the design features is completed and ready for social media.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Create safer public spaces through applying Crime Prevention Through Environmental Design (CPTED) principles such as prompt removal of graffiti and litter, the use of targeted CCTV, and public lighting	Council received three grants from the State Government to improve safety, community engagement and social cohesion across key municipal hotspots. Planning and implementation has recommenced now that COVID-19 restrictions have lifted. Four community 'Culture, Safety and Your Place Mini-Bus Tours' and six 'Coffee with a Cop and Councillors' Pop-ups will be held in these hotspots, in central Dandenong, Dandenong West, and the Springvale Community Hub over July to September 2022. Council has also consulted further with the Dandenong West Community Action Group will also assist with public lighting and footpath audits in order to prioritise advocacy on key locational upgrades. Council has commenced installation of seven Safe City CCTV cameras in Boyd Lane and safety infrastructure in the Walker Street Car Park, whilst the installation of 34 cameras has been completed in the Springvale Community Hub's public spaces.	
Continue renewal of quality streetscapes such as Douglas Street, Noble Park and Railway Parade, Noble Park	All renewal projects have been completed.	
Implement and monitor the 10 Year Infrastructure Plan for Activity Centres	Project bids are complete for the 2022-23 financial year. The 10 year activity centre program has been reviewed to reflect future budget impacts associated with major projects. A presentation on the 10 year infrastructure plan has been prepared ready for sharing. Input was provided to service planning for CCTV investment in activity centres, road service management plans and the draft Lighting Strategy.	
Improve information and communications relating to parking in accordance with Council's Activity Centre Parking Precinct Action Plan	Council's website has been updated to include significantly more information regarding parking in activity centres, including Parking Precinct Action Plans. Information about upcoming parking projects (sensors and car park upgrades) has been distributed in Springvale.	
Facilitate the DV/Capital Alliance investment project in the Revitalising Central Dandenong Foster Street precinct	Development Victoria/Capital Alliance are progressing the master plan for the Foster Street precinct.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Work in partnership with the State Government to facilitate the Noble Park Revitalisation project	21 projects were funded by the Office of Suburban Development to the value of \$2.2 million including: Pedestrian Counters x five locations, Leonard Avenue and Buckley Street Concepts, Library Lounge Feasibility Study, Noble Park Community Centre Business Plan, Noble Park Community Centre Upgrades, Tree Planting Plan (up to 50 trees), Interpretive Signage Program x three, Seasonal Display Crates x five, Transformed - Temporary Public Art x three, Soccer Clinics, Youth Festival 2022, Yoga in the Park, and a Skateboarding Masterclass. Capital Program initiatives include the All Abilities Playground, Douglas Street Streetscape Upgrade, Frank Street Open Space Redevelopment, and Ian Street Redevelopment. Acquittal of the All Abilities Playground & Douglas St Streetscape; Copas Park, Public Hall and Mills Reserve Interpretive Signage; Seasonal Crate displays and all Youth and Recreational initiatives are complete. Two of the five temporary public art projects are complete.	
Commence the Environmentally Sustainable Design 2.0 Planning Scheme Amendment	Environmentally Sustainable Design 2.0 stage one research and gathering of evidence base has now been completed. Council's participation in stage two of the Elevating ESD Targets project was confirmed under delegation in May 2022. Officers are currently awaiting further instruction from DELWP relating to the amendment process, with this information expected to be received shortly. It is noted that currently 15 councils including Greater Dandenong have confirmed their participation in stage two.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Complete the Noble Park Activity Centre Structure Plan Planning Scheme Amendment	Council resolved on 24 May 2021 to seek authorisation from the Minister for Planning to exhibit the Noble Park Activity Centre Structure Plan Planning Scheme Amendment. Officers finalised the drafting of the amendment and provided DELWP with a draft copy of the documentation for comment prior to lodging a formal request for authorisation. Ministerial authorisation for exhibition was received early in the fourth quarter with the public exhibition component of the planning scheme amendment process undertaken during May and June 2022. A Council report detailing the submissions and the next steps in the planning scheme amendment process will be tabled in the first quarter of the 2022-23 year. This project has been delayed due to the time it has taken to receive authorisation from the Minister for Planning to proceed.	
Complete the Mills Reserve Precinct Plan and commence implementation in partnership with key stakeholders	The draft Precinct Master Plan is complete in preparation for community consultation. Stakeholder engagement is ongoing.	
Complete the stage 1 redevelopment of the Noble Park Aquatic Centre in accordance with the Greater Dandenong Aquatic Strategy	Construction of the NPAC Gym has continued to progress, but timelines for completion have been extended due to the delays associated with COVID-19 regulations, restrictions and reduced resources and the procurement/supply of materials.	
Continue to plan and advocate for the proposed Dandenong Sports and Events Centre, as south east Melbourne's home for elite sporting competitions, major events, concerts and community festivals	The draft Business Case is complete and currently being reviewed and finalised in collaboration with key stakeholders including Sport and Recreation Victoria. This includes a detailed investment and delivery case for the proposed Dandenong Sports and Events Centre.	
Continue to plan for the development of a new table tennis centre in Greater Dandenong in partnership with key stakeholders	The Greater Dandenong Table Tennis Centre Feasibility Study is now complete, following two rounds of community consultation, (including a public exhibition period in May). The report is scheduled to be presented to Council for review and endorsement in August.	
Deliver the Springvale Boulevard construction for Stage 1	Works are being finalised with some resurfacing of the widened road being undertaken.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Design and deliver the new aquatic and wellbeing centre in Dandenong in partnership with key stakeholders and in accordance with the Greater Dandenong Aquatic Strategy	Detailed design is progressing and is expected to be completed late in 2022. Although external funding has not been secured, the change in government is favorable to this project securing external funding as a result of election promises. Procurement is expected to commence in early 2023 and construction is expected to commence later that year.	
Advocate for greater social and affordable housing through membership with the Regional Local Government Homelessness and Social Housing Charter group of Councils	Council has participated in the bi-monthly meetings of the Regional Local Government Homelessness and Social Housing Charter group of councils with the finalisation and distribution of the group's 2021 Final Report. This provides an update to CEOs and details the advocacy activities of the group in 2021. Among these are: working closely with the Municipal Association of Victoria (MAV) and Homes Victoria towards the timely delivery of a Compact that respects local government roles, strengths and needs; sharing research into localised need, service support system gaps and effective responses; and continued advocacy for additional homelessness rental funding support. In June Council hosted a Social and Affordable Housing Compact presentation by Homes Vic representatives and was part of the consultation on the Compact draft. Charter Councils also contributed to a draft joint submission to the Productivity Commission Review - National Housing and Homelessness Agreement.	
Provide assistance to housing associations seeking to develop social or affordable housing projects that support vulnerable CGD residents	Council in partnership with a local philanthropist and WAYSS have purchased of a block of land for construction of social housing for women and families affected by family violence. A Heads of Agreement document is complete with design and planning approvals being finalised. A Homes Victoria meeting has been scheduled to discuss a modular housing concept proposal to engage private sector investors to assist in increasing the supply of affordable housing in the Greater Dandenong municipality.	
Implement the Dandenong Visitor Attraction Plan	Council has been promoting and marketing Greater Dandenong's great assets and why people should visit the region and continues to identify the best mediums of communication, eg. print, social media, digital, etc.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Implement the Greater Dandenong Regional Food Strategy	The draft Food Strategy is currently being finalised and this will identify the gaps that the industry is facing. The Economic Development Unit (EDU) has a strong connection in this industry and continues to promote themselves as a conduit between all levels of government to further support food manufacturers and processors in their individual agendas.	
Implement the Tourism Strategy and updated Action Plan 2020-24	Council continues to undertake actions which promote the region and the fabulous assets within the Greater Dandenong municipality.	
Advocate for a major upgrade to Dandenong Station	The State Government has funded an investigation to improve accessibility and safety at Dandenong station. Council officers have also been involved in a workshop looking at Dandenong station with a consultant for the State Government.	
Advocate for and deliver improved active transport networks	The following projects have been completed: - Hammond Road SUP between Kirkham Rd and Dalgety St - Report for options on how to deliver a strategic cycling corridor between Noble Park activity centre and Parkmore Shopping centre Works/designs which have commenced and are being carried over to the new financial year include: - Upgrade of Dandenong Creek trail at Clow St by widening path on bridge over creek. - Sealing of Dandenong Creek trail between Morwell Ave and East Link trail. - Design for wombat crossing upgrade at Lindsey William Crossing, Springvale. - Chandler Rd SUP between Dandenong Bypass and Cabinda Drive.	
Advocate for new and enhanced public transport services	Advocacy continues and Council is working with the Eastern Transport Coalition to engage with the Department of Transport on how the Victorian Bus Plan will be delivered.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Advocate for Victorian State's priority arterial projects including the Dandenong Bypass Extension, Cranbourne - Dandenong Shared User Path, Glasscocks Road duplication and Dandenong South East-West Link and Bangholme Road Bridge	It has been a very productive year with regards to advocating for the high priority transport network projects. Advocacy documents have been prepared on numerous projects and shared with relevant stakeholders, including Greater South East Melbourne (GSEM), the Department of Transport (DoT) and State MPs for use as advocacy tools and in future budget bids.	
Expand the use of streets for uses other than through-movement	The Street Party/Play initiative has been launched as part of the 1000 Play Streets movement. Further promotion of the initiative is to be undertaken in the next financial year.	
Finalise a Multi Modal Transport Infrastructure Plan for the Activity Centres and NEIC	Draft reports and content have largely been prepared in previous years. The outstanding item remains Department of Transport confirmation of Movement and Place classifications that are critical to the documents.	
Implement the Active Transport Infrastructure Priority program improving pedestrian and cycling infrastructure	The following projects have been completed: - Hammond Road SUP between Kirkham Rd and Dalgety St - Report for options on how to deliver a strategic cycling corridor between Noble Park activity centre and Parkmore Shopping centre	
Improve access to, from, and within major Activity Centres, including the extension of the Djerri Trail to the Dandenong Activity Centre	Multi-modal plans for Dandenong, Springvale and Noble Park have been drafted. A Transport Accident Commission (TAC) analysis grant has been obtained to improve cycling access between Noble Park activity centre and Parkmore shopping centre. The Springvale Rd and Virginia St signalisation has been completed.	
Maintain performance in management of heavy vehicle permits and freight networks	Heavy vehicles applications were managed via the NHVR portal. A total of 951 applications were processed this financial year.	
Roll-out a high priority local road program within Dandenong South, including the Dandenong South Industrial Area Extension Structure Plan's Transport Network, and Abbots Road widening and associated infrastructure	Works on stage 1 of the Abbots Road widening project (between Remington Dr and National Dr) continue to progress, with most of the works requiring long term road closures already complete. Current estimates are for the project to be completed early in Q2 of the 2022-23 financial year. The Pound Rd/Remington Dr overpass is also progressing. This project is being led by Major Road Projects Victoria (MRPV) with construction of the bridge anticipated to commence later this year and be completed in 2023.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Review the Municipal Early Years Infrastructure Plan	The Municipal Early Years Infrastructure Plan has been updated to reflect the most recent Australian Early Development Census data and the most recent population forecasts to ensure adequate infrastructure is planned for the future. One new development project opened at Keysborough Primary Kindergarten at the start of 2022, a second is planned and under construction at Rosewood Downs Primary School, due to open in 2023. Concept planning and consultation has been completed on the Dandenong Community Hub. Keysborough South Community Hub planning has been finalised and due to start construction, opening in 2024.	
Advocate for enforcement and deliver infrastructure and education to reduce the number of fatalities on local roads	Council has consistently reported anti-social driving issues in known areas and advocated to Victoria Police for law enforcement. For road infrastructure projects this financial year, Council has delivered three blackspot projects.	
Advocate for safety improvements on and across arterial roads	Springvale Road/Virginia Street signals are complete. Work is now underway to finalise plans for Stud Road/McFees Road signals (unfunded but now suitable for Victorian Budget construction funding). Advocacy is ongoing for other locations including Jacksons Road, Kirkham Road, Heatherton Road roundabout etc.	
Develop a child restraint safety checking activity	Funding for the continuation of this project has now ceased.	
Develop a new Road Safety Strategy	A background report has been drafted and early stakeholder engagement has been undertaken. Community consultation and finalisation of the new Road Safety Strategy are on track for completion in the second half of 2022.	
Promote road safety success stories and road safety awareness to manage perceived road safety risks	Council's VMS (Visual Message Signs) were utilised throughout the financial year to create road safety awareness via electronic messages along local roads. Early in the year Council assisted TAC with their VMS Road Safety program. A number of road safety articles were published in Council's Greater Dandenong News to educate the public.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Provide ongoing funds for road safety treatments to address priority locations, where the greatest road safety risks are identified	Council is in the process of undertaking designs and commencing delivery for projects funded via the 2021-22 Federal Blackspot program. The Active Transport Infrastructure Program has commenced delivery of high priority projects and identification of locations for the 2023-24 Blackspot program has been completed and scoping for solutions to develop applications has commenced.	

Delayed Completed Not Due To Start On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 4: A green city committed to a sustainable future

Action	Annual Comment	Status
Develop the Greater Dandenong Climate Change Community Engagement and Mobilisation Plan	This has been a difficult year for the development of a bottom-up, grassroots plan and COVID-19 lockdowns prevented meaningful engagement for several months resulting in delays. Nonetheless the foundation of the plan has now been developed and will be further fleshed out in the coming six months for delivery to Council at the end of the 2022 calendar year.	
Work with partners and key stakeholders to support increased community awareness of climate change risks and their ability to respond	This action continues to be delivered through events such as the 2022 Sustainability Festival held on Saturday 9 April, a student environment leader summit held in partnership with CERES on Tuesday 5 April, and the Disability and Climate Change Libraries After Dark session held in May 2022.	
Implement the Climate Emergency Strategy and climate emergency declaration	Key achievements include the 2022 Sustainability Festival, commencement of stage two of the CASBE Elevating ESD Targets planning scheme amendment, completion of the Municipal Health and Wellbeing Scan, and development of staff climate change induction training to be rolled out in 2022-23.	
Implement the Sustainability Strategy	Progressive implementation of the Sustainability Strategy continues. Key highlights include delivery of stormwater management training through a Melbourne Water grant, the 6 Star Green Star certification of the Springvale Community Hub, delivery of the South East Councils Climate Change Alliance (SECCA) small business energy savers program which reached approximately 140 businesses across Greater Dandenong, and a Disability and Climate Change Libraries After Dark session which is fully accessible and available on Council's website for broader distribution.	
Implement the Sustainable Buildings Policy for new buildings	The Sustainable Buildings Policy is actively being used to inform the design and construction of new buildings.	
Undertake the Forever Fest (Sustainability Festival)	The 2022 Sustainability Festival was successfully delivered in April 2022. Over 1,500 people attended the various activities held over multiple days. A review is now underway to assess the effectiveness and develop learnings for the 2023 festival.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Finalise development of and implement the Biodiversity Action Plan	Final content updates, guided from feedback and comments provided during the community consultation in 2021, have now been incorporated into the document. A draft EMT/CBS presentation briefing note is in progress and a booking to present and brief EMT/Councillors is currently being secured. Vacancies, resource allocation and competing workload pressures such as storm responses, regulator audits, and COVID-19 impacts within the Parks Team has caused some delays throughout 2022.	
Advocate to the EPA to undertake regular air and water quality assessments to protect the health of our community	This action is complete and does contain a number of actions to be undertaken by officers in partnership with the EPA over the coming months. These actions will see a positive increase in identifying odour issues and taking action on those business that are causing detrimental effects on the air quality of our city.	
Audit the industrial and commercial areas with a focus on hazardous materials and waste storage identification and elimination	The employment of two High Risk Waste Site Officers has had a huge impact resulting in excellent results on behalf of our community. The hard work from these officers, associated with the Planning Compliance and Building departments, has resulted in achieving this Strategic Objective. Our priority is to continue this good work with our State Government partners into the future.	
Complete the Open Space Contributions Plan	Council adopted the Open Space Contributions Plan at the 25 October 2021 Council meeting. As such, this action has been completed. Officers have now moved to the next stage of this and are now finalising the planning scheme amendment (C228) to incorporate this plan into the planning scheme. The amendment has been exhibited, with no submissions received. A report to Council on 27 June 2022 states it is now considered appropriate for Council to adopt the amendment and refer it to the Minister for Planning for approval. This is anticipated to occur in the first quarter of 2022-23.	
Continue development and implementation of improvements to open space reserves such as Ross Reserve, Frederick Wachter Reserve, Greaves Reserve and the program of park projects in the adopted budget	All of the open space projects are now complete or well underway at various stages of implementation. 75 per cent of the overall projects for this year have been completed. A number of projects were grant funded and are not due for completion until later in the 2022 calendar year or are multi-year projects. COVID-19 related illness and supply chain problems have had a significant impact on the delivery of the portfolio of open space projects in the current financial year.	

 Delayed  Completed  Not Due To Start  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Implement the Open Space Strategy	The implementation of the Greater Dandenong Open Space Strategy 2020-30 continues to support Council's approach to strategies and the implementation of a range of open space projects. Highlights include: completion of the new 77 Herbert Street pocket park, Dandenong; a new nature play area at Alan Corrigan Reserve; Tithatuan Park's new multi-purpose court and improvements at Browns Reserve. The Playground Action Plan continued to be implemented with the completion of Hennessy Reserve and Sandra Reserve local playgrounds. Construction commenced on the Frederick Wachter Reserve district playground, the Noble Park Reserve neighbourhood playground, the local playgrounds at Turner, JB Sheen and Parkfield Reserves and the park improvements at Glendale Reserve. Construction was also completed for the new public toilets at Westwood Boulevard, Pencil Park and Norine Cox Reserve. The contract has been awarded for the new 2A Frank Street Open Space Redevelopment in the Noble Park Activity Centre. Community consultation was completed for the draft Greaves Reserve master plan.	
Implement year four of the Greening Our City: Urban Tree Strategy 2018-28	Year four objectives and supporting actions are complete. Other actions include: - The 2022 planting program is underway with over 1,900 trees scheduled to be planted - The Electric Lines Clearance Management Plan has been revised in line with ESV comments and regulations and now uploaded to Council's website - the opportunistic removal of undesirable and low useful life expectancy street trees - the annual inspection program is complete and associated works are in progress - updates and improvements to Council's tree inventory including targeted park tree inventory work are ongoing.	
Finalise and adopt the Urban Forest Strategy and commence implementation of the Action Plan	The Urban Forest Strategy 2021-28 was adopted by Council at its meeting on 27 September 2021. Work is now underway to implement the Action Plan.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
In partnership with the Metropolitan Waste Resource and Recovery Group participate in the procurement for advanced waste processing services and recycling receiptal and sort services	This was presented to Council on April 26 2022. Council elected not to continue with the SEMAWP at this stage as there were a number of questions put forward at the time that could not be answered. As yet Council have not received any answers to the questions put forward. Council will continue to investigate other opportunities for advanced waste processing to divert waste from landfill.	
Develop and deliver an annual waste education program inclusive of litter prevention	Highlights include: - managing a popular, engaging stall at Sustainability Festival and Dandenong Creek Festival, as well as recommencing school incursion sessions since the easing of COVID-19 restrictions - introduction of the Community Waste Education Officer, providing new programs and initiatives for dumped rubbish and litter prevention - increased participation in Clean Up Australia Day and other community clean-up activities - increased litter, dumped rubbish and waste minimisation education presence on social media and in the Greater Dandenong City News.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 5: A city that supports entrepreneurship, quality education and employment outcomes

Action	Annual Comment	Status
Develop a campaign to encourage private sector businesses and government agencies to relocate to central Dandenong	The Draft Innovative Investment Attraction Study has been completed. Recommendations to attract business and development investment to support the economic growth and stability of central Dandenong are being considered, with the intent to implement selected recommendations in the 2022-23 financial year.	
In partnership with GSEM pursue policy changes at both State and Federal Government levels to locate government tenants in the Greater South East Melbourne region	Council continues to partner with Greater South East Melbourne to advocate for jobs, infrastructure and investment to enhance liveability, sustainability and wellbeing outcomes for the southeast region.	
Facilitate Playgroup Training Vocational Pathways for local community members	The playgroup leader training supported 35 playgroup leaders and volunteers throughout the year, many sought employment in playgroups and other career pathways. The program strengthened referrals pathways for families and provided mentoring support to new playgroup leaders.	
In partnership with Chisholm TAFE host traineeships for local job seekers studying in Aged and Community Care	In partnership with Chisholm TAFE, a successful 12 month traineeship program in Certificate III Individual Support (Ageing Home and Community) was undertaken in response to a nationwide shortage of trained aged care workers. The trainees were employed by Council and received on the job training in our In Home Support Program together with course work run by Chisholm TAFE. At the end of the 12 month traineeship, 17 graduates were offered employment contracts with Council. This employment initiative also aligns with Council's first Workforce Plan to provide opportunities for training and work for our local community.	
Support community initiatives that improve job readiness for community members at risk of poverty	Ongoing referrals were made by Council's Community Development Support Officer to funded employment programs and direct employer contacts. Regular communication and continued sharing of job opportunities occurs with Chisholm Skills and Jobs Centre with referral opportunities into their job readiness program being distributed. Ongoing input is had into Council's Community Revitalisation work and development of the Anti-poverty Strategy.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Through a collaborative co-design process, deliver an action plan to guide the next phase of the Community Revitalisation project and strengthen pathways to economic participation	Throughout the year, Community Revitalisation #2 has participated - and on occasions, hosted - the quarterly Community of Practice forums conducted by DJPR. One of these introduced the five sites to the project partners for this new Strategic Phase of CR with an intensive activity designed to create a community-owned agenda for change to the employment system over the next four years. Foundation - and continuing - work with Collaboration for Impact has helped develop a framework for change, collateral has been designed and this work (an initiative called GameChange) is completing the consultation and engagement phase with local stakeholders which will inform the vision and action plan to achieve the community-owned agenda over the coming period. To capture this progress, a Measurement, Evaluation and Learning (MEL) person has also been appointed in line with the contracts. The work of the CR sites is strongly supported by DJPR who work closely with Council and advocate for this place-based reform across government – including at the Federal level.	
Deliver key events that showcase women in business including International Women's Day	This year has traversed face-to-face and on-line scenarios successfully with three well-attended Showcasing Women in Business events held throughout the year. The popular Dr Louise Mahler talked about 'Speaking Words of Wisdom'; Debra Lawrence facilitated a Communications Masterclass and the inspirational Claire Bowditch encouraged the audience to find their confidence and 'Tame their Inner Critic' in November. International Women's Day was celebrated on 10 March with guest Felicity Furey, a young STEM advocate and a leader with an 'ordinary' success story, who captivated the 80+ strong audience at this first face-to-face Showcasing Event in two years.	
Facilitate the SEBN Women in Business group network	The theme for 2021 was 'Time to Share (Connection)'; In the Loop (Communication); Go for Gold (Confidence) and Out of the Box (Courage/Creativity/Entrepreneurship) with all sessions held focussing on one of these topics. In 2022, following a review, this theme has continued but with an added emphasis on local leaders. Leadership remains a key topic of interest for participants, with 'Leading Above and Below the Line' being the most popular event of the year. Highlights included 'Online' Masterclass; Conscious Leadership; Using Digital Technologies, and 'Unblinkered' - barriers to creativity and innovation'.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Facilitate and deliver the fundraising event "Take a Swing for Charity Golf Day" with industry partners	This year's 13th Take a Swing for Charity Golf Day again raised in excess of \$40,000 for Wellsprings for Women. This special CGD-Industry partnership is a day that brings together great player teams, a great golf course and great outcomes for all - Council, sponsors, players and of course the recipient charity. This year saw one of the sponsor's players hitting a hole-in-one and winning a car from Booran Motors - creating a significant promotion for all and providing a great boost for forthcoming events. Take a Swing would not be possible without the industry sponsors - or the companies that hold the date in their calendars year after year and is a very special event.	
Host the 'This is IT' Schools program	This year more than 460 used laptops have been donated by a diverse range of companies and organisations. A recent survey of local schools identified a need for 320 new laptops. Seventy have been distributed to local students since January, with additional ways of repurposing/installing new programs and enabling a faster distribution rate to meet the needs of students being explored. The group is also developing a more extensive marketing campaign to promote the 'This is IT' Schools project to attract additional laptops to be donated.	
In partnership with SELLEN host the key education industry 'Lunch with the Winners'	'Lunch with the Winners' has been a highlight of the region's secondary schools' calendar for more than 15 years. Due to the COVID-19 restrictions, the 2021 event in September was again delivered in a virtual environment - a factor which did impact the attendance (approximately 75) as general fatigue in screen-based activities was evidence in this sixth lockdown period. On a high note, the theme for this year on the future opportunities within the space and aerospace industries, trades and entrepreneurship were most popular. Of equal interest to the students attending was the many and varied pathways to achieving career goals demonstrated by the young speakers (our 'winners'). This is a successful event due to the strong partnership between SEBN and SELLEN.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver a range of networks, common interest groups and targeted activities that have relevance and impact for local manufacturers	Whilst the first half of the year focussed on managing the impact of COVID-19 from both a management perspective and an operational perspective, the latter half of the year has been addressing additional and continuing issues of supply chain management, people resources and managing increasing costs - collectively taking some businesses to breaking point. New legislation in place also has an impact and as a consequence, the relationships and connectedness to others that SEBN offers is an important service to support businesses find new ways of managing - and leading - in today's environment. Leadership Insights; Unlocking Opportunities; Alignment across your Business; Linking Systems Holistically; Achieving On Time in Full and Psycho-Social Health are some of the topics addressed.	
Develop activities and events that offer exposure to local and international opportunities and new thinking on global issues and trends including COVID-19	The impact of local and global supply streams; opportunities in a carbon-constrained world; and raising awareness on the new 'alliance' between Australia, India and Japan have all been addressed this year. In addition, the changes and impacts on the local and global economy were also addressed in the 'More than an Economic Update' event with the NAB. The year wrapped up with a deep dive into the Future of Employment in Australia and how mindsets need to shift in order to manage the diminishing people resource in a competitive environment.	
Deliver leadership and skill development programs for young people	Youth and Family Services delivered a range of leadership programs and activities including the Noble Park Youth Committee, Holiday Activities Committee, FReeZA, Change Makers and Young Leaders programs. Youth and Family Services also delivered a variety of programs and activities to support young people's skill development, such as: - The Happiness Project and Kickstart program, equipping young people with strategies to thrive during their transition to secondary school. - Our Story theatre performance program. - Martial Arts Therapy program, building young people's resilience and emotional regulation. - "On the Money" financial literacy workshops. - "COVID Safe Behaviours Project", providing young people with opportunities to gain experience in content creation, designing messaging to promote health and safety during the pandemic. - Sports activities, including the IntroSwim program, soccer clinics and skateboarding workshops. (Total 2,297 contacts)	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Maintain support, collaboration and board participation of SEMMA	Council has participated throughout the year in a range of activities with SEMMA as both an Executive and Board Member of the organisation, including providing input to various papers and submissions advocating for the manufacturing sector to government. Council has also worked collaboratively across a number of issues including employment, supporting the welding project, together with being part of the steering group of Monash Business School on their Circular Economy project. Different companies have been brought together bringing different perspectives to this and other sustainability and waste initiatives. SEMMA is also on Council's Greater Dandenong Regional Employment Taskforce and are a member of both the Design Working Group and the Engagement Working Group for the Community Revitalisation 'GameChange' initiative.	
Support and encourage sharing of successes and best practice, delivering key events to the manufacturing sector, including the Christmas Industry Breakfast	SEBN has promoted and shared ideas and good practice from its various network groups and presentations via the SEBN eNews and through Talking Business. These have included successes, business expansion, new products and new ways of doing business. The collaborative approach of many of the municipality's manufacturers and others and the benefit to the community has been promoted through projects such as 'This is IT' Schools - providing used lap-tops to secondary school students, the Take a Swing for Charity golf day and the industry videos for promotion to jobseekers. Key events supporting the manufacturing sector have included the annual economic update, Dr Keith Suter on global issues, Christmas Industry event 'Pressure Proofing' and the Future of Employment in Australia - all designed to encourage good practice and support the earnings of the manufacturing sector, to maintain employment and the economic stability it brings.	

 Delayed
  Completed
  Not Due
  To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Deliver initiatives which provide opportunities for young people to gain skills and experience that enhance their employment	Youth and Family Services delivered a number of initiatives to build young people's work readiness and job searching skills, including an Employment Bootcamp event and a series of workshops designed to enhance young people's resume writing and interviewing techniques, and facilitate connections between young people and local employment support services. Youth Services also supported a number of careers events in schools. The FReeZA Committee planned and delivered a series of "Inquisitive Minds" workshops which engaged industry experts to facilitate training for young people on the topics of social media, building your brand, communication skills and 'selling yourself'. The 2021 Young Leaders also conducted a benchmarking project and produced a summary report which highlights key gaps and recommendations to enhance career guidance and support in secondary schools. These activities engaged 1,683 contacts. In addition, a number of social media posts were shared on the Youth Services Facebook and Instagram pages, promoting a range of employment tips (12 posts, 3,240 contacts).	
Deliver welcoming library services and increase engagement opportunities to enhance learning, reading and literacy, digital and technology skills at all life stages	The library has maintained partnerships with business, education and employment service providers. The language and literacy service has delivered ongoing employment and education support services and referral pathways in various formats due to COVID-19 implications. All programming in person recommended by the end of the 2021-22 financial year and libraries have been an active part in state wide library initiatives.	
Drive the ongoing implementation of the Local Economic and Employment Development Strategy	EDU has continued to support businesses through various programs and facilitating connections.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Manage and chair the Greater Dandenong Regional Employment Taskforce and associated projects	The Taskforce has been heavily involved in the strategic direction of Community Revitalisation particularly in shaping the GameChange initiative designed to 'shape a new employment strategy' for the region. Various members have participated in working groups and have leveraged their individual and collective 'weight' to encourage participation and 'buy in' from partners, providers and jobseekers, etc. Members are also participating in activities and programs on offer, including 'Collaboration for Impact', Clear Horizon, and Governance training - offered via DJPR as part of the 'Taskforce' governance over the CR program. The Taskforce has been the 'glue' for the CR program, with all members bringing their expertise to the table for the overall good of the community. The aim has always been to have a better 'match' of jobseekers to employer needs.	
Manage and implement the Community Revitalisation and One Per Cent projects to develop the capability and capacity of jobseekers in our community facing multiple complex barriers to employment	June 2022 sees the first CR contract, running for the past four years, coming to a close, with a final report and finance acquittal complete. The program has continued throughout the year to deliver a range of activities including Jobs Campaigns and Career Counselling and Employment Readiness Scale for individuals. A number of key projects have been delivered and presentations have been made to external organisations, together with updates with local members. The program has influenced government policy with job advocates and counsellors being provided across the state, together with a much stronger focus on place-based, wrap-around services. Council recently participated in a video for DJPR to use internally to promote CR and this site has been recognised as a leader in business and industry connections. This program now transitions into CR#2 - SPEP which is charged with adopting a strategic approach to improving the employment landscape for all.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Support local creative industry development	A draft business case for the former Precinct Energy Plant (PEP) as a creative makers/production hub is in progress. Council has been successful in receiving two grants from Creative Victoria - State Government valued at over \$950k. One is to improve accessibility and meet occupancy requirements to allow interim activations, while the other allows for design work to commence for the larger redevelopment of the arts precinct. The Drum: Our Beat is growing and In Situ was delivered in partnership with Multicultural Arts Victoria and led by local creatives. Performances and participation by young people is steadily growing with Masquerade Youth Arts performing the Australian premiere of Disney's Newsies, as well as group devised works (Paradise Lots and Our Story) by and about the lives of our young people.	
Through library services facilitate and champion activities and partnerships that support the community to participate in work, entrepreneurship, education, training, social and civic life	Business, digital literacy, learning help for adults, Citizenship, Conversation buddies, DandEReaders, Coffee Club and ABS Census sessions were delivered. COVID-19 restrictions applied to all in-house program delivery at some stage over this period, so alternate program delivery was conducted as appropriate. All partnerships were maintained during this financial year.	
Continue to build on the Greater Dandenong Business Local Economic and Employment Development Strategy programs to help encourage and promote the benefits to businesses across CGD in taking action to prepare for the impacts of climate change and moves towards Net Zero Carbon operations	EDU has promoted sustainability programs and initiatives to the business community throughout the year. Various programs including the Small Business Energy Saver Program have been successfully taken up by businesses.	
Facilitate and promote the Aspire platform to engage business through SEBN networks and other sustainability activities	The Aspire platform has been updated and improved over the past year and the resource contract now in place will enable a broader range of businesses to be assisted. Aspire has delivered a number of activities for companies to attend which have been promoted by both SEBN and the EDU who are working collaboratively to target and promote the benefits and features of the platform. This work will also be factored into the overall Waste and Sustainability activities - including the Circular Economy over the coming year.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Strengthen capability and increase awareness of new technologies and opportunities around waste and energy	Throughout the year, a diverse range of activities has been delivered and a Waste Network was commenced however then put on hold while Council worked with external organisations to deliver their projects, eg Monash Business School on the Circular Economy. SEBN has worked collaboratively across the organisation to deliver the most effective way to raise awareness on climate change, resources, waste and all areas of sustainability with local industry. This is particularly challenging in a time when business is already faced with rising costs, insufficient people resources and supply chain issues. It is critical that Council hones the delivery of activities to be efficient, effective and meaningful in order to get increased participation and encourage companies to embed good practice. A new program will be rolled out before the end of 2022.	
Support local business efforts to respond to their climate change risks by informing them of relevant State and Federal Government policies and programs	EDU has continued to promote relevant government programs to businesses to inform them of relevant climate change information.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Strategic Objective 6: A Council that demonstrates leadership and a commitment to investing in the community

Action	Annual Comment	Status
Continue to work with agencies on COVID-19 response and recovery efforts	Council is still working closely with the Department of Health, Department of Families, Fairness and Housing and Monash Health in the ongoing response to the COVID-19 pandemic. Council's outreach and engagement programs have been very successful by supporting thousands of Greater Dandenong residents and businesses.	
Develop an Investment Attraction prospectus, with a particular emphasis on our Activity Centres	The Innovation Investment Attraction study has been completed and has provided an action plan for implementation in 2022-23.	
Complete key capital works across the city	Most of the program has been delivered on time with some multi year projects continuing into the new year.	
Develop a ten year asset plan	The Asset Plan was endorsed by council on 27 June 2022.	
Seek State Government funding to assist with educating businesses and community groups on COVID Safe practices	Council was successful in receiving funding to support with education businesses and community groups on COVID Safe practices. The funding allowed the public health unit to employ three dedicated staff for the program that developed resources to help educate and undertake extensive face-to-face engagement with the community. This funding made it possible for the public health unit to respond quickly and effectively to communicate to business and community groups the constantly changing information, as they navigated themselves through the pandemic.	
Upon successful receipt of funding, implement a program to provide COVID Safe education across all businesses within Greater Dandenong	The program was successfully delivered and concluded in early 2022. A total of 2,000 visits were conducted at businesses, where 80 per cent were compliant on completion of the program. The COVID-19 Officers worked closely with other agencies including DJPR which resulted in a multi agency approach that targeted the main shopping centres. An additional 3,000 CALD engagements were conducted at the Dandenong Market and 139,577 indirect engagements that involved Enliven and the Bicultural Worker Network. Educational information was delivered across a range of platforms from online webinars, Council and community newsletters, through to targeted mailouts and emails.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Complete a Workforce Management Plan and other workforce requirements under the Local Government Act 2020	The Workforce Plan has been endorsed by EMT and the full version distributed to leaders. The review of the plan will remain iterative and via consultation with all Directorate leadership groups.	
Coordinate and conduct four Municipal Emergency Management Planning Committee (MEMPC) meetings with key stakeholders and agencies	The Emergency Management Legislation Amendment Act (2018) resulted in changes to the structure, membership and planning arrangements for Municipal and Regional Emergency Management Planning Committees. Council has exceeded its obligations and is chairing a Risk and Intelligence Sharing working group, a Storm/Flood plan working group and a Heat/Health working group. These groups are reviewing the current plans for these events.	
Implement, monitor and review progress on mitigation strategies to risks identified via the Community Emergency Risk Assessment (CERA) - Heat/Health, Floods and Storms, and Pandemic	Emergency response sub plans for Storms and Floods in Greater Dandenong are nearing completion with the assistance of VICSES. Internal response arrangements have been improved with lessons learned from the June, October and November 2021 storm events. A closer collaboration and working relationship with the local volunteer VICSES unit is also benefiting the community.	
Comply with the auditing requirements of the Gender Equality Act 2020	Council met the legislative timeframes to submit its gender audit and Gender Equality Action Plan (GEAP). The Commission for Gender Equality in the Public Sector determined Council's GEAP is compliant with the GE Act. Council has been working on the GEAP strategies.	
Continue to embed consideration of climate change into Council's policies and decision making processes	Key achievements in 2021-22 include Council's incorporation of a climate change section into the council report template, embedding climate change into the Annual Plan 2022-23 and adoption of the CIP climate self-assessment tool (which won an innovation award from the Climate Council).	
Develop an organisation-wide Conflict of Interest framework and policy	This action has been delayed and will roll over to 2022-23.	
Update the Legislative Compliance program across the organisation	This action has not commenced and is subject to resourcing and prioritising requirements.	
Develop and deliver a communications program to enhance the digital literacy of staff, the community and stakeholders	With the installation of internal screens and new systems in place for internal communications, there is now momentum moving forward to continue to grow and improve Council's digital capabilities.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Strengthen Council's digital governance through a continuous improvement program to ensure digital solutions meet the business needs of Council	The Customer Dashboard is nearing stage one completion with background work to implement Single Sign On, Integration API's with source systems and website development nearing completion. The next quarter will see the Go-Live of the portal and plans put in place for ongoing enhancements	
Increase awareness of, availability and capability around modern and smart technologies	The data being captured by the parking sensors within central Dandenong continues to build a valuable data base identifying how parking is utilised across the area. This data helps to inform decisions regarding alterations to parking throughout the activity centre. Whilst there were supply chain issues with the vendor to obtain all the components required for the installation of sensors within the Springvale activity centre, Council plans to complete this project shortly after the Springvale Boulevard works are completed, which will further add to the data available to address parking concerns throughout the municipality.	
Implement a people-centred approach to how safety is managed across the organisation	The APHRM Project (A Participative Hazard Identification and Risk Management toolkit) will continue onto other high risk departments in regards to manual handling/musculoskeletal injuries. Risk Assessments for psychosocial hazards will also be conducted following the introduction of the Psychological Health Regulations in July 2022.	
Continue to integrate recognition of climate change into Council's financial and budget process	This is being progressively implemented through Council's procurement policies and Capital Improvement Program bidding process, with further work to be undertaken in 2022-23. Actions include: - A new Self-Assessment Climate Change Tool has been developed for the Capital Improvement Project bid process within Council. This tool requires all bids to outline how the project addresses sustainability and contributes to net zero carbon emissions along with its alignment with the 10 themes of Council's Sustainability Strategy. - Further work integrating climate change into the operational initiative process has been progressed.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Increase Council's awareness and understanding of a changing climate's impacts on its assets, operations and finances	The asset climate change vulnerability assessments conducted in partnership with the South East Councils Climate Change Alliance (SECCCA) concluded at the end of 2021. The project assessed how climate change impacts on expenditure and budgeting associated with council assets using several site-specific case studies across the region. Additional funding has been secured from the state government to roll-out an expansion of this project to interested businesses in the SECCCA region in 2022. During the financial year the following work was undertaken: - Progression of the Open Space Vulnerability assessment to assess and understand the vulnerability of open space in Greater Dandenong to climate change. - Roll-out of adaptive capacity assessments across various Council teams to assess their ability to continue to deliver their services in extreme weather events, as well as gaps in planning for climate resilience. - Partnership with Stonnington Council to develop a Climate Change Induction Training module. - Grant application to the National Partnership Agreement for Disaster Risk Reduction to strengthen the response to climate change across Council's Emergency Management procedures. - Level two energy audits and climate change vulnerability assessments were conducted on a number of Council assets.	

 Delayed
  Completed
  Not Due To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Review Council's Long Term Financial Plan	As part of its legislative requirements under the Local Government Act 2020, a Council must prepare and adopt a Financial Plan for a period of at least the next 10 financial years after a general election in accordance with its deliberative engagement practices and adopt the Financial Plan by 31 October in the year following a general election. Council complied with this requirement in 2021. In the intervening years, Council undertakes an annual update of the Long-Term Financial Plan (LTFP) which was subject to community consultation during May 2022 in accordance with Council's Community Engagement Policy. Council subsequently adopted the update of the 10 year financial plan on 27 June 2022. The current economic environment, inflationary pressures and the longer-term impact of COVID-19 on our community and on our operations is still uncertain. As such we recognise Council's proposed financial direction for future years may require changes.	
Strengthen governance capacity of Council grant and funding partners	The Good Governance Framework has been developed through internal and community consultations, benchmarking and reviewing best practice literature and guidelines. The Framework is scheduled to be shared with stakeholders in July. Roll-out of the framework is scheduled to be phased-in during 2022-23.	
Encourage the voice of children through the facilitation of the Children's Advisory Group in planning and policy development	The Children's Advisory group contributed to several consultations including the Dandenong Community Hub, the redevelopment of the Dandenong Oasis, Communities for Children Strategic Plan, Kids Co design Consultation, Make Your Move Community Ambassador Program, Forever Fest, waste minimisation, recycling, litter prevention and the importance of being a Child Friendly City.	
Investigate opportunities for an ongoing community panel representative of the diversity of our city	Investigations into community panel options were valuable and Council continues to focus on the best approach for recruitment and ongoing management of a community panel database.	

 Delayed
  Completed
  Not Due
  To Start
  On track

4.2.1 Council Performance Report End of Year 2021-22 (Cont.)

Action	Annual Comment	Status
Review the Community Engagement Framework	The review of the Community Engagement Framework incorporated feedback from key stakeholders and the Greater Dandenong People's Panel helping in refining future consultation processes, particularly for large projects. Further work was undertaken to refine the existing framework and ensure its alignment with the <i>Local Government Act 2020</i> and recently endorsed Community Engagement Policy.	

Delayed Completed Not Due To Start On track

4.3 OTHER

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022

File Id:

Responsible Officer:

Director Community Services

Attachments:

Draft Minutes of Disability Advisory Committee
on 4 July 2022

1. Report Summary

At the Council meeting held 23 April 2018, Council resolved in part to *invite Advisory Committees and Reference Groups to submit meeting minutes for Council endorsement*. This resolution also allowed interested Councillors (and those that attend these Committees and Reference Groups) to speak to the meeting about items discussed at these meetings.

2. Recommendation Summary

This report recommends that the draft Minutes of the Disability Advisory Committee meeting provided in Attachment 1 to this report be noted by Council.

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

3. Background and Proposal

Greater Dandenong Council is represented on a wide range of Committees, Reference Groups and Advisory Groups which frequently reflect the interests of individual Councillors in serving the broader community in their role. A full listing of these appointments is confirmed each November at Council's Annual meeting to elect the Mayor and Deputy Mayor and is available via Council's website.

The resolution of Council made on 23 April 2018 provides for Minutes of meetings held by Advisory Committees and Reference Groups to be submitted to Council for information purposes, for noting and for endorsement (not adoption).

As such, the draft Minutes are provided as Attachment 1 to this report.

There are no financial implications associated with the development and submission of this report.

4. Community Vision 2040 and Council Plan 2021-25 – Strategic Objectives, Strategies and Plans

After consultation with the Greater Dandenong community on what kind of future they wanted for themselves and our city, the Greater Dandenong People's Panel developed a new Community Vision for 2040:

*The City of Great Dandenong is a home to all.
It's a city where you can enjoy and embrace life through celebration and equal opportunity.
We harmonise the community by valuing multiculturalism and the individual.
Our community is healthy, vibrant, innovative and creative.
Our growing city is committed to environmental sustainability.
Welcome to our exciting and peaceful community.*

4.1 Community Vision 2040

This report is consistent with the Community Vision 2040 and its accompanying principles:

- Safe and peaceful community
- Education, training, entrepreneurship and employment opportunities
- Sustainable environment
- Embrace diversity and multiculturalism.

4.2 Council Plan 2021-25

The Council Plan describes the kind of future the Council is working for, and how Council will do this over four years. This report is consistent with the following strategic objectives:

- A socially connected, safe and healthy city
- A city that respects and celebrates diversity, our history and the arts
- A city of accessible, vibrant centres and neighbourhoods

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

- A city that supports entrepreneurship, quality education and employment outcomes
- A Council that demonstrates leadership and a commitment to investing in the community.

5. The Overarching Governance Principles of the *Local Government Act 2020*

Section 9 of the *Local Government Act 2020* (LGA2020) states that a Council must in the performance of its role give effect to the overarching governance principles.

The establishment of the Disability Advisory Committee and the work that it undertakes gives particular consideration to the following overarching governance principles:

- priority is given to achieving the best outcomes for the municipal community, including future generations (section 9(b) of the LGA2020);
- the municipal community is engaged in strategic planning and strategic decision making – many advisory committees and reference groups have community members as participants (section 9(d) of the LGA2020);
- innovation and continuous improvement is pursued (section 9(e) of the LGA2020);
- collaboration with other councils, governments and statutory bodies is sought – many advisory committees and reference groups have representatives attending from these organisations (section 9(f) of the LGA2020);
- the ongoing financial viability of Council is ensured (section 9(g) of the LGA2020);
- regional, state and national plans and policies are taken into account in strategic planning and decision making – diverse representation within these groups ensures this occurs (section 9(h) of the LGA2020); and
- the transparency of Council decisions, actions and information is ensured by this regular reporting mechanism (section 9(i) of the LGA2020).

6. Victorian Charter of Human Rights and Responsibilities

All matters relevant to the Victorian Charter of Human Rights and Responsibilities have been considered in the preparation and are consistent with the standards set by the Charter.

7. The *Gender Equality Act 2020*

The *Gender Equality Act 2020* came into operation on 31 March 2021 and requires Councils to take positive action towards achieving workplace gender equality and to promote gender equality in their policies, programs and services.

Council's Diversity, Access and Equity Policy and the *Gender Equality Act 2020* have been considered in the preparation of this report but are not relevant to its contents because it is a reporting mechanism only.

The report does not have the potential to influence broader social norms and gender roles nor does it benefit any one gender group over any other.

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

8. Consideration of Climate Change and Sustainability

One of the overarching governance principles of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

In January 2020, this Council joined a growing number of cities around Australia and declared a “Climate and Ecological Emergency” and committed this Council to emergency action on climate change. Council has developed a Climate Change Emergency Strategy and Action Plan 2020-30 to help the City of Greater Dandenong become a resilient, net zero carbon emission city with an active community prepared for the challenges of changing climate.

This report has no impact on Council’s Declaration on a Climate and Ecological Emergency, Council’s Climate Change Emergency Strategy 2020-2030 or the requirements of the *Local Government Act 2020* in relation to the overarching governance principle on climate change and sustainability because it is purely administrative in nature and is a reporting mechanism only.

9. Recommendation

That Council notes the draft Minutes of the Disability Advisory Committee Meeting as provided in Attachment 1 to this report.

MINUTE 546

Moved by: Cr Tim Dark
Seconded by: Cr Bob Milkovic

That Council notes the draft Minutes of the Disability Advisory Committee Meeting as provided in Attachment 1 to this report.

CARRIED

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

OTHER

**DRAFT MINUTES OF DISABILITY ADVISORY COMMITTEE
MEETING**

ATTACHMENT 1

**DISABILITY ADVISORY COMMITTEE
MEETING HELD ON 4 JULY 2022**

PAGES 4 (including cover)

If the details of the attachment are unclear please contact Governance on 8571 5235.

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

Advisory Committee or Reference Group Name: Disability Advisory Committee (DAC) Meeting

Date of Meeting: Monday 4 July 2022

Time of Meeting: 4.00pm – 5.30pm

Meeting Location: Dandenong Civic Centre - 225 Lonsdale St, Dandenong
Meeting Room 2NE/NW
Microsoft Teams

Attendees:

Frank Cutuli (Chair), Catherine Rampant, Deborah Lee, Lyn Bates, Norma Seip, Pradeep Hewavitharana, Manager Community Care (City of Greater Dandenong [CGD]), Coordinator Community Access (CGD), Disability Planning Officer (CGD), and Community Advocacy Officer (CGD)

Apologies:

Cr Rhonda Garad, Cr Angela Long, Director Community Services (CGD) and Sharon Harris

Minutes:

Item No.	Item	Action	Action By
1.	Welcome and Introductions The Manager Community Care welcomed everyone to the meeting and asked for nominations for Chair. Frank Cutuli nominated by Deborah Lee, seconded by Pradeep Hewavitharana. The Committee congratulated Frank on his appointment as Chair.		
2.	Previous Minutes & Business Arising • Apologies noted • The Coordinator Community Access provided an update on recruitment of additional members of the DAC with a report to Council for endorsement of new members scheduled. • The Disability Planning Officer provided an update about the recent Disability and Climate Change forum which has been very positively received by the 12 people in attendance. • The Disability Planning Officer provided an update on Council's Walk Against Family Violence to be held in person this year, for the first time since 2019. Officers are advocating to Council's Preventing Family Violence and Gender Equity Committee to consider if one of the guest speakers on the day is from Women with Disabilities Victoria due to research showing a higher incidence of Family Violence perpetrated on women with disabilities.	Advocacy to Council's Preventing Family Violence and Gender Equity Committee to consider guest speaker from Women with Disabilities Victoria.	CGD Manager Community Care

If the details of the attachment are unclear please contact Governance on 8571 5235.

ORDINARY COUNCIL MEETING - MINUTES

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

3.	Planning for the Southern Region Disability Inclusion Celebration and Expo The Coordinator Community Access provided an outline of the activities planned at the City of Greater Dandenong and at Casey and Cardinia. Feedback was sought on various suggestions including venues which will be fed back to the organising Committee. Members of the DAC will be encouraged to promote the events when the information is finalised.	Share promotional material when available.	CGD Community Inclusion Officer (Disability)
4.	Employment The Disability Planning Officer provided a summary of the completed Disability Work Experience Project report, Growing Employment Opportunities for People with Disabilities in CGD. The Committee was shown a video put together by the Municipal Association of Victoria, highlighting the achievements of the projects across Victorian Councils and features a CGD staff member and a CGD intern. The Committee congratulated Council on the achievements of the project and requested the link to the video be provided.		
5.	NDIS Update/Members Issues Committee members discussed various aspects of the NDIS including social activities and support for people to attend activities that are not disability specific. Discussion was also held on the impact of changes to the Social, Community, Home care and Disability Services (SCHADS) award.		
6.	CGD Disability Policy Review The Community Advocacy Officer presented the finalised Diversity, Access and Equity policy to the Committee that was endorsed by Council in 2021. He explained that advice from Council officers was that the standalone Disability Policy has been superseded by the new Diversity, Access and Equity Policy, as it provides a clear set of principles and actions for all of Council. The policy is broad, addressing multiple diversity issues including disability and is further strengthened by the Disability Action Plan. The Access and Equity policy is embedded into Council practice and is considered with each report to Council. Committee members provided feedback and agreed with the advice that it is not necessary to have a Disability Policy as well as an Access and Equity policy.	Coordinator Community Access to implement process for discontinuing the Disability Policy.	CGD Coordinator Community Access
7.	Other Business The Community Advocacy Officer sought input from the Committee about the review of Council's Gambling Policy.	Provide feedback to Manager of Community Care.	Committee Members

If the details of the attachment are unclear please contact Governance on 8571 5235.

ORDINARY COUNCIL MEETING - MINUTES

4.3.1 Draft Minutes of Disability Advisory Committee Meeting - 4 July 2022 (Cont.)

	A Committee member requested information about emergency support to people with a disability, following the Disability and Climate Change forum. A discussion was held about Council responsibilities for emergency management, and it was agreed to discuss this further at a future meeting.	Coordinator Community Access to invite Emergency Management team to future meeting.	CGD Coordinator Community Access
Meeting Closed at 5.30pm			

If the details of the attachment are unclear please contact Governance on 8571 5235.