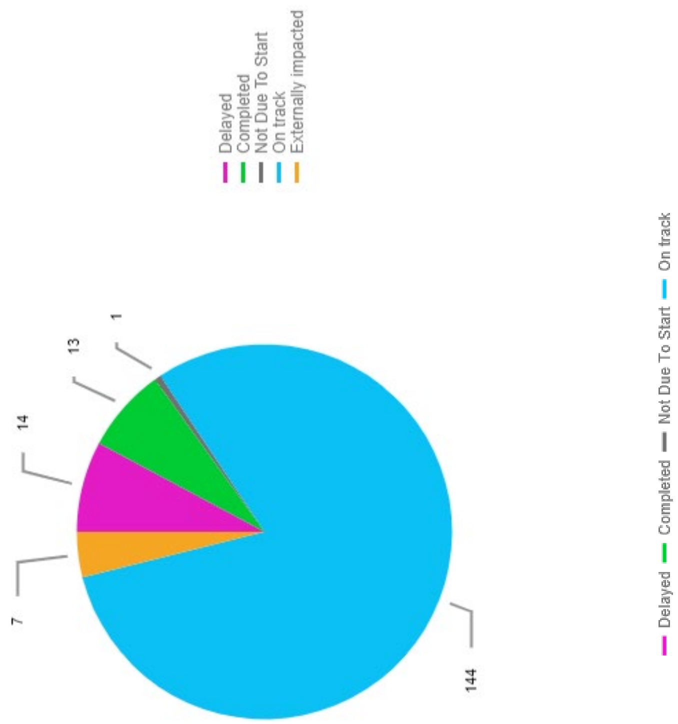
4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Council Plan 2021-25

Q3 2022-23 Quarterly Performance Report



4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 1: A socially connected, safe and healthy city

Action	Progress	Status
Deliver initiatives that raise young people's awareness of drug and alcohol related harms	Youth and Family Services have reviewed and expanded their Party Safe education package for schools - updating the existing Alcohol Workshop, and developing two new workshops: Smoking and Illicit Drugs, and Resistance Skills. Six Party Safe workshops in secondary schools have been delivered. Five workshops explored the topic of smoking, vaping and illicit drugs - informing young people about potential risks, health effects and support services. The first Greater Dandenong Youth Network meeting of the year, featuring speakers from Taskforce and Victoria Legal Aid, built local professionals' understanding of trends in youth substance use, legal rights, and harm minimisation strategies. Youth and Family Services 'AOD Awareness Project' concluded this quarter. Young people were supported to co-design social media content to educate their peers about the harms of alcohol, drugs and vaping. Total 4,106 contacts.	
Enhance strategic partnerships and collaboration to address negative impacts of alcohol use and sales	A Liquor Licensees Accord meeting was held on 21 March 2023, where members agreed to support implementation of an updated 'NO Drinking Alcohol In Public Places' Campaign. A key Accord stakeholder has also agreed to join Council's Work Group to review its Alcohol Managment Policy and Guidelines. Council is a member of South East Community Links' Governance Group, who are leading the redevelopment of the local Catchment-based Alcohol and Other Drugs Action Plan.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Partner with health organisations such as Monash Health and Quit Victoria to increase access to smoking cessation supports and deliver initiatives to support people to quit or reduce smoking	Council continues to support Quit Victoria's Geo-targeting Anti-Smoking Campaign messaging with partners and community organisations. Council has recently partnered with Monash Health, Quit Victoria, the City of Casey and Cardinia Shire Council to form a planning group to address smoke/vape free initiatives. The working group is planning to focus on education and information sharing with the hopes of raising awareness and minimising harm with the target audience of adults, primarily parents and professionals such as teachers, Council or community health workers through hosting a webinar to align with the World No Tobacco Day campaign between May and June.	On track
Coordinate tobacco control activities to meet service and funding requirements in accordance with the Municipal Association of Victoria service agreement	46 education visits to tobacco retailers were made. 100 per cent compliance was achieved. 7 Hospital Inspections took place during the same period.	On track
Support liquor licensees and collaborate with other authorities to implement policy and legislation to reduce alcohol harms in the community	Council is now also represented on the Community of Practice body to advocate for legislation to monitor and manage standards of alcohol marketing on social media outlets that target young people. Council is also represented on the Dandenong Public Intoxication Reform - Key Stakeholder Working Group. The current trial stage ends in November 2023 and is providing evidence on successes and challenges for Victoria Police and Assertive Outreach Workers in contact with intoxicated persons in public places.	On track
Update Council's Local Law, when required, to ensure it is meeting the community's expectations regarding alcohol controls in the public realm	This action was completed in September 2021. Council is reviewing alcohol controls in the public realm within a current Local Law review.	Completed
Advocate and support local residents with a disability to successfully find paid employment through participating in the Australian Network on Disability (AND)'s "Stepping Into" paid internship program and any other associated disability employment initiatives that can then be promoted to the local business community	Council has been successful in partnering with Sports4All to employ a local person with a disability who will work with local clubs, sporting groups and schools to increase accessibility. The successful candidate has been appointed and will be working with the Sports and Recreation and Disability teams to deliver outcomes. Council has promoted employment opportunities inclusive of people with a disability as well as those specifically seeking people with lived experience of disability. Council has utilised disability organisations, businesses and networks to support local people with employment opportunities.	On track

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Provide and profile supports to the carers of people with a disability	Following the completion of the carers consultation and project, frontline staff have completed training, the Council website has been updated and Council is now designated as a Carer Friendly Council.	
Provide support and information to residents on how to access the NDIS to help maximise their understanding and knowledge	Council continues to provide regular information to members of the Disability Advisory Committee on any NDIS service changes for members to disseminate to their own networks and groups. Council also publishes a regular Disability e-news to over 300 subscribers that provides updates on all disability issues including the NDIS. Council's Community Inclusion Officer (Disability) attends many local meetings of disability support groups and organisations to share information and support locally based initiatives and activities. Council continues to work with the NDIS advocating for accessible information for our local residents and has completed several recent projects considering the accessibility of our current and future infrastructure.	
Complete and execute outstanding and new Joint Use Agreements between the Department of Education and City of Greater Dandenong.	Council are waiting on the Department of Education (DET) for Community Joint Use Agreements (CJUA) for the shared use of sporting facilities as follows: Lyndale Secondary Collage - Finalised Silverton Primary School - Proposal finalised, waiting on draft CJUA Keysborough Collage - Banksia - Proposal in progress Keysborough Collage - Acacia - Proposal in progress	
Implement the year three actions of the 'Make Your Move' Greater Dandenong Physical Activity Strategy to improve health outcomes for our diverse and multicultural community	Officers are regularly reviewing the Make Your Move Action Plan plan inline with State Policy and Council Policy changes, and the website is continually being updated. Recent actions for year three include a health analysis for sporting codes, assessing the level of engagement through social media, endorsing and implementing a gender equity guide, and focusing on engaging communities and cohorts. Significant engagement has occurred with sporting Clubs re Council and State Policy changes.	
Expand Council volunteering opportunities through enhanced promotion of the program and positive community impact	Volunteering opportunities are continuously promoted via Council's website, the Greater Dandenong Volunteer Resource Service, word of mouth and volunteer newsletter. This has resulted in successful engagement of additional volunteers across a number of Council programs such as Meals on Wheels, Social Support Program and Gardens 4 Wildlife. Volunteers increased their community presence by participating at the Sustainability Festival 2023. Ongoing support and guidance is provided to assist with the development of Council's First Volunteering Strategy. Eight new volunteers were recruited during the quarter.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Support initiatives that promote meaningful volunteering opportunities in the community	Greater Dandenong Volunteer Resource Service (GDVRS) has continued to provide matching services including face to face, phone and online support to community members. GDVRS conducted a total of 65 volunteer interviews and there are currently 141 roles being advertised on GoVolunteer. GDVRS ran three face-to-face volunteer workshops and one manager workshop online. A total of 65 participants attended these sessions, including 41 community volunteers and 24 volunteer managers. GDVRS is promoted online, through social media, and they are available in-person at Springvale Hub every Wednesday. GDVRS are planning the first Volunteer Expo to be held at Springvale Hub in May. The GDVRS contract is due to expire on 31 Dec, 2023 and the review of their services will commence shortly.	
Support, train and recognise Council volunteers through diverse mediums	A new training schedule, focused on learning, health and wellbeing, was developed and circulated to Council Volunteers and Introduction to First Aid training was held in March. The Volunteer Program has secured approval for volunteers to access Council's new benefit scheme which provides discounted rates to local leisure centres. The Volunteer Program will also start to utilise Shine, Council's reward and recognition portal, to promptly recognise individual volunteers via email on all years of service and outstanding work.	
Utilise volunteers to help raise community awareness on the positive impact of physical activity	This is an ongoing action item utilising residents through a call to action, to advocate for health and wellbeing in their local community. Ongoing promotion of this ambassador program is found as part of the Make Your Move campaign.	
In partnership with Launch Housing and other sector stakeholders implement a 'Functional Zero' model of homelessness support in Greater Dandenong	The Dandenong Zero Rough Sleeper project has engaged and offered support to 67 people currently active on the By Name List (BNL). Council has been advocating for people on the BNL to connect them with social and affordable housing options, and has followed up with State Government to have them prioritised on the Victorian Housing Register. The following meetings have taken place: 11 service coordination meetings, six Hot Spot meetings, one Service Improvement meeting and one Executive meeting with key stakeholders. Council officers have also attended several meetings with external stakeholders regarding the Dandenong Zero project, have delivered an in-person Dandenong Zero briefing session to graduate cadets from Victoria Police, and have assisted in housing two people into secure accommodation.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Finalise and commence implementation of the Climate Change Community Engagement and Mobilisation Plan	In line with the amendment made to the scope of the Climate Change Community Engagement and Mobilisation Plan (CEMP) consultation process to facilitate broader public consultation, delays have been experienced while the formal consultation processes are followed. Public consultation is expected to commence in April 2023. Targeted consultation with specific community groups and cohorts continues to occur in the interim.	
Partner with Melbourne City FC and City in the Community to develop and deliver aligned programs that focus on community outreach, engagement, participation and business networking	Ongoing collaboration continues between Council and the MCFC / CITC to identify and deliver programs in Greater Dandenong.	
Promote and support, via strategic partnerships, the delivery of community initiatives that encourage healthy and sustainable lifestyles for people to achieve positive physical and mental wellbeing	This action has continued to be progressed with involvement and promotion of healthy eating and active living initiatives through internal and external health and wellbeing networks, health stakeholders and community groups/organisations. These efforts have included contributions to the South East Food and Nutrition Network, Healthy Sports Club program and mapping activities with South East Public Health Unit planning team, as well as promotion of positive health messaging through social media campaigns.	
Support engagement, transparency and accessibility of Council's grant programs	Council's Community Support Grants Program (CSGP) 2023 Round 1 was widely promoted receiving a total of 91 applications, 63 Community Development submissions and 28 Arts, Festivals and Events. This is approximately a 50 per cent increase in the number of applications received from the previous CSGP round. 32 applications were submitted to the Community Response Grants Program. Council delivered seven grant information sessions (four face to face and thee online sessions) for prospective applicants. Two grant orientation sessions were delivered for CSGP 2022 Round 2 funded organisations. Over 200 contacts with community groups were recorded for this period.	
Support the establishment and transition of South East Leisure in the management of Council's major aquatic and recreation facilities	A review of the South East Leisure Budget and Annual Plan occurred. Monthly operational meetings continue a with review of the Q2 report being undertaken.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Support the implementation of the Greater Dandenong Social Prescribing Network Pilot initiatives through regular network meeting attendance and linkage with other Council service programs	Social Prescribing Network agencies met on 1 March. The terms of reference review is complete, and a Dandenong Zero Rough Sleeper presentation was received. A report from the Social Prescribing Officer at Springvale Neighbourhood House indicates that activity has been slow at the start of 2023 but is now increasing.	
Commence implementation of the newly created Community Safety Plan	The Community Safety Plan endorsement is still awaiting Council decision on the incorporation of the Safer Streets Initiative. Further direction will be obtained following the budget bid process.	
Implement the Domestic Animal Management Plan and associated Cat Strategy	The Domestic Animal Management Plan (DAMP) has been completed along with the associated Cat Management Strategy. Improved initiatives within the new DAMP include: - Increased education program to further encourage responsibly pet ownership and increase registration numbers - Review of animal services with a view of a decreasing overall cost to deliver the service - Strengthening relationships with fostering networks to reduce the load on council resources - Review of off leash parks relating to incidents such as attacks - Registration initiatives such as subsidised fees and free first time registration - Subsidised pet desexing utilising State Government grants in collaboration with local industry partners - Development of the Cat Management Strategy 2022 in response to cat over population in the community - Increased cat trapping program to meet community demand - Development of cat curfew	
Manage and maintain Council's CCTV Safe City program	Council's Public Space CCTV system and program are being maintained in accordance with all policies, procedures and agreements. The internal review and audit of the CCTV system began in December and has highlighted areas for improvement within the system, policies and procedures. Investigations into ways to improve the overall system have begun and are expected to be completed by June.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Promote physical and social activity in local streets including the roll out of the Street Parties Framework	A video promoting 1000 Plays Streets has been released and a partnership with the Toy Library included within the material.	
Update Council's Local Law to include anti-social and criminal behaviour	Full review of Local Law No2 to commence in July 2023.	
Participate in consultations with the Commonwealth Government and the Aged Care sector regarding the design of the new Support at Home Program that is being developed in response to the Royal Commission into Aged Care Quality and Safety to ensure that the needs of Greater Dandenong older residents are considered	Council officers have continued to participate in meetings and consultations on the new In-Home Support model of service however there hasn't been any further local government specific consultations during this time. There has been a greater focus this quarter on consultations regarding the new combined Assessment Service with a trial of the new Assessment Model due to commence in April for three months. All assessment staff have undertaken mandatory training in the use of the new Assessment tool during February and March.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Report back to Council on the key recommendations coming out of the Future Directions for Community Transport project to inform the redevelopment of Council's Community Transport Program into the future	The day trip program continues to be well received by older residents with the 100th day trip recently completed. Varied day trips continued to be offered including local luncheon and health and well-being activities as well as longer trips with two trips to Ballarat for the Begonia Festival. The implementation of the Bus Loop initiative was suspended for two years due to the COVID-19 lockdowns and during 2022 there was further review and consultation on the bus loop model undertaken in response to some changes in older residents' needs and preferences for transport post COVID-19. Promotion of the loop has now occurred with several loop options to be trialled from April. Feedback from current clients so far has been positive and will contribute to the redesign of Council's Community Transport Program. A progress report to Council on the implementation of the key recommendations of the Future Directions for Community Transport Program will be tabled by the end of June.	
Support and encourage older residents to understand the importance of maintaining social connections, assist senior's clubs and groups to recommence club activities together and increase the range and number of social activities provided by Council	Council has been developing a range of programs focused on social connections for older people and is presently undertaking consultation with our older residents, focused on how older people make and maintain social connections and what types of activities they would like Council to offer. A variety of activities focused on health and wellbeing in Council venues are currently being offered that also provide the opportunity for social connection. Additionally, Council has been supporting Seniors groups to resume meeting together, and for some groups supporting the development of alternative models for social connection by linking them to neighbourhood houses, libraries and other services and programs.	
Undertake a review into the impacts of the new Support at Home Program Model, once announced, on both the community and Council's role as a service provider for Council's consideration post June 2023	Council has now been briefed on the Aged Care Reforms and the review into what the options are for Council's role as an aged care service provider post June 2024. A report will be presented to Council by the end of August 2023 that outlines options for Council's consideration. Part of the review will include promoting greater awareness and understanding of the impact of the proposed reforms as part of a significant consultation process with clients, affected staff and unions, other key stakeholders and the broader community. Council is still awaiting final details of the new In-Home Support Model with latest advice being that further details will be made available after the tabling of the Federal Budget in May so it can be considered as part of the review.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Complete the business case and concept design for Dandenong Community Hub	Three concept variations were released for public comment in November 2022. The results of the consultation, including a preferred concept, were presented to Council on 20 March. A Council Meeting seeking an endorsed concept design and next steps is scheduled for 11 April.	
Develop a Keysborough South Community Hub Strategy and Action Plan	The draft strategy has been prepared for Keysborough South Community Hub. The public consultation for this will occur in April / May 2023. Preparation of the Action Plan, will commence closer to when the building is nearing practical completion.	
Implement and renew the Springvale Community Hub Action Plan	The new Springvale Community Hub Action Plan was finalised in August 2022 after community and internal consultation. A range of actions are currently being completed, including support for local community groups to implement small events at the Springvale Community Hub.	
Progress the construction of the Keysborough South Community Hub	The contractor has been appointed and construction is commencing soon.	
Oppose electronic gambling machine applications to the Commission for Liquor and Gambling Regulation, where instructed by Council	No applications for increased numbers of electronic gambling machines, or for increased operating hours, have been received from local venues. Information that would be required to respond to such an application has been assembled and kept up-to-date.	
Support community-based initiatives to address gambling harm and inform residents about the impacts of gambling and sources of assistance	Support has been provided to Gambler's Help Southern to conduct information sessions about the hazards of gambling and sources of assistance, to residents in our libraries.	
Support the Alliance for Gambling Reform with its advocacy campaigns and data on gambling trends	Council has supported the Alliance campaign to introduce cashless gambling with the means for patrons to pre-determine limits to their gambling losses, with the Mayoral signature to the Premier, Minister for Gaming and Opposition Leader, as well as Council's own letter to regional parliamentarians. An infographic about gambling and its impact upon each municipality has been prepared and shared with the Alliance and our council partners.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver programs and services that support vulnerable families, including those at risk of or experiencing family violence	Family Services have engaged 44 families and 98 children, providing 2,959 contact hours of support. Family Services delivered a Parenting Program in partnership with a local primary school which built the capacity of parents to establish healthy routines and care for children in the middle years. Family Services also facilitated a Martial Arts Therapy (MAT) program for children in vulnerable families, to build resilience and develop social and emotional regulation skills and delivered the Happiness Project, a four-day program to equip vulnerable young people with skills and strategies to ease their transition from primary to secondary school. (Total 150 contacts).	
Support parents and their children to access the Supported Playgroup program and community playgroups	22 supported playgroups and 39 community playgroups are back to normal operation. 160 families have participated in supported playgroups and 20 families have participated in in-home support. 10 community playgroups were supported through visits, playgroup leader training and mentoring.	
Deliver Council-led initiatives in the community to prevent and address family violence	A Cyber Abuse Workshop for young people was facilitated for young people studying at an alternative education setting which built young people's capacity to recognise and appropriately respond to instances of cyber abuse, particularly image-based abuse, and access further information and support. Council partnered with Women's Health in the South East (WHISE) and Sexual Health Victoria to review materials for their new 'Consent Matters' program. Staff have supported the co-design of education materials, and are in the process of mobilising a group of young people to pilot test activities.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Document and inform the community about the nature and impacts of family violence and sources of assistance	Planning and consultation is underway regarding the feasibility of a card featuring information about sources of assistance in relation to family violence, in community languages. Videos are aired on Council screens and information about sources of assistance are available on the Council website. Elements of the Council Gender Equality Plan, addressing sexual harassment as well as equal opportunity for women and men, are being carried out.	
Support community projects to address and prevent family violence	Council has supported the activities of Women's Health in the South East, through collaboration in the conduct of regional meetings designed to educate and support the regional workforce in this field. Community based projects and activities intended to advance gender equality are also being supported through the grants process.	
Continue the delivery of the Sleep and Settling Initiative extending to all funded age groups	All birth notifications received are being enrolled in a First Time Parent Group Sleep and Settling Session, or an alternative group for those clients with more than one child. Sleep and Settling Sessions are being offered at 6-8 months and 18-24 months, these are being offered online and face to face. Outreach is also being provided to client homes.	
Deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project	Two regional Balit Booboop Narrkwarren Communities of Practice sessions were delivered at Nairm Marr Djambana Gathering Place in partnership with healthAbility. The Women's Postnatal Yarning Group have completed six education and cultural learning sessions with Peninsula Health, Monash Health Aboriginal Midwives, First Peoples' Health and Wellbeing, Dandenong and District Aborigines Co-Operative Ltd, Bunurong Health Koori Maternity Services, VACCA and Maternal and Child Health with 5-7 mothers attending weekly. Referrals for mothers are received by supporting health yarners. Six Swimming for Bubup sessions have also been completed.	
Expand the Enhanced Maternal and Child Health program to include service offerings to address identified gaps in mental health and family violence	The Enhanced MCH Program delivered 708 hours of service to vulnerable and complex families. Interviews took place with Monash Health for a Senior Mental Health Clinician to work within the service, waiting on final sign off from Monash. Initial partnership meetings have taken place with WAYSS regarding a Family Violence worker being employed to work within the EMCH Service.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Implement the VicHealth Local Government Partnership health promotion modules, incorporating the Vic Kids Eat Well and Healthy Kids Advisor initiatives, to improve mental wellbeing, increase healthy eating and physical activity levels of children and young people	The School Breakfast Resource Kit has been developed, which now includes a promotional video from children from St Joseph's Primary School, to help support children, families and schools on how to deliver a healthy breakfast. The local 'Active travel' campaign now called 'Get Active Get Moving' has been launched with 11 primary schools signed up to promote children being more active to and from school. Schools receive local promotional videos and tips on how to encourage more active travel across the month of March. The 1000 Play Streets campaign has also been launched to encourage families and neighbours to become more socially connected through street play. Six groups have signed up for the program over the last six months. A local food related network is being established for the community to come together to discuss food related issues across CGD.	
Monitor and report on the percentage of children fully vaccinated according to their age, through to five years old, according to the Australian Immunisation Register (AIR)	Australian Immunisation Register immunisation coverage data measured 30 September 2022: Cohort 1. 12-15 months age group 92.27% (down from 92.91% at previous quarterly measure). Cohort 2. 24-27 months age group 89.11% (up from 88.93% at previous quarterly measure). Cohort 3. 60-63 months age group 93.15% (down from 93.25% at previous quarterly measure).	
Monitor the State Government response to the recommendations of the Royal Commission into Victoria's Mental Health System	A final report was presented to a Councillor Briefing Session on 4 March with respect to Council's promotion of local mental health services and supports; prospective funding opportunities; as well as the appointment of additional funding and services to support the Greater Dandenong Community and South East Melbourne. Youth and Family Services will continue to monitor the implementation of the recommendations of the Royal Commission into the Victorian Mental Health System and maintain regular updates to key services and supports captured on Council's website.	
Support the mental health of young people and families through providing flexible and responsive interventions and raising awareness of available supports	A range of strategies and interventions have been implemented to promote the mental health of young people and families this quarter: - 9 posts promoting mental health messages and support services were shared on Youth Services' social media pages, reaching 2,766 contacts. - Youth Services staff provided individual support to young people via phone check-ins (18 contacts). - Family Services engaged 44 families and 98 children, providing a total 2,959 contact hours of support.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Advocate to food charities for improved supply of affordable, healthy and culturally appropriate food supplies	The first Farm to Families food pop-up was held at South East Community Links in Dandenong on 8 March providing culturally appropriate food. The second market is being held on the 5 April 2023 at Springvale Hub and a third planned for June 2023 at We Care Community Services North Dandenong. Each market, dependent on the location, provides fresh fruit and vegetable plus nonperishable food items for 250-500 families. Food relief agencies were invited to attend the food and clothing swap at Springvale Community Hub the purpose to explore different ways to access food for a more sustainable food system, through community gardening, and sharing excess produce. Keysborough Learning and Activities Centre were able to connect with existing community gardens and are planning their own garden, to support their food relief efforts. Council had an initial meeting with Loreal who have completed phase one of a biodiversity garden at the South Dandenong site, which has potential to produce significant quantities of food. The garden presents an opportunity for food to be shared with the more vulnerable in the community, and an opportunity for agencies to connect to training opportunities for the community.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 2: A city that respects and celebrates diversity, our history and the arts

Action	Progress	Status
Implement Council's Reconciliation Action Plan (RAP)	- Council continues monthly consultations with Bunurong Land Council Aboriginal Corporation (BLCAC). - The Community Advocacy team will present the Victorian Local Government and Traditional Owner Framework 2022-25 to Council, to imbed engagement across all of council business. Cultural training will also be delivered to all Councillors at a briefing session. - BLCAC to commence MOU discussions with CGD, in prioritizing and developing a shared plan of priority engagement matters for Council. - CGD have been consulting BLCAC with regards to the Federal Government Voice to Parliament and the role of Council. - CGD Public Art has engaged BLCAC in the development of a number of significant public art opportunities- involving Muderra Way and the Railway Parade projects - as part of the Noble Park Revitalization Project. - BLCAC have advised strategy development such as procurement and employment strategies under the RAP - Currently on hold as the Land Council increases its capacity. - Cultural Awareness training was held with over 50 CGD staff attending. A further schedule of full day training and another 2-hour training session booked for completion this financial year, to be attended by another 50 CGD staff.	
Provide support to Early Years Services to develop their own Reconciliation Action Plan (RAP)	Eight Greater Dandenong early years services and primary schools continue to implement Reconciliation Action Plans registered with the Narragunnawali Reconciliation Online Platform.	
As Chair of the Local Government Mayoral Taskforce Supporting People Seeking Asylum advocate for the rights of people seeking asylum	The Mayoral Taskforce hosted a roundtable workshop on Monday 20 February, to review the strategic priorities of the Taskforce, as well as membership structure, governance and resourcing. As a result of the roundtable, the Mayoral Taskforce is currently working on a revised Terms of Reference, as well as putting several options forward in relation to membership fees. Planning is currently taking place for the Australian Local Government Association's Annual General Assembly, which will be attended by a delegation of Taskforce Councillors. The Taskforce will also be attending the Palm Sunday March for Refugees, to take place in Melbourne CBD.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver arts and heritage programs and events which celebrate the diversity of cultures within our community	- Over 200 entries for the inaugural SHE writing competition were received with submissions from local, national and international based creatives from ages 9 - 84 years. - A residency program was held for three artists of diverse cultural backgrounds to collaborate, share skills and deliver a Live Art mural outcome in Dandenong. - Workshops and public programming (digital and in person) have occurred including First Nations and multicultural creatives and practices. - 30 events and activities including 9 performances were held at Drum Theatre. - 3,863 people visited the Drum Theatre including theatre attendances of 1,644 and 292 artists and participants.	
Deliver preventative health activities during National Aborigines and Islanders Day Observance Committee (NAIDOC) Week and Reconciliation Week activities	Preparation and planning continues with internal and external Community partners for NAIDOC and Reconciliation Week activities for 2023. The New Directions team have identified key cultural events to support community hearing, eye health and hygiene checks, oral health checks and immunisation updates for Aboriginal and Torres Strait Islander children for 2023 as a part of the planned events.	
Deliver the annual Children's Forum	The Children's Forum was held on Wednesday 26 October. Planning is underway for next years forum.	
Deliver the following major events, meeting set targets: - Springvale SnowFest - Children's Festival - Little Day Out - Carols - New Year's Eve - Australia Day - Open Air Movies - Keysborough Big Picnic	Australia Day events were delivered on 26 January 2023. The Make Your Move Fun Run, Walk and Roll engaged a total number of 90 participants and the Australia Day Award Ceremony engaged 300 community members and 14 award recipients. Open Air Movies was delivered between 3 February and 17 March, with seven movies screened and two workshops with a total engagement of 900 attendees. Noble Park Community Fun Day was delivered on 4 March 2023 with 5,500 attendees.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Support community led festivals and events which celebrate the diversity of cultures within our community	Festivals and Events supported 31 community led festivals and events including: - Afghan Peace Vigil - Springvale Lunar New Year - ArtsBus TV - Kosovo Independence Day - Australian Vietnamese Arts Lunar New Year Festiva - Albanian Annual Festival - Turkiye and Syrian Earthquake Fundraising - AIII Holi Festival of Colours - Dandenong All Holden Car Show, and - Springvale Harmony Festival Festivals and Events also supported internal Council departments that were planning and delivering festivals and events including the Small Business Mentoring Van, Sustainability Festival, Keep it Clean Dumped Rubbish Campaign, Our Beat, and the Painted Miniature Model Competition.	
Implement findings from the Victoria University Anti-Racism research project to provide support services to those wishing to report incidences of racism	Council is working in partnership with the City of Casey and Victoria University to deliver the launch of the Anti-Racism Research Report which will be taking place on Thursday 20 April. The report will include an analysis of community experiences of reporting racism in Casey and CGD, and a roadmap for greater improvements within this area. An Anti-Racism Community Network is also currently being formed, which will be made up of local service providers, and aimed at progressing the Report's recommendations. Federal MP Cassandra Fernando is set to officially launch the Report on the day, with support from Casey's Chief Administrator and CGD's Mayor Eden Foster.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver initiatives which support young people and families to feel safe and included in the community	A variety of activities were delivered for young people to build connections to peers and community: - 11 school holiday activities - Two lunchtime engagement sessions in local secondary schools - Support for Chisholm TAFE's Harmony Day event - Meetings with five secondary schools to plan the rollout of engagement activities and school programming in 2023. In addition, Youth and Family Services shared a number of campaigns on social media this quarter, to celebrate our diverse community and build understanding and inclusion, including: - Youth Positive Profiles, platforming the stories and achievements of local young people - Cyber safety campaign - equipping young people with information to use the internet safely and respectfully. (Total 7,452 contacts).	
Promote social cohesion and harmony through significant days of celebration and advocacy	Harmony Day events were held across all staff centres during Cultural Diversity Week which helped promote intercultural literacy amongst staff members. CGD Libraries also hosted a number of public facing events, which included story time, henna painting and cultural performances. The Refugee Week Working Group is planning a free community event for Friday 20 June at the Springvale Community Hub. The day's events will include cultural performances, guest speakers, market and community stalls, and cultural experiences.	
Inform the community about gender equity issues and sources of assistance	Community members are informed through the website, Council screens, distribution of brochures.	
Support community initiatives to advance gender equality	Information has been distributed to staff and community groups, including badges supporting gender equality, and brochures about family violence. Council collaborated with Women's Health in the South East, in conducting meetings among regional professionals about gender and family violence issues. Social data showing trends in gender equality, in the fields of health, family violence and others, have been assembled and distributed to Council staff and regional partners.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Promote visibility and inclusion of LGBTIQA+ communities through significant days of celebration and advocacy	CGD staff walked at the Midsumma Pride March under the one banner to show support and solidarity for members of the LGBTIQA+ community. Close to 40 people represented CGD at this year's Pride March. Council officers ensured that CGD showed their support to the trans community by celebrating Trans Day of Visibility on Friday 31 March. Activities included social media posts, illumination of the Drum Theatre, and an educational video around pronouns to be displayed on the Urban Screens. The LGBTIQA+ Working Group is also planning activities for this year's International Day Against Homophobia, Biphobia and Transphobia (IDAHOBIT) to be celebrated on Wednesday 17 May.	
Deliver on the Library Service Needs and Feasibility Study to ensure local library service requirements are met into the future	Keysborough South Community Hub builders have been appointed and milestones have been updated with the Department of Jobs, Precincts and Regions regarding the $1million Living Libraries Funding. A Click and Collect - Library Locker has been ordered for installation in Dandenong North (Menzies Ave) to broaden outreach and access to library collections across the municipality.	
Launch the Dandenong New Art Gallery	New Gallery construction continues to be delayed due to contractual issues with the builder. Preparation of departmental policies, procedures and operational framework continues, to ensure ease of transition into new gallery when construction is completed.	
Progress the Precinct Energy Plant Creative Industries Hub development	Progressing interim infrastructure works to the ground floor level, in line with the Creative Industry Space Business Plan and funding. Establishing connection and collaboration opportunities with major cultural institutions, festivals and organisations to activate the space in the future.	
Undertake a feasibility study for Civic Archive capacity expansion	The Feasibility Study is on hold at this time as it has not been approved to commence in the current Long Term Financial Plan.	
Deliver a vibrant, inclusive and high quality performing arts offering through the Drum that is celebrated for its role in arts development and engagement with our community	The Drum Theatre held 30 events and activities including nine performances. There was a visitation of 3,863 to the Drum Theatre including theatre attendances of 1,644 and 292 artists and participants.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver an accessible, inspiring and high quality visual arts offering through the Dandenong New Art exhibition and public program	Council continues to deliver exhibition, programming, promotions, digital content and public art, through Walker Street Gallery and public places, with this specific action delayed due to construction delays of new gallery. Highlight of this quarter included: - the SHE exhibition featuring 10 women artists from across Victoria - additional paid employment for 20 women from the creative industries - over 50 people participating across online and in person workshops - over 32,000 views of online videos (Facebook/Instagram) - 2 radio interviews and featured in mainstream and independent media. - Over 800 in person visitors, including a booked out launch and International Women's Day celebration event. For more information on these activities visit https://www.greaterdandenong.vic.gov.au/she	
Develop and implement the Arts and Cultural Heritage Strategy 2022-25	Key highlights included: - Supporting local artists and arts engagement opportunities through artist in residency programs. Providing accessible and fit for purpose arts spaces, creative employment and public creative outcomes. Including three artists based in two local primary schools and collaborative artwork created by three diverse artists. - Investing and supporting local creative practitioners through, connection of six local artists to funding opportunities and invested in capacity and capability opportunities to support the local creative economy (Makers Market). - Heritage exhibition and supporting public program: Optimism, Opportunities and Achievement: a reflection on the centenary of local government in Dandenong. - Completion of Springvale and District Historical society relocation. - Festivals and Events business plan for Jan-Dec 2023 has been developed. An event review is on progress and will be finalised by August 2023.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Commence a review of the Heritage Overlay within the Planning Scheme	A project brief for a review of the Heritage Overlay within the Planning Scheme has been prepared. A tender was advertised in Nov/ Dec 2022, however no tender bids were received. The previously advertised tender brief was revised in January to a Request for Quotation. The Request for Quotation was forwarded in mid-February to four heritage consultants with responses due by 31 March.	
Record, protect, and promote local heritage through support of the historical societies and related groups	Springvale and District Historical Society have vacated the Morwell Parade site and completed their move into Springvale Community Hub, ensuring community members, have accessible and visual entry points to heritage. The Cultural Heritage Advisory Committee term of two years has come to an end, with members thanked for their time.	
Implement year one of the Library Services Strategy 2022-26	Library Strategy tasks completed include: - Sporting equipment available for loan on Sports courts at Springvale Community Hub. - Home Library Service review underway. - Site identified for the installation of Library lockers at Menzies Avenue in Dandenong North.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 3: A city of accessible, vibrant centres and neighbourhoods

Action	Progress	Status
Advocate to the State Government to create a State and Local Government Task Force to address inconsistencies in the standards of social housing providers	Officers are preparing to write to the Minister for Housing, Colin Brooks MP, to request the introduction of a combined State and Local Government Task Force.	
Activate and promote safe and accessible public spaces and facilities for young people and families	Youth and Family Services have activated public spaces and facilities through multiple activities and events. Six holiday activities were delivered across key sites in January, including Noble Park Skate Park, Springvale Community Hub and Dandenong Library. One of these activities included a self-defence workshop to build young people's sense of safety, by equipping them with strategies to stay alert and respond to potential dangers. Youth and Family Services also delivered a Street Style Soccer Tournament, engaging young people in prosocial activity. The Noble Park Community Fun Day was supported activating Noble Park Skate Park and the Ross Reserve precinct with activities for children, young people and families. Total 5,817 contacts.	
Activate public spaces through public art initiatives; delivering, facilitating, maintaining and promoting public art in the city	Harmony Square and Garner Lane public display boxes showcased four exhibitions and 24 artists in high traffic areas of the city. Council collaborated with Bunurong Land Council to create and deliver three public art commissions over the next year, specifically for First Nations artists. The 'Live art' project was delivered in Dandenong as an outcome from the artist residency program which employed and promoted three local artists.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Construct stage one of the Vanity Lane pedestrian link in central Dandenong	Fortnightly working group meetings focus on planning for the demolition. Contract documentation, detailing all aspects of civil and landscape design for the project is complete. Confirmation of the civil design approach is required as soon as the fire damaged building is demolished to ensure the public tender process proceeds with confidence of the site conditions. A Building Permit Application for the artwork portal structures has commenced but requires confirmation of the civil design to proceed further. Three interpretive signs celebrating the sites history have been developed in consultation with stakeholders and are ready for fabrication. A short video about the project and the design features is completed and ready for social media.	
Create safer public spaces through applying Crime Prevention Through Environmental Design (CPTED) principles such as prompt removal of graffiti and litter, the use of targeted CCTV, and public lighting	Council continues to support Victoria Police to deploy a Mobile CCTV Trailer in public space hotspots to assist with deterrence and detection of crime and anti-social behaviour affecting actual and perceived levels of safety. This includes targeting ongoing begging where move-on orders have not been followed. Lighting upgrades are currently being undertaken at Hemmings Park, coupled with CCTV installations as part of the Building Safer Communities Grant. CCTV upgrades are also being completed in Boyd Lane as part of the Community Safety and Infrastructure Grant.	
Continue renewal of quality streetscapes such as Douglas Street, Noble Park and Railway Parade, Noble Park	The streetscape project for Douglas Street, Noble Park is complete. Construction works are underway for the Railway Parade, Noble Park streetscape.	
Improve information and communications relating to parking in accordance with Council's Activity Centre Parking Precinct Action Plan	An additional postcard is being distributed for changes to Balmoral 8 car park and permit and a postcard is under development for changes in central Dandenong which is to be circulated following the outcome on changes currently out for consultation regarding 1 hour parking - 2 hour parking on Lonsdale St.	
Review and monitor 10 Year Infrastructure Plans for the Dandenong, Springvale and Noble Park activity centres	The 10 year activity centre program review has commenced with a project plan currently in development. It is anticipated this project will be completed in Q1 2023-24.	
Facilitate the Development Victoria/Capital Alliance investment project in the Revitalising Central Dandenong Foster Street Precinct	Capital Alliance completed a second round of consultation on the draft Master Plan in October 2022 following advocacy from Council. Capital Alliance have submitted an application to the Minister for Planning to introduce a Development Plan Overlay into the Greater Dandenong Planning Scheme which has been informed by the Master Plan.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Work in partnership with the State Government to facilitate the Noble Park Revitalisation project	The Noble Park Revitalisation Board was updated on the Noble Park Revitalisation program. Planning and preparation for the Calendar of Activations is underway, including the Our Beats Makers Market and Ukrainian Festival to be held in Q4. The Ian Street Tactical Urbanism project is progressing, with engagement for the community mural now completed and delivery due to commence in Q4. The Façade Improvement Program is currently progressing through Council's procurement process. The EOI for Mentors and Mentees to deliver on the Muderra Way Asphalt Artwork commenced and the Laneway Activation Program is undergoing refinement and is due to commence in Q4.	
Commence the Environmentally Sustainable Design 2.0 Planning Scheme Amendment	The Environmentally Sustainable Design 2.0 Planning Scheme Amendment was submitted to the Minister for Planning for authorisation in July 2022. The Minister for Planning has advised that the Planning Scheme Amendment remains under active consideration although further time will be required prior to a decision by the Minister.	
Complete the Dandenong North residential rezoning Planning Scheme Amendment	The Dandenong North residential rezoning Planning Scheme Amendment was approved by the Minister for Planning on 30 May 2022. The approval of the Planning Scheme Amendment completes the project.	
Complete the Noble Park Activity Centre Structure Plan Planning Scheme Amendment	A Council report was prepared recommending that Council receive the Planning Scheme Amendment C224 Panel Report and its recommendations, adopt Planning Scheme Amendment C224 incorporating the Panel Report recommended changes to Amendment C224 and forward the Amendment C224 documentation to the Minister for Planning for approval. Council adopted the recommendations of the report at the Council meeting on 27 February 2023. The Planning Scheme Amendment C224 documentation was prepared in accordance with the Council resolution and forwarded to the Minister for Planning on 9 March 2023. Council is now awaiting a final decision from the Minister for Planning.	
Continue to plan and advocate for the proposed Dandenong Sports and Events Centre, as south east Melbourne's home for elite sporting competitions, major events, concerts and community festivals	The Business Case is complete and discussions with key stakeholders are ongoing.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Continue to plan for the development of a new table tennis centre in Greater Dandenong in partnership with key stakeholders	The Table Tennis Feasibility Study is complete, but not yet endorsed by Council. The detailed design process is on hold until the Feasibility Study and associated recommendations (or a suitable alternative) can be endorsed by Council. Further investigation is currently underway with key stakeholders.	
Continue to progress the development of a new aquatic and wellbeing centre to replace Dandenong Oasis at Mills Reserve	The contract documentation phase of the design process is nearing completion following comprehensive planning and consultation processes and funding from the Federal Government has been committed. The project is on track for procurement and construction to commence in 2023-24, pending budget approval.	
Deliver the Springvale Boulevard construction for stage one	Some minor defects are currently being addressed for this project.	
Advocate for greater social and affordable housing through membership with the Regional Local Government Homelessness and Social Housing Charter group of Councils	A Regional Charter meeting was conducted on Thursday 16 February with Homes Victoria presenting on the new Affordable Housing Rental Scheme model that has been implemented. Homes Victoria now has a direct liaison officer for each individual member Councils. Early discussions were had around interest from a philanthropic organisation willing to fund construction of social housing within the municipality. Ongoing investigations continue.	
Implement the Dandenong Visitor Attraction Plan	Council continues to promote the city as an "experience" with the Food and Cultural Tours. Promotional flags have been installed along Lonsdale Street, which have received positive feedback. A desktop review of the strategy is currently being undertaken with a holistic review of implemented actions undertaken in February 2023. A project control group has been set-up to undertake a critical review of the plan and recommend changes to ensure the objective of the plan, attracting visitors to central Dandenong, is met.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Implement the Greater Dandenong Regional Food Strategy	Support across industries has been strong: -78 individual business enquiries have been managed - covering topics such as staff requirements, permit enquiries (existing businesses), overseas trade missions, exporting information, and rules/regulations for new initiatives and training. - 19 eIntroductions were made for businesses across industry and connections made to various other organisations. - 10 site visits were conducted with local businesses. Discussions are being held with Food Innovation Australia Limited for a global platform for the food manufacturing industry to attract overseas buyers and provide opportunities for local businesses to export to new overseas markets.	
Implement the Tourism Strategy and updated Action Plan 2020-24	Connections across the hospitality and accommodation industries have been identified and are being investigated for opportunities to partner up with local programs so an overall visitor experience can be created. A new tour for the Noble Park precinct is being investigated and Council is continuing discussions with the media to strengthen the experience and presence across the three major activity centres.	
Advocate for a major upgrade to Dandenong Station	Council continues to advocate for improvements to Dandenong station as opportunities arise in accordance with the Public Transport advocacy statement.	
Advocate for and deliver improved active transport networks	The active transport infrastructure program continues to be delivered. Barrier improvements on Clow St bridge in response to a road safety audit continue to be investigated. Advocacy has occurred to the Level crossing Removal Project for inclusion of an active transport infrastructure as part of the level crossing design work. Concept work, with TAC grant, has commenced for completing the Hammond Rd cycle link for the remaining length south of Logis Blvd.	
Advocate for new and enhanced public transport services	Council continues to advocate for public transport improvements in accordance with the Public transport advocacy statement as opportunities arise and is working with the Eastern Transport Coalition to bring issues to the attention of the State Government and appropriate Ministers.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Advocate for the State's priority arterial projects including the Dandenong Bypass Extension, Cranbourne - Dandenong Shared User Path, Glasscocks Road duplication and Dandenong South East-West Link and Bangholme Road Bridge	Council officers continue to advocate for key local and regional transport projects at various forums and via involvement with transport focused regional committees including: RoadSafe Southeast, Eastern Transport Coalition (ETC) and the Southern Road Policing Group. Whilst construction works have commenced to seal the first section of Glasscocks Road from the Frankston-Dandenong Rd intersection for the first 300m, discussions to seal the remaining length are ongoing with relevant developers. The process to declare Abbotts Road between Frankston-Dandenong Road and Remington Drive is underway, with advocacy to keep the long-term plan for Colemans Rd and Produce Drive to become the main arterial corridor.	
Expand the use of streets for uses other than through-movement	A video promoting 1000 Plays Streets has been released and a partnership with the Toy Library included within the material.	
Implement the Active Transport Infrastructure Priority program improving pedestrian and cycling infrastructure	The active transport infrastructure program continues to be rolled out. Early draft work for the development of an Active Transport Infrastructure Framework has commenced to guide planning, design, consultation and construction of infrastructure for pedestrians and cyclists. A Transport Accident Commission grant has been received to plan cycling infrastructure along the remainder of Hammond Road, Dandenong South (south of Logis Boulevard)	
Improve access to, from, and within major Activity Centres, including the extension of the Djerring Trail to the Dandenong Activity Centre	Multi-modal plans have been drafted for all major activity centres to support the activity centre plans. Djerring trail has functional concept plans completed and advocacy is occurring for funding as opportunities arise.	
Maintain performance in management of heavy vehicle permits and freight networks	Heavy vehicles applications were managed via the National Heavy Vehicle Regulator portal. A total of 173 applications were processed this quarter.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Roll-out a high priority local road program within Dandenong South, including the Dandenong South Industrial Area Extension Structure Plan's Transport Network, and Abbotts Road widening and associated infrastructure	Progress continues on the Council managed Abbotts Road widening project along with the Victorian Government managed Pound-Remington overpass project. Due to some resourcing issues, Abbotts Rd is currently anticipated to be completed during Q4 (Apr-Jun 2023). The Pound-Remington Road bridge over railway line project is ahead of schedule and is currently anticipated to be completed in mid 2023. Works have commenced to seal the first 300m of Glasscocks Road, from the Frankston-Dandenong Road end, whilst discussions with relevant key developers continue regarding sealing the remainder of the road.	
Review the Municipal Early Years Infrastructure Plan to accommodate the rollout of three-year-old kindergarten	The Municipal Early Years Infrastructure Plan continues to be reviewed to show infrastructure needs at a suburb level across the municipality for three-year-old kindergarten, taking into account the planning of new services within the municipality. Rosewood Downs Primary Kindergarten was completed providing and extra 132 kindergarten places in Dandenong North for both three- and four-year-olds.	
Advocate for enforcement and deliver infrastructure and education to reduce the number of fatalities on local roads	Consistent anti-social driving issues in known areas are reported and advocated to Victoria Police for law enforcement.	
Advocate for safety improvements on and across arterial roads	Following the election advocacy a number of key projects remain part of ongoing Council advocacy material including Road Safety Projects (Stud Road nr Dandenong Stadium, Jacksons Road, Heatherton Road roundabout) and the Active Transport Project (Djerring Trail extension, Eastlink Trail Bridge, Dandenong Trail sealing). Transport officers are working with the Department of Transport and Planning to finalise detailed design plans for Stud Road, however construction funding is yet to be announced.	
Launch and undertake actions with a new Road Safety Strategy	The Road Safety Strategy is in development and consultation is to be timed for Road Safety Week in Q4. Adoption is likely to be delayed until Q1 in 2023-24.	
Promote road safety success stories and road safety awareness to manage perceived road safety risks	Council has partnered with Victoria Police to improve community safety in Greater Dandenong through a Safer Streets program. The primary objective is to address concerns raised by local businesses, such as speeding and poor driving behaviour. An article of this collaboration was published in the February edition of the Greater Dandenong Council News magazine.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Provide ongoing funds for road safety treatments to address priority locations, where the greatest road safety risks are identified	The Local Area Traffic Management program continues to develop and deliver traffic calming improvements on a prioritised basis. Council has obtained approximately $1million for three Blackspot projects for the 2022-23 program to address safety issues based on historical crashes.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 4: A green city committed to a sustainable future

Action	Progress	Status
Commence implementation of the Electric Vehicle Transition Plan	An EV charger has been installed and is operational at Council's Operations Centre. A Plug in Hybrid is being considered and evaluations are commencing mid-April. An EV Van is also being considered to become a Mobile Eco Centre however the supply chain will be a determining factor. Quotations are being sought from an approved supplier for charging infrastructure to be installed at the Civic Centre, Thomas Street carpark, Dandenong Market and expansion of the system at the Operations Centre.	
Work with partners and key stakeholders to support increased community awareness of climate change risks and their ability to respond	Work continues on this action, with a key highlight this quarter being the 2023 Sustainability Festival. Attendees received advice on how to access energy savings and rebates, availability of solar grants for homes and business, growing food from home, free seedlings for planting in their gardens and resources in multiple languages on a variety of climate and sustainability topics.	
Deliver the Sustainability Festival	The 2023 Sustainability Festival was completed on 26 February 2023 and was a great success. More than 3,000 people attended with 55 per cent of survey respondents coming from Greater Dandenong, meaning a significant impact on our local community. More than 600 free seedlings were given away by the Parks and Horticulture teams, 79 people received consultations regarding grants or rebates for solar for their home or business, and 241 people participated in a community consultation voting 'game' informing development of our Community Climate Change Engagement and Mobilisation Plan (CEMP). The feedback from both visitors and stallholders was very positive.	
Implement the Climate Emergency Strategy, Sustainability Strategy and climate emergency declaration	Implementation of the Climate Emergency Strategy, Climate Emergency Declaration and Sustainability Strategy continues. Key activities included delivery of the 2023 Sustainability Festival, which saw more than 3,000 people engage in activities related to climate adaptation, solar, food waste, growing food at home, tree canopy cover, sustainable schools, electric vehicles and more.	
Implement the Sustainable Buildings Policy for new buildings	Implementation of the Sustainable Buildings Policy continues, with a major highlight this quarter receiving the official Green Star 6 Star plaque to be displayed at Springvale Community Hub, demonstrating Council's commitment to achieving excellence in sustainable design of its buildings. The plaque will be unveiled at a ceremony to be scheduled in Quarter 4.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Develop a Local Law Tree Protection Policy	Tree Protection Local Law consultation was undertaken in March. The outcomes will be presented Council at a Briefing Session in May and a further report to the 13 June Council meeting.	
Implement year one of the Biodiversity Action Plan	The Biodiversity Action Plan was presented to Council and formal adoption by Council is scheduled for 24 April. Works in line with identified short term actions have begun and are on track for year one deliverables.	
Update Council's Local Law to include tree protection	Tree Protection Local Law consultation was undertaken in March with a report due to Council in May. A full review of the Local Law No 2 will begin in July.	
Advocate to the Environment Protection Agency to undertake regular air and water quality assessments to protect the health of our community	Officers will continue to advocate to the EPA and Ministers to ensure regular water and air quality assessments are undertaken.	
Audit the industrial and commercial areas with a focus on hazardous materials and waste storage identification and elimination	Council is well advanced in auditing the commercial and industrial areas of the municipality. Our inspection regime has identified the main players and subsequently we are now conducting follow up inspections of premises to ensure compliance or take further enforcement actions. Council received information from the EPA in March regarding the Taylors Road landfill site to which Council wasn't advised until later into EPA's investigation. A meeting was held with the relevant parties about how to best manage this type of event. A recycling premises has been placed on the Waste Intelligence Network watch list and Council is working with its partners on how best to resolve outstanding non compliances for this site. Furthermore advice and support continue to be provided to the Planning team, especially on referrals, with regards to applications relating to high impact and amenity issues.	
Complete the Open Space Contributions Plan Planning Scheme Amendment	The Open Space Contributions Plan Planning Scheme Amendment was gazetted into the Planning Scheme on 24 March 2023. This is now an active consideration for all relevant planning applications.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Continue development and implementation of improvements to open space reserves such as Ross Reserve, Frederick Wachter Reserve, Greaves Reserve and the program of park projects in the adopted budget	The open space portfolio of projects is well underway with all projects commenced and at various stages of implementation. There are 48 open space projects (including carry overs) (20 in progress, 28 completed) all but two projects are scheduled to be completed by the end of this financial year. The Ross Reserve synthetic soccer pitch construction is well underway and expected to be completed by the end of May, the Ross Reserve little athletics track renewal project has commenced with the demolition phase of the project completed. This project is a multi-year project expected to be completed by December subject to favorable weather conditions. The Wachter Reserve - district level playground project has been awarded with works expected to commence in late May and be completed by August due to global supply chain issues.	
Implement year five of the Greening Our City: Urban Tree Strategy 2018-28	Year five of Greening Our City is underway. Tree planting orders in alignment with the 10 year tree planting program have been completed with works expected to begin in April/May.	
Implement the Open Space Strategy, Urban Forest Strategy, Green Wedge Management Plan, and Neighbourhood Activity Centre Strategy	Work continues on the implementation of the Open Space Strategy, Urban Forest Strategy and GWMP, with various actions currently underway.	
In partnership with the Metropolitan Waste Resource and Recovery Group participate in the procurement for advanced waste processing services and recycling receival and sort services	MWRRG has now become Recycling Victoria. The South East Melbourne Advanced Waste Processing facility (SEMAWP) procurement process is still on going and a tenderer will not be selected until December 2023. Council is still part of SEMAWP and is currently in Tier 2 but can still commit to being a Tier 1 participant at a later date while the process is still on going.	
Develop and deliver an annual waste education program inclusive of litter prevention	The 2022 - 23 Waste Education and Marketing Plans have been developed and are currently being implemented. Key highlights will be the reintroduction of the Litter Action Task Force and Litter Prevention programs and the return of face to face delivery education programs across Early Learning Centres, Schools and the CALD community all supporting State and Local Government aligned initiatives. A number of programs have started up again including waste education in schools and follow your waste tours.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Work with key partners to increase awareness of climate change impacts on our community's more vulnerable groups and possible ways to mitigate these impacts	Officers attended the Climate Change - Multicultural Community Consultation run by Ethnic Communities' Council of Victoria (ECCV) to share thoughts on climate change and what a climate-safe future might look like. The Municipal Health and Wellbeing Scan research report provides a comprehensive overview of Council's commitment to climate change and provides a range of opportunities to engage with and build community resilience. A summary of the report will be developed for public access to support engagement with Council's diverse communities.	
Work with key partners to provide older residents with information on the impacts of climate change and possible ways to mitigate these impacts	Community Care staff continue to work to embed climate change considerations into all aspects of service planning and provision. Due to the success of the forum held in late 2022 regarding the impact of emergencies caused by weather extremes for people with disabilities a second forum is planned for the next quarter where local residents with disabilities will provide further feedback to Council's Emergency Management staff and Sustainability staff to assist with Emergency Management planning.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 5: A city that supports entrepreneurship, quality education and employment outcomes

Action	Progress	Status
Advocate for the establishment of a Revitalising Central Dandenong Taskforce/Board with representation from Government, agencies and other influential stakeholders, to identify, support, and deliver targeted renewal initiatives for improved economic and social outcomes	Discussions have been held with Government representatives on the findings of the Central Dandenong Investment Attraction report, further advocacy arrangements in preparation. The "Brand Dandenong" project was selected from the Action Plan to utilise the $40k investment remaining for implementation. This is now subject to a new initiative request for additional funds via Council's 2023-24 budget.	
Facilitate Playgroup Training Vocational Pathways for local community members	14 participants from 10 Community playgroups attended the Playgroup Leader Training online where they learnt about play in playgroup.	
Through a collaborative co-design process, deliver an action plan to guide the next phase of the Community Revitalisation project and Strengthen Pathways to Economic Participation (SPEP)	GameChange Priority Action Groups have now matured with engaged members working collaboratively. Each has created a funding submission to proceed with myriad activities to shift the jobs and skills system. “Greater Dandenong Connect” online activity board will link wrap around service supports for those providers seeking programs for clients that will bring them closer to wellbeing, job readiness and into work. Influencing employers to consider new ways of working with more agile and flexible workplaces, creative and innovative recruitment and retention practices is being developed using case studies, videos and workshops and will include integrating employers and training educators to recognise the value of working together to develop more bespoke courses. The voice of lived experience through a jobseeker reference group will add strength and insight into the GameChange projects. Projects will capture the data necessary to provide evidence and effectiveness of these try/test and learn models that are ready to make a difference in the community.	
Through the "Ignite Program" support local entrepreneurs who have recently started their business or are looking to get a business idea off the ground	The Ignite Program is currently being reviewed with options for the program being researched. Partnership and collaboration options are being sought with private organisations as well as 'Not for Profits' offering business services. The new program beginning in July 2023, will build on last years program and will include workshops, Masterclasses, a Hackathon and mentoring sessions, which will nurture new business ideas.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver key events that showcase women in business including International Women's Day	An audience of more than 80 attended SEBN's International Women's Day event held on 9 March at The Drum Theatre. Jordana Borenstzajn, both delighted and empowered the audience, encouraging all to adopt a magician's mindset to embrace change, collaborate and innovate at a higher level with more productivity. A new committee will develop the 2023-24 direction for SEBN's Women in Business network group over the next quarter.	
Facilitate the SEBN Women in Business network	Activities focussed on International Women's Day and the introduction of a new Steering group to drive the development and growth of SEBN's Women in Business (WIB) network. The WIB network recently completed a two year program of activities and with the challenges facing businesses i today's environment, there has been considerable interest in this new initiative.	
Review the Family Day Care Business and Marketing Plans to maintain market share and community expectation	Plans are in review; benchmarking of like service types has commenced, and budgets have been reviewed. A marketing consultant is being engaged to review the current plans to increase market share.	
Facilitate and deliver the fundraising event 'Take a Swing for Charity" Golf Day with industry partners	This year's Take a Swing for Charity golf day was held on 22 February at Victoria Golf Course. More than 100 people participated in this increasingly popular event, which helps our local communities in need. Raising in excess of $50,000 - only the second time in 14 years - the day was a huge success thanks to our sponsors, supporters, players, volunteers and this year's charity - This is IT Schools - equalising education by repurposing laptops for secondary school students. All funds raised go direct to purchasing 'end of lease' laptops and repurposing those donated by corporate supporters. A very special event for this CGD-Industry partnership - a direct result of SEBN's relationships with local business and industry.	
In partnership with SELLEN, host the annual key education-industry event, "Lunch with the Winners"	This year's Lunch with the Winners was highly successful with a captivating and imaginative presentation from the CEO of The Creature Technology Company showcasing the arts and theatre sector and the breadth and depth of jobs and skills required including manufacturing and construction. Work will commence on the 2023 Lunch with the Winners in the final quarter of the financial year.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Support and facilitate the "This is IT Schools" program in collaboration with SELLEN and industry partners	This is IT Schools was the recipient charity from this year's Take a Swing for Charity Golf Day. The $50,000+ raised will be directed to both the purchase of end-of-lease laptops from Local Government and others - and repurposing both these and other donations from various organisations / corporate sector. The need continues to increase and with the cost of living increases expected to impact severely over the coming months, TIIS will have an even stronger role to play in its quest to 'equalise education for all' for all secondary students in our communities.	
Support the Market Street Child Care Centre with a sustainable business model to expand market share and community expectation	Market St Child Care Centre expanded the business model to offer both childcare and funded kindergarten. From January 2023, the kindergarten program has reached its capacity with 25 children enrolled for three and four year old kindergarten. Four families from the Adult Migrant English Program are accessing childcare.	
Deliver a range of networks, common interest groups and targeted activities that have relevance and impact for local manufacturers	Site visits, case studies and a focus on good Leadership and integrating LEAN principles across all areas of work has been the cornerstone of the past quarter. Topics included Leading with Impact, Understanding the 'How' in Performance Management and Leading with a Lean Mindset. Unpacking new legislation impacting women in the workplace was also a feature. SEBN's fee-for-service Lean Program - a series of three full day workshops - also commenced this quarter.	
Develop activities and events that offer exposure to local and international opportunities and new thinking on global issues and trends	Whilst no specific international activities were held all groups discuss global trends and issues through the topics being delivered and the international connections and expertise of the facilitators - and speakers - in bringing global 'good practice' into the mix of all discussions.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Deliver leadership and skill development programs for young people	Youth and Family Services facilitated a range of programs to build young people's leadership capacity and enhance community participation, including: - Youth Soccer Committee, supporting young people to plan and deliver our January Soccer Tournament - Holiday Activities Committee, supporting young people to plan and deliver our upcoming summer holiday program - Noble Park Youth Committee, empowering young people to help plan and deliver the Noble Park Community Fun Day. Youth Services also commenced recruitment for the 2023 Young Leaders program, conducting interviews with 15 applicants this quarter. (Total 107 contacts).	
Maintain support, collaboration and board participation of South East Melbourne Manufacturers Alliance (SEMMA)	SEMMA has appointed a new CEO and looks forward to strengthening its position across Melbourne's south east, with a focus on increasing its profile and subsequent membership base. Preparations are under way for SEMMA to celebrate its 20th anniversary with a gala dinner to be held at the Parkroyal on Blackburn Road.	
Promote and share successes and best practice, and deliver key events to the manufacturing sector, including the Christmas Industry Breakfast	SEBN has produced two editions of 'SEBN Snapshots' eNews this year - including a Flexible Workplace Models employer survey and contributed articles for Talking Business - promoting a range of manufacturing activities and achievements. Articles have also been placed in Talking Business magazine promoting manufacturing 'best practice' in developing new ideas for recruiting staff - including women returning to the work force who want to work shorter hours.	
Deliver welcoming library services and increase engagement opportunities to enhance learning, reading and literacy, digital and technology skills at all life stages	Funding of $41,497 was received from the Department of Government Services to run Digital Literacy for Seniors program. Programming will run in Q1 and Q2 of 2023-24 to increase levels of digital literacy and social connection in the community.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Drive the ongoing implementation of the Local Economic and Employment Development Strategy	The Economic Development Unit (EDU) continues to work with the principles of the LEED strategy and has focused on education and training during this period. A partnership with Amazon Australia resulted in a workshop for the business community. EDU has also continued to focus on assisting customers through the permit process as part of the Business Permit Support Service.	
Manage and chair the Greater Dandenong Regional Employment Taskforce and associated projects	The Greater Dandenong Regional Employment Taskforce has undertaken workshops to strengthen its governance role, particularly in relation to the CR#2 SPEP | GameChange project. Continuing to bring their collective expertise to the table, Taskforce members are also heavily involved in the GameChange Priority Action Groups and the group continues its governance and participation in the GameChange Leadership Table, which involves bringing the strong voice of lived experience to the discussion. The Taskforce will also support other relevant activities as and when they arise.	
Support initiatives which provide opportunities for young people to gain skills and experience that enhance their employment	Youth and Family Services supported young people to build pathways to employment through volunteering. Nine meetings were conducted with the FReeZA Youth Committee, supporting young people to plan and support the delivery of the Noble Park Community Fun Day - gaining 'hands on' experience in event management, marketing and promotion, and community engagement. In addition, four FReeZA committee members volunteered and supported the delivery of the Sustainability Festival - facilitating a 'quirky container gardening' activity for 250 young people and families. Youth Services also supported the engagement of two local young people in Council's Jobseeker Reference Group - drawing upon their lived experience to inform the Game Changer Project and enhance employment support for community. This provides young people with a valuable networking opportunity that may lead to future employment.	

Delayed Completed Not Due To Start On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Support local creative industry development and showcase local arts, creativity and innovation	Highlights included: - An arts workshop with local youth disability youth organisation and Artist Moon Girle. - Opportunity for artists via QuickArts and online workshop program to upskill their creative practice. - Collaboration with Connection Arts Space on a QuickArts video featuring local artists. - Employment opportunities for over 70 people in the creative industries and showcasing over 100 artists through a variety of programs. - Drum Theatre: Our Beat included 30 local artists and rehearsal space was made available to Fusion Theatre and Sangam to develop performance works.	
Through library services facilitate and champion activities and partnerships that support the community to participate in work, entrepreneurship, education, training, social and civic life	English Conversation Circle attendance increased with 87 participants and a 71 per cent increase in attendance at Library Tech Assist Sessions. Library Services partnered with Community Care to co-design, cross promote and deliver the Digital Literacy for Seniors Program to increase non-user activation and social connection.	
Facilitate and promote the ASPIRE platform and engage business through SEBN networks and other sustainability activities	With most businesses focusing on staff and supply chain shortages, the Waste Network Group will recommence in early May with the launch of the latest iteration of the ASPIRE waste exchange platform. This will be followed by a series of site visits focussing on process improvement towards a Circular Economy where practicable.	
Strengthen capability and increase awareness of new technologies and opportunities around waste, energy and the circular economy	There has been a lag with two projects, ASPIRE and the Monash CE project however both are due to reignite over the next quarter and activities with both organisations have been scheduled for May / June - together with our own Waste / CE network set to recommence site visits to share good practice / learn from each other.	
Support local business efforts to respond to their climate change risks by informing them of relevant State and Federal Government policies and programs	EDU continues to provide support to businesses via information sharing of relevant programs and grants available to them. Face-to-face engagements have been undertaken with businesses about new government regulations changes including the Single Use Plastic Ban. EDU continues to feature articles in the eNewsletter and Talking Business magazine about sustainability.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Strategic Objective 6: A Council that demonstrates leadership and a commitment to investing in the community

Action	Progress	Status
Continue to work with agencies on COVID-19 response and recovery efforts	The COVID-19 situation continues to evolve. Council has received a small amount of funding via the Council Rapid Antigen Test program to employ two engagement officers for a short time to help promote and expand this program.	
Develop an investment attraction program to encourage investment within the Dandenong, Springvale and Noble Park activity centres	A proposal for an investment prospectus, "Brand Dandenong", has been submitted to Council for funding for the 2023-24 financial year.	
Complete key capital works across the city	Work is progressing with over 65 per cent of projects are in procurement, construction or completed.	
Review and update the Asset Management Strategy for Council	A review has commenced and the NAMAF Assessment is done. A Plan is in draft and internal and external consultation is due to commence in Q4	
Seek State Government funding to assist with educating businesses and community groups on COVIDSafe practices	This program finished on 30/6/2022.	
Upon successful receipt of funding, implement a program to provide COVIDSafe education across all businesses within Greater Dandenong	This program finished on 30/6/2022.	
Complete a Workforce Management Plan and other workforce requirements under the Local Government Act 2020	The Workforce Management Plan was completed by 31 December 2021 in line with the requirements of the *Local Government Act 2020* and has been communicated to all staff.	
Develop and implement an innovation program for Council	Council has started three new innovation working groups: recruitment, internal cross-Directorate communication and decision making.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Enhance Council's efforts to achieve a united corporate culture responding to the climate emergency through a continuous improvement program that aims to increase awareness of responsibility for and capability around climate change impacts and risks	A key activity this quarter involved the finalisation of Council's climate change induction training module which will be rolled out to all staff in Quarter 4. It is hoped that greater understanding and awareness of how climate change will impact staff in their particular roles will assist in preparing staff for climate risk specifically in the delivery of their unit's services.	
Coordinate and conduct four Municipal Emergency Management Planning Committee (MEMPC) meetings with key stakeholders and agencies	The first Greater Dandenong Municipal Emergency Management Planning Committee meeting was held on 21 February. In depth discussions on recent emergency events were part of the agenda, in particular the fire at the Bright Moon Temple.	
Implement, monitor and review progress on mitigation strategies to risks identified via the Community Emergency Risk Assessment (CERA) - Heat/Health, Floods and Storms, and Pandemic	Our Tri-Annual Community Emergency Risk Assessment (CERA) has been scheduled for August 22. CERA is an all-hazards risk assessment tool which aims to identify, mitigate and reduce risk within the community following the Australian Standard for Risk Management, ISO 31000.	
Comply with the auditing and reporting requirements of the Gender Equality Act 2020 including the implementation of the Gender Equality Action Plan	Council has started preparing for the employee experience survey and gender audit which the Commission for Gender Equality in the Public Sector has recommended should be implemented in local government to better inform its GEAP reporting in February 2024. Council continues to implement its CEAP, including by sourcing an anonymous reporting platform for sexual harassment, and organising training on sexual harassment prevention and reporting.	
Continue to embed consideration of climate change into Council's policies and decision making processes	Council officers continue to provide feedback and support within the framework of the Council Plan to embed consideration of the climate emergency in all decision-making processes. A key activity involved finalisation of Council's climate change induction training module which will be rolled out to all staff in Quarter 4.	
Develop an organisation-wide Conflict of Interest framework and policy	This policy (in draft form) has been presented to the Audit and Risk Committee and needs some final adjustments before being presented to the Staff Consultative Committee for review.	
Update the Legislative Compliance program across the organisation	No non-compliances were reported. Significant work is required to bring the reporting system in line with the Local Government Act 2020 and this is planned to be achieved in this financial year. This work is resource dependent.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Develop and deliver a communications program to enhance the digital literacy of staff, the community and stakeholders	A website working group, as well as monthly ad-hoc training sessions have continued for staff/web editors to update their digital literacy and content development skills. A new project to review and improve the intranet is progressing, based on feedback from staff. Various campaigns to encourage community members to report issues, pay pet registrations and receive Council information online are ongoing, aimed at increasing the number of residents who do business with us digitally. The Better Approvals / Business Permit Support Service on Council's website is currently being reviewed by the Economic Development Unit to ensure easy access to information for local business operators.	
Strengthen Council's digital governance through a continuous improvement program to ensure digital solutions meet the business needs of Council	Customer Portal testing has been progressing with the identified need to introduce the ability for a user to link their own property to see bin days and Councillor information. Public testing and a soft launch are planned for next quarter along with the development of a mobile app and other new features	
Increase awareness of, availability and capability around modern and smart technologies	The remainder of in-ground parking sensors are due to be installed within the Springvale Activity Centre early in Q4. Ongoing delays have been due to obtaining stock of various components, including signal repeaters.	
Implement a people-centred approach to how safety is managed across the organisation	Council's OHS Team continues to work on implementing a people centred approach around Psychosocial hazards and risks throughout Council. Networking with other Council's is currently underway in preparation for the new Psychological Health Regulations expected to commence this year. An inter-Council Occupational Violence and Aggression (OVA) workgroup has been established and is currently meeting on a monthly basis. The APHIRM project is progressing well with Community Care teams and a review of corrective actions implemented from the Action Plan is about to commence. The new Duress Alarm system SafeZone from CHUBB/Critical Arc trial was completed before the end of December with 20 Staff throughout Council participating. A cost benefit analysis is currently being drafted to determine a Council wide approach and option. The Preventure Wearable Technology trial has commenced with Community Care and the Operations Centre. This new technology is an Injury Prevention tool that uses sensors to give real time readings on actual manual handling impacts on the body. This technical data will assist the OHS team and Supervisors to identify hazards and risks so they can be addressed as soon as possible in order to prevent injuries.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Action	Progress	Status
Increase Council's awareness and understanding of a changing climate's impacts on its assets and operations and, continue to integrate recognition of climate change into financial and budget processes	Further information from other Councils, peak industry bodies and other stakeholders continues to be collated to inform preparation of the consultant brief for this work. It is expected to go out to market in Quarter 4.	
Review Council's Long Term Financial Plan	The Draft Long Term Financial Plan 2024-2033 will be presented to council on 24 April for endorsement in principle and placed on public exhibition with the Draft 2023-24 Budget.	
Strengthen governance capacity of Council grant and funding partners	Regular contact is held with tenants of key Council facilities, providing support, identifying issues and making appropriate referrals as part of the pilot roll out of the Good Governance project.	
Develop and document the organisational Customer Service Experience (CSX) Strategy to optimise customer's interactions with Council	Research across the local government sector continued as the first stage of this strategy development. Staff met with City of Stonnington's Customer Experience and Business Improvement Program staff to gain insight into the approach for development of their Customer Experience Strategy. Further discussions are scheduled with other LGAs and planning for internal customer research is underway.	
Encourage the voice of children through the facilitation of the Children's Advisory Group in planning and policy development	The Children's Advisory group meeting for 2023 was held on 29 March where students gained an understanding of how they can contribute to Council's strategic planning and processes. 21 schools participated with 42 students. The Junior Mayor for 2023 was voted in at this meeting.	
Implement the updated Community Engagement Framework	The Community Engagement Framework was reviewed internally by staff, then by Council and went out for external public consultation in May 2022, with Council officially endorsing the updated Framework at its meeting on 27 June 2022. The Community Engagement Framework is available on Council's website for the community and stakeholders to access and will be reviewed annually. An internal Community Engagement Working Group / Roundtable of Council staff has been re-established to ensure Council is effectively engaging with our culturally diverse community and adhering to our legislative obligations under the Local Government Act 2020. Planning for the recruitment of a Community Engagement lead is underway to take charge of implementing the Framework and managing Council's consultation activities.	

Delayed — Completed — Not Due To Start — On track

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report

1 July 2022 to 31 March 2023

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GREATER DANDENONG
City of Opportunity

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

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4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Key financial highlights

Period ending 31 March 2023

	31-Mar-23 Year to Date					Full Year					
	Actual $'000	Budget $'000	Variance $'000	Var. %	Status Var.	Mid Year Budget $'000	Current Forecast $'000	Variance $'000	Var. %	Status Var.	Original Budget $'000
Operating Income	171,560	165,819	5,741	3%	✓	246,422	249,310	2,888	1%	✓	237,365
Operating Expenses	152,779	159,451	6,672	4%	✓	222,825	222,486	339	0%	✓	210,801
Surplus/Deficit	**18,781**	**6,368**	**12,413**	195%	✓	**23,597**	**26,824**	**3,227**	14%	✓	**26,564**
Capital expenditure	**32,385**	**47,457**	**15,072**	32%	✓	**86,425**	**86,425**	0	0%	✓	**55,590**
Cash and investments	**192,456**	*Not applicable*				**145,985**	**143,447**	*Not applicable*			**126,900**

Status legend:

✓ Above budgeted revenue or under budgeted expenditure.
— Below budgeted revenue or over budgeted expenditure by less than 10%
× Below budgeted revenue or over budgeted expenditure by 10% or greater

Budget information

The Original Budget information contained in the report is the budget approved by Council on 27 June 2022. The year-to-date budget in this report reflects the Mid-Year Budget as adopted by Council on 12 December 2022. The 2022-23 full year forecast is the subject of an extensive review undertaken with departments during the March quarter.

Overview

Operating Result

At 31 March 2023 Council achieved a year-to-date operating surplus of $18.78 million which is $12.41 million better than the year-to-date budget. The main factors contributing to this result comprise favourable variances in:

- **Income** ($5.74 million) due to better than anticipated interest returns on investments as a result of higher interest rates (Non-Directorate $2.13 million) combined with rates income ($1.18 million) mainly as a result of supplementary rates ($701,000) and interest on rates ($443,000). The $2.50 million favourable variance to Mid-Year Budget for these items has been reflected in the 2022-23 Forecast and transferred to the Major Projects reserve.
- **Operating expenditure** ($6.67 million) due to a number of offsetting variances:
    - Employee costs ($10.60 million) mainly due to the 2022-23 pay rise not yet processed, vacant positions, delay while staff are recruited and commencement of grant funded projects. Of the $10.60 million favourable employee costs variance, $4.37 million relates to fully funded grant programs (mainly in Community Services). The remaining $6.26 million favourable variance is attributable partly to the delay in Council staff receiving their pay increase for 2022-23 due to negotiations in relation to the new Enterprise Agreement (EA). This has now been finalised and the EA is awaiting approval by the Fair Work Commission. The pay increase will occur in April. Additionally, a delay in the recruitment of vacant positions caused by a variety of reasons is contributing to the favourable variance such as:
        - Skilled staff shortages (Maternal and Child Health and Planning).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

- Ageing workforce on limited duties or Workcover in Community Care (wholly offset by reduction in income).
- Staff taking parental leave, extended leave or leave without pay particularly in a post-COVID environment.
- The decision to hold off recruitment of a number of key positions until the incoming CEO commenced requiring internal staff to act in higher positions.

$2.46 million of the year to date favourable salaries variance has been estimated to be permanent and is reflected in the 2022-23 Forecast. Refer to the following 'Forecast Review' section for details regarding these savings identified across the directorates.

- A $1.72 million favourable variance in Materials and Services due to the timing of works schedules and lower than anticipated contract costs across a number of areas, particularly in Waste Management, partly offset by higher than anticipated educator costs in Family Day Care (FDC) due to expanded service provision (offset by higher FDC grant income).

- This favourable operating expenditure variance is partly offset by fixed asset accounting entries which have a nil cash impact - 'Prior year expenditure unable to be capitalised' ($4.01 million unfavourable), and 'Asset write-offs' ($2.19 million unfavourable).

More detailed variance explanations are included in the body of this report.

Capital Result

Capital expenditure to 31 March 2023 is $32.38 million, which is $15.07 million favourable to budget. This is due to favourable variances across a number of projects, the most material being the Road Resurfacing, Reconstruction and Rehabilitation programs ($5.46 million) along with a further $3.28 million in related commitments which are currently awaiting delivery by contractors. Total commitments (open purchase orders) at 31 March are $18.81 million. This means that $35.24 million of the capital program is not yet spent or committed. This outstanding amount comprises some large projects that await formal contract commencement or purchase orders raised, examples include the Keysborough South Community Hub, Perry Road, Abbotts Road, the Leonard Street streetscape project and the Mason Robinson streetscape project.

A detailed review as to the progress of projects occurs monthly by the City Improvement department. To date 72% of projects are now in the construction or completed phases. Eleven projects equating to an estimated amount of $8.29 million in likely carry overs to 2023-24 have been assessed and identified. Most of these projects have been delayed due to third party approvals or grant related, combined with a project affected by market supply issues and another in contractual dispute. City Improvement will continue to monitor all projects closely and will continue to provide reporting on progression of the 2022-23 CIP program and projects at risk of carry over.

Forecast Review

The full year forecast result is an extensive review undertaken with departments during the March quarter to estimate Council's financial performance for 2022-23. This report includes financial details of the 2022-23 Forecast review which overall represents an estimated cash surplus of $948,000.

Highlighted below are some of the emerging trends (favourable/unfavourable) in the 2022-23 forecast surplus (please note that fully grant funded programs/projects have been excluded from these variance explanations):

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Favourable

- The year-to-date employee cost variance is a significant favourable variance due to a number of factors including grant funded programs that require an acquittal, the Enterprise Agreement negotiations resulting in the 2022-23 pay increase not being paid to staff yet (expected to occur in April) and savings due to vacant positions and leave taken of $2.46 million across all directorates.
  - City Planning, Design and Amenity ($698,000) – predominantly due to difficulty in recruiting skilled staff in Statutory Planning and delay in recruitment of vacant positions in Strategic Design and Sustainability Planning.
  - Engineering Services ($655,000) – mainly due to changeover and vacant periods of the Manager Infrastructure Services and Planning, Service Unit Leader Works and Service Unit Leader Parks positions combined with a number of other positions in Parks Services and Roads and Drains.
  - Corporate Services ($632,000) – due to higher than anticipated vacancies in Call and Service Centres, changes in the Urban Screen team, delays and difficulty in recruitment of vacant positions in IT, Civic Facilities and Governance.
  - Community Strengthening ($621,000) – due to difficulty in recruiting skilled staff in Maternal and Child Health, recruitment of positions in Library Services and extended leave taken by the former Director Community Services (excludes Community Care which is discussed in the unfavourable section below).
- Savings in the Community Grants and Partnerships programs due to the two-year grant allocation (year 1: 2022-23, year 2: 2023-24) not being fully subscribed ($384,000).
- Utility costs savings ($364,000) primarily in street lighting and electricity costs.

Unfavourable

- Security and cleaning costs in Building Maintenance ($865,000). The higher security costs are due to a series of one-off events at Balmoral Avenue car park and several pocket parks which are not expected to be ongoing. Cleaning costs have increased due to greater use of community facilities, even higher than pre-COVID levels. Building Maintenance is working with Civic Facilities to explore options to reduce the current costs by reviewing hiring conditions, delaying cleaning to business hours and making greater use of internal staff.
- Community Care department ($359,000) – This unfavourable variance is due to a favourable salaries variance of around $1.1 million more than offset by a loss in grant income as a result of the hours of care performed. Whilst Home and Community Care activity levels have picked up in the post-COVID recovery period, significant staffing issues are being experienced and are impacting the hours and types of services that Council can provide. There is an ageing workforce in this department who are on limited duties or Workcover which impacts the ability to provide care, in particular, the more physically demanding care services. Council is required to engage temporary staff to backfill the staff on Workcover resulting in greater cost per hour of service provided. The uncertainty regarding this service area due to a 12-month funding contract extension to 30 June 2024 also impacts the ability to attract staff. The result of the above means that grant income is lower than anticipated due to a reduction in service hours provided, which more than offsets the favourable salaries variance.
- A forecast reduction in statutory fees and fines income of $285,000 mainly lower infringement income in the litter and local law areas combined with lower planning application fee income.

The strong interest rate climate has resulted in better than anticipated interest returns on investments ($1.4 million), supplementary rates ($787,000) and interest on rates ($313,000) for 2022-23. The favourable variances above the 2022-23 Mid-Year Budget have been transferred to Major Project Reserve. These favourable variances are offset by the transfer to reserves which has a nil impact on the cash result.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Income Statement

For the period 1 July 2022 - 31 March 2023

	Note	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income	**B1**							
Rates and charges		123,495	122,270	1,225	162,173	163,185	1,012	162,081
Statutory fees and fines		6,678	7,157	(479)	9,569	9,283	(286)	9,696
User fees		6,220	6,404	(184)	8,589	8,393	(196)	9,389
Grants - operating		20,497	19,345	1,152	27,423	27,812	389	33,940
Grants - capital		4,145	3,513	632	16,182	16,182	-	3,518
Contributions - monetary		1,988	1,688	300	4,546	4,563	17	3,447
Contributions - non-monetary		-	-	-	10,000	10,000	-	10,000
Net gain (loss) on disposal of property, infrastructure, plant and equipment		530	346	184	445	445	-	445
Other income		8,007	5,096	2,911	7,495	9,447	1,952	4,849
Total income		**171,560**	**165,819**	**5,741**	**246,422**	**249,310**	**2,888**	**237,365**
Expenses	**B2**							
Employee costs		60,110	70,714	10,604	98,579	94,792	3,787	91,636
Materials and services		54,853	56,570	1,717	80,887	84,642	(3,755)	75,427
Prior year capital expenditure unable to be capitalised (non-cash)		4,005	-	(4,005)	-	-	-	-
Bad and doubtful debts		795	1,097	302	1,953	1,954	(1)	1,953
Depreciation		25,047	25,047	-	32,943	32,943	-	33,943
Amortisation - intangible assets		45	45	-	60	60	-	60
Amortisation - right of use assets		448	448	-	604	604	-	604
Borrowing costs		2,014	2,014	-	2,665	2,665	-	2,667
Finance costs - leases		-	-	-	22	22	-	22
Asset write offs		2,191	-	(2,191)	-	-	-	-
Other expenses		3,271	3,516	245	5,112	4,804	308	4,489
Total expenses		**152,779**	**159,451**	**6,672**	**222,825**	**222,486**	**339**	**210,801**
Net surplus (deficit)		**18,781**	**6,368**	**12,413**	**23,597**	**26,824**	**3,227**	**26,564**

NOTE

For comments regarding movements in Operating Income and Expenditure items, please refer to explanatory notes located at B1 to B2.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report for the period 1 July 2022 – 31 March 2023

Balance Sheet

As at 31 March 2023

	Note	2022-23 ACTUAL 31 Mar 2023 $'000	2021-22 ACTUAL 30 Jun 2022 $'000	2022-23 MID YEAR BUDGET $'000	2022-23 ORIGINAL BUDGET $'000
ASSETS					
Current assets	C1				
Cash and cash equivalents		25,181	30,212	143,447	126,900
Financial assets		167,276	150,504	-	-
Trade and other receivables		62,303	29,840	26,937	28,088
Other assets		1,884	9,077	5,773	4,085
Total current assets		**256,644**	**219,633**	**176,157**	**159,073**
Non-current assets	C2				
Property, infrastructure, plant and equipment		2,432,635	2,431,571	2,494,792	2,549,552
Investment property		6,347	6,336	6,336	10,860
Right-of-use assets		1,398	1,846	1,942	1,191
Intangible assets		71	116	56	102
Trade and other receivables		281	281	281	295
Total non-current assets		**2,440,732**	**2,440,150**	**2,503,407**	**2,562,000**
Total assets		**2,697,376**	**2,659,783**	**2,679,564**	**2,721,073**
LIABILITIES					
Current liabilities	C3				
Trade and other payables		4,132	23,749	25,933	23,714
Prepaid rates		39,732	-	-	-
Trust funds and deposits		4,652	4,521	4,870	4,870
Unearned income		57,372	55,791	52,693	52,293
Provisions		21,059	21,730	22,083	22,986
Interest-bearing liabilities		887	3,484	3,597	4,196
Lease liabilities		103	524	520	570
Total current liabilities		**127,937**	**109,799**	**109,696**	**108,629**
Non-current liabilities	C4				
Provisions		669	1,113	1,003	1,289
Trust funds and deposits		3,644	2,409	2,409	2,035
Interest-bearing liabilities		49,779	49,779	46,182	51,704
Lease liabilities		1,207	1,324	1,318	442
Total non-current liabilities		**55,299**	**54,625**	**50,912**	**55,470**
Total liabilities		**183,236**	**164,424**	**160,608**	**164,099**
NET ASSETS		**2,514,140**	**2,495,359**	**2,518,956**	**2,556,974**
EQUITY	C5				
Accumulated surplus		964,323	954,375	978,263	992,642
Asset revaluation reserve		1,472,584	1,472,584	1,472,583	1,511,604
Reserves		77,233	68,400	68,110	52,728
TOTAL EQUITY		**2,514,140**	**2,495,359**	**2,518,956**	**2,556,974**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

NOTES TO THE STATEMENTS

Balance Sheet *(previous page)*

Prepaid Rates: Rate revenue (excluding supplementary rates) is accrued evenly over the year, although cash is received in quarterly instalments, nine direct debit payments or a lump sum, depending on how the ratepayer chooses to pay. Rate revenue in the Income Statement is a monthly accrual of the rates determined for the year in July.

For comments regarding movements in other Balance Sheet items, please refer to explanatory notes located at C1 to C5.

Cash Flow Statement *(next page)*

Details regarding Council's cash movements are contained in **Note D - Cash Flow Statement.** The dissemination of Council's restricted and operating cash is provided in the graph *"Restricted and Unrestricted Cash"* in **Appendix 2 Investment Analysis** in this report.

Cash inflows and outflows are inclusive of GST where applicable.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Cash Flow Statement

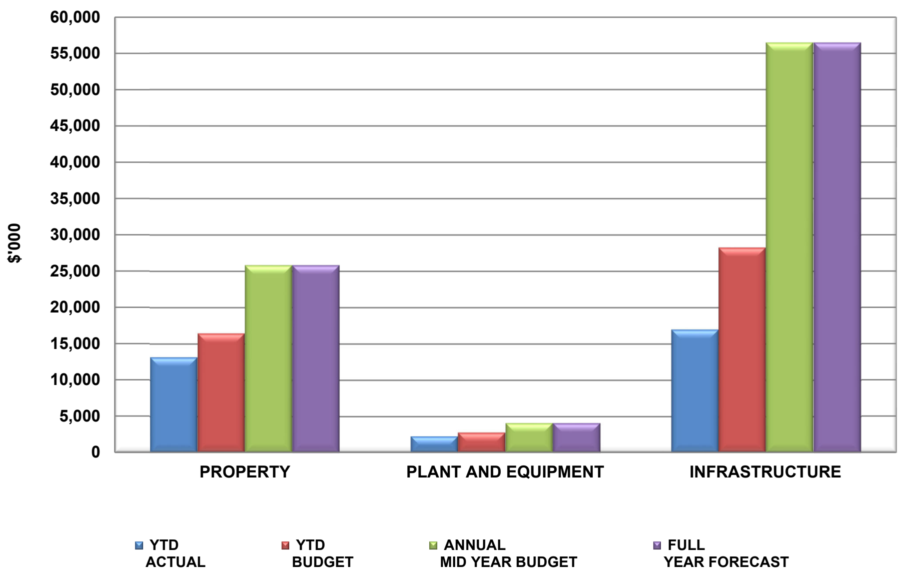
	2022-23 ACTUAL as at 31 Mar 2023 Inflows/ (Outflows) $'000	2022-23 ANNUAL MID YEAR BUDGET Inflows/ (Outflows) $'000	2022-23 ANNUAL ORIGINAL BUDGET Inflows/ (Outflows) $'000
Cash flows from operating activities			
Rates and charges	130,791	162,605	161,639
Statutory fees and fines	5,322	8,031	7,203
User fees	6,266	8,950	9,996
Grants - operating	24,846	28,868	36,122
Grants - capital	4,445	16,504	3,518
Contributions - monetary	2,860	3,546	3,447
Interest received	2,989	2,171	499
Trust funds and deposits taken	29,247	30,549	28,102
Other receipts	4,601	9,036	4,855
Net GST refund	7,553	13,409	9,997
Employee costs	(63,632)	(98,151)	(90,698)
Materials and services	(66,409)	(94,364)	(88,018)
Short-term, low value and variable lease payments	(512)	(569)	(569)
Trust funds and deposits repaid	(28,073)	(30,200)	(28,102)
Other payments	(3,001)	(5,054)	(4,369)
Net cash provided by operating activities	**57,293**	**55,331**	**53,622**
Cash flows from investing activities			
Payments for property, infrastructure, plant and equipment	(40,985)	(86,425)	(55,590)
(Payments) proceeds for investments	(16,772)	150,504	-
Proceeds from sale of property, infrastructure, plant and equipment	597	706	706
Net cash provided by investing activities	**(57,160)**	**64,785**	**(54,884)**
Cash flows from financing activities			
Finance costs	(2,029)	(2,665)	(2,667)
Proceeds from borrowings	-	-	6,120
Repayment of borrowings	(2,597)	(3,484)	(3,484)
Interest paid - lease liability	-	(22)	(22)
Repayment of lease liabilities	(538)	(710)	(710)
Net cash used in financing activities	**(5,164)**	**(6,881)**	**(763)**
Net increase (decrease) in cash and cash equivalents	(5,031)	113,235	(2,025)
Cash and cash equivalents at the beginning of the year	30,212	30,212	128,925
Cash and cash equivalents at the end of the period	**25,181**	**143,447**	**126,900**
Represented by:			
Operating cash	(122,857)	17,276	43,593
Restricted cash	148,038	126,171	83,307
Total	**25,181**	**143,447**	**126,900**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Capital Expenditure Statement

The detailed program under each of the capital groups is contained in **Appendix 1 – Capital Expenditure**.

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	COMMIT $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	ANNUAL ORIGINAL BUDGET $'000
PROPERTY	13,150	16,430	3,280	5,551	25,839	25,839	17,461
PLANT AND EQUIPMENT	2,275	2,779	504	816	4,114	4,114	1,047
INFRASTRUCTURE	16,960	28,248	11,288	12,440	56,472	56,472	37,084
TOTAL EXPENDITURE	**32,385**	**47,457**	**15,072**	**18,807**	**86,425**	**86,425**	**55,590**



4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Notes to the Financial Statements

A. Accounting Policy Notes

The financial report is prepared on the principles of accrual accounting. Accrual accounting recognises income when earned and expenditure when incurred, regardless of whether cash settlement has taken place. The basis of recognition of major income and expenditure in these statements are defined below.

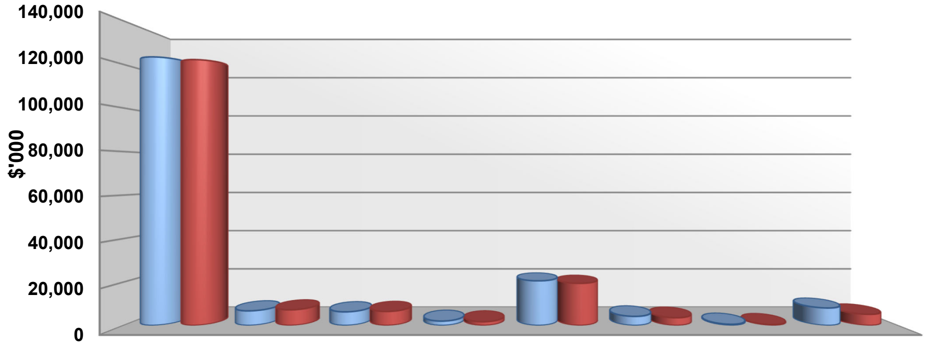
1. **Rate revenue:** Rate revenue (excluding supplementary rates) is accrued evenly over the year, although cash is received in quarterly instalments or a lump sum, depending on how the ratepayer chooses to pay. Rate revenue in the Income Statement is a monthly accrual of the rates determined for the year in July.
2. **Grants revenue:** Council receives two types of grants, namely a General Purpose Grant (Financial Assistance Grant funding from the Victoria Local Government Grants Commission) which is not tied to any programs and Special Purpose Grants for various programs. In accordance with new Accounting Standards, AASB 15 'Revenue from Contracts with Customers' and AASB 1058 'Income of Not-For-Profit Entities', grant income is now generally recognised in the Income Statement to the extent of satisfied performance obligations. Alternatively, grant funding which does not have sufficiently specific performance obligations are recognised as income when the cash is received. Any grant income relating to unsatisfied performance obligations are recognised as unearned income in the Balance Sheet at balance date. Grants comprise of operating and capital (recurrent and non-recurrent in nature).
3. **Fees and charges:** Most fees and charges are recognised when cash is received. Generally, where Council raises a debtor's invoice, income is recognised at the point of the invoice and not when cash is received. Car parking permit income relating to a future period at balance date are recognised as unearned income in the Balance Sheet.
4. **Contributions - cash:** Cash contributions are essentially from developers towards open space works. These monies are treated as income when received. Council is obligated to spend these monies for the purpose for which they are given by the developers. Council also receives external contributions for other capital projects. Cash contributions received are held in reserves and treated as "restricted cash" until they are spent (see **note 9** below).
5. **Employee costs:** Salaries expenditure is based on fortnightly salaries paid and accruals for salary on-costs such as leave entitlements, superannuation and workcover.
6. **Capital expenditure:** The two broad areas of capital are the capital improvement program (CIP) (which includes infrastructure and major projects) and 'other' which includes fleet, computers, plant and furniture. Expenditure is recognised as capital if it is significant in value and results in assets which have a useful life in excess of at least one year.
7. **Budget information:** The Original Budget information contained in the report is the budget approved by Council on 27 June 2022. The year to date budget in this report reflects the Mid-Year Budget as adopted by Council on 12 December 2022.
8. **Cash Flow Statement:** Reflects the actual cash movements during the year.
9. **Restricted cash:** These are monies set aside for specific purposes and are not readily available for day to day operations or general capital works. They include funds set aside towards meeting long service leave commitments (required by government regulations), statutory reserves (eg. open space contributions) and other funds that are committed towards specific purposes.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

B1. Operating Income

The chart below shows the categories of operating income against their respective budgets (excludes non-cash accounting entries such as non-monetary contributions or gifted assets).

Income from operating activities for 1 July 2022 - 31 March 2023



	Rates and charges	Statutory fees and fines	User fees	Contributions - monetary	Grants - operating	Grants - capital (recurrent & non-recurrent)	Net gain on disposal of PIPE	Other Income
YTD actual	123,495	6,678	6,220	1,988	20,497	4,145	530	8,007
YTD budget	122,270	7,157	6,404	1,688	19,345	3,513	346	5,096

Operating income for the quarter ended 31 March 2023 is $5.74 million favourable against budget. This is primarily due to the following:

Other income ($2.91 million favourable) – Mainly due to better than anticipated interest income as a result of higher than anticipated interest rates (Non-Directorate $2.13 million). This favourable variance has been reflected in the 2022-23 Forecast and transferred to reserves.

Rates and charges ($1.23 million favourable) - Better than anticipated income from supplementary rates (Non-Directorate $1.18 million). This favourable variance has been reflected in the 2022-23 Forecast and transferred to reserves.

Grants – operating ($1.15 million favourable) – Receipt of unbudgeted grant funding for Waste Management Kerbside Reform support ($369,000), Market St Occasional Child Care Centre ($180,000), Parks Services ($170,000), Major Projects ($100,000), School Crossings ($69,000), Festivals and Events ($61,000) and Emergency Management ($22,000), combined with earlier than anticipated funding received for Family Day Care ($1.57 million), Community Revitalisation ($190,000), Maternal and Child Health ($131,000), HACC Co-ordination ($84,000), Pre-School Field Officer ($64,000), Immunisation ($39,000), Childrens Support Services ($31,000), Playgroup Initiative ($27,000), Child First ($26,000) and Y-Space ($25,000). Grant funding is offset by associated expenditure.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

These favourable variances are partly offset by lower than anticipated grant funding based on target achievement for Home and Community Care ($1.00 million) and Planned Activity Group ($136,000), combined with a delay in recognition of grant funding for HACC – Assessment & Team Leaders ($395,000), HACC – Home Maintenance ($216,000), Sleep and Settling Initiative ($192,000), and delay in receipt of grant funding for Empowering Communities ($180,000) and LG Capacity Building ($53,000).

Grants – capital ($632,000 favourable) – Receipt of unbudgeted grant funding for Thomas Carroll Oval lighting ($116,000) and grants recognised earlier than anticipated Ross Reserve Soccer Pitch ($530,000) and Frederick Wachter Tennis Lights ($32,000).

This favourable variance is partly offset by the delay in recognition of grant funding for Walker Street Carpark ($109,000).

Contributions – monetary ($300,000 favourable) – Better than anticipated income from public open space contributions to date. The nature of these receipts makes timing difficult to predict. These funds are transferred to reserves.

These favourable income variances are partly offset by unfavourable variance in:

Statutory fees and fines ($479,000 unfavourable) – Mainly due to lower than anticipated income from parking, littering, health and food infringements and planning applications (City Planning, Design and Amenity $560,000). Around half of this variance is expected to be permanent with an adjustment of $285,000 in the 2022-23 Forecast.

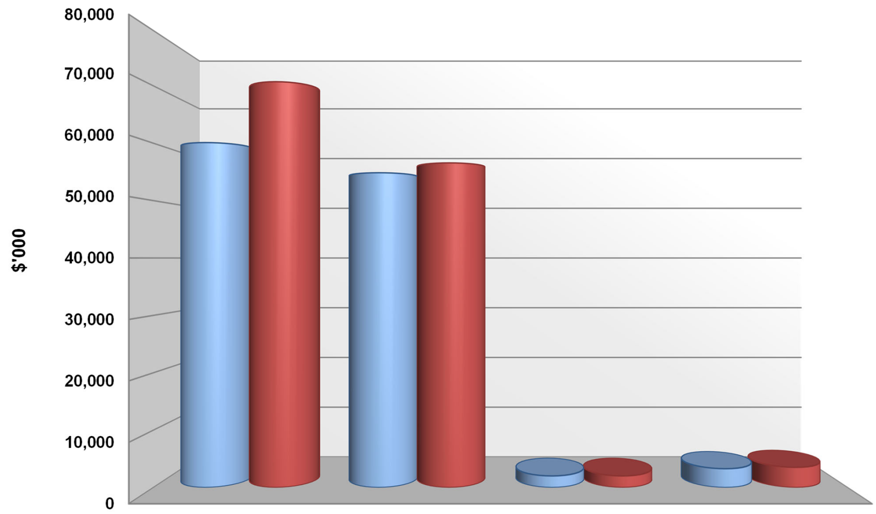
User fees ($184,000 unfavourable) – Mainly due to lower than anticipated income for inspection fees, building permits and parking permits (City Planning, Design and Amenity $138,000). An unfavourable variance of $196,000 has been reflected in the 2022-23 Forecast.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

B2. Operating Expenditure

The chart below shows the categories of operating expenditure against their respective budget (excludes non-cash accounting entries including depreciation, amortisation, asset write offs and prior year capital expenditure unable to be capitalised).

Expenditure from operating activities for 1 July 2022 to 31 March 2023



	Employee costs	Materials and services	Borrowing costs	Other expenses
YTD actual	60,110	54,853	2,014	3,271
YTD budget	70,714	56,570	2,014	3,516

Operating expenditure for the quarter ended 31 March 2023 is favourable by $6.67 million against the year to date budget. The major variances are in employee costs and materials and services.

Employee costs ($10.60 million favourable) – mainly due to the 2022-23 pay rise not yet processed, vacant positions, delay while staff are recruited and commencement of grant funded projects. Of the $10.60 million favourable employee costs variance, $4.37 million relates to fully funded grant programs (mainly in Community Services). The remaining $6.26 million favourable variance is attributable partly to the delay in Council staff receiving their pay increase for 2022-23 due to negotiations in relation to the new Enterprise Agreement (EA). This has now been finalised and the EA is awaiting approval by the Fair Work Commission. The pay increase will occur in April. Additionally, a delay in the recruitment of vacant positions caused by a variety of reasons is contributing to the favourable variance such as:

- Skilled staff shortages (Maternal and Child Health and Planning).
- Ageing workforce on limited duties or Workcover in Community Care (wholly offset by reduction in income).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

- Staff taking parental leave, extended leave or leave without pay particularly in a post-COVID environment.
- The decision to hold off recruitment of a number of key positions until the incoming CEO commenced requiring internal staff to act in higher positions.

$2.46 million of the year to date favourable salaries variance has been estimated to be permanent and is reflected in the 2022-23 Forecast. Refer to the 'Forecast Review' section on page three of this report for details regarding these savings identified across the directorates.

Materials and services ($1.72 million favourable) – Mainly relates to:

- Consultants, professional services ($1.17 million) – due to delay in commencement of building disposal projects, grant funded projects (LG Capacity Building and Indian Cultural Precinct), lower than anticipated use of consultants in Strategic Design and Sustainability Planning and Business Networks, no recovery actions of outstanding rate debtors combined with a delay in the receipt of invoices (Engineering Services $478,000, Greater Dandenong Business $414,000, City Planning, Design and Amenity $194,000 and Corporate Services $119,000).
- Materials, maintenance and service delivery ($965,000) – mainly due to lower than anticipated expenditure for materials, delay in receipt of invoices and commencement of projects particularly in Home and Community Care (including Food Services), Building Maintenance and Parking Management (Community Strengthening $516,000, City Planning, Design and Amenity $233,000 and Engineering Services $218,000).
- Administration costs ($780,000) – lower than anticipated expenditure across a range of accounts including promotions, community education, postage/courier, printing/stationery, Council publications, fuel, postage, advertising and events (Community Strengthening $348,000, Corporate Services $141,000, Engineering Services $121,000 and Greater Dandenong Business $102,000). A minor favourable variance of $29,000 has been reflected in the 2022-23 Forecast.
- Utilities ($573,000) – mainly due to lower than anticipated electricity and water costs to date (Engineering Services $500,000 and Corporate Services $82,000). $364,000 has been reflected as a favourable permanent variance in the 2022-23 Forecast.

Other than about 60% of the utilities favourable variance, the remaining variances are not anticipated to be permanent.

These favourable expenditure variances are partly offset by unfavourable variances in:

Prior year capital expenditure unable to be capitalised (non-cash) ($4.01 million unfavourable) – This unfavourable variance is due to works in progress (prior year capital expenditure) that is not able to be capitalised to the asset register because it is not capital in nature, does not meet the capitalisation threshold or relates to non-Council owned assets (Non-Directorate). This is a non-cash entry that does not impact on Council's cash position. Examples of non-capital expenditure includes asset relocation, asset removal/demolition, operating services, projects cancelled, repairs and maintenance expenditure, studies/surveys and concept planning. The main contributors to the $4.01 million year to date result include amounts unable to be capitalised to the asset register because they are:

- Repairs and maintenance costs ($1.31 million).
- Less than the capitalisation threshold in the Fixed Asset Accounting Policy ($1.07 million).
- Not capital in nature relating to studies, surveys and concept plans ($706,000).
- Contribution costs on non-Council assets ($572,000).

Asset write offs ($2.19 million unfavourable) – Unfavourable variance arising from asset renewal and replacement as part of capital work projects. This variance predominantly relates to a building, two car parks and a bridge that were replaced. This item is difficult to predict and is a non-cash accounting entry (Non-Directorate).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

C. Balance Sheet

Council's net assets are valued at $2.51 billion at 31 March 2023.

C1. Current assets

Cash and other assets that can be readily converted to cash.

Cash and cash equivalents ($25.18 million) – Represent the net amount held by Council in cash or term deposits with a term of less than 90 days.

$167.28 million of Council's cash is currently invested in terms deposits with maturities of greater than 90 days to maximise interest returns to Council. When considering both cash and financial assets together, Council holds over $192 million in cash and investments. $148.04 million of cash and investment funds are 'restricted' for various purposes.

The reduction in operating funds as at 31 March 2023 is due to this classification of $167.28 million of term deposits greater than 90 days as 'financial assets'. These are detailed in the notes to the cash flows that follow in **section D** and a graphical presentation in **Appendix 2**. However, if these term deposits were classified as cash, the operating cash balance would be $44.42 million.

Funds are invested in accordance with Council's Investment Policy. The policy requires Council to invest with prudence, consideration of acceptable risks and relevant legislation.

The details of Council's investments are contained in **Appendix 2**. In selecting investment products, Council has paid due consideration to risk by investing in products that have a minimum Standard and Poor's (S&P) rating of 'A'.

Financial assets ($167.28 million) – Increase in financial assets from 30 June 2022 is due to investments placed in Term Deposits with a term of greater than three months as of 31 March 2023. These investments were placed for these extended maturity periods to maximise the interest return to Council.

Trade and other receivables ($62.30 million) – This balance includes:
- Rate debtors $44.34 million
- Infringement debtors of $9.81 million (net of provision for doubtful debts).
- General debtors $8.15 million (net of provision for doubtful debts).

Rate revenue (excluding supplementary rates) is accrued evenly over the year, although cash is received in quarterly instalments, nine direct debit payments or a lump sum, depending on how the ratepayer chooses to pay. Rate revenue in the Income Statement is a monthly accrual of the rates determined for the year in July. Rate debtors should be considered in conjunction with the Prepaid Rates liability.

Other assets ($1.88 million) – This balance includes:
- Accrued income $1.18 million – income earned but cash not yet received as at 31 March 2023.
- Prepayments $137,000 - expenses prepaid at 31 March 2023.
- Other deposits $559,000 – represents $75,000 deposit for Metropolitan Resource Recovery organic waste processing contract, $250,000 deposit paid for Metropolitan Resource Recovery Landfill Services Gate Fee and $234,000 deposit paid to South East Water for 5 Mason Street, Dandenong works.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

C2. Non-current assets

Property, infrastructure, plant and equipment ($2.43 billion) – Includes Council roads, drains, buildings, plant and other fixed assets. These values are reflected after recognising the depreciation allowed against each asset.

Investment property ($6.35 million) is separately classified from 'Property, infrastructure, plant and equipment' in accordance with Australian Accounting Standards. Any adjustment to the fair value of these assets on an annual basis is recorded in the Comprehensive Income Statement and these assets are not depreciated.

Right-of-use assets ($1.40 million) – Represents leased (right-of-use) assets in accordance with the Accounting Standard AASB 16 'Leases'. Includes property, fleet, IT and office equipment that has been leased under ordinary lease arrangements.

Intangible assets ($71,000) – Represents computer software assets. These values are reflected after recognising the associated amortisation expense.

Trade and other receivables ($281,000) – $208,000 for Council's share of funds held in trust by Whitehorse City Council relating to the former Narre Warren landfill site and a $73,000 refundable bond with Western Health (originally related to Community Chef) which is expected to be returned upon completion of the contract.

C3. Current liabilities

Debts due to be repaid within 12 months.

Trade and other payables ($4.13 million) – This balance includes trade creditors arising from operations and capital works.

Trust funds and deposits ($4.65 million) – Trust funds and deposits includes other refundable monies in respect of:

- Fire services property levy funds collected by Council on behalf of the State Government, but not yet paid on to the State Revenue Office ($1.03 million). These monies are remitted to the State Revenue Office in accordance with legislative timeframes (28 days after each quarterly rate instalment date).
- Other deposits ($1.41 million).
- Landscape deposits ($1.17 million).
- Road deposits ($576,000).
- Open space contributions ($462,000).

Prepaid rates ($39.73 million) - Rate revenue (excluding supplementary rates) is accrued evenly over the year, although cash is received in quarterly instalments, nine direct debit payments or a lump sum, depending on how the ratepayer chooses to pay. Rate revenue in the Income Statement is a monthly accrual of the rates determined for the year in July. Prepaid rates item should be considered in conjunction with rate debtors.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Unearned income ($57.37 million) – Represents income not yet earned in accordance with Accounting Standards AASB 1058 'Income of Not-For-Profit Entities' and AASB 15 'Revenue from Contracts with Customers' based on specific performance obligations that were not complete at 31 March 2023 in respect of:

- Developer Contribution Plan liabilities (DCP) – ($41.65 million).
- Operating grants ($12.22 million).
- Capital grants ($3.18 million).
- Other ($318,000).

Provisions ($21.06 million) – This balance represents the provision for employee entitlements and landfill restoration works.

- Employee entitlements:
  - Long service leave entitlements - $12.42 million.
  - Annual leave entitlements - $7.90 million.
  - Rostered days off (RDO) - $545,000.

- Landfill provision - $185,000 - provision for the restoration and aftercare management of the former Spring Valley landfill site (closed). The former closed landfill is owned by the Council and is used as recreational open space. Council's share is 19.88% of the total future estimated costs.

Interest-bearing liabilities ($887,000) – Represents the repayment of long-term borrowings during 2022-23.

Lease liabilities ($103,000) - Represents the lease repayments in respect of the right-of-use assets that are payable during 2022-23.

C4. Non-current liabilities

Debts due to be repaid in future years.

Provisions ($669,000) – Represents the provisions estimated to be paid beyond the 2022-23 financial year. This balance is mainly attributable to the landfill provision for restoration of Spring Valley landfill site ($686,000 – Council's share is 19.88% of the total future estimated costs).

This is offset by the balance in long service leave entitlements for employees ($17,000), representing a decrease in this provision by $444,000 since June 2022 due to pay outs to long serving employees. A new provision will be recognised at 30 June 2023.

Trust funds and deposits ($3.64 million) – Represents deposits that are payable beyond the 2022-23 financial year and comprises asset protection bonds of $3.25 million, landscape deposits of $258,000 and contractor deposits of $93,000.

Interest-bearing liabilities ($49.78 million) – Comprises the amount of outstanding borrowings to be repaid beyond the next 12 months.

Lease liabilities ($1.21 million) – represents the amount of lease payments in respect of the right-of-use assets to be repaid beyond the next 12 months. Increase in lease liabilities from prior year is due to new and renewed leases.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

C5. Net assets and equity

Net assets - Represents the difference between total assets and total liabilities. It is the Council's net worth to the City's ratepayers.

Reserves – Includes both statutory reserves (S) and discretionary reserves (D). The statutory reserves apply where funds are gained from the application of legislative requirements to contribute – and where expenditure of the funds is not entirely discretionary (i.e. the funds need to be used for certain expenditure only). The reserves listed below are explained in the notes to the cash flows that follow.

The discretionary reserves are:

- Major projects reserve
- Insurance fund reserve
- Council funded – Development Contribution Plans reserve
- Spring Valley landfill rehabilitation reserve
- Springvale Activity Precinct – Parking and Development reserve
- Dandenong Activity Precinct – Parking and Development reserve
- Native re-vegetation reserves
- Keysborough South Maintenance Levy reserve
- General reserve (Aged Care)
- Future maintenance reserve

The statutory reserves are:

- Open space – planning, development and improvements
- Open space – land acquisitions

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

D. Cash Flow Statement

Cash and investment holdings total $25.18 million as at 31 March 2023, a decrease of $5.03 million since 30 June 2022. This decrease is mainly due to investment strategy decisions to devote cash to term deposits with maturities over 90 days to maximise investment returns for Council. These term deposits are required to be classified as 'Other financial assets' in the Balance Sheet so are not included in 'Cash and cash equivalents' for the purposes of the Cash Flow Statement. When considering both cash and these term deposits, Council holds over $192 million in cash and investments at 31 March 2023.

Total cash and investment holdings are made up of operating cash and restricted cash. $148.04 million of Council's cash and investment (financial asset) holdings are restricted. Please refer to the next page for a detailed listing of Restricted Cash items, which are set aside for specific purposes.

Cash flows from operating activities – net inflow of $57.29 million.

The major inflows are rates ($130.79 million), grants ($29.29 million), trust funds and deposits taken ($29.25 million), statutory fees and fines ($5.32 million), user fees ($6.27 million) and contributions ($2.86 million).

The major outflows are employee costs ($66.41 million), materials and services ($63.63 million) and trust funds and deposits repaid ($28.07 million).

Trust funds and deposits taken and repaid mainly relate to fire services property levies (FSPL). The remittance of the FSPL and FSPL levy interest amounts are made to the State Revenue Office (SRO) in four payments in accordance with Section 41(1) of the FSPL Act. An instalment is due and payable to the Commissioner of State Revenue 28 days after the due date of rates instalments. Council collects FSPL on behalf of the State Government.

Cash flows from investing activities – net outflow of $57.16 million, including:

- $40.99 million for capital works expenditure. The detailed capital works schedule is included in this report as Appendix 1. Please note the difference between the two capital expenditure amounts is due to the movement in capital trade creditors at the start and end of the reporting period. Appendix 1 is on an accrual basis.
- $16.77 million relates to payment for term deposits with a maturity of greater than three months.
- $597,000 proceeds on asset sales mainly relating to the fleet replacement program.

Cash flows from financing activities – outflow of $5.16 million.

Council incurred $2.03 million in finance costs on its borrowings and repaid $2.60 million of existing borrowings. In addition, Council repaid $538,000 of its lease liabilities as at 31 March 2023.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Restricted cash - Restricted cash represents funds that are set aside for specific purposes, as detailed in the following tables.

Type	31-Mar-23	Notes
Reserve funds	**$'000**	
Council funded Development Contribution Plans (DCP) reserve	19,601	Reserved for specific expenditure in accordance with the published DCP.
Open space – planning, development and improvements	4,413	Reserved for enhancing the City's open space by planning, development and improvements.
Open space – acquisitions	4,021	To fund acquisitions of new open space land.
Major projects reserve	34,229	Funds realised from the sale of Council's property assets or surplus Council funds that will be utilised for investing in other properties or funding future major projects.
Keysborough South Maintenance Levy	3,213	Reserved for specific maintenance expenditure relating to this area.
Spring Valley landfill rehabilitation	2,872	Rehabilitation of the Spring Valley landfill site.
Re-vegetation reserves	251	To meet native re-vegetation requirements on Council's reserves.
Insurance fund reserve	325	To meet large and unexpected policy excesses on multiple insurance claims.
Springvale Activity Precinct Parking and Development reserve	236	To fund development in the Springvale Activity Centre.
Dandenong Activity Precinct Parking and Development reserve	2,497	To fund development in the Dandenong Activity Centre.
General reserve (Aged Care)	1,103	Funds set aside for the aged care reforms.
Future maintenance reserve	4,472	Contribution funds for future works to address level crossing removal authority defects.
Total reserve funds	**77,233**	
Employee provisions	**$'000**	
Long service leave	12,409	Funds to meet long service leave commitments.
Annual leave and other	8,448	Funds set aside to meet annual leave and rostered days off (RDO) commitments.
Employee provisions	**20,857**	
Trust funds and deposits	**$'000**	
Fire services property levy (FSPL) collected and due	1,033	Payable to State Revenue Office – legislative requirement.
Open space contributions	462	Pending completion of works.
Landscape deposits	1,469	Pending completion of works.
Road deposits	576	Pending completion of works.
Other trust funds and deposits	4,756	Refundable upon finalisation of programs.
Total trust funds and deposits	**8,296**	
Other restricted funds	**$'000**	
DCP unearned income	41,652	Pending completion of works by developers.
Other restricted funds	**41,652**	

Total restricted cash	**148,038**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

E. Statement of Capital Works

Total capital expenditure at 31 March 2023 was $32.39 million. A further $18.81 million was committed at the end of March. The above **CIP Expenditure Report** contains the expenditure status of each of the approved capital projects.

To date, 72% of projects are now in the construction or completed phases.

However, $35.24 million or 41% of the capital program is currently not yet spent or committed. A detailed review as to the progress of projects occurs on a monthly basis by the City Improvement department.

Eleven projects equating to an estimated amount of $8.29 million in likely carry overs to 2023-24 have been assessed and identified. Most of these projects have been delayed due to third party approvals or grant related, combined with a project affected by market supply issues and another in contractual dispute.

This outstanding amount also comprises some large projects that await formal contract commencement or purchase orders raised, examples include the Keysborough South Community Hub, Perry Road, Abbotts Road, the Leonard Street streetscape project and the Mason Robinson streetscape project.

City Improvement will continue to monitor all projects closely and will continue to provide reporting on progression of the 2022-23 CIP program and projects at risk of carry over.

The timing of cash outflows and project completion can differ for capital projects. Commentary on the status of each project with major year to date variances are reported if the variance is greater than $300,000. Please note that the variances detailed below are the total of all asset classes by capital project whereas the Capital Expenditure report details the variances separately by asset class and capital project.

Property

- **3548 Keysborough South Community Hub ($987,000 favourable)** – The contract has been awarded. Awaiting building permit. Construction is anticipated to commence early June.
- **3219 Thomas Carroll Reserve ($671,000 favourable) –** Brick work is 85% complete. Window and door measure complete. Next two weeks internal wiring and wall fit out.
- **3906 Dandenong Gallery of Art ($645,000 favourable)** – Council is currently carrying out the rectification works awaiting return of refurbished steel structure to site.
- **3949 NPAC Redevelopment ($504,000 unfavourable) –** Construction complete. Defect rectification underway. Variance will resolve next month.
- **4111 Rosewood Downs Primary School MCH ($378,000 favourable)** – Reviewing and confirming scope with stakeholders

Infrastructure

- **3753 Road Resurfacing Program ($2.68 million favourable) –** Resurfacing and associated works on 19 roads are completed. Kerb and channel work on 36 roads are completed. 46 road sections in total are marked out and procurement works completed. Financial progress is 60%.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

- **3754 Road Rehabilitation Program ($1.65 million favourable)** – Ordish Road was nominated for rehabilitation. Tender evaluation completed and contract has been award. Planning in process.

- **3231 Road Reconstruction Program ($871,000 favourable)** – Planning to reconstruct 6 roads this financial year. Kerb and channel reconstruction works of 3 streets were completed. Contract has been awarded for Ordish Road reconstruction. Planning in progress.

- **1629 Vanity Lane 275 Lonsdale Street ($865,000 favourable) -** Awaiting demolition of the fire damaged building facing Lonsdale Street and backing into Vanity Lane. Refinements are required to the detailed design package informed by additional feature survey work and confirmation of engineering advice informed by conditions on site. A construction program target will be set as soon as design direction is confirmed. The Project Working Group has agreed on an EOI (Expression of Interest) tender to identify potential tenderers who wish to bid for the project once the detailed design package is finalised. Preparation of EOI tender documents has commenced. A building permit for the portal structures has been submitted to commence the permit process.

- **3942 Black Spot Works Program ($552,000 favourable) –** Guard rail upgrade works for Worsley Road is underway. Expected practical completion by April 2023. Corrigan and Harold Roads traffic signal installation have commenced on site and expected to be completed by June 2023.

- **4031 Ross Reserve Soccer Pitch ($474,000 favourable) –** Construction works are underway and expected to be completed by May 2023.

- **3080 Abbotts Road ($456,000 favourable) –** Construction (Stage 1 and 2) is on target for completion by end of May 2023. Commissioning of Taylors Road traffic signals underway**.** Issues with authorities are being resolved.

- **3849 Frederick Wachter Playground ($366,000 favourable)** – Play equipment is in fabrication. Some of the main items are not scheduled to be ready until June 2023. Site works are scheduled to commence in May 2023.

- **3418 LATM New Program ($309,000 favourable)** – Construction contract awarded for Gray/Kemp Intersection realignment. Construction contract awarded for raised platforms in Joy Parade. Design consultant appointed for raised platforms and intersections along Sunnyvale Crescent and Templewood Avenue.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

APPENDIX 1 - Capital Expenditure Report

	YTD ACTUAL	YTD BUDGET	YTD VARIANCE	COMMIT	ANNUAL MID YEAR BUDGET	FULL YEAR FORECAST	ANNUAL ORIGINAL BUDGET
PROPERTY							
Buildings							
1631. 2434-22/23 Art Gallery PEP Bldg	30,518	288,805	258,287	3,040	598,345	598,345	250,000
1796. 2029-20/21 Wal Turner Reserve	129,441	79,120	(50,321)	-	129,705	129,705	-
1818. 1622-19/20 Walker St Carpark	122,707	102,471	(20,236)	2,030	167,986	167,986	-
1869. 2234-22/23 D'nong Community Hub	35,875	101,808	65,933	8,439	280,685	280,685	400,000
3044. 2056-21/22 Roof Safety Program	159,531	95,770	(63,761)	244,468	157,000	157,000	-
3179. 2108-21/22 Shepley Oval	206,705	-	(206,705)	2,250	-	-	-
3219. 1943-20/21 Thomas Carroll Pavilion	2,060,064	2,731,431	671,368	1,061,800	4,220,005	4,220,005	-
3543. 2165-21/22 Public Toilet Program	309,813	246,525	(63,288)	23,664	404,139	404,139	-
3547. 1504-19/20 George Andrews Reserve	102,698	196,661	93,963	253,869	322,395	322,395	-
3548. 2313-22/23 Keysb Sth Community Hub	359,183	1,346,357	987,175	102,246	2,850,000	2,850,000	10,679,000
3793. 1583-19/20 Dandenong Market Square	-	55,860	55,860	-	91,573	91,573	-
3817. 2356-22/23 Civic Archive Building	4,500	22,800	18,300	43,425	40,000	40,000	40,000
3820. 2367-22/23 N'Park Aquatic Ctr NPAC	-	20,805	20,805	-	36,500	36,500	36,500
3873. 1541-19/20 Bldg Renewal DDA	8,020	102,600	94,580	1,200	180,000	180,000	180,000
3876. 2264-22/23 Bldg Renewal Bathroom	5,380	47,250	41,870	1,763	75,000	75,000	75,000
3877. 2270-22/23 Bldg Renewal Flooring	32,759	40,950	8,192	32,112	65,000	65,000	65,000
3879. 2275-22/23 Bldg Renewal Minor Wrks	220,375	111,510	(108,865)	94,801	177,000	177,000	177,000
3880. 2278-22/23 Bldg Renewal Roof	-	107,100	107,100	87,967	170,000	170,000	170,000
3883. 2321-22/23 Bldg Renewal Kitchen/Eq	132,805	138,600	5,795	189,947	220,000	220,000	220,000
3902. 1928-20/21 Ross Reserve Pavilion	3,078,526	3,155,750	77,224	41,378	3,707,996	3,707,996	-
3904. 2280-22/23 Bldg Renewal Theatre	90,752	255,000	164,248	307,291	500,000	500,000	500,000
3906. 1916-20/21 Dandenong Gallery of Art	361,982	1,007,166	645,183	453,076	1,944,331	1,944,331	-
3946. 2260-22/23 Bldg Renewal Aquat/Leis	233,318	187,740	(45,578)	104,208	298,000	298,000	298,000
3948. D'nong Mkt (Fruit & Veg) Floor&Roof	-	-	-	9,206	-	-	-
3949. 1785-20/21 NPAC Redevelopment	2,577,015	2,072,390	(504,625)	125,976	2,484,781	2,484,781	-
3952. 1927-20/21 Springvale Lib/Civic Ctr	600	37,951	37,351	-	62,215	62,215	-
3974. 2235-22/23 D'nong Wellbeing Centre	748,715	724,157	(24,558)	1,237,852	1,126,430	1,126,430	1,830,000
4000. 2046-21/22 MCH Centres (x6)	400	-	(400)	-	-	-	-
4002. 2145-21/22 Springvale Reserve	14,325	-	(14,325)	-	-	-	-
4003. 2054-21/22 Springvale Reserve	688,779	770,000	81,221	442,640	1,010,000	1,010,000	-
4004. 1764-19/20 8 Balmoral Avenue	937,600	825,818	(111,782)	375,837	825,818	825,818	-
4026. Springvale Town Hall Works	-	-	-	1,111	-	-	-
4042. NPR N'Park Comm Ctr Bldg Upgrade	123,426	172,251	48,825	3,795	172,251	172,251	-
4067. 2467-22/23 Lyndale Sec Coll Kitchen	1,200	-	(1,200)	-	75,000	75,000	-
4069. 2434-22/23 Pep Redevelopment	-	-	-	-	800,000	800,000	-
4070. 2572-22/23 LyndaleSC Veranda Design	-	-	-	-	75,000	75,000	-
4100. 2239-22/23 D'nong Sports Event Ctr	-	-	-	-	-	-	500,000
4101. 2236-22/23 Heritage Kinder Fort	3,213	11,400	8,187	-	20,000	20,000	20,000
4102. 2237-22/23 Heritage Kinder Outdoor	-	11,400	11,400	-	20,000	20,000	20,000
4103. 2238-22/23 D'nong Sth Kindergarten	-	11,400	11,400	-	20,000	20,000	20,000
4104. 2328-22/23 Security Program	-	17,100	17,100	26,505	30,000	30,000	30,000
4105. 2311-22/23 Police Padck Water Main	-	85,500	85,500	-	150,000	150,000	150,000
4106. 2330-22/23 D'nong Civic Hot Water	-	57,000	57,000	6,720	100,000	100,000	100,000
4107. 2327-22/23 Springvale Town Hall	-	22,800	22,800	-	40,000	40,000	40,000
4108. 2109-21/22 Table Tennis Centre	-	-	-	-	-	-	440,000
4109. 2167-22/23 Bains Pavilion	-	199,500	199,500	-	350,000	350,000	350,000
4139. 2436-22/23 Dandenong Market HVAC	176,205	170,000	(6,205)	-	170,000	170,000	-
Leasehold Improvements							
3941. 1767-19/20 Police Padck Grandstand	1,200	194,395	193,195	-	434,860	434,860	-
4005. 2067-21/22 Keysborough PS Kinder	382	-	(382)	-	-	-	-
4006. 1671-19/20 Police Padck Function Rm	11,558	117,894	106,336	249,598	280,700	280,700	-
4028. 2131-21/22 Police Padck Bat Cage	91,718	52,049	(39,669)	-	85,326	85,326	-
4029. 1878-20/21 Police Paddocks	84	-	(84)	-	-	-	-
4110. 2233-22/23 Rosewd Downs PS Kinder	88,822	57,000	(31,822)	12,650	100,000	100,000	100,000
4111. 2247-22/23 Rosewd Downs PS MCH	-	377,790	377,790	-	771,000	771,000	771,000
Land							
4055. 2 Stuart St, Dandenong	(500)	-	500	-	-	-	-
Total property	**13,149,693**	**16,429,874**	**3,280,181**	**5,550,862**	**25,839,041**	**25,839,041**	**17,461,500**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

GREATER DANDENONG City of Opportunity

Financial Report for the period 1 July 2022 – 31 March 2023

	YTD ACTUAL	YTD BUDGET	YTD VARIANCE	COMMIT	ANNUAL MID YEAR BUDGET	FULL YEAR FORECAST	ANNUAL ORIGINAL BUDGET
PLANT AND EQUIPMENT							
Plant, machinery and equipment							
1445. 1702-19/20 Fleet Purchases	1,118,624	972,500	(146,124)	1,134	1,750,000	1,750,000	-
1447. 1957-20/21 Fleet New Program	92,620	247,170	154,550	-	249,970	249,970	-
4044. NPR Pedestrian Counters S/City	12,509	25,000	12,491	-	25,000	25,000	-
Library books							
3104. 2314-22/23 Library Strategy	589,416	667,280	77,864	374,580	878,000	878,000	878,000
Computers and telecommunications							
3902. 1928-20/21 Ross Reserve Pavilion	-	27,450	27,450	-	45,000	45,000	-
3914. Asset Management System	-	-	-	32,154	-	-	-
3957. 2291-22/23 Audio Visual Renewal	2,046	54,720	52,674	72,833	96,000	96,000	96,000
4007. 1713-19/20 Merit CRM Replacement	399,728	529,823	130,095	37,643	499,578	499,578	-
4052. LRCI3 Optical Fibre Various	23,970	214,160	190,190	282,582	498,000	498,000	-
4112. 2371-22/23 Keysborough Food Svcs	10,803	5,700	(5,103)	-	10,000	10,000	10,000
4113. 2343-22/23 D'nong Civic Microphones	540	9,975	9,435	15,479	17,500	17,500	17,500
Fixtures, fittings and furniture							
3314. 2289-22/23 Furniture Renewal Prg	25,011	25,650	639	-	45,000	45,000	45,000
Total plant and equipment	**2,275,266**	**2,779,428**	**504,162**	**816,405**	**4,114,048**	**4,114,048**	**1,046,500**
INFRASTRUCTURE							
Parks, open space and streetscapes							
1629. 2231-22/23 Vanity Lane 275 Lonsdale	4,745	870,132	865,388	-	1,995,331	1,995,331	800,000
1747. 2170-22/23 Barry Powell Reserve	-	58,528	58,528	-	95,947	95,947	-
1818. 1622-19/20 Walker St Carpark	2,079	-	(2,079)	32,711	-	-	-
2126. 1740-19/20 Herbert St Pocket Park	117,222	94,674	(22,548)	32,226	155,204	155,204	-
3065. 1760-19/20 Public Recycling Bin Prg	48,331	33,550	(14,781)	230	55,000	55,000	-
3192. 1443-19/20 NPR Douglas St St-scape	16,929	-	(16,929)	213	-	-	-
3442. 2426-22/23 NPR Noble Park Revital'n	-	78,890	78,890	-	342,418	342,418	300,000
3490. 1912-20/21 Springvale Road Blvd	799,029	770,000	(29,029)	73,363	900,000	900,000	-
3631. 1949-20/21 Dandenong Park	57,796	41,318	(16,479)	-	67,734	67,734	-
3849. 2201-22/23 Fred Wachter Playground	100,000	262,653	162,653	-	430,578	430,578	-
3853. 2186-22/23 Parkfield Rsrve Cricket	-	82,060	82,060	-	134,524	134,524	-
3854. 1795-20/21 Burden Park Reserve	-	22,800	22,800	8,997	40,000	40,000	40,000
3900. 1542-19/20 Ross Reserve Landscape	1,891	193,190	191,299	-	316,705	316,705	-
3931. 2248-22/23 Guardrail Program	50,400	126,181	75,781	32,727	213,411	213,411	100,000
3932. 2296-22/23 Passive O/Space Renewal	150,164	194,940	44,776	174,440	342,000	342,000	342,000
3934. 1763-19/20 Parking Sensor Implement	35,586	182,022	146,436	21,701	298,397	298,397	-
3966. 2111-21/22 Tirhatuan Park	4,890	85,500	80,610	88,336	150,000	150,000	150,000
3977. 1996-20/21 LXRA Rectification Works	-	24,793	24,793	-	40,644	40,644	-
4012. 1800-20/21 Alex Wilkie Wetlands	-	30,500	30,500	-	50,000	50,000	-
4014. 1366-19/20 NPR Frank Street	443,219	457,932	14,713	-	457,932	457,932	-
4016. 1554-19/20 Neighbourhood Act Centre	640	-	(640)	-	-	-	-
4018. 2101-21/22 Tirhatuan Park Wetland	-	21,780	21,780	6,296	35,705	35,705	-
4020. 2225-22/23 LRCI3 Railway Parade SC	11,287	264,360	253,074	27,795	615,596	615,596	83,000
4027. 1920-20/21 NPR Ian St Street Scape	513,202	513,998	796	52,164	842,620	842,620	-
4030. 1529-19/20 Tatterson Park Oval 1	163,827	159,329	(4,498)	261	159,329	159,329	-
4032. 1138-18/19 Hemmings St Precinct	16,157	191,157	175,000	93,376	313,372	313,372	-
4036. NPR Interpretive Signage	963	-	(963)	2,500	-	-	-
4037. NPR Display Crates	48	-	(48)	-	-	-	-
4038. NPR Transformed Public Art	23,544	26,087	2,543	-	26,087	26,087	-
4043. NPR Leonard/Buckley Streetscape	76,726	108,126	31,400	-	108,126	108,126	-
4062. 2561-22/23 NPR Muderra Artwork	-	-	-	336	80,000	80,000	-
4063. 2562-22/23 NPR Ukranian Mural	16,200	20,000	3,800	1,950	20,000	20,000	-
4065. 2564-22/23 NPR Leonard Av St-Scape	-	-	-	-	575,000	575,000	-
4134. 2305-22/23 Lighting Renewal Prg	124,659	162,450	37,791	172,186	285,000	285,000	285,000
4135. 2433-22/23 Arkwright Drive Wetlands	-	114,000	114,000	-	200,000	200,000	200,000
4136. 1519-19/20 Norine Cox Reserve	14,950	28,500	13,550	39,650	50,000	50,000	50,000
4137. 2001-20/21 Kenneth Reserve	13,177	22,800	9,623	6,270	40,000	40,000	40,000
4141. 2560-22/23 Keshava Mural Thunder FC	-	-	-	-	30,000	30,000	-
Recreational, leisure and community facilities							
1747. 2170-22/23 Barry Powell Reserve	266,302	141,419	(124,883)	104,019	233,146	233,146	20,000
1859. 2114-21/22 Rowley Allan Reserve	450	17,790	17,340	-	29,165	29,165	-
3209. 2428-22/23 Active Reserves Renewal	221,046	159,600	(61,446)	62,209	280,000	280,000	280,000
3518. 1987-20/21 Harmony Square	-	12,200	12,200	-	20,000	20,000	-
3794. 1872-20/21 Tatterson Park	223,223	285,000	61,777	222,489	500,000	500,000	500,000
3849. 2201-22/23 Fred Wachter Playground	419,205	622,728	203,523	926,269	1,133,876	1,133,876	750,000
3853. 2186-22/23 Parkfield Rsrve Cricket	294,382	208,047	(86,335)	9,393	229,547	229,547	50,000
3854. 1795-20/21 Burden Park Reserve	649,765	535,730	(114,035)	-	608,881	608,881	-

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

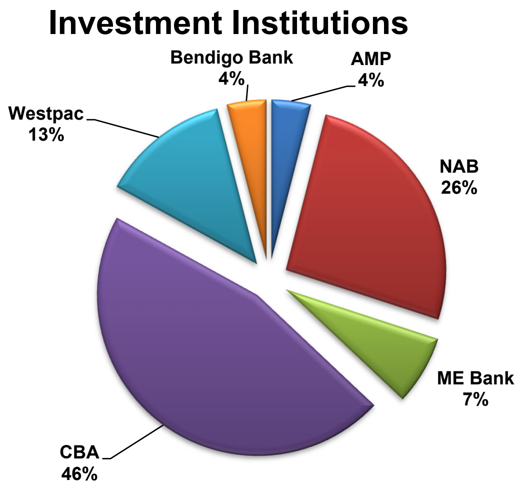
Financial Report for the period 1 July 2022 – 31 March 2023

	YTD ACTUAL	YTD BUDGET	YTD VARIANCE	COMMIT	ANNUAL MID YEAR BUDGET	FULL YEAR FORECAST	ANNUAL ORIGINAL BUDGET
3900. 1542-19/20 Ross Reserve Landscape	-	26,160	26,160	-	42,886	42,886	-
3933. 1710-19/20 Sports Lighting Program	5,700	-	(5,700)	-	-	-	-
3936. 2124-21/22 Glendale Reserve	40,685	188,100	147,415	194,200	330,000	330,000	330,000
3969. 1641-19/20 Thomas Carroll P'ground	72,875	152,500	79,625	125,598	250,000	250,000	-
4024. 2129-21/22 Noble Park Reserve	80,000	80,000	-	-	80,000	80,000	-
4031. 1499-19/20 Ross Reserve SoccerPitch	791,602	1,265,603	474,001	758,470	1,550,603	1,550,603	-
4066. 2411-22/23 George Andrews Rsv Light	3,993	-	(3,993)	11,381	500,000	500,000	-
4117. 2191-22/23 Ross Reserve Scoreboards	95,965	140,220	44,255	129,282	246,000	246,000	246,000
4118. 2432-22/23 Thomas Carroll Cricket	40,975	22,800	(18,175)	4,960	40,000	40,000	40,000
4119. 1843-20/21 Fred Wachter Tennis Lght	63,640	209,595	145,954	323,814	367,710	367,710	367,710
4120. 1589-19/20 Ross Reserve Ath Track	49,240	-	(49,240)	2,347,700	2,500,000	2,500,000	2,500,000
4121. 2339-22/23 Children Services Prg	1,007	45,600	44,593	58,828	80,000	80,000	80,000
4122. 2176-22/23 Fred Wachter North Lght	16,200	5,700	(10,500)	-	10,000	10,000	10,000
4123. 2192-22/23 Ross Reserve Lighting	15,326	256,500	241,174	413,467	450,000	450,000	450,000
4124. 2194-22/23 Thomas Carroll Oval1 Lgt	244,706	177,306	(67,399)	35,821	311,064	311,064	311,064
4125. 2181-22/23 Greaves Reserve	29,000	20,000	(9,000)	-	20,000	20,000	20,000
4126. 2332-22/23 D'nong Day Nursery	-	25,650	25,650	-	45,000	45,000	45,000
4127. 2404-22/23 Ross Reserve Bball Light	10,200	91,200	81,000	97,822	160,000	160,000	160,000
4128. 1314-18/19 Tyers Lane Reserve	15,901	22,800	6,899	-	40,000	40,000	40,000
4129. 2406-22/23 Parkfield Rsrve Scoreb'd	38,796	39,900	1,104	31,292	70,000	70,000	70,000
4130. 2146-21/22 Drinking Fountain Prg	10,543	22,800	12,257	9,692	40,000	40,000	40,000
4131. 2431-22/23 Parkland Reserve	-	22,800	22,800	4,194	40,000	40,000	40,000
4140. 2401-22/23 Coolavin Rsv Fitnes Eqpt	-	-	-	30,340	30,000	30,000	-
Roads							
3080. 2232-22/23 LRCI2 DCP-L102 AbbottsRd	1,397,525	1,853,993	456,468	48,601	4,128,155	4,128,155	2,500,000
3231. 2256-22/23 Road Reconstruction Prg	1,108,990	1,980,000	871,010	1,823,367	3,000,000	3,000,000	3,000,000
3373. 2249-22/23 Kerb & Channel Renewal	299,847	331,000	31,153	18,954	500,000	500,000	500,000
3418. 2345-22/23 LATM New Program	143,620	452,133	308,513	357,816	928,889	928,889	500,000
3752. 2254-22/23 Roads to Recovery Prg	413,427	671,753	258,326	582,452	1,017,807	1,017,807	1,017,807
3753. 2253-22/23 Road Resurfacing Prg	1,387,204	4,070,000	2,682,796	872,101	6,000,000	6,000,000	6,000,000
3754. 2255-22/23 Road Rehabilitation Prg	-	1,650,000	1,650,000	-	2,500,000	2,500,000	2,500,000
3828. 1685-19/20 Mason Street	36,346	193,091	156,745	1,358	422,852	422,852	-
3938. 2250-22/23 Kerb & Channel Resurf	1,283,093	1,325,000	41,907	250,087	1,500,000	1,500,000	1,500,000
3942. 1784-20/21 Black Spot Works Program	144,616	696,338	551,722	803,558	1,619,203	1,619,203	-
3944. 2006-20/21 Keysborough Sth Comm Hub	500	-	(500)	-	-	-	-
3961. 1978-20/21 Road Reconstruction Pgm	115,657	-	(115,657)	60	-	-	-
3962. 1478-19/20 Bakers Road Service Road	77,508	92,669	15,161	3,641	151,916	151,916	-
3992. 1399-19/20 Perry Road DCP-KR01a	24,408	-	(24,408)	-	4,267,983	4,267,983	4,267,983
4009. 2105-21/22 LRCI2 Colemans Rd	-	255,970	255,970	1,400	609,453	609,453	-
4059. 2557-22/23 OUTLOOK DVE BLACKSPOT PG	1,764	-	(1,764)	-	152,000	152,000	-
4060. 2558-22/23 RAILWAY PDE BLACKSPOT PG	-	-	-	-	484,000	484,000	-
4061. 2559-22/23 Browns Rd Blackspot PG	3,636	-	(3,636)	-	433,000	433,000	-
4064. 2563-22/23 NPR Laneway Activation P	-	-	-	-	100,000	100,000	-
4138. 2257-22/23 LATM Renewal Program	151,333	85,500	(65,833)	-	150,000	150,000	150,000
Bridges							
3185. 2240-22/23 Bridge Renewal Program	-	153,900	153,900	-	270,000	270,000	270,000
4034. 2243-22/23 LRCI3 Hammond Rd Bridge	-	176,400	176,400	-	420,000	420,000	-
4045. 2242-22/23 LRCI3 D'nong Creek Bridg	-	61,000	61,000	-	100,000	100,000	-
4046. 2244-22/23 LRCI3 Abbotts Rd Bridge	-	61,000	61,000	-	100,000	100,000	-
4047. LRCI3 Swift Way Bridge	-	-	-	-	-	-	-
Footpath and cycleways							
3174. 2103-21/22 Active Transport ATIPP	191,620	428,640	237,020	155,332	592,000	592,000	500,000
3355. 2251-22/23 Footpath Renewal Prg	732,008	728,000	(4,008)	326,501	1,400,000	1,400,000	1,400,000
3589. 1546-19/20 Dandenong Creek Trail	26,973	11,400	(15,573)	-	18,688	18,688	-
4114. 2304-22/23 Pram Ramp Renewal Prg	-	57,000	57,000	-	100,000	100,000	100,000
Off street car parks							
1747. 2170-22/23 Barry Powell Reserve	9,000	14,546	5,546	-	23,847	23,847	-
4033. 1914-20/21 LRCI3 The Crescent	215,384	82,350	(133,034)	30	135,000	135,000	-
4048. 2287-22/23 LRCI3 Fred. Wachter Rsv	-	61,000	61,000	-	100,000	100,000	-
4049. 2288-22/23 LRCI3 Robert Booth-Bess	185,757	122,000	(63,757)	-	200,000	200,000	-
Drainage							
3019. 2246-22/23 Drainage Renewal Prg	350,548	553,320	202,772	145,151	1,537,000	1,537,000	1,537,000
3558. 1970-20/21 Pit Renewal Program	29,067	57,000	27,933	7,296	100,000	100,000	100,000
3939. 2245-22/23 Drainage Reactive Prg	556,094	385,000	(171,094)	1,361	500,000	500,000	500,000
4010. 1380-19/20 LRCI2 Callander Rd	1,192,708	1,205,924	13,216	37,579	1,205,924	1,205,924	-
4115. 2424-22/23 Pit Renewal Rd Resurf	373,037	392,000	18,963	234,216	800,000	800,000	800,000
4116. 1998-20/21 Drainage Catchment 38A	-	-	-	-	1,200,000	1,200,000	1,200,000
Total infrastructure	**16,960,058**	**28,247,927**	**11,287,869**	**12,439,829**	**56,472,253**	**56,472,253**	**37,082,564**
GRAND TOTAL	**32,385,017**	**47,457,228**	**15,072,212**	**18,807,096**	**86,425,342**	**86,425,342**	**55,590,564**

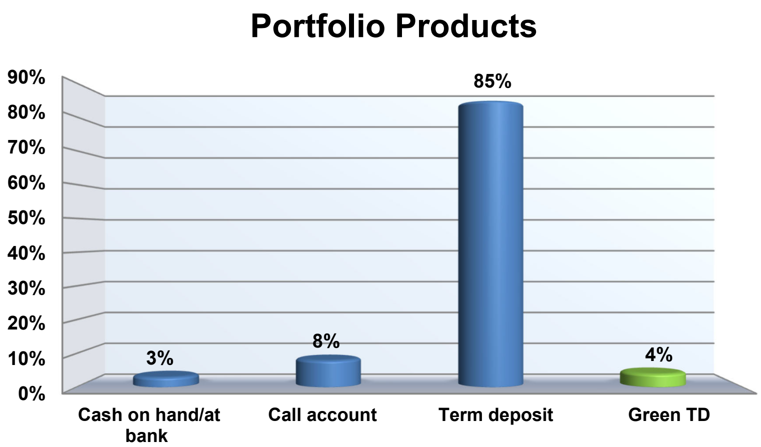
4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

APPENDIX 2 – Investment Analysis

Cash and Investments



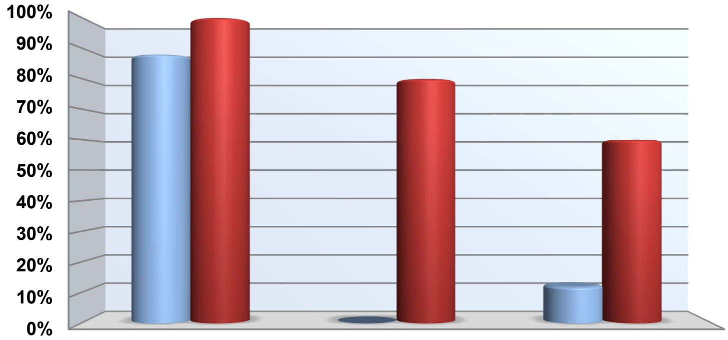
Policy limit - no single institution shall comprise more than 35% of the total investment portfolio, unless the investment is with Council's banker (CBA).



Note: Green deposit: 4% (or $8.34 million) was invested at 31 March 2023. These investments are certified against Climate Bonds Initiative – Climate Bonds Standard, the same certification as green bonds.

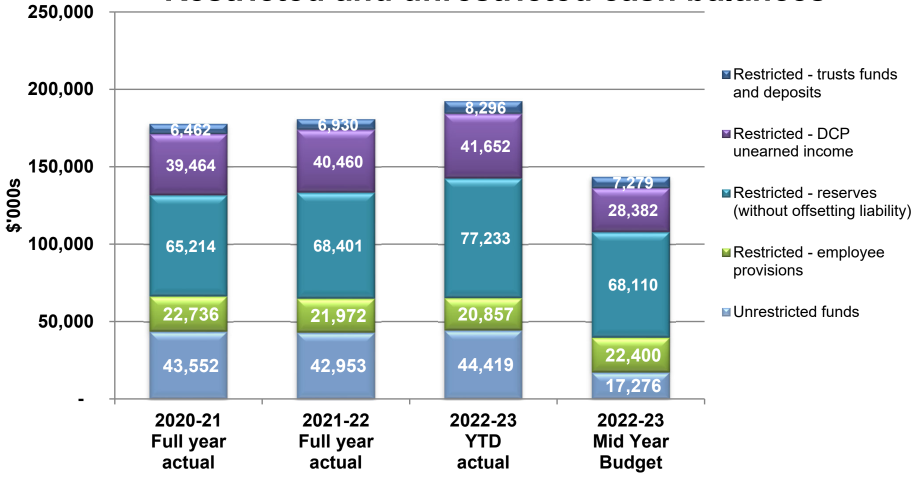
4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Investment Credit Rating



	A1+	A1/A-	A2
Funds invested	88%	0%	12%
Policy Max %	100%	80%	60%

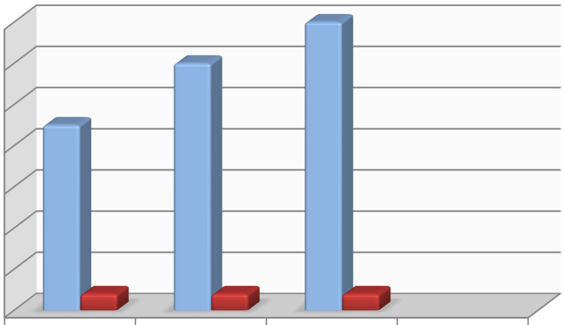
Restricted and unrestricted cash balances



Note – the unrestricted cash balance portrayed here does not reconcile to the Statement of Cash Flows. For the purposes of the above graph the $167.28 million of term deposits over 90 days classified as 'financial assets' has been included as cash here.

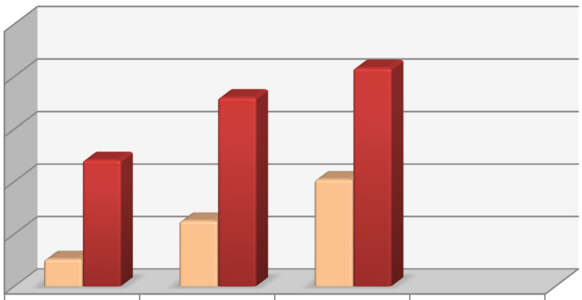
4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Benchmark Indicator - Cash at Call



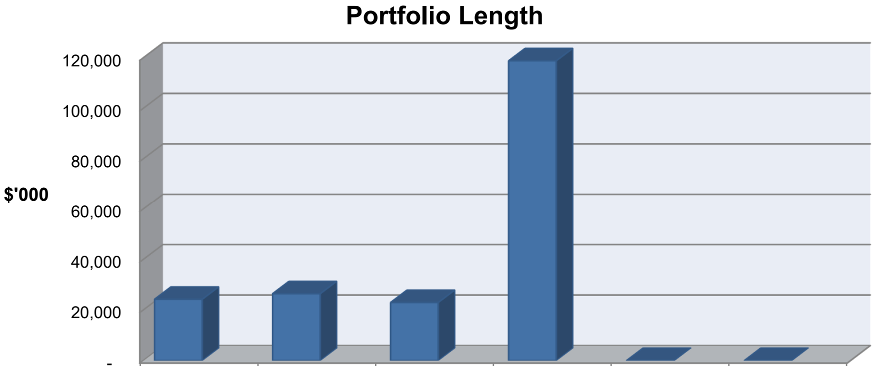
	Sept	Dec	Mar	Jun
RBA Average Cash Rate -0.10%	2.25%	3.00%	3.50%	
Actual Return - cash at call	0.20%	0.20%	0.20%	

Benchmark Indicator - Term/Green Deposits



	Sept	Dec	Mar	Jun
UBSA Warburg	0.52%	1.25%	2.04%	
Actual Return - Term Deposits	2.41%	3.60%	4.16%	

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)



	Current	30 Days	60 Days	90 Days	180 Days	1 Year
Value	24,233	26,436	22,969	118,819	-	-
Percentage	12%	14%	12%	62%	0%	0%

The above graph depicts the liquidity of Council's cash and investments. That is, when Council can access this cash. The days above refer to the number of days remaining until maturity of the term deposit and includes both cash and investments.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

APPENDIX 3 – Directorate Analysis

Total Operating Results

CGD BY DIRECTORATE

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Chief Executive Office	-	-	-	-	-	-	-
Greater Dandenong Business	445	165	280	496	584	88	363
Corporate Services	2,167	1,790	377	2,402	2,426	24	2,442
Engineering Services	21,611	20,561	1,050	28,318	28,648	330	27,510
City Planning Design and Amenity	10,907	11,573	(666)	15,200	15,087	(113)	15,985
Community Services	18,985	18,623	362	26,490	26,637	147	24,613
Non-Directorate [a]	113,169	109,588	3,581	155,048	157,461	2,413	161,746
Capital Works Program	4,342	3,701	641	18,728	18,728	-	4,965
Total income	**171,626**	**166,001**	**5,625**	**246,682**	**249,571**	**2,889**	**237,624**
Expenses							
Chief Executive Office	623	507	(116)	668	795	(127)	668
Greater Dandenong Business	2,570	3,537	967	4,906	4,889	17	4,056
Corporate Services	17,625	18,628	1,003	24,587	24,442	145	24,346
Engineering Services	45,914	49,054	3,140	71,792	72,399	(607)	69,103
City Planning Design and Amenity	12,803	14,445	1,642	20,003	19,542	461	19,773
Community Services	38,778	45,123	6,345	61,902	61,334	568	53,038
Non-Directorate [a]	34,532	28,339	(6,193)	39,227	39,346	(119)	40,076
Capital Works Program	-	-	-	-	-	-	-
Total expenses	**152,845**	**159,633**	**6,788**	**223,085**	**222,747**	**338**	**211,060**
Net surplus (deficit)	**18,781**	**6,368**	**12,413**	**23,597**	**26,824**	**3,227**	**26,564**

[a] Non Directorate includes non-attributable items such as rates income, developer's contributions, interest income, non-monetary assets, finance costs and depreciation.

Note. Total income and total expenditure may differ to the operating result presented earlier in this report due to the treatment of proceeds from asset sales and associated written down value.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report for the period 1 July 2022 – 31 March 2023

CEO DIRECTORATE

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Other income		-	-	-	-	-	-	-
Total income		**-**	**-**	**-**	**-**	**-**	**-**	**-**
Expenses								
Employee costs	**1**	540	426	(114)	585	696	(111)	585
Materials and services		82	77	(5)	78	96	(18)	78
Other expenses		1	4	3	5	3	2	5
Total expenses		**623**	**507**	**(116)**	**668**	**795**	**(127)**	**668**
Net surplus (deficit)		**(623)**	**(507)**	**(116)**	**(668)**	**(795)**	**(127)**	**(668)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
CEO	-	-	-	-	-	-	-
Total income	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Expenses							
CEO	623	507	(116)	668	795	(127)	668
Total expenses	**623**	**507**	**(116)**	**668**	**795**	**(127)**	**668**
Net surplus (deficit)	**(623)**	**(507)**	**(116)**	**(668)**	**(795)**	**(127)**	**(668)**

Expenditure

Note 1 **Employee costs ($114,000 unfavourable)** – Unfavourable variance due to settlement of entitlements on termination of the outgoing CEO.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

GREATER DANDENONG BUSINESS GROUP

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
User fees		-	6	(6)	6	6	-	6
Grants - operating	2	417	125	292	433	533	100	300
Other income		28	34	(6)	57	45	(12)	57
Total income		**445**	**165**	**280**	**496**	**584**	**88**	**363**
Expenses								
Employee costs	3	1,772	2,173	401	2,965	2,858	107	2,687
Materials and services	4	753	1,313	560	1,801	1,897	(96)	1,239
Other expenses		45	51	6	140	134	6	130
Total expenses		**2,570**	**3,537**	**967**	**4,906**	**4,889**	**17**	**4,056**
Net surplus (deficit)		**(2,125)**	**(3,372)**	**1,247**	**(4,410)**	**(4,305)**	**105**	**(3,693)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Greater Dandenong Business Executive	-	-	-	-	-	-	-
Business Networks	265	84	181	401	391	(10)	351
Activity Centres Revitalisation	77	81	(4)	89	89	-	6
Major Projects	100	-	100	-	100	100	-
Economic Development	3	-	3	6	4	(2)	6
Total income	**445**	**165**	**280**	**496**	**584**	**88**	**363**
Expenses							
Greater Dandenong Business Executive	278	298	20	409	399	10	409
Business Networks	537	1,004	467	1,363	1,341	22	1,007
Activity Centres Revitalisation	928	1,128	200	1,543	1,556	(13)	1,103
Major Projects	110	124	14	196	295	(99)	196
Economic Development	717	983	266	1,395	1,298	97	1,341
Total expenses	**2,570**	**3,537**	**967**	**4,906**	**4,889**	**17**	**4,056**
Net surplus (deficit)	**(2,125)**	**(3,372)**	**1,247**	**(4,410)**	**(4,305)**	**105**	**(3,693)**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Greater Dandenong Business

Income

Note 2 **Grants – operating ($292,000 favourable)** – Receipt of grant earlier than anticipated (Community Revitalisation $190,000) and unbudgeted grant for Feasibility Study Afghan Community (Major Projects $100,000). The latter grant will be offset by associated expenditure and has been reflected in the 2022-23 Forecast.

Expenditure

Note 3 **Employee costs ($401,000 favourable)** – Favourable variance due to delay in recruitment and lower than anticipated temporary agency staff costs to date (Community Revitalisation $188,000, Economic Development $127,000 and Business Networks $62,000).

Savings of $107,000 have been reflected in the 2022-23 Forecast.

Note 4 **Materials and services ($560,000 favourable)** – Favourable variance mainly due to lower than anticipated professional services and contractor costs as programs are delayed or yet to commence (Economic Development $138,000, Indian Cultural Precinct $107,000, Business Networks $121,000, Community Revitalisation $88,000 and Placemaking and Revitalisation $83,000). This favourable variance is not expected to be permanent.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report for the period 1 July 2022 – 31 March 2023

CORPORATE SERVICES DIRECTORATE

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Statutory fees and fines		84	76	8	102	102	-	102
User fees		21	17	4	22	22	-	22
Grants - operating		65	42	23	54	46	(8)	94
Other income	5	1,997	1,655	342	2,224	2,256	32	2,224
Total income		**2,167**	**1,790**	**377**	**2,402**	**2,426**	**24**	**2,442**
Expenses								
Employee costs	6	10,053	10,997	944	15,086	14,454	632	14,945
Materials and services	7	6,414	6,610	196	8,131	8,523	(392)	8,031
Other expenses	8	1,158	1,021	(137)	1,370	1,465	(95)	1,370
Total expenses		**17,625**	**18,628**	**1,003**	**24,587**	**24,442**	**145**	**24,346**
Net surplus (deficit)		**(15,458)**	**(16,838)**	**1,380**	**(22,185)**	**(22,016)**	**169**	**(21,904)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Corporate Services Executive	-	-	-	-	-	-	-
Communications and Customer Service	599	492	107	656	701	45	656
Governance	1,063	1,005	58	1,340	1,227	(113)	1,340
Information Technology	10	-	10	-	9	9	-
Financial Services	144	228	(84)	322	189	(133)	322
People and Procurement Services	351	65	286	84	300	216	124
Total income	**2,167**	**1,790**	**377**	**2,402**	**2,426**	**24**	**2,442**
Expenses							
Corporate Services Executive	94	79	(15)	279	216	63	279
Communications and Customer Service	3,642	4,269	627	5,850	5,441	409	5,850
Governance	2,258	2,394	136	3,207	3,198	9	3,207
Information Technology	4,337	4,756	419	5,877	5,871	6	5,777
Financial Services	2,120	2,299	179	3,183	3,061	122	3,183
People and Procurement Services	5,174	4,831	(343)	6,191	6,655	(464)	6,050
Total expenses	**17,625**	**18,628**	**1,003**	**24,587**	**24,442**	**145**	**24,346**
Net surplus (deficit)	**(15,458)**	**(16,838)**	**1,380**	**(22,185)**	**(22,016)**	**169**	**(21,904)**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Corporate Services Directorate

Income

Note 5 Other income ($342,000 favourable) – Favourable variance due to higher than anticipated rental and recovery income to date (Emergency Management $179,000, Risk Management $68,000, Property Management Administration $57,000, Senior Citizen Facilities $51,000, Civic Facilities $46,000 and Jan Wilson Community Centre $23,000).

This favourable variance is offset by lower than anticipated rate debtor recovery income (and associated legal expenditure) due to delay in recommencing debt recovery (Property Revenue $92,000). A reduction in this income and legal expenditure has been reflected in the 2022-23 Forecast (overall nil impact).

Expenditure

Note 6 Employee costs ($944,000 favourable) – Favourable variance due to delay in recruitment and lower than anticipated casual salaries, temporary agency staff costs and training costs (Call and Services Centres $266,000, Information Technology Executive $195,000, Organisational Development Executive $122,000, Urban Screen $119,000, Civic Facilities $107,000, Communications and Customer Services Executive $77,000 and Governance $68,000).

This favourable variance is partly offset by an unbudgeted staffing matter (Records $51,000).

Salary savings of $632,000 have been reflected in the 2022-23 Forecast.

Note 7 Materials and services ($196,000 favourable) - Favourable variance due to lower legal costs as per comment in Note 5 above (Property Revenue $134,000) combined with a delay in receipt of invoices and commencement of projects, as well as lower than anticipated printing and stationery, postage and storage, professional services, occupancy costs, software application maintenance and utilities (Business Systems $233,000, Technical Services $136,000, Records Management $59,000, Urban Screen $30,000, Property Management Administration $29,000, Organisational Development Executive $28,000, Jan Wilson Community Centre $27,000, Governance $22,000 and Members of Council $14,000).

The favourable variance is partly offset by higher than anticipated expenditure for professional services, insurance claims, software maintenance, administration costs and subscriptions (Risk Management $439,000, Contracts $41,000, Communications and Customer Service Executive $41,000 and Call and Service Centres $22,000).

This favourable variance is not expected to be permanent.

Note 8 Other expenses ($137,000 unfavourable) – Unfavourable variance mainly due to higher operating lease/rental costs for IT equipment (Technical Services $143,000). This is a permanent variance and has been reflected in the full year forecast.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

ENGINEERING SERVICES DIRECTORATE

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Rates and charges		18,788	18,743	45	24,958	24,958	-	24,958
Statutory fees and fines	9	255	181	74	259	245	(14)	396
User fees		399	424	(25)	565	530	(35)	565
Grants - operating	10	654	100	554	107	292	185	-
Contributions - monetary		4	-	4	-	-	-	-
Asset sales	11	596	529	67	706	706	-	706
Other income	12	915	584	331	1,723	1,917	194	885
Total income		**21,611**	**20,561**	**1,050**	**28,318**	**28,648**	**330**	**27,510**
Expenses								
Employee costs	13	13,208	14,275	1,067	19,614	18,959	655	19,545
Materials and services	14	32,588	34,487	1,899	51,782	53,043	(1,261)	49,162
Bad and doubtful debts		-	-	-	-	1	(1)	-
Carrying amount of assets sold	15	67	183	116	261	261	-	261
Other expenses	16	51	109	58	135	135	-	135
Total expenses		**45,914**	**49,054**	**3,140**	**71,792**	**72,399**	**(607)**	**69,103**
Net surplus (deficit)		**(24,303)**	**(28,493)**	**4,190**	**(43,474)**	**(43,751)**	**(277)**	**(41,593)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Engineering Services Executive	-	-	-	-	-	-	-
Infrastructure Services	20,708	19,721	987	27,133	27,526	393	26,189
City Projects and Asset Improvement	21	10	11	19	21	2	19
Infrastructure Planning	882	830	52	1,166	1,101	(65)	1,302
Total income	**21,611**	**20,561**	**1,050**	**28,318**	**28,648**	**330**	**27,510**
Expenses							
Engineering Services Executive	-	-	-	-	-	-	-
Infrastructure Services	35,849	38,655	2,806	57,501	57,271	230	55,899
City Projects and Asset Improvement	8,379	8,718	339	11,951	12,841	(890)	10,865
Infrastructure Planning	1,686	1,681	(5)	2,340	2,287	53	2,339
Total expenses	**45,914**	**49,054**	**3,140**	**71,792**	**72,399**	**(607)**	**69,103**
Net surplus (deficit)	**(24,303)**	**(28,493)**	**4,190**	**(43,474)**	**(43,751)**	**(277)**	**(41,593)**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Engineering Services Directorate

Income

Note 9 **Statutory fees and fines ($74,000 favourable)** – Favourable variance due to higher than anticipated income from sub-division and planning checking fees (Civil Development and Design $44,000 and Park Services $31,000). This favourable variance is not expected to be permanent.

Note 10 **Grants - operating ($554,000 favourable)** – Favourable variance due to unbudgeted grant funding for Food Organics Garden Organics (FOGO) (Waste Management $369,000) and Peri Urban Weed Management (Parks Services $85,000) which will both be matched by expenditure. The latter grant has been reflected in the 2022-23 Forecast.

Note 11 **Asset sales ($67,000 favourable)** – Favourable variance mainly due to better than anticipated sale of plant and vehicle assets (Fleet Management $67,000).

Note 12 **Other income ($331,000 favourable)** – Favourable variance due to rebate from Victorian Energy Efficiency Certificate program for LED streetlight replacements (Strategic Asset Planning $195,000) and funds received from developers following handover of open space assets (Parks Services $113,000). $195,000 of this variance is expected to be permanent and has been reflected in the 2022-23 Forecast.

Expenditure

Note 13 **Employee costs ($1.07 million favourable)** – Favourable variance due to delay in recruitment and lower temporary agency staff costs (Parks Services $268,000, Infrastructure Services and Planning Executive $189,000, Roads and Drains $161,000, Cleansing $158,000, Asset Management $153,000, AMS Implementation $125,000 and Waste Management $113,000).

This favourable variance is partly offset by higher than anticipated temporary agency staff and casual salary costs (CIP Implementation $80,000, City Improvement Executive $29,000, Civil Development and Design $20,000 and Strategic Asset Planning $12,000).

Salary savings of $655,000 have been reflected in the 2022-23 Forecast.

Note 14 **Materials and services ($1.90 million favourable)** – Favourable variance due to delay in receipt of invoices for waste-related expenditure, lower than anticipated contractor expenditure to date for sealed road maintenance, major road patching, graffiti removal, vandalism repairs, street lighting maintenance, equipment maintenance, reactionary maintenance, community education, fire and essential services (Waste Management $1.11 million, Asset Management $356,000, Cleansing $228,000, Building Disposal Program $201,000, Building Maintenance $147,000, AMS Implementation $76,000, Springvale Community Hub $64,000, Strategic Asset Planning $56,000, Fleet Management $55,000 and CIP Implementation $31,000).

This favourable variance is partly offset by higher than anticipated security and cleaning services, fuel costs, software maintenance, contract and professional services (Parks Services $340,000, Spring Valley Landfill $84,000, Roads and Drains $25,000, Strategic Transport Planning $22,000 and City Improvement Executive $19,000).

Overall, this favourable variance is not expected to be permanent.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Note 15 Carrying amount of assets sold ($116,000 favourable) - Lower than anticipated carrying amount of assets sold to date. This is a non-cash accounting entry (Fleet Management $116,000).

Note 16 Other expenses ($58,000 favourable) – Favourable variance mainly due to delay in contribution to Advanced Waste Processing scheme (Waste $31,000).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

CITY PLANNING, DESIGN & AMENITY

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Statutory fees and fines	17	6,328	6,889	(561)	9,198	8,927	(271)	9,198
User fees	18	3,697	3,837	(140)	5,057	4,972	(85)	5,857
Grants - operating		660	648	12	704	770	66	689
Other income		222	199	23	241	418	177	241
Total income		**10,907**	**11,573**	**(666)**	**15,200**	**15,087**	**(113)**	**15,985**
Expenses								
Employee costs	19	9,545	10,564	1,019	14,422	13,723	699	14,422
Materials and services	20	2,426	2,750	324	3,580	3,811	(231)	3,350
Bad and doubtful debts	21	795	1,090	295	1,943	1,945	(2)	1,943
Other expenses		37	41	4	58	63	(5)	58
Total expenses		**12,803**	**14,445**	**1,642**	**20,003**	**19,542**	**461**	**19,773**
Net surplus (deficit)		**(1,896)**	**(2,872)**	**976**	**(4,803)**	**(4,455)**	**348**	**(3,788)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
City Planning, Design and Amenity Exec	-	-	-	-	-	-	-
Building Services	2,392	2,304	88	2,656	2,911	255	2,656
Statutory Planning	1,143	1,484	(341)	1,980	1,835	(145)	1,980
Strategic & Environmental Planning	3	18	(15)	24	7	(17)	24
Regulatory Services	7,369	7,767	(398)	10,540	10,334	(206)	11,325
Total income	**10,907**	**11,573**	**(666)**	**15,200**	**15,087**	**(113)**	**15,985**
Expenses							
City Planning, Design and Amenity Exec	325	346	21	471	467	4	471
Building Services	3,241	3,376	135	4,491	4,696	(205)	4,276
Statutory Planning	2,077	2,391	314	3,189	2,973	216	3,059
Strategic & Environmental Planning	1,337	1,744	407	2,386	2,120	266	2,386
Regulatory Services	5,823	6,588	765	9,466	9,286	180	9,581
Total expenses	**12,803**	**14,445**	**1,642**	**20,003**	**19,542**	**461**	**19,773**
Net surplus (deficit)	**(1,896)**	**(2,872)**	**976**	**(4,803)**	**(4,455)**	**348**	**(3,788)**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

City Planning, Design and Amenity Directorate

Income

Note 17 **Statutory fees and fines ($561,000 unfavourable)** – Unfavourable variance mainly due to lower than anticipated planning application fee income (Statutory Planning $291,000) and fine income to date (General Law Enforcement $213,000, Animal Management $64,000, Regulatory Services Administration $40,000, Planning Compliance $25,000 and Building $40,000).

This unfavourable variance is partly offset by higher than anticipated fine income (Parking Management $72,000 and Health $49,000).

Approximately half of this unfavourable variance is expected to be permanent with a $271,000 adjustment reflected in the 2022-23 Forecast.

Note 18 **User fees ($140,000 unfavourable)** – Unfavourable variance due to lower than anticipated income from permit and planning applications, inspection fees and parking fees (Car Parks $158,000, Building $138,000, Statutory Planning $50,000 and Animal Management $18,000).

This unfavourable variance is partly offset by higher than anticipated income from Streetrader permits (Health $238,000).

Approximately half of this unfavourable variance is expected to be permanent with an $85,000 adjustment reflected in the 2022-23 Forecast.

Expenditure

Note 19 **Employee costs ($1.02 million favourable)** – Favourable variance due to a delay in recruitment of vacant positions (Statutory Planning $386,000, Strategic Design and Sustainability Planning $286,000, Regulatory Services Administration $125,000, General Law Enforcement $124,000, Building $96,000, Animal Management $71,000, Parking Management $64,000 and Public Safety and Security $51,000).

This favourable variance is offset by higher than anticipated temporary staff costs (Health $106,000) and casual salaries (School Crossing $80,000).

Salary savings of $698,000 have been reflected in the 2022-23 Forecast.

Note 20 **Materials and services ($324,000 favourable)** – Favourable variance due to lower than anticipated statutory fine lodgement fees, contractor and professional services expenditure (Parking Management $189,000, Local Government Capacity Building grant program $145,000, Strategic Design and Sustainability Planning $126,000, Health $33,000 and Public Safety and Security $38,000).

This favourable variance is partly offset by higher than anticipated expenditure for software maintenance, contract and professional services (Animal Management $126,000, Statutory Planning $74,000 and Building $34,000).

This favourable variance is not expected to be permanent.

Note 21 **Bad and doubtful debts ($295,000 favourable)** – Favourable variance due to lower than anticipated bad debt write offs to date (General Law Enforcement $107,000, Parking Management $99,000 and Animal Management $79,000). This variance is not expected to be permanent.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report for the period 1 July 2022 – 31 March 2023

COMMUNITY SERVICES DIRECTORATE

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
User fees		2,102	2,121	(19)	2,939	2,862	(77)	2,939
Grants - operating	22	16,018	15,746	272	22,610	22,657	47	20,733
Contributions - monetary		17	-	17	-	17	17	-
Other income	23	848	756	92	941	1,101	160	941
Total income		**18,985**	**18,623**	**362**	**26,490**	**26,637**	**147**	**24,613**
Expenses								
Employee costs	24	24,912	32,229	7,317	43,946	41,995	1,951	37,503
Materials and services	25	12,238	10,946	(1,292)	14,974	16,758	(1,784)	13,025
Bad and doubtful debts		-	6	6	8	8	-	8
Amortisation - right of use assets		-	-	-	6	6	-	6
Other expenses	26	1,628	1,942	314	2,968	2,567	401	2,496
Total expenses		**38,778**	**45,123**	**6,345**	**61,902**	**61,334**	**568**	**53,038**
Net surplus (deficit)		**(19,793)**	**(26,500)**	**6,707**	**(35,412)**	**(34,697)**	**715**	**(28,425)**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Community Services Executive	-	-	-	-	-	-	-
Community Wellbeing	11,320	9,169	2,151	12,960	14,871	1,911	11,454
Community Care	5,324	7,011	(1,687)	10,734	8,959	(1,775)	10,734
Community Arts, Culture and Libraries	1,740	1,866	(126)	2,088	2,034	(54)	1,757
Community Development, Sports and Recreation	601	577	24	708	773	65	668
Total income	**18,985**	**18,623**	**362**	**26,490**	**26,637**	**147**	**24,613**
Expenses							
Community Services Executive	469	533	64	729	717	12	729
Community Wellbeing	13,810	17,789	3,979	24,434	25,643	(1,209)	17,716
Community Care	8,919	10,732	1,813	14,892	13,476	1,416	14,555
Community Arts, Culture and Libraries	7,818	8,412	594	11,436	11,320	116	10,776
Community Development, Sports and Recreation	7,762	7,657	(105)	10,411	10,178	233	9,262
Total expenses	**38,778**	**45,123**	**6,345**	**61,902**	**61,334**	**568**	**53,038**
Net surplus (deficit)	**(19,793)**	**(26,500)**	**6,707**	**(35,412)**	**(34,697)**	**715**	**(28,425)**

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Community Services Directorate

Income

Note 22 Grants – operating ($272,000 favourable) - comprising:

Additional grant funding received or earlier than anticipated:
- Family Day Care $1.57 million
- Market Street Occasional Care Centre Operational $180,000
- Maternal and Child Health $131,000
- HACC Co-ordination $84,000
- Pre-School Field Officer $64,000
- Festival and Events $61,000
- Immunisation $39,000
- Children's Support Services $31,000
- Playgroup Initiative $27,000
- Child First $26,000
- Y-Space $25,000
- PYP Linkages $18,000

These favourable variances are partly offset by:

Lower than anticipated grant funding recognised to date based on satisfied performance obligations for:
- Home and Community Care $1.00 million
- HACC – Assessments and Team Leaders $395,000
- HACC – Home Maintenance $216,000
- Sleep and Settling Initiative $192,000
- Planned Activity Group $136,000
- Food Services $45,000
- Positive Ageing (Snr Citizens) $22,000

Note 23 Other income ($92,000 favourable) – Favourable variance due to higher than anticipated recovery income (Home and Community Care $123,000, Children's Support Services $27,000 and Community Hub Early Years $11,000).

This favourable variance is partly offset by lower than anticipated income (Library Services $49,000 and Festival and Events $34,000).

A favourable adjustment of $160,000 has been included in the 2022-23 Forecast.

Expenditure

Note 24 Employee costs ($7.32 million favourable) – $4.17 million of this favourable variance relates to grant funded programs which require an acquittal, caused mainly by a delay in recruitment of vacant positions (Child First $1.26 million, Enhanced MCH Program $1.23 million, Sleep and Settling Initiative $623,000, Playgroups Initiative $309,000, Pre-School Field Officer $254,000, Drug Strategy $160,000, Best Start $155,000, Empowering Communities $64,000, PYP Linkages $39,000, Refugee Immunisation (PRIME) $36,000 and COVID-Safe Outdoor Activation $21,000).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

The remaining favourable variance is due to a delay in recruitment of vacant positions (Home and Community Care $629,000, Maternal and Child Health $482,000, Library and Information Services $314,000, Family Day Care $279,000, Children's Support Services $279,000, HACC Co-ordination $167,000, Community Arts, Cultural and Library Executive $121,000, HACC – Assessments and Team Leaders $110,000, HACC – Home Maintenance $106,000, Planned Activity Group $106,000, Youth Development $81,000, Community Transport $72,000, Sports Planning $68,000, Access and Quality Systems $67,000, Youth Leadership $61,000, Community Property $47,000, Festivals and Events $46,000, Food Services $44,000, Youth and Family Support $33,000, Community Care Executive $30,000, Positive Ageing (Senior Citizens) $23,000, Community Development $21,000 and Community Development, Sports and Recreation Executive $16,000), combined with extended leave taken (Community Strengthening Executive $122,000).

The favourable variance is partly offset by higher than anticipated salaries and temporary agency staff costs (Drum Theatre $105,000, Community Precinct Operations $56,000 and Community Funding $21,000).

Overall, salary savings of $1.95 million have been reflected in the 2022-23 Forecast.

Note 25 **Materials and services ($1.29 million unfavourable)** – Unfavourable variance is due to higher educator payments relating to additional service delivery requirements which is offset by higher grant income (Family Day Care $1.48 million), professional services, software maintenance and materials (COVID-Safe Outdoor Activation $24,000, Maternal and Child Health $21,000, Community Funding $20,000, New Directions – Mothers & Babies $20,000, Community Transport $12,000 and Community Development, Sports and Recreation Executive $11,000), as well as transfer of management fee earlier than anticipated (South East Leisure $575,000) and utilities (mainly electricity which is partly offset by recovery income in Sports Planning $64,000).

This unfavourable variance is partly offset by lower than anticipated expenditure for materials, consultants, professional services, utilities and events (Food Services $175,000, Cultural Development $122,000, Empowering Communities $71,000, Library and Information Services $57,000, Festivals and Events $55,000, HACC – Home Maintenance $34,000, Market Street Occasional Child Care Centre $32,000, Cultural Venues $23,000, Drug Strategy $23,000, Playgroup Initiative $20,000, Community Development $20,000 and The Drum Theatre $19,000), service delivery (Home and Community Care $69,000 and Planned Activity Group $28,000) and delay in commencing projects (PYP Linkages $65,000).

An unfavourable adjustment of $1.78 million has been included in the 2022-23 Forecast.

Note 26 **Other expenses ($314,000 favourable)** – Favourable variance is mainly due to lower than anticipated community support grant payments due to the two-year grant allocation (year 1: 2022-23, year 2: 2023-24) not being fully subscribed (Community Funding $187,000) and delay in commencement of programs (Empowering Communities $75,000).

A favourable adjustment of $401,000 has been reflected in the 2022-23 Forecast.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Financial Report for the period 1 July 2022 – 31 March 2023

NON-DIRECTORATE

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Rates and charges	27	104,707	103,526	1,181	137,215	138,227	1,012	137,123
Statutory fees and fines		10	10	-	10	10	-	-
Grants - operating		2,684	2,684	-	3,514	3,514	-	12,122
Contributions - monetary	28	1,770	1,499	271	2,000	2,000	-	2,000
Contributions - non-monetary		-	-	-	10,000	10,000	-	10,000
Other income	29	3,998	1,869	2,129	2,309	3,710	1,401	501
Total income		**113,169**	**109,588**	**3,581**	**155,048**	**157,461**	**2,413**	**161,746**
Expenses								
Employee costs		81	49	(32)	1,962	2,107	(145)	1,951
Materials and services		350	387	37	542	515	27	542
Prior year capital expenditure unable to be capitalised (non-cash)	30	4,005	-	(4,005)	-	-	-	-
Depreciation		25,047	25,047	-	32,943	32,943	-	33,943
Amortisation - intangible assets		45	45	-	60	60	-	60
Amortisation - right of use assets		448	448	-	598	598	-	598
Borrowing costs		2,014	2,014	-	2,665	2,665	-	2,667
Finance costs - leases		-	-	-	22	22	-	22
Asset write offs	31	2,191	-	(2,191)	-	-	-	-
Other expenses		351	349	(2)	435	436	(1)	293
Total expenses		**34,532**	**28,339**	**(6,193)**	**39,227**	**39,346**	**(119)**	**40,076**
Net surplus (deficit)		**78,637**	**81,249**	**(2,612)**	**115,821**	**118,115**	**2,294**	**121,670**

BUSINESS UNITS

	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income							
Governance	-	-	-	-	-	-	-
Corporate Accounting	111,403	108,089	3,314	153,048	155,461	2,413	159,746
Planning and Design	1,766	1,499	267	2,000	2,000	-	2,000
Total income	**113,169**	**109,588**	**3,581**	**155,048**	**157,461**	**2,413**	**161,746**
Expenses							
Governance	6	-	(6)	30	30	-	30
Corporate Accounting	34,515	28,323	(6,192)	39,179	39,298	(119)	40,028
Planning and Design	11	16	5	18	18	-	18
Total expenses	**34,532**	**28,339**	**(6,193)**	**39,227**	**39,346**	**(119)**	**40,076**
Net surplus (deficit)	**78,637**	**81,249**	**(2,612)**	**115,821**	**118,115**	**2,294**	**121,670**

Non-Directorate includes non-attributable items such as rates income, fire services levy payable on Council properties, developer's contributions, interest income, gifted assets, carrying amount of assets disposed/written off and finance costs. Non attributable COVID-19 pandemic costs are included here.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

Non-Directorate

Income

Note 27 Rates and charges ($1.18 million favourable) – Favourable variance due mainly to better than anticipated income from supplementary rates and interest on rates (Corporate Accounting). The favourable variances have been reflected in the 2022-23 Forecast and have been transferred to the Major Projects reserve.

Note 28 Contributions – monetary ($271,000 favourable) – Better than anticipated income from public open space contributions to date. The nature of these receipts makes timing difficult to predict. These funds are transferred to reserves (Statutory Planning).

Note 29 Other income ($2.13 million favourable) – Better than anticipated interest return on investments due to higher interest rates (Corporate Accounting). This favourable variance has been reflected in the 2022-23 Forecast and has been transferred to Major Projects reserve.

Expenditure

Note 30 Prior year capital expenditure unable to be capitalised (non-cash) ($4.01 million unfavourable) – This unfavourable variance is due to works in progress (prior year capital expenditure) that is not able to be capitalised to the asset register because it is not capital in nature, does not meet the capitalisation threshold or relates to non-Council owned assets (Corporate Accounting $4.01 million). This is a non-cash entry that does not impact on Council's cash position. Examples of non-capital expenditure includes asset relocation, operating services, projects cancelled, repairs and maintenance expenditure, studies/surveys and concept planning.

The main contributors to the $4.01 million year to date result include amounts unable to be capitalised to the asset register because they are:

- Repairs and maintenance costs ($1.31 million).
- Less than the capitalisation threshold in the Fixed Asset Accounting Policy ($1.07 million).
- Not capital in nature relating to studies, surveys and concept plans ($706,000).
- Contribution costs on non-Council assets ($572,000).

Note 31 Asset write offs ($2.19 million unfavourable) – Unfavourable variance arising from asset renewal and replacement as part of capital work projects and renewal programs. This variance predominantly relates to a building, two car parks and a bridge that were replaced. This item is difficult to predict and is a non-cash accounting entry (Non-Directorate).

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

CAPITAL WORKS PROGRAM

OPERATING RESULT

	Notes	YTD ACTUAL $'000	YTD BUDGET $'000	YTD VARIANCE $'000	ANNUAL MID YEAR BUDGET $'000	FULL YEAR FORECAST $'000	MYB to FORECAST VARIANCE $'000	ANNUAL ORIGINAL BUDGET $'000
Income								
Grants - capital	**32**	4,145	3,513	632	16,182	16,182	-	3,518
Contributions - monetary		197	188	9	2,546	2,546	-	1,447
Total income		**4,342**	**3,701**	**641**	**18,728**	**18,728**	**-**	**4,965**
Expenses								
Employee costs		-	-	-	-	-	-	-
Materials and services		-	-	-	-	-	-	-
Other expenses		-	-	-	-	-	-	-
Total expenses		**-**	**-**	**-**	**-**	**-**	**-**	**-**
Net surplus (deficit)		**4,342**	**3,701**	**641**	**18,728**	**18,728**	**-**	**4,965**

Income

Note 32 **Grants - capital ($632,000 favourable)** – Favourable variance mainly due to recognition of grant funding earlier than anticipated for Ross Reserve Soccer Pitch $530,000 and Thomas Carroll Oval 1 Lighting $111,000.

4.1.2 Q3 2022-23 Council Quarterly Performance Report (Cont.)

APPENDIX 4 - Operating Initiatives

Operating initiative project	2022-23 YTD Actuals $	2022-23 YTD Budget $	YTD Variance *(Unfav)Fav* $	2022-23 Original Budget $	2022-23 Mid Year Budget $	Project update 31 March 2023
Community Services						
Barry Powell Sports Pavilion - Concept design	103,922	80,000	(23,922)	-	80,000	The project is 100% complete.
Sub-total	**103,922**	**80,000**	**(23,922)**	**-**	**80,000**	
Business, Engineering and Major Projects						
Springvale Revitalisation Feasibility Study	7,500	-	(7,500)	70,000	70,000	Background research completed, community engagement commenced.
Landscaping - Robinson Street and Princes Highway Intersection	-	-	-	-	188,000	The Princes Highway Project contract has been awarded. Works yet to commence.
Building demolition - 280 Lonsdale Street, Dandenong	-	60,591	60,591	-	60,591	Project on hold.
Building demolition - 275 Lonsdale Street, Dandenong	-	92,115	92,115	-	92,115	Building permit application process still underway subject to negotiations with neighbours.
Building demolition - 49 View Road, Springvale	89,176	78,737	(10,439)	-	78,737	Demolition complete.
Building demolition - 61-63 Heyington Crescent, Noble Park North	-	-	-	-	90,000	Project deferred. Community group utilising the facility.
Sub-total	**96,676**	**231,443**	**134,767**	**70,000**	**579,443**	
Total Operating Initiatives	**200,598**	**311,443**	**110,845**	**70,000**	**659,443**	

Notes re Operating Initiative reporting:

The reporting on operating initiatives excludes the following:
- salary related initiatives
- operating initiatives that add to an existing budget
- ongoing initiatives