

CITY OF GREATER DANDENONG
ANNUAL REPORT
2008 - 2009

Our Vision:

Greater Dandenong is a great place to live, work and invest with great people for neighbours, colleagues and friends

- where people from all cultures and nations are welcomed, involved and well cared for;
- where everyone contributes to building a dynamic sustainable future as the regional capital of the south-east;
- where achievements are recognised and proudly celebrated.

Our Values:

We respect all members of our community, our Councillors and people we work with, actively building relationships to strengthen our shared desire for a better future.

We strive for excellence in customer service and courageously challenge everything we do as we seek to improve our services.

We act with integrity, professionalism and honesty to ensure everyone can rely on what we say and do.

Guiding Principles:

In all we do, we consider:

Cultural Diversity – as one of Australia's most multi-cultural communities we can build on our unique aspects which set us apart.

Opportunity for all – everyone has opportunities to achieve their own goals and positively change their situations through life long learning and employment.

Sustainability – longevity, prosperity, protection and growth for residents, businesses and the environment.

Advocacy – others will know what we want, why we want it and why it is in their best interest to help us achieve it.

Partnerships – strong working partnerships are built with those who can help us achieve shared goals.

Triple Bottom line +1 – balance is achieved between the need for economic growth, social connectedness, environmental stewardship and democratic civic decision making.

Great Place

- Dynamic and diverse city
- Recognised as the capital of the south east
- Victoria's manufacturing heartland
- Home to 9000 businesses
- Variety of bushwalks and talks held on regular basis
- Revitalisation of Central Dandenong underway
- 170 parks and reserves
- Multi-million dollar Drum Theatre
- Land area of 129.5 square kilometres

Great Times

- Arts events and Festivals held monthly
- Sandown Racing – cars, horses and greyhounds
- Scenic bike paths stretching from Jells Park to Carrum beach
- 200 active sports clubs
- Largest basketball and volleyball stadium in the southern hemisphere
- Indoor and outdoor swimming pools
- Victoria's largest Lunar New Year festival

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Great People

- Over 135 000 residents
- People from 156 nations
- More than half our residents born overseas
- Over 70 000 people employed locally
- Over 400 local community groups and service clubs
- An active and committed volunteer community
- Gabriella Cilmi named Ambassador for Council's Youth Service Centre

Great Shops

- Dandenong Market Redevelopment
- Little India and Afghan Bazaar cultural precincts
- Modern shopping complexes at Dandenong and Keysborough
- Wide variety of fresh produce, seafood and meat
- Over 50 Asian restaurants and specialty supermarkets
- Extensive range of factory outlets

Message from the Mayor

The City of Greater Dandenong celebrated a number of significant milestones this year.

A central focus for Council has been the revitalisation of both central Dandenong and Springvale.

Construction of the much-anticipated Dandenong Market redevelopment commenced. The project, due for completion next year, includes a large fresh food section, increased space for fruit and vegetables and a new general merchandise hall. New offices, loading facilities and cool stores will also form part of the works.

The market redevelopment will provide broad economic benefits to the entire city, positioning Greater Dandenong as the regional shopping destination of the south-east and ensuring the market's long-term future.

This, coupled with other State Government works planned as part of the revitalisation of central Dandenong, will significantly change the face of the regional capital.

The \$20 million transformation of Lonsdale Street will create a pedestrian friendly boulevard. It will form the centre piece of our city and will ensure Dandenong remains an accessible place to shop, eat and meet.

Work also commenced on the \$7.7 million Springvale Service for Children. This integrated early years project will include a kindergarten, child care, toy library, maternal and child health and community based support services for children and families.

This is a unique development, bringing together a wide range of services into one integrated program.

The enhanced program opens up fantastic opportunities for children and makes it easier for families and the community to engage with a number of different services at one location.

The Budget provided for \$29.94 million in new capital works projects for 2008-2009, including \$11.5 million for major projects and \$6.3 million in asset renewal works.

Together with the Dandenong Market Redevelopment and the Springvale Service for Children other vital projects throughout the city included a new pavilion at Warner Reserve, significant improvements to Tattersson Park, improved library resources, plus improvements to local buildings, footpaths, roads, drainage and streetscapes.

Council also successfully secured Federal Government funding for the Noble Park Pool Redevelopment.

Council's view is that the Noble Park Swim Centre is more than just a pool.

The redevelopment will have a strong focus on families and young people and Council is working closely with the community to ensure this important facility continues to meet their needs well into the future.

The Drum Theatre has cemented itself as the jewel in Dandenong's crown, welcoming almost 100,000 people through its doors and hosting more than 280 different events. During the year some of the biggest names in showbiz have treaded the boards at The Drum. These include the Australian Ballet, Oz Opera, John Wood, David Hobson and Silvie Paladino.

Council's ever-popular community grants program gave over \$1 million to around 200 community groups and individuals for local projects, events and activities. This continues to be one of the most generous local government grants programs in the state.



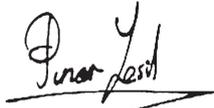
Once again our volunteers provided an invaluable service to the community. A total of 252 people gave a significant 27,346 hours of their time. Their contribution and tireless efforts for the city were recognised during National Volunteer Week.

Renowned as a city offering exciting festivals and events, Council was again home to a variety of community festivals, ranging from the Dandenong Show, the Lunar New Year, Australia Day and Carols by Candlelight.

The vibrancy and diversity of celebrations in Greater Dandenong is one of our key strengths in building community spirit and providing local entertainment.

Please take the time to read over the many highlights of 2008-09 throughout this report. These are the results of the combined efforts of councillors, the executive team, staff, residents and our strategic partners, who I thank and congratulate.

It's been an honour to be Mayor of such an exciting city. I look forward to playing an important role in the continued growth and development of Greater Dandenong well into the future.



Cr Pinar Yesil
Mayor

CEO Overview



I have previously described the journey for this Council as both exciting and challenging.

We are continually faced with challenges in the Local Government sector.

From diverse community interests seeking flexible, affordable and often unique service solutions to implementing capital improvements that continue to meet the needs of a changing community.

These are the challenges we work to overcome everyday – all within a financial framework that balances expenditure growth against revenue constraints.

Council is ready for these challenges and is a sector leader in the way it responds.

The excitement of this 'City of Opportunity' continues to grow with fantastic outcomes emerging for our community.

The development profile of central Dandenong is changing as Council-run works, private works and 'partnership' works begin to take effect. Other developments are also underway or have been completed in the last year in both the Springvale and Noble Park activity centres.

The continuing benefits of EastLink are felt right across our city with improved access for our industrial sector and a rich array of environmental improvements including new parks, bike paths and pedestrian access.

The society, environment and economy are being underpinned to cope with and sustain the many challenges faced including in 2008-09, the Global Financial Crisis.

In 2008-09, works commenced on Stage 2 of the Dandenong Market development. Council let a tender for the \$17 million expansion and refurbishment of this iconic facility. By April 2010 patrons and traders will enjoy a shopping and trading environment which will match any market on offer.

Council's established partnership with VicUrban and the Department of Planning and Community Development continues to yield exciting results for the city. The construction of the George Street Bridge has now been contracted and this vital connection between Cheltenham Road and the Dandenong activity centre will be delivered in late 2010.

Elsewhere in the broader Dandenong precinct, private development at Arkana was nearing completion and has established a new and modern profile on the southern horizon. Residential development on Council's Metro 3175 is progressing well with the overall development envelope now clearer following the completion and opening of the Cheltenham Road realignment. It is anticipated that 2010 will see higher density developments abutting this road, leading to a more vibrant Dandenong Activity Centre.

Council secured through agreement, 21 hectares of high quality remnant bushland in Dandenong South.

This land is home to significant vegetation including the largest Red Gum woodland reserve in West Gippsland.

Our commitment to protecting this land underscores Council's dedication to sound environmental management and will form a legacy for future generations.

In addition, Council has remained vigilant in its protection and security of other parcels of land and vegetation that warrant such intervention. Much of this lies in Dandenong South and Keysborough South and creates a landscape around which sympathetic residential and industrial development can occur.

Two significant strategic development plans were finalised this year – Dandenong South Industrial (C87) and Keysborough South residential (C36). The former creates 1,000 gross hectares of land for modern industrial development. This continues the important role our municipality plays as a key contributor to State outputs and job creation, as well as providing more than 2,400 new home sites.

Greater Dandenong's commitment to the revitalisation of other activity centres continued when construction commenced on the Springvale Integrated Children's Services Centre in Lightwood Road.

An agreement was also reached for a Council-owned car park on the corner of Buckingham and Balmoral Avenues in Springvale to be privately developed. This will add great car parking options, a good mix of uses and further enhance central Springvale.

The City of Greater Dandenong's commitment to sport and recreation was reinforced with funding allocations and the commencement of works at key locations including Tatterson Park, the Springvale Sports Ground, Shepley Oval and Warner Reserve.

As a means to overcome the Global Financial Crisis and in recognition of the challenges faced by local governments in funding and maintaining community infrastructure, the Commonwealth Government made significant grants available for such works.

It is a testament to the community advocacy efforts of this Council that \$7.27 million in funding was secured from the Federal Government for the upgrade of the Noble Park Swim Centre. The Noble Park Pool project – focused on a holistic response to the needs of the community rather than being "just a pool" – will remain an important project going forward, ultimately delivering much needed services in this city.

Council remains financially sound but is also aware of the challenges which lie ahead. Council does not take for granted revenues from rates and has adopted policies that seek to ensure that genuine hardship is accommodated and that it manages its rating responsibility in a prudent manner.

Council achieved an underlying operational surplus of \$5.054 million. After considering non-operating income and expenditure, the surplus was \$18.652 million against a budget of \$17.802 million.

It is important to note that these surpluses are 'accounting surpluses' which include a range of non-cash items such as depreciation on Council assets, assets written off, assets gifted to Council by Developers (eg roads, footpaths) and exclude cash costs such as capital expenditure.

Council spent \$22.964 million on capital improvements during the year, \$14.105 million of which was on renewal and upgrades to existing infrastructure assets and \$8.859 million on major projects.

The funding of basic infrastructure – roads, paths and drains – remains a challenge but it is pleasing to report that in addition to the \$1.460 million spent on municipal wide road renewal works in 2007-08, a further \$2.451 million was spent on this essential area in 2008-09. This significant investment continues to underpin the importance of Council's maintenance and protection of current assets.

It is critical that council remains vigilant in the management of activity and expenses to ensure we continue to successfully meet the growing demands of our community.

2008-09 has now passed. We have much to celebrate as a community. We have taken significant steps and are proud to be recognised as an organisation that has served the community well. However we realise that any such celebrations will be short-lived as we look towards new challenges and opportunities in 2009-10.

Along with my executive team and the wonderful staff of this organisation, I look forward to another strong year of achievement and community satisfaction.



John Bennie
Chief Executive Officer



Performance
at a Glance

Vibrant Healthy Supported Community

Highlights

- Volunteers provide an invaluable service to the community, supporting a range of Council managed activities. Over the year 252 volunteers gave a significant 27,346 hours of their time.
- A total 1,008,435 people (physically and virtual) visited the Springvale and Dandenong Libraries.
- 3,152 residents were serviced by Home and Community Care.
- Construction commenced on the Springvale Service for Children Centre. The Board of Management for the service was established and the Director for the integrated service appointed. The integrated model of service will include childcare, kindergarten, toy library and Maternal and Child Health and will open in 2010.
- 14,028 immunisations administered to children.
- Council's Maternal and Child Health Service consulted with 23,532 families. 250 parenting groups were held.

Challenges

Caring for our ageing community will require a focus on leisure and accommodation needs of people in retirement, concerns for the isolation that often affect older individuals and finding the right mix of professionals and volunteers to support them.

The Year Ahead

- Complete construction of the Springvale Service for Children, an integrated children's services centre to deliver quality and relevant children and family services.
- Delivery of the Asset Renewal Program for 2009-2010 to ensure the long term sustainability of the city's infrastructure.
- Complete major building works at Springvale Reserve, Warner Reserve and Mills Reserve.
- Adoption and implementation of Council's Community Consultation and Engagement policy.
- Development of a Multicultural Communications Plan.
- Develop Libraries 2020 Strategy to enhance the library service.



Environmentally Active City

Highlights

- Council diverted 48.78% of residential waste from landfill.
- Implemented the Environmental Improvement Strategy annual action plan through the establishment of an inter-directorate management committee ESG (Environmental Sustainability Reference Group). Several themed workshops were conducted to define goals, targets and indicators.
- Brochures for environmentally sensitive design guidelines for residential and non-residential developments completed.
- Council reduced the water usage on sports fields. Total used throughout the year was 109,232 kilolitres (109.2 Megalitres).

Challenges

Creating a sustainable balance between the need for economic growth and protection of the environment needs to be achieved by challenging ourselves, residents and industry to actively find ways to reduce reliance on finite natural resources, create infrastructure that supports clean energy, determine efficient ways to use land and implement changes to reduce pollution, waste and litter.

The Year Ahead

- Environmental sustainability initiatives to minimise residential waste sent to landfill, and minimise water usage on sports grounds.
- Energy saving measures implemented at Council facilities.
- Review and implementation of Litter Action Plan.
- Campaign designed and implemented to reduce rubbish dumping.



Well Planned Liveable City

Highlights

- The Open Space Strategy was adopted. Action plan and costings will now be developed.
- Council adopted the City of Greater Dandenong 2008 Bicycle/Shared Path Network Plan, a guide to future facilities planning and design for cyclists and where appropriate, pedestrians. Consultation was made with Bicycle Victoria and VicRoads to advocate for increased connections in Greater Dandenong, in particular, Council is involved in the Principal Bicycle Network Review.
- Mons Parade Pedestrian Underpass was revitalised with a dynamic coloured mural and new fencing panels. The project was funded by the Department of Transport, Connex and Greater Dandenong Council. The artwork was inspired by workshops held with the local Secondary College students and the local environment.
- Council investigated and developed a closed circuit television (CCTV) trial for Greater Dandenong. It was endorsed by Council and will be implemented from July 2009.

Challenges

The community's need for infrastructure and buildings that have capacity to handle current and future demands requires all levels of government working together to plan and design assets that allow for future growth, develop assets with whole of life costing considered and maintain assets to a safe and presentable standard.

The Year Ahead

- Implementation of trial CCTV monitoring in public places (North Dandenong) to enhance community perceptions of safety.
- Completion of major developments, including the Dandenong Market redevelopment and providing ongoing support for the private Langers development in Springvale.
- Continued support for implementation of the Revitalising Central Dandenong Urban Masterplan.
- Improvement of community and open space facilities, including completion of the Tatterson Park Master Plan and the Warner Reserve Multipurpose Facility.
- A plan prepared and approved for new Libraries and redevelopment of the Council Offices.
- Review the 2008-2011 City Improvement Program and adopt and publish the 2010-2011 program.

Prosperous Dynamic City

Highlights

- Investment in residential, commercial, and industrial properties by building approvals reached \$366,588,323.
- The Census of Land and Employment project collected occupancy and employment data from 1143 businesses in central Dandenong and Noble Park retail and commercial precincts. The project also collected similar data from over 2900 businesses from a number of industrial precincts. The system established from the project will now continue to collect data on a biennial basis for the major commercial and retail activity centres.
- Greater Dandenong's sponsorship of the South East Architectural and Design Excellence Awards was acknowledged by South East Development (Melbourne) ACC as their most successful awards event held to date, with more than 120 attendees at the evening held at McClelland Sculpture Park. More than 100 entries were received across 10 categories, with Connect East receiving the Chairman's Award for their EastLink project. Arco Restaurant in Dandenong was awarded a commendation for 'outstanding sustainable landscape' and Vessels of Light in Dandenong won the 'outstanding social impact' award.
- Conduct a review of Local Laws policy, guidelines and codes of practice as these affect local business.

Challenges

Encourage manufacturing, trades and service industries to re-invent their organisations with new business models that will assist them to address emerging skills shortages and remain relevant and grow in increasingly competitive and challenging global markets.

The Year Ahead

- Implementation of the Economic Development Strategy.
- Improving accessible transport options for residents requiring specialised transport.
- Youth traineeship offered through Youth Services.
- Develop a strategic five year plan for The Drum Theatre.
- Improve management and operational skills of local business by providing relevant knowledge and tools.
- Create a better match of the available labour pool with the current and future employment needs.

Regional Capital of the South-East

Highlights

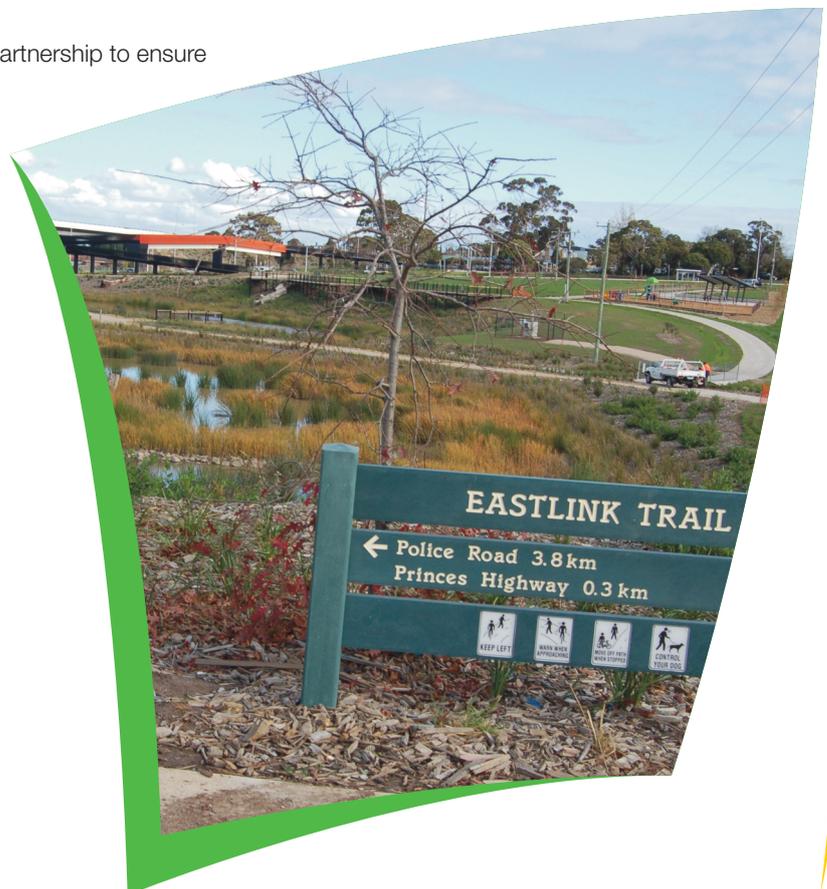
- A total of 249 dwellings were approved in the Declared Project Area.
- Work continued on the Strategic Marketing & Media Plan. Joint communications protocols for City of Greater Dandenong (CGD) and VicUrban were approved by the CGD/VicUrban Executive Management group. A number of initiatives were undertaken to promote Dandenong. Production of a Grid Map publication for central Dandenong was completed and widely distributed; a Revitalising Central Dandenong update was included in each edition of The City; a number of meetings were held with VicUrban staff to prepare joint communications and promotions for central Dandenong; joint media releases were prepared between council and VicUrban; and planning meetings resulted in the expansion of Dandenong's cultural tours.
- Coxy's Big Break producers visited the city again, this time focusing on Dandenong's Afghan Bazaar precinct, which screened in April along with the Little India feature again.
- A joint advertisement with VicUrban was prepared for Victoria's Official Visitors Guide to further promote the area and the cultural tours. The group is also now working on commissioning research to determine perceptions of Dandenong.

Challenges

Creating positive images and perceptions about Greater Dandenong and inspiring confidence in everyone about how great our city is, will require a marketing focus aimed at minimising potentially damaging press and maximising constructive media coverage. This work will take place in close cooperation with VicUrban staff.

The Year Ahead

- Implementation of Revitalising Central Dandenong strategies relating to commercial revitalisation and residential attraction.
- Reinforcing Council's pivotal role in the partnership to ensure key projects are advanced.
- Strengthen and maximise local manufacturing capacity.



Recognised Leading Organisation

Highlights

- Council was elected in November 2008. The Mayor and Councillors were sworn in at the Annual General Meeting in December 2008.
- The Budget 2009-2010 was adopted by Council on 29 June 2009.
- The Council Plan 2009-2013 was adopted by Council on 29 June 2009 and sent to the Minister by the 30 June 2009 deadline.
- Development of the Community Vision and Plan is underway and due for completion by December 2009.

Challenges

Prioritising the needs and growing demands of our community against the limited resources available will require us to re-design our services to ensure they remain relevant in meeting the changing needs of the community.

The Year Ahead

- Implementation of the newly adopted Organisational Development Strategy to improve the professional capacity and culture of the Council.
- Completion and publishing of the Greater Dandenong Community Plan.
- Maintaining high standards of customer service responsiveness.
- Implementation of the Electronic Document and Records Management System.
- Review the Long Term Financial Strategy.





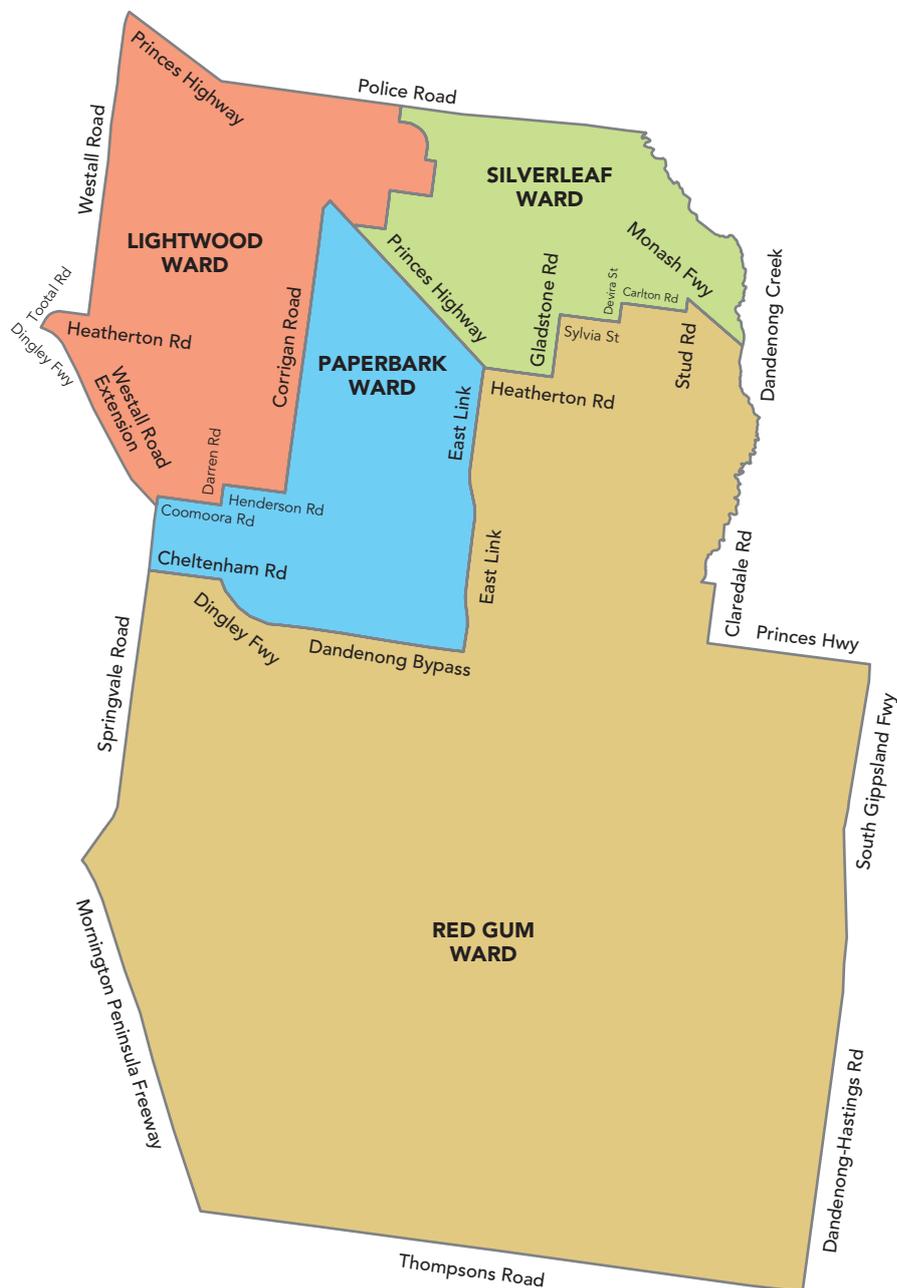
Corporate Governance

The Council

The City of Greater Dandenong's 11 Councillors are elected as representatives of all residents and ratepayers within the city. Their key responsibilities include:

- establishing the strategic direction of the city
- advocating a broad range of issues
- management of the community's assets
- ensuring the delivery of quality services
- providing fair and equitable representation of all constituents
- enforcement of local laws

Greater Dandenong Council was elected on 29 November 2008 and will retire in November 2012.



YOUR COUNCILLORS**LIGHTWOOD WARD****Suburbs: Springvale and Springvale South****Cr Youhorn Chea***Phone: 0417 320 645*

Cr Chea has been a Councillor since 1997 and has held the office of Mayor in 2001-2002 and 2006-2007. He believes it is important for Council to maintain a strong focus on facilities for young people, job creation and increased community safety.

**Cr Yvonne Herring***Phone: 0434 560 241*

Having already served as a Councillor between 1997 and 2003, Cr Herring returned in 2005 with a desire to continue offering Greater Dandenong good governance and to provide a voice for residents. She has lived in the city with her family for 26 years.

**Cr Loi Truong***Phone: 0466 004 618*

Cr Truong was motivated to stand for Council in 2008 to continue advocating the interests of the community and to deliver to his constituents the value they deserve for their rates. One of Cr Truong's goals is to assist the migrant community to integrate with the Australian way of life. This is Cr Truong's first term as a Councillor with Greater Dandenong.

**RED GUM WARD****Suburbs: Dandenong, Dandenong South, Keysborough South, Lyndhurst and Bangholme****Cr Paul Donovan***Phone: 0408 251 926*

Cr Paul Donovan joined the Greater Dandenong Council in 1997 and served as Mayor in 2002-2003. Cr Donovan is committed to improving his local area and to the continued growth of Greater Dandenong.

**Cr Jim Memeti***Phone: 0434 560 239*

Cr Memeti was motivated to stand for Council in 2005 in an effort to improve perceptions of Dandenong. He believes it is important to work together with fellow Councillors to get excellent results for our city.

**Cr Angela Long***Phone: 0466 004 616*

Cr Angela Long served as a Councillor from 1997-2005 and was Mayor in 2000-2001. Cr Long returned in 2008 with a commitment to developing the city's future and addressing resident's needs. She would like to achieve a number of goals during her time as a Councillor. She has lived in Greater Dandenong almost all her life.

**SILVERLEAF WARD****Suburbs: Noble Park and a section of Dandenong North****Cr John Kelly****Mayor,****1 July 2008 - 7 December 2008***Phone: 0418 350 743*

Cr Kelly has served as a Councillor for more than 14 years and was Mayor in 2007-2008. He is committed to ensuring the Greater Dandenong Council is open and transparent in its operations, and encourages increased community consultation in decision-making.

**Cr Maria Sampey***Phone: 0438 800 027*

A perseverance to achieve positive results and the ability to listen to residents resulted in Cr Sampey joining the Council in 2000 and being elected Mayor of the city in 2004-2005. She is passionate about ensuring local parkland is retained and upgraded to be more user-friendly for families and youths.

**PAPERBARK WARD****Suburbs: Keysborough and Noble Park North****Cr Pinar Yesil****Mayor, 8 December 2008 - 30 June 2009***Phone: 0434 560 242*

Cr Pinar Yesil is the current Mayor and has served as a Councillor since 2005. She continually strives to work hard for the whole community and continue to advocate strongly for her residents living in Paperback Ward. She has been a resident of Keysborough for over seven years and is particularly passionate about the protection of animals.

**Cr Peter Brown***Phone: 0408 138 939*

Having served as a Councillor with the former City of Springvale for seven years, Cr Brown was elected to the City of Greater Dandenong in 2003 and served as Mayor in 2005-2006. He is motivated by a desire to improve the quality of life for residents in terms of care and management of the physical environment.

**Cr Roz Blades***Phone: 0417 053 612*

Cr Blades served as Mayor of the former City of Springvale in 1992 and was elected Mayor of Greater Dandenong in 1998-1999. Currently serving her fifth term, Cr Blades has always been an active participant in community programs and her greatest passion is people.

**COUNCILLOR'S OFFICE****Tel: 9239 5230****Fax: 9239 5369**

Council's Role

The City of Greater Dandenong is committed to good corporate governance. The development of policies, codes of practice and systems together with adherence to legislative requirements and transparent reporting are all part of Greater Dandenong's commitment to open and accountable government.

The Chief Executive Officer (CEO) is appointed by Council for the purpose of managing the operations of the organisation. The CEO will then delegate to Council officers operational functions that will be undertaken in an accountable, efficient and effective manner.

Council Meetings

Council conducts its business in open and publicly advertised meetings. In 2008-2009 there were 23 ordinary meetings and one special meeting of Council. Listed below is the number of meetings attended by individual Councillors.

COUNCILLORS FROM 1 JULY 2008 – 30 JUNE 2009	ORDINARY MEETINGS	SPECIAL MEETINGS
Number of Meetings Held	23	1
Cr Roz Blades	22	1
Cr Peter Brown	22	1
Cr Youhorn Chea	22	1
Cr Paul Donovan	21	1
Cr Yvonne Herring	22	1
Cr John Kelly	19	1
Cr Angela Long	22	1
Cr Jim Memeti	22	1
Cr Maria Sampey	23	1
Cr Loi Truong	23	1
Cr Pinar Yesil	20	1

Council Meetings Online

As part of Council's commitment to open and accountable government, all ordinary and special meetings of Council are webcast on www.greaterdandenong.com. During 2008-2009 the average number of 'log-ins' to the live webcast was 27 with 2910 people accessing archived (non-live) webcast Council meetings. The Council has been pleased with the results and will continue to webcast meetings during 2009-2010. The City of Greater Dandenong is one of only a few municipalities in Victoria to webcast Council meetings.

Councillors Code of Conduct

The City of Greater Dandenong's 'Code of Conduct – Councillors' sets out guidelines within which Councillors must operate. It outlines behaviours and actions, which will reduce the risk of corruption or misuse of Council assets, including information. The 'Code of Conduct – Councillors' is a key component of Greater Dandenong's commitment to open and accountable government. No breaches were reported during 2008-2009.

Councillor Remuneration

The Mayoral annual allowance for 1 July – 8 December 2008 was \$57,500 with the use of a fully maintained vehicle. The Mayoral annual allowance for 9 December – 30 June 2009 was \$77,300 with the used of a fully maintained vehicle.

The Councillor annual allowance for 1 July – December 2008 was \$18,000. The Councillor annual allowance for 9 December 2008 – 30 June 2009 was \$24,200.

Representation

Councillors have been appointed as representatives of the following organisations, committees and reference groups that assist the Council and the community in the provision of services to the people of Greater Dandenong:

COMMUNITY ORGANISATIONS

Organisation	Council Liaison Recommendation for 2008-2009	Council Representative Recommendation for 2008-2009
Dandenong and District Historical Society	Cr John Kelly	N/A
Dandenong Benevolent Society	Cr Maria Sampey	N/A
Dandenong Community Advisory Bureau	N/A	Cr Angela Long
Greater Dandenong Interfaith Network	N/A	Cr Roz Blades Cr Youhorn Chea Cr Jim Memeti Cr Pinar Yesil
Lyndale Secondary College Council	Cr Maria Sampey	N/A
Cyrene Centre	Cr Roz Blades	N/A
Migrant Settlement Committee (MRC)	Cr Youhorn Chea Cr Loi Truong	
Springvale and District Historical Society	Cr Youhorn Chea	N/A
Springvale Benevolent Society	Cr Youhorn Chea Cr Yvonne Herring	N/A
Springvale Community Aid and Advice Bureau	N/A	Cr Roz Blades Cr Youhorn Chea

COMMITTEE AND REFERENCE GROUPS

Organisation	Council Liaison Recommendation for 2008-2009	Council Representative Recommendation for 2008-2009
Alcohol & Drug Advisory Committee	N/A	Mayor of the Day Cr John Kelly (1 July-7 December 2008) Cr Pinar Yesil (8 December 2008 – 30 June 2009)
Audit Advisory Committee	N/A	Mayor of the Day Cr Pinar Yesil (8 December 2008 – 30 June 2009) Cr John Kelly (1 July-7 December 2008)
Community Safety Committee	N/A	Cr Angela Long Cr Maria Sampey
Community Road Safety Reference Group	N/A	Cr Yvonne Herring Alt - Cr Maria Sampey
Cultural & Heritage Collections Committee	N/A	Cr Paul Donovan Cr John Kelly
Dandenong Fire Brigade	Cr Jim Memeti	N/A
Disability Reference Group	N/A	Cr Angela Long Cr Maria Sampey
Dandenong Stadium Management Committee	N/A	Cr John Kelly
Lyndhurst Community Engagement Steering Committee		Cr Yvonne Herring
Municipal Emergency Management Planning Committee	N/A	Cr Jim Memeti
Municipal Fire Prevention Committee	N/A	Cr Jim Memeti
Public Art Reference Group	N/A	Cr Paul Donovan Cr Roz Blades

PEAK INDUSTRY BODIES

Organisation	Council Liaison Recommendation for 2008-2009	Council Representative Recommendation for 2008-2009
International Council for Local Environmental Initiatives (ICLEI)	Cr Angela Long Cr Maria Sampey	N/A
Municipal Association of Victoria (MAV) including: <ul style="list-style-type: none"> Melbourne 2030 Group 	N/A	Cr Peter Brown Alt – Cr Youhorn Chea
Victorian Multicultural Commission and MAV - Standing Committee on Local Government and Cultural Diversity	N/A	Cr Roz Blades
Victorian Local Governance Association (VLGA)	N/A	Cr Youhorn Chea (nominated himself after meeting)

REGIONAL ORGANISATIONS AND COMMITTEES

Organisation	Council Liaison Recommendation for 2008-2009	Council Representative Recommendation for 2008-2009
Eastern Transport Coalition (previously ERITG)	N/A	Cr Roz Blades
Inter Council Aboriginal Consultative Committee	N/A	Cr Angela Long Cr Maria Sampey
Local Governments'/Metropolitan Waste Management Forum	N/A	Cr John Kelly
Roadsafe Committee – Outer South East Inc	N/A	Cr Angela Long Cr Maria Sampey
South East Region Gas Company (SERGASCO)	N/A	Cr John Kelly

Community Leadership

Council commenced an extensive consultation program in October 2008, titled Imagine 2030, for the development of Greater Dandenong's Community Plan and preparation of the Council Plan 2009-2013.

The consultation program consisted of a survey distributed widely across the municipality and made available on line, workshops with members of the community, in particular people with disabilities, and interview based research with members of the CALD community. 1200 surveys were returned, including 1800 open ended comments regarding the community's aspirations for the future and their views on living in the City of Greater Dandenong.

A new Council Plan 2009-2013 was adopted on 29 June 2009. The Council Plan is in part based on these research findings, with the Council's new vision, goals and long term outcomes for 2009-2013 expressing the community's aspirations for the future. In 2009-2010, the Imagine 2030 consultation program will be completed with a focus on hard to reach sectors, in particular CALD communities, young people and businesses.

Advocacy

There are many services provided by State and Federal government agencies that support Greater Dandenong residents. During 2008-2009 Council continued with significant advocacy programs to gain increased funding and levels of service for the city from these external sources. Outlined below are key advocacy groups and activities that staff and Councillors have been involved in.

Groups:

- Regional Meals on Wheels Kitchen
- Regular meetings with:
 - VicRoads
 - Melbourne Water
 - Department of Transport
 - Department of Sustainability and Environment
 - Department of Innovation, Industry and Regional Development (D.I.I.R.D.)
 - Parks Victoria
 - South East Water
 - Sport and Recreation Victoria
 - Department of Planning and Community Development
 - Sport associations such as AFL, VSF, Cricket Vic, Softball Vic, Tennis Vic
 - Bicycle Victoria
 - Options Victoria
 - Vic Health

- Vic Sport
- Migrant Resource Centre
- Springvale Community Aid and Advice Bureau
- Victoria Police
- Mayor and Chief Executive Officers Groups
- Federal Government South East Development Area Consultative Committee
- Dandenong Development Board
- VicUrban
- ConnectEast
- Eastern Group of Councils
- Service based industry network groups
- Eastern Transport Coalition
- South East Integrated Transport Group
- Southern and Eastern Integrated Transport Authority (S.E.I.T.A.)
- South East Metro – group of six south east Councils
- Regional Management Forums
- Annual meeting with VicRoads CEO to outline regional and CGD transport needs
- Regular meetings with Department of Human Services regarding disability and aged care services
- Partner of the South East Healthy Communities Partnership

Projects:

- Continued to advocate for the grade separation of Springvale Road and the Dandenong rail line as well as the Cheltenham Road Dingley Arterial grade separation;
- Successful advocacy for the Dingley Bypass project, now due to commence in 2010 and Dingley Arterial noise walls;
- Continued to engage with Government and its agencies to secure resources and develop a plan of community projects to get better outcomes for migrant youth in Noble Park;
- Grant of \$7.27million received from the Federal Government to upgrade the Noble Park pool and surrounds;
- Continued to advocate for public transport improvements;
- Continued to advocate for significantly improved water/irrigation solutions for sportsfields - with Council's sportsground assets ranked highly in condition in the region.
- Successful in receiving \$1.4 million from the Australian Government economic stimulus funding. This funding has contributed towards kitchen renewal and upgrades; improvements to the Springvale Recreational Reserve Pavilion; access improvements to the pavilion at Shepley Oval; installation of a regional playground at Tatterson Park; upgrades to the Springvale Shopping Centre streetscape; lighting and street furniture upgrades to Palm Plaza; and renewing and upgrading the Noble Park swimming pool, the 'More Than Just a Pool' project.
- \$300,000 grant from SRV toward the upgrade of the Mills Reserve synthetic hockey pitch to include soccer utilisation.
- Successful advocacy to the Department of Transport and VicRoads for the provision of bus lanes on Springvale Road to take advantage of the lower traffic volumes on that road now that EastLink has opened.
- Council was also successful in advocating for Cheltenham Road bus priority into Kingsclere Avenue / Parkmore Shopping Centre; shared user path connecting Pound Road to Abbots Road; and shared user path along Thompson Road, between EastLink and Frankston/Dandenong Road.

Audit Advisory Committee

Members

Ms Linda MacRae	Chair
Cr John Kelly from 1 July 2008 to 7 December 2008	Council Representative (Mayor)
Cr Pinar Yesil from 8 December 2008 to 30 June 2009	Council Representative (Mayor)
Cr Sue Walton from 1 July 2008 to 7 December 2008	Council Representative
Cr John Kelly from 8 December 2008 to 30 June 2009	Council Representative
Mr Robert Yeo	External member
Mr David Smith	External member
CEO, Mr John Bennie	Non-voting
Director Corporate Services, Mr Mick Jaensch	Non-voting
Manager Financial Services, Mr Jay Peries	Non-voting

The Audit Advisory Committee met on four occasions during 2008-2009.

Matters considered included:

- Financial and Performance Statements for 2007-2008
- The 2009-2010 Budget
- The Internal Audit Plan of Council for 2009-2010
- Risk Management Strategy of Council
- The Auditor General's Audit Strategy for 2008-2009 and 2009-2010

Whistleblower Protection Act

The Whistleblower Protection Act 2001 came into effect on 1 January 2002.

Its purpose is to encourage and facilitate the disclosure of improper conduct by Councillors and Council officers. The Act also provides protection for persons making disclosures who may suffer reprisals as a result of their actions.

The City of Greater Dandenong recognises the value of transparency and accountability in its administrative and management practices and supports the making of disclosures. Comprehensive written procedures have been established and implemented for whistleblower matters and are fully documented on the Council's internet and intranet sites. A printed copy can also be obtained on request from the Council's service centres and libraries.

Coordinator

John Bennie – *Chief Executive Officer*

Protected Disclosure Officers

Mike Lakeland – *Manager Organisational Sustainability*

Anthony Camillo – *Team Leader Organisational Development*

Number and types of disclosures made to public bodies	1*
Number of disclosures referred to the Ombudsman for determination as to whether they were public interest disclosures	0
Number & types of disclosed matters referred to the public body by the Ombudsman for investigation	0
Number & types of disclosed matters referred by the public body to the Ombudsman for investigation	0
Number & types of investigations taken over from the public body by the Ombudsman	0
Number of requests made by a whistleblower to the Ombudsman to take over an investigation by the public body	0
Number & types of disclosed matters that the public body has declined to investigate	0
Number & types of disclosed matters that were substantiated upon investigation, and the action taken on completion of the investigation	0
Recommendations	0

* This disclosure was withdrawn at the request of the complainant.

Freedom of Information

Council is committed to open and transparent democracy. Information held on behalf of the community can be accessed in accordance with the Freedom of Information (FOI) Act 1982.

This year, 23 FOI requests were received. A further three FOI requests were actioned in 2008-2009 that were received in the previous year.

The table below outlines the results of those requests.

	2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009
Total number of requests	21	19	14	20	18	28	23
Access granted in full	3	0	0	1	1	0	0
Access granted in part	15	13	4	8	4	11	10
Other – not finalised/proceeded with	3	3	5	8	5	5	3
Access denied in full	1	0	0	3	1	1	1
Requests still under consideration	0	3	5	1	4	2	7
Number of internal reviews sought	1	0	0	0	0	2	1
Number of appeals lodged with the Administrative Appeals Tribunal	0	0	0	0	0	2	0
Number of requests transferred/ withdrawn					3	5	2
Total charges collected	\$476	\$280	\$144	\$256	\$193	\$630	\$621

Information Available for Inspection

- Details of current salaries and allowances fixed for the Councillors.
- Details of senior officers' gross salaries, allowances and other benefits for the current financial year and two previous financial years.
- Details of overseas or interstate travel (with the exception of interstate travel by land for less than 3 days) undertaken in an official capacity for Councillors or any member of Council staff in the previous 12 months.
- Names of Council officers and Councillors required to submit a return of pecuniary interest during the financial year and the dates the returns were submitted.
- Agenda for and minutes of ordinary and special Council meetings kept under Section 93 of the Local Government Act 1989 except where such minutes relate to parts of meetings that have been closed to members of the public under Section 90 of the Act.
- Minutes of meetings of special Council committees established under Section 86 of the Local Government Act 1989 except where such minutes relate to parts of meetings that have been closed to members of the public under Section 89 of the Act.
- Application for enrolment on the voters' roll under Section 12 and 13 of the Local Government Act 1989 for the immediate past roll and the next roll being prepared.
- Register of delegations kept under Section 87 of the Local Government Act 1989.
- Register of delegations kept under Section 88 of the Local Government Act 1989.
- Register of delegations kept under Section 98 of the Local Government Act 1989.
- Submissions received under Section 223 of the Local Government Act 1989 during the previous 12 months.
- Agreement to establish regional corporations under Section 197 of the Local Government Act 1989.
- Guarantees given by a Council under Section 197 of the Local Government Act 1989.
- Register of authorised officers appointed under Section 224 of the Local Government Act 1989.

To inspect any of the above information, please contact the Council's Governance and Corporate Planning Service Unit on 9239 5100.

Risk Management

The City of Greater Dandenong maintains an effective risk management program to ensure that its exposure to operational, legal, material, contractual and financial risk is minimised.

The Council complies with its obligations under the Local Government Act 1989 and maintains the risk management practices, principles and procedures in accordance with the Australian Standard AS/NZS 4360:2004 which addresses the process of risk identification, risk control, risk evaluation, risk treatment and risk financing.

Insurance

The Council has in place an insurance program whereby an insurance company is called upon for catastrophic losses only. The Council carries a high deductible (policy excess) for all classes of insurance and is thus a 'self-insurer' for all claims, other than major losses. This has proven to be cost effective in maintaining lower premiums.

For the past five years there were no major property claims. Public liability claims against the council continue however recent tort reform has proven to be beneficial bringing about a reduction in the number and value of claims. Council continues to take a position wherein such claims are vigorously contested in accordance with legal precedent.

Strategies

In consultation with LOGOV Risk Management Services, the council has implemented a Strategic Asset Management Program© (SAMP) that supports our risk management philosophy. This program establishes standards and service levels that support and enhance council's 'self-insurance' philosophy.

Council has established a Risk Financing Strategy whereby monies are set aside annually, in a contingency fund, to be used in the event of catastrophic loss to minimise adverse effect on the operating budget.

Risk is also recognised as a key component of contemporary management practice across the organisation. Senior officers are required to monitor and identify potential risk situations in all aspects of their business. The effective management of risk is part of a senior officer's performance review process and is recognised within their business plan.

A Risk Register has been implemented containing both operational and strategic risks as identified by Council's Business Units. These risks are monitored to ensure that effective controls are maintained so as to ensure there is adequate mitigation of risk.

A strategy is in place to address the issues of Business Continuity so that the day-to-day demands on Council can be continued in the event of a disaster affecting the operations and delivery of service.

Council is an active Corporate Member of the Risk Management Institution of Australasia (RMIA).

Municipal Emergency Management

The Council has a statutory obligation, under the Emergency Management Act 1986, to plan for the best use of municipal resources in the prevention of, response to, and recovery from municipal emergencies. Typical emergencies may include storms and localised flooding, motor vehicle accidents, toxic spills, bushfires and fire damage to private and commercial properties.



The Council has a Municipal Emergency Management Plan that documents the requirements and procedures for emergency operations within the municipality. The aim of the plan is to ensure an effective and coordinated response to minimise the effects of an emergency situation and to enable the community to recover from that emergency.

Greater Dandenong's Emergency Management Plan was reviewed by the State Emergency Service and other key stakeholders in 2008 to incorporate a 'risk management' approach to emergency management. The plan now focuses on the causes of risk (hazards) and the elements at risk (community and environment) rather than emergencies that may arise.

This plan will contribute to the wellbeing of the community and the environment by reducing the incidence and impact of emergency risks within Greater Dandenong.

National Competition Policy Compliance 2008-2009

Certification by Chief Executive Officer

Greater Dandenong Council has complied with the requirements of the National Competition Policy (NCP) for the period 1 July 2008 to 30 June 2009, in accordance with the requirements outlined in National Competition Policy and Local Government – A Revised Statement of Victorian Government Policy, December 2008 (2008 Statement); as set out below:

A. Trade Practices Compliance

State whether the Council is compliant or non-compliant.
If non-compliant, justify or cite actions to redress.

Greater Dandenong Council is Compliant

B. Local Laws Compliance

State whether the Council is compliant or non-compliant.
List any local laws made or remade during 2007-08
which impose a restriction on competition:

Greater Dandenong Council is Compliant

Council has previously established Local Laws compliance and in 2008-2009 no new or amended Local Laws were introduced.

C. Competitive Neutrality Compliance

State whether the Council is compliant or non-compliant
for all significant businesses. List any significant
businesses that are non-compliant:

Greater Dandenong Council is Compliant

I certify that:

- (a) this statement has been prepared in accordance with the 2008-09 National Competition Policy reporting guidelines; which is pursuant to the 2008 Statement; and
- b) this statement presents fairly the Council's implementation of the National Competition Policy.

Signed:



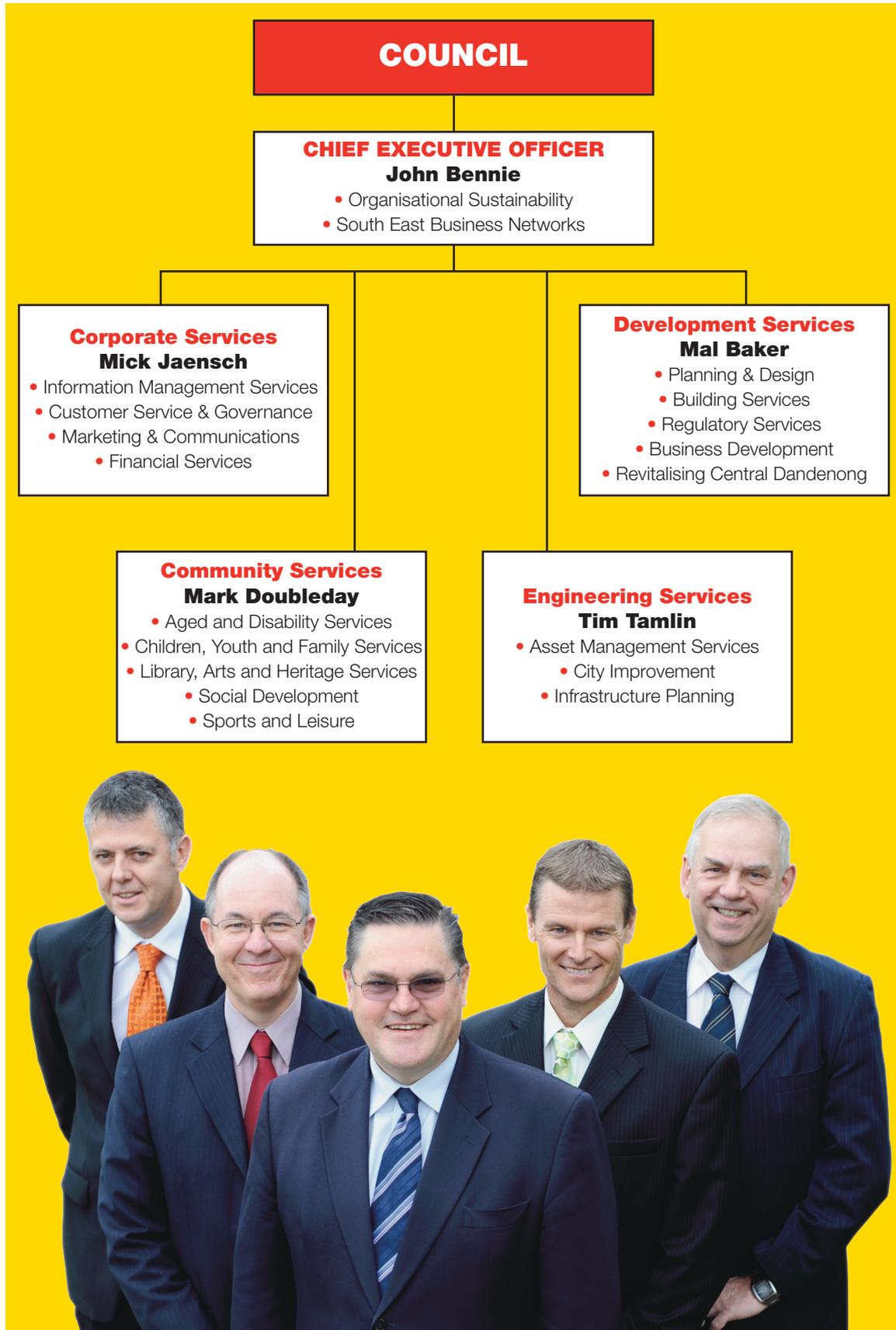
John Bennie
Chief Executive Officer

Date: 17 September 2009



Organisation

Executive Management Team



Employer of Choice

Achieving work life balance

The City of Greater Dandenong is committed to promoting effective and contemporary organisational development practices that assist employees to balance their work, family, health, study and other life commitments. Results from the Employee Engagement Survey indicate that employees are highly satisfied with the range of flexible work options available to help them achieve work-life balance.

Employee engagement survey

During the 2008-09 year, an employee engagement survey was conducted. Over 62% of employees participated in the voluntary survey. The results suggest our employees believe the City of Greater Dandenong is a rewarding place to work and they are highly motivated and committed to providing excellent service. 93% of employees stated they are committed to CGD. 95% of employees indicated that they were prepared to work very hard for CGD and 84% are proud to work for CGD.

Whilst the results were overwhelmingly good, work will continue to ensure the results remain positive and to address those areas employees felt we could improve upon.

Staff giving scheme

A Staff Giving Scheme was established to facilitate donations from CGD employees to seven local material aid agencies:

- Cornerstone Contact Centre
- Dandenong & District Benevolent Society
- Joey's Van
- Keysborough Learning Centre
- Springvale Benevolent Society
- St Vincent De Paul – Dandenong Conference
- We Care Community Services

Donations in excess of \$9000 were collected and distributed across the seven agencies.

Work experience placements

The City of Greater Dandenong values the contribution that work experience provides and is committed to providing this community service to schools and students. A number of students were placed across the organisation in a range of work functions.

Traineeships

Eighteen trainees (18) were placed across the organisation in a range of occupations and roles. This includes sixteen (16) trainee community care workers studying Certificate III in Aged Care who successfully secured permanent ongoing employment, and two administration trainees within Asset Management and Building Services. All trainees receive valuable on the job training and experience whilst studying a nationally accredited program.

Leadership and management development

A number of leadership and management development activities were conducted including participation on the inter-Council Leadership Challenge organised by the Local Government Managers of Australia. Managers and Team Leaders attended a range of programs which included Recruitment Skills workshop and Managing for Improved Performance. A number of senior staff attended external management development programs including the CEDA Copland Program, Young Achievers, and the LGPRo Ignite Program for emerging leaders.

Employee development

Ongoing professional and personal development continued in 2008-2009. Over 620 attendees participated in training opportunities in a range of program areas including presentation skills, occupational health and safety, conflict resolution, information technology, business writing skills and running effective team meetings.

Service Milestones

Seventy-three (73) staff achieved service milestones of between 5, 10, 20 and 30 years and received recognition for their achievement and contribution to the City of Greater Dandenong.

Staff numbers

	Male	EFT	Female	EFT	Total	EFT
Full-time	237	237	183	183	420	420
Part-time	55	21.99	290	143.93	345	165.92
Casual	40	-	104	-	144	-
					909	585.92

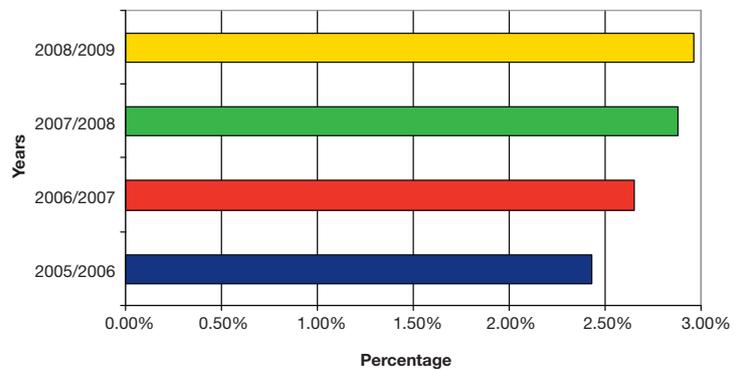
131 new staff commenced full time, part-time and casual work during the year, the majority recruited to fill vacancies created by staff turnover.

Absenteeism

The total number of workplace incidents increased from 85 to 106 (25%) despite the number of lost time injuries reducing from 37 to 24 (57%). Days lost increased.

Absence due to illness rose from 2.88% in 2007-2008 to 2.96% in 2008-2009.

Absence due to illness



Health and Safety

The Council's Occupational Health and Safety program (OHS) shares the common purpose of providing a safe and risk-free working environment for staff, whilst also ensuring the safety of our city for both residents and visitors.

Training opportunities were provided to management and staff which covered a number of areas including first aid, Red Card, CPR, back care and manual handling. The OHS Committee and OHS Representatives were trained in how to run effective meetings.

Health and Safety Management System

Council's Health and Safety System, based on the Australian and New Zealand Standard AS/NZ 480:2001, has been implemented in all business units. Compliance audits will continue to be undertaken in the coming year.

Health and Wellbeing

Council has maintained an active health and wellbeing program for the year, providing staff with a range of activities in which to participate. Staff have attended fitness exercise classes, lifestyle programs, massage sessions, health presentations and Health Expos, and have actively participated in the annual volleyball competition and Mini Olympics.

Achievements

As a further initiative to reduce work-related injuries within the Home and Community Care Unit, it has been agreed to develop a means of measuring the physical demands placed on Care Workers on a client by client basis. The aim of this measurement or client rating will enable a more balanced roster of work to be provided to each worker over the rostered period. The project is being conducted in partnership with Council's WorkCover Agent, Cambridge Integrated Services who has agreed to jointly fund this project. Council has gained 'in principle' support from Australian Services Union for the Task Weighting Project.

The WorkCover Breakthrough Project which commenced in May 2008, involved a cross functional working group to apply six sigma process improvement methodology to review and identify improvement opportunities in how Council manages its WorkCover Claims and return to work processes. A number of improvement opportunities were identified and implemented including:

- Reviewed Return To Work Processes
- Provided a single RTW position for the organisation
- Agreements with local practitioners to 'holistic' injury treatment
- Development of meaningful KPI's for reporting progress on improvement opportunities identified

The Year Ahead

Goals for 2009-10 include:

- Developing and maintaining an audit schedule to ensure business unit compliance with Australian Standard 4801:2001.
- Implementing the task weighting system to enhance balanced workloads in Home Care
- Implementing recommendations from the WorkCover Breakthrough Project to improve management of work-related injury and return to work processes

Equal Employment Opportunity

The City of Greater Dandenong continued to implement Equal Opportunity (EO) principles and practices in a number of areas.

Training

- 51 staff undertook Equal Opportunity and diversity training including EEO and Diversity Induction, Interpreter-VITS and TTY/national relay service for the hearing impaired.
- 91 staff attended training in the Human Rights Charter (EEO refresher)
- 35 managers and team leaders attended the Human Rights Charter (EEO refresher)

Communication

- All employees were provided access to new workplace policies including salary sacrifice of child care costs, staff giving program and the LG Employee Health Plan.

Complaints & Grievances

- Four complaints were received. One complaint was satisfactorily resolved following internal investigations and two are currently being investigated and one remains unresolved with the complainant seeking further redress.

The Year Ahead

- Promote the Organisational Development Strategy across the organisation and continue to implement
- Finalise the negotiation of a new Enterprise Bargaining Agreement to replace the Agreement that expired on June 30, 2009
- Continue to implement improvement strategies to build on the results of the 2008 Employee Engagement survey



Community Grants

Community Grants Program

The Community Grants Program supports the community through the allocation of funds for programs and activities. It is administered through the Social Development Unit of the Community Services Directorate.

Funding and Service Agreements

Council provides Funding and Service Agreements to key service organisations within the municipality for a three year period. These agreements aim to provide greater certainty and continuity of funding to enable longer term service planning.

The total funding allocation for 2008-2009 was approximately \$685,601.

The General Support Program

The General Support Program is an application based grants program conducted annually. There are seven categories in which community organisations can apply for grant funding: Health & Wellbeing, Festivals, Arts Activities, Young People, Diversity & Harmony, Older Persons and Establishment Grants.

The total amount allocated through this program in the 2008-2009 round was approximately \$346,307.

Successful Grant Recipients for the 2008-2009 General Support Program

FESTIVALS

Applicant Organisation	Amount Granted	EVENT Summary/Description
Springvale Asian Business Assoc Inc	\$15,000.00	The 2009 Springvale Lunar New Year Festival held in January, a showcase of Asian culture and community.
Lions Club Noble Park	\$12,000.00	The 2009 Summer Community Festival held at Burden Park, Springvale South, a free 3 day festival for the community.
Pacifika People's Community Group	\$5,000.00	Pacifika Downunder Festival 2009, the 3rd annual festival to celebrate Pacific Island community and culture to a broad audience, and positively engage young people.
Eastern Regions Mental Health Assoc Inc	\$5,000.00	ERMHA & MIDDWAY - "RU OK 2DAY" Healthy Communities Festival held on Saturday Oct 11 at Dandenong Park (Mental Health Week) to promote mental health and wellbeing.
Hoa Nghiem Buddhist Temple	\$388.00	Lunar New Year Eve and Lunar New Day Festival to combine a cultural and religious celebration for the Vietnamese, Chinese and broader community.
Fonda La Clinica	\$5,000.00	Chilean Latin American September Festival held at Sandown, to showcase Latin American culture, dance, music etc.
Vietnamese Community in Australia Victoria Chapter	\$5,000.00	The annual Vietnamese TET Festival for the New Year held at Sandown Racecourse in February 2009.
The Association of Hazaras in Victoria	\$1,000.00	Nawruz Public Festival to mark the Afghan new year and showcase Afghan culture to the broader community.

ARTS ACTIVITIES

Applicant Organisation	Amount Granted	Project Summary/Description
Collegium Inc	\$800.00	An ensemble of 10 members who aim to integrate Bosnian and Australian music for cultural preservation and community benefit, via translation of music and performances.
Phoenix Festival Dance Inc	\$1,700.00	A week long festival and competition of dance and performance held at Carwatha SC Theatre.
Dandenong Theatre Company	\$20,000.00	To produce and perform 1 major musical production and 1 minor theatre production.
Dandenong Festival Music & Art for Youth	\$25,000.00	The 62nd Festival of Music and Art for Youth held at 4 locations within CGD; to offer 60 music sections, 10 art sections and \$30,000 of scholarships to young performers.
Sauzal Folkloric Group	\$1,000.00	Weekly rehearsals for Chilean dance.
Windmill Theatre Company Inc	\$5,000.00	Performance of a musical theatre production at The Drum Theatre in June 2009.
Lou Nuer Youth Association in Victoria	\$500.00	A cultural youth dancing group to promote traditional dancing styles.
Fusion Theatre	\$3,000.00	A new work of theatre "I, me, myself and others". The goal of Fusion theatre is to involve people with a disability in the socially worthwhile activities and improve their access to/participation in the community.
Dandenong Choral Society Inc	\$3,000.00	Conduct weekly choir rehearsals, 2 concerts throughout the year, with visits to nursing homes/retirement villages to entertain residents.
Noble Park Community Centre	\$1,500.00	Noble Park Community Art Show

OLDER PERSONS

Applicant Organisation	Amount Granted	Project Summary/Description
Springvale Seniors Table Tennis Club	\$1,000.00	Hire of Springvale Learning & Activity Centre for weekly activities for 50 participants in table tennis.
Melbourne S/E Region Chinese Friendship Centre	\$1,000.00	Development of a program to train 15 - 20 volunteers to run tai chi and Chinese dancing lessons to our elderly members at three locations weekly.
Greek Senior Citizens St Athanasios Springvale	\$1,000.00	To continue to provide group social activities to reduce social isolation, such as the provision of the weekly meal and activities.
Macedonian Senior Citizens Group of St Dimitrija	\$1,000.00	To continue to meet regularly to reduce social isolation of group members.
United Filipino Elderly Group	\$1,000.00	To continue the monthly meetings for the group, and a range of activities including a flower show, pilgrimage visit, weekly dancing group and social outings.
Knox Hungarian Senior Citizens Club	\$500.00	This regional group provides activities, social meals and health promotion (translated) to Hungarian seniors throughout Victoria, with 40 members from CGD. The aim is to promote health and wellbeing.

Applicant Organisation	Amount Granted	Project Summary/Description
Springvale Mandarin Network	\$1,000.00	To provide weekly activities for local Chinese seniors, including physical activities, computer training, health promotion etc. Activities held at Springvale Neighbourhood House & Springvale Learning and Activity Centre.
Willow Lodge Social Club	\$500.00	This group provides regular social opportunities for residents of Willow Lodge. This grant replaced the urn and purchased microphones to assist the elderly hear the proceedings of group meetings and activities.
Wesley Mission Melbourne	\$19,201.00	Pilot of the Wesley homeshare program in Dandenong: this program aims to match people to share a home with an older person to reduce social isolation and improve safety.
Senior Slavic Women's Group Springvale	\$1,000.00	Social Support for Senior Slavic Women - information sessions, group meetings and Celebration of 25th anniversary. Group meets at Springvale Neighbourhood House.
Cambodian Elderly Citizens Association of Victoria	\$1,500.00	"Living Longer, Living Stronger" water aerobics program.
Croatian Senior Citizens Group of Keysborough	\$1,000.00	Group activities for senior Croatians including weekly luncheons.
U3A Dandenong	\$1,000.00	U3A Annual Art Show - free entry for the community to enjoy a display of a range of arts and crafts to be held at Noble Park SC in September.

YOUNG PEOPLE

Applicant Organisation	Amount Granted	Project Summary/Description
Handbrake Turn	\$15,000.00	Intensive program for young people to encourage life skills and provide pre-vocational skills; this program also includes a community car giveaway.
Recon Ministries (Community House)	\$3,000.00	To run a food van for at risk/homeless young people at various locations throughout CGD. This service provides the young people with food, advice, information referral and general support and is run by volunteer young people & community members.
Rosswood Playgroup Inc	\$3,700.00	To purchase a shade sail to provide a sunsmart playgroup. To install sensor lights for increased security for the facility & guard against vandalism.
Greater Dandenong Blue Light Boxing Club	\$16,202.00	In-kind support for the rental of 66 Hammond Rd to continue to provide the young people with the opportunity to participate in the boxing club, which is run by volunteers of Victoria Police.
Dandenong Basketball Association	\$10,000.00	Greater Dandenong Youth Cultural Basketball Program to introduce CALD young people to structured participation in basketball. The program will include a tournament and link with the Victoria Police Multicultural unit.
Australia - Sri Lanka Catholic Assoc Inc	\$500.00	Tharunyata Hetak - a youth day celebration with activities and workshops.

Applicant Organisation	Amount Granted	Project Summary/Description
Antiochian Community Support Association	\$2,000.00	"Community of Leaders" is an initiative designed to attract young people from within the Arabic speaking community and involve them in a program targeting the fundamental qualities of empowerment to develop leadership qualities.
City of Greater Dandenong Scouts Association	\$1,000.00	Training activities and district youth forums beyond the scope of regular Scouts activities, aimed to promote youth wellbeing.
Hararian Organisation Inc	\$5,000.00	Youth Activities: youth group meets mid-week, with activities on the weekends. Aim is to provide social and recreational activities and promote pro-social behaviours for positive community development.
Cambodian Association of Victoria Youth Group	\$6,500.00	A range of social and recreational activities for young people including badminton and winterball. To promote health and fitness and to encourage positive social activities.
Cambodian Association Of Victoria	\$20,000.00	Supporting Cambodian Disadvantaged People Project: focussing on youth and family relationships, school issues, alcohol & drug issues.
New Stars Basketball Club	\$10,000.00	Basketball program founded and run by Sudanese young people, trains 3 times a week at Springvale Learning & Activity Centre. Includes formal games at DBA and skill development.
3rd Noble Park Scout Group	\$1,000.00	Promotional Development - to visit local schools and conduct scouting activities.
South Eastern Eritrean Group	\$6,000.00	South Eastern Eritrean Language & Education Program run every Sunday at SLAC to provide tutoring and cultural activities.
St Mary's Netball Club	\$1,400.00	Funding towards refugee children participating in the club.

ESTABLISHMENT

Applicant Organisation	Amount Granted	Project Summary/Description
Young Filipino Australian Ambassadors	\$2,000.00	A Summer Leadership Camp focussing on sports and personal development for young Filipinos.
Young Filipino Australian Ambassadors	\$400.00	Establishment of the group, to provide funds to hold the first AGM and to purchase a banner for the group.
Australian Futsal Skool	\$2,000.00	To promote the sport of Futsal, to encourage people to play indoor soccer thereby taking pressure off outdoor facilities. To encourage physical activity and family sporting time.
HOPE - Help our People Educate	\$2,160.00	HOPE theatre group meets at Springvale Learning & Activity Centre, to provide a positive recreational activity alternative to sports for South Sudanese young people. Theatre is used as a medium to explore personal and social issues.

DIVERSITY AND HARMONY

Applicant Organisation	Amount Granted	Project Summary/Description
Hoa Nghiem Buddhist Temple	\$2,000.00	Australian Observance of the United Nations Day for Vesak 2008. This festival brings 13 different Buddhist traditions/cultures together to participate in a festival, forum and ceremony.
Lou Nuer Community Association	\$2,000.00	Family & Diversity Education - to conduct workshops to educate CALD communities about maintaining community ethic and values, and traditional cultural family mediation techniques.
The Interfaith Network of the City of Greater Dandenong	\$7,500.00	The annual gathering of the Interfaith Network at The Drum, to reinforce the priorities of the network to promote diversity and harmony in CGD.
Interfaith Network - School's Interfaith Education Committee	\$5,000.00	Combined schools' interfaith gathering and multifaith education program, which includes tours for young people to places of worship to develop their sense of diversity and promote harmony and understanding.
South Eastern Region Migrant Resource Centre Inc	\$7,000.00	Multicultural Women's Sewing Centre held at SERMRC, including community information to promote literacy skills.
Srotar Ashor	\$700.00	"Boshonto Utshab" Spring Festival. A musical program by amateur orchestral artists held at Chandler Secondary College.
Sudanese Community Association of Australia Inc	\$6,000.00	Sudanese Action Group - to develop strategic responses to issues identified within the community in liaison with service providers.

HEALTH AND WELLBEING

Applicant Organisation	Amount Granted	Project Summary/Description
Dandenong AA Friday Night Meeting	\$1,500.00	Weekly meetings of Alcoholics Anonymous in the Palm Plaza Meeting Room on Friday nights (In kind)
Dandenong AA Sunday Morning Meetings @ Palm Plaza	\$1,500.00	Weekly meetings on Sunday mornings at the Palm Plaza meeting room (In kind)
Dandenong Toastmasters	\$1,196.00	To conduct more educational workshops focussing on public speaking skills for members; to purchase more equipment. Application included venue hire for the fortnightly meetings at Dandenong Library.
Dandenong Saturday Night Meetings of AA	\$1,500.00	Weekly meetings of AA (Saturday night) at Palm Plaza (In kind venue hire)
Dandenong AA Saturday Afternoon Meetings @ Palm Plaza	\$1,500.00	Weekly meetings of AA on Saturday afternoons at Palm Plaza (In kind)
Nasir Community Association	\$2,000.00	Nasir Community Conference, a 2-3 day series of workshops to address community issues, culminating in a community cultural celebration.

Applicant Organisation	Amount Granted	Project Summary/Description
Country Womens Association Dandenong Branch	\$2,500.00	Funding towards venue hire for regular group - meetings at Palm Plaza. This group conducts charity work, with the current priority to assist in drought relief.
Dandenong Family Drug Help Support Group	\$1,000.00	To provide a support group aimed at reducing the impact of the stigma and isolation of problematic drug and alcohol use within the family and providing skills for self care.
Oromo Women's Assoc in Australia South Pacific Region Inc	\$2,000.00	To support the general social and recreational activities for the group.
National Institute for the Guard of Honour to the Royal Tombs of the Pantheon Dandenong Branch	\$3,600.00	To conduct regular social activities for members and their families to encourage social participation, such as meetings, recreational activities, bbq's etc. The group meets at the Jan Wilson Community Centre.
Noble Park Occasional Child Care	\$500.00	To purchase equipment for the children to encourage play and motor skill development. An Olympic Day also held to promote fun physical activity for the children.
SERMOCAVA	\$2,000.00	Primary Health Education and Oromo Fitness Day to be held at SCAAB - aims to promote all aspects of health, with activities and professional guest speakers.
Dandenong Philatelic Society	\$572.00	To continue to meet monthly as a group to share the common interest of philately.
Keysborough Learning Centre	\$4,000.00	Occupational Health & Safety Program for the Keysmen Shed to ensure the shed provides a safe environment for community members accessing the facility and program.
Sudanese Disability Action Group of Victoria	\$2,000.00	Sudanese Disability Action Project: To facilitate a self help group which promotes independence and community participation; and to provide activities to promote job search, education access, driver instruction, and social and family support.
Dandenong Hobby Group	\$4,500.00	To further develop the hobby group that aims to provide people with mental illness or disabilities a social opportunity and skill development. The group received funding to continue the wood working group, and to develop a men's shed. ERMHA, Wallara and The Hub are involved in the project also, which is based at Dandenong Neighbourhood House (auspice agency).
Afghan Australian Association of Victoria Inc	\$2,000.00	Various ongoing group activities for the Afghan community including festivals and fortnightly meetings at the Jan Wilson Community Centre.
Noble Park Chess Club	\$2,000.00	To continue the Chess Club which meets at Paddy O'Donoghue Centre, and to plan an Australian Open Chess Championship.

Applicant Organisation	Amount Granted	Project Summary/Description
Dandenong Basketball Association	\$2,500.00	Greater Dandenong Community Wheelchair Basketball Program - to promote the new Wheelchair Domestic Basketball competition which has two teams. Also to conduct Come 'n' Try Days" in the community to encourage community members with a disability to participate in basketball.
Antiochian Community Support Association	\$1,000.00	Antiochian Community Family Festival - held in December at St Paul's Antiochian Church aiming to promote cultural diversity.
South Sudanese Equatorian Association	\$2,000.00	"Sharing Cultural Differences Conference" a 3 day conference to address multicultural issues and promote diversity and harmony.
Wellsprings for Women	\$5,000.00	"Unwrapping Grief" a group program for CALD women to address unresolved grief and settlement issues; including health promotion & parenting skills.
Australian Oromo Community Assoc in Vic	\$2,000.00	To organise the 2009 Oromo Soccer Tournament and a workshop for the Oromo and broader African communities
Lou Nuer Community Association	\$3,000.00	Naath Network South Sudanese Women's Sewing Project - held at Noble Park Community Centre.
Engaging Dad's Network	\$5,000.00	Father's Day Family Activities Festival, for culture-specific community groups to promote the positive benefits of parental involvement of Fathers.
Escuela Hispanoamericana De Springvale	\$1,288.00	Spanish Language school held on Friday evenings in Noble Park, to offset the cost of promotional materials as the school expands its activities.
Serbian Welfare Association of Victoria Inc	\$2,000.00	Comprehensive program to introduce women of Serbian culture to other women from diverse backgrounds and conduct cooking and fitness classes fortnightly; and English language skills.
Eastern Regions Mental Health Assoc Inc	\$2,000.00	Community Education Project - public speaking skills for people with mental illness to then provide presentations to the community about the impact of the illness on their lives.
Cambodian Community Welfare Centre Inc	\$2,000.00	Cambodian Women Friendship Group to promote social contact, information sessions, health promotion and recreational activities.
Noble Park/Keysborough Drug Action Forum Inc	\$1,000.00	To produce promotional material for community distribution, providing information & community education regarding community safety & drug issues.
Victorian Multiethnic Slavic Welfare Association	\$1,000.00	Refugee & Immigrant Women's Support Group at Springvale Neighbourhood House, including health promotion and awareness, self help strategies.

Applicant Organisation	Amount Granted	Project Summary/Description
Hazara Australian Community Assoc	\$1,000.00	3 Afghan community festivals: Afghan New Year, Ramazan Eid, Qorban Eid
Hazara Australian Community Assoc	\$1,000.00	Towards general community expenses for the group's activities, including soccer.

Occasional Grants & Donations Program

The Occasional Grants & Donations Program is open all year, and is considered by Council on a regular basis. The majority of applications received are from local community groups wishing to source small amounts of funding for group social and recreational activities, or for the purchase of equipment essential to the group's activities. Community groups who are eligible can apply for up to \$1000 per annum.

A significant number of applications are also received from individuals to assist with costs associated with representing the City in national or international sporting or competitive events. Individuals who are eligible can apply for up to \$750 per annum.

The 2008-2009 Occasional Grants Program received 212 applications.

The total amount of funding allocated to the community through the Occasional Grants Program was approximately \$55,000.



Asset Management

Asset Management

The City of Greater Dandenong recognises the importance of, and is committed to, improving asset management information, knowledge and technology.

Asset Management is the combination of management, financial, economic, engineering and other practices applied to physical assets, with the objective of providing the required level of service in the most cost-effective manner.

The Council has established an asset management framework as well as systems and processes in accordance with Best Practice industry standards and has a five year improvement program. A Risk and Asset Management Project Team was established to oversee the development of asset management policy and strategy, implementation, monitoring and the continuous improvement of asset management projects.

An asset management practices gap analysis procedure has been implemented and is conducted annually to initiate and monitor the improvement program. The Council also participates in the MAV STEP program to supplement this improvement program.

In 2004 Council adopted the Strategic Asset Management Policy (SAMP). The Policy forms a major component of Council's Corporate Risk Management Framework for the strategic and operational management of infrastructure assets and to meet the requirements of the Road Management Act. The SAMP policy is reviewed annually as an integral part of Council's annual budget setting process.

Asset Management Planning

Life Cycle Asset Management Plans for roads and roadside furniture, drainage, parks, reserves and sports grounds, buildings, paths (footpaths and bike paths) and car parks have been developed and implemented. A review timetable is in place to ensure that these Asset Management Plans remain current and relevant.

Asset Management Information

The Council has consolidated all asset information into a corporate asset register to enable life cycle asset management for all assets. A sustainable asset data capture program has been implemented to meet asset management requirements.

Asset Management Knowledge

Complete life cycle asset information is captured on the Asset Management System to meet compliance requirements and to enhance asset management operational systems and decision-making.

Optimised decision-making systems are in place to ensure that Greater Dandenong's infrastructure asset renewal and upgrade programs reflect industry's best practices.

Asset Management Technology

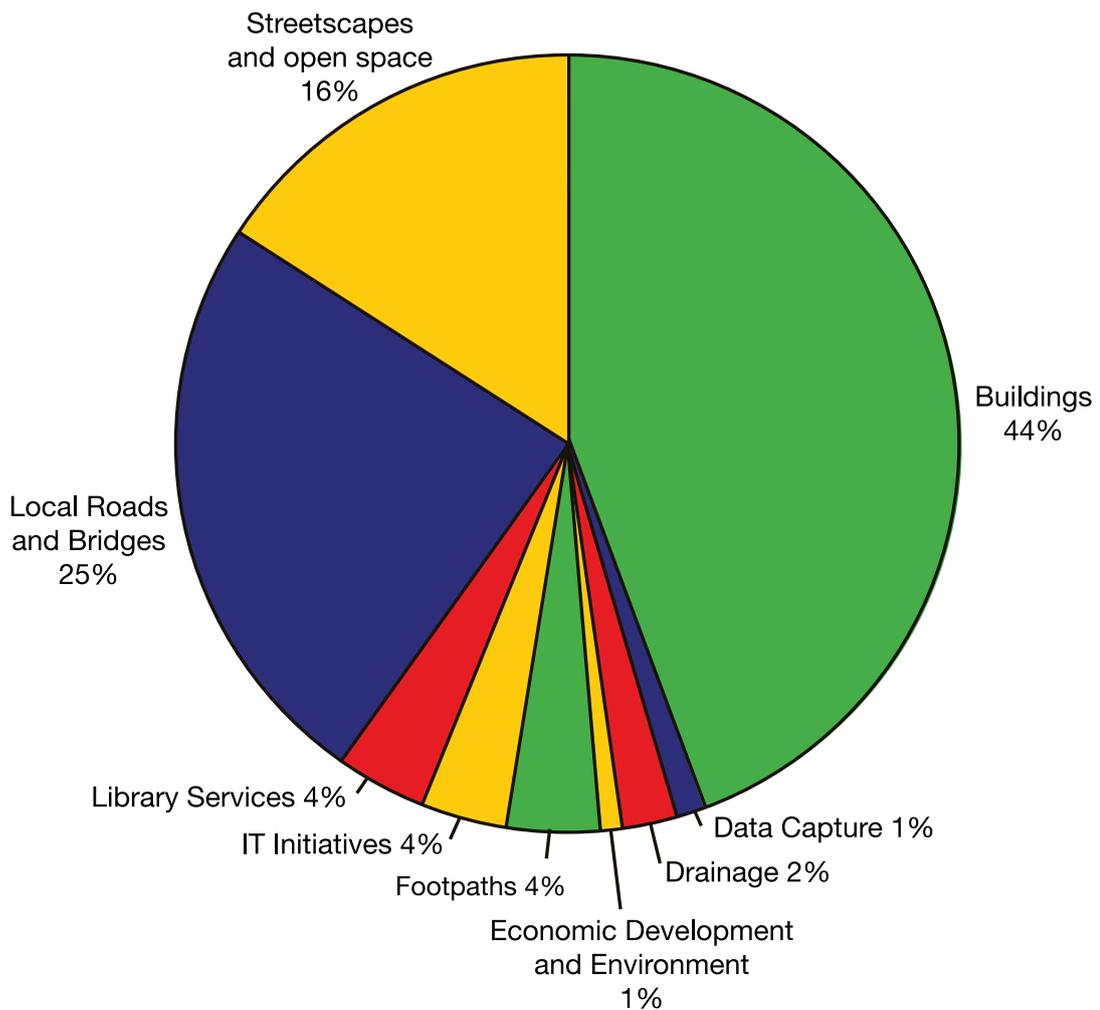
The Council has successfully developed and implemented a template for data capture, record keeping and service delivery which will be used across the organisation. Council is continuously reviewing the knowledge management technological infrastructure requirements needed to enhance delivery of life cycle asset management.

Industry partnerships have been established with research organisations and industry to achieve industry best practices in asset management. Greater Dandenong collaborated with its Asset Management System providers to develop a maintenance management system that integrates seamlessly with the corporate asset database. This Asset Management System meets all the record keeping requirements of the Road Management Act.

City Improvement Program

The City Improvement Program is Council's ongoing program for the renewal, upgrade and creation of assets including roads, drains, buildings, parks, art works and library books. It consists of programs driven by Council's asset management plans, major projects (such as the redevelopment of the Dandenong Market) and community initiated tasks.

The yearly City Improvement Program budget is determined within the city's annual budget formulation process and the size of this budget depends on the funds available relative to other Council commitments. Once approved, projects are planned, designed and delivered by 30 June each year. In 2008-2009 Council invested \$20.8 million in the City Improvement Program, as detailed in the breakdown below:



Asset Category	Highlights	Total (\$M)
Buildings		
<i>Major Projects</i>	Dandenong Produce Market – redevelopment of existing produce market in accordance with master plan	
	Springvale Children’s Services Centre – planning and commencement of construction of multi purpose facility for the delivery of integrated childrens services	
	Springvale Reserve – improvements to the pavilion and facilities	
	Noble Park Swim Centre Redevelopment - Redevelopment including a new amenities building, new casual water, replacement plant and main pool and repairs to the water slide.	
<i>Other</i>	Warner Reserve Pavilion – new construction	
	Kitchen Upgrade Program	
	Roof Replacement Program	
	George Andrews Reserve Pavilion – extensions and refurb	
	Parkfield Reserve Pavilion – extensions and refurb	
	Oasis Leisure Centre – maintenance works	
		TOTAL \$9.4
Data Capture		
	Drainage Asset Validation Survey – drainage network data collection	
	Municipal Parking Plans – implementation of parking plans	
		TOTAL \$0.2
Drainage		
	Drainage upgrades at various locations	
		TOTAL \$0.5
Economic Development and Environment		
	Public Art Program	
	Christmas Decorations	
		TOTAL \$0.2
Footpath		
	Footpath renewals	
		TOTAL \$0.8
IT Initiatives		
	Electronic Document Management System	
	Archiving	
		TOTAL \$0.7
Library Services		
	Library Books	
		TOTAL \$0.8
Local Roads & Bridges		
	Road Resurfacing and Rehabilitation Programs – asphalt overlays and reconstruction of council's local road network	
	Traffic Signal and Street Lighting works	
	Local Area Traffic Management projects	
		TOTAL \$5.2
Streetscapes and Open Space		
	Municipal Wide - Recycled Water Tanks	
<i>Major Projects</i>	Tatterson Park Master Plan	

	Dandenong Park Master Plan	
<i>Other</i>	Tennis Plan Implementation incl. Noble Park Tennis Club	
	Hemmings Park	
	Graffiti Removal Program	
	Warm Season Grass Conversion Program	
	Street Tree Strategy	
	EastLink Shared Use Trail connection works	
	Springvale Streetscape upgrade works	
		TOTAL \$3.4
		GRAND TOTAL \$21.2



CITY OF
GREATER
DANDENONG
**Operations
Centre**

Best Value

Service Improvement Process (Best Value)

Every Service Unit continually seeks to improve the services provided to the community. The City of Greater Dandenong's Service Improvement Process aims to:

- Provide a focus on identifying Best Value services for residents and stakeholders that they can understand, respond to and measure the Unit's performance against.
- Build an organisational culture of innovation, trust and collaboration in the pursuit of continuous improvement in all endeavours.
- Build an organisational culture based on a team approach to the delivery of the best possible services to residents and other stakeholders.
- Comply with the Best Value principles established in Section 208 of the Local Government Act.

The Best Value principles, listed below, are taken into consideration when reviewing components of services:

- Services must meet cost and quality standards set by the Council, having regard for community expectations, affordability, accessibility, value for money and best practice.
- Services must be responsive to community needs.
- Services must be accessible to the people they are intended for.
- Continuous improvement must be achieved.
- There must be regular consultation with the community regarding the services being provided.
- There must be regular reporting to the community on the Council's performance in achieving the objectives of Best Value.

Greater Dandenong's Approach

Greater Dandenong is implementing a holistic integrated service improvement program. The program addresses continuous improvement in the various aspects of Council's services.

The most important focus is meeting the needs of the Greater Dandenong community. Broad spectrum planning on behalf of the community, in the form of a Council Plan, provides Council with guidance on actions that need to be taken. Council's response to the Council Plan is then achieved through an integrated corporate and service planning framework. This then cascades down into individual service plans and across organisational projects. Process reviews of services, technological advancements and encouraging innovation within the workplace then provide refinements at the service level.

Customer satisfaction with services is sought and monitored to provide valuable feedback from the community on how effectively the implementation of Council's plans are meeting customer needs. This feedback is then integrated back into the planning framework and process reviews to guide continuous improvements to the services.

In 2008-2009 Council regularly reported progress on its performance to the community through a variety of means. These included the Annual Report, quarterly Organisational Performance Reports covering financial targets and progress against the Corporate Plan, monthly articles on a range of activities in Council's newsletter 'The City' and weekly media releases distributed to local newspapers on current issues. Extensive information was also provided on Council's website www.greaterdandenong.com, including copies of the Corporate Plan, quarterly Organisation Performance Reports, Council Minutes and Agendas and regular updates of current activities, just to name a few.

Staff engagement in the various elements of the service improvement process is critical to the success of a customer centred organisation. Service improvements can only be achieved by making changes to the way people work, the structures they work within, the processes they follow and technologies they use. Managing change then becomes a significant component of the service improvement process. Council has implemented many initiatives to assist staff in managing change and new approaches are continually being considered and implemented to enable staff to address change in a positive way.

Continuous Improvement

For major Business Processes Council has collaborated with experienced external Continuous Improvement Facilitators and adopted an improvement methodology using elements of “Lean” and “Six Sigma”. Every year the Executive Team select a major Council Business Process for review having taken into consideration the results of an Organisational Diagnostic tool, emerging factors such as Sector or Government trends/initiatives and relevant local issues.

Processes reviewed using this methodology to date are:-

- 2007-2008 - Statutory Planning Process
- 2008-2009 - WorkCover/Return to Work Process

In collaboration with this annual program internal facilitators have been trained in the adopted methodology and they also carry out improvement projects at the local level.

Additional information on the improvement methodology or summaries of the improvement projects undertaken can be obtained from the Organisational Sustainability Department on (03) 9239 5245.

The Service Summaries – ‘A Year in Review’, outlined in the following section, provide a snapshot of the services and achievements of Council’s individual Service Units which are required to continuously review and improve their service delivery.

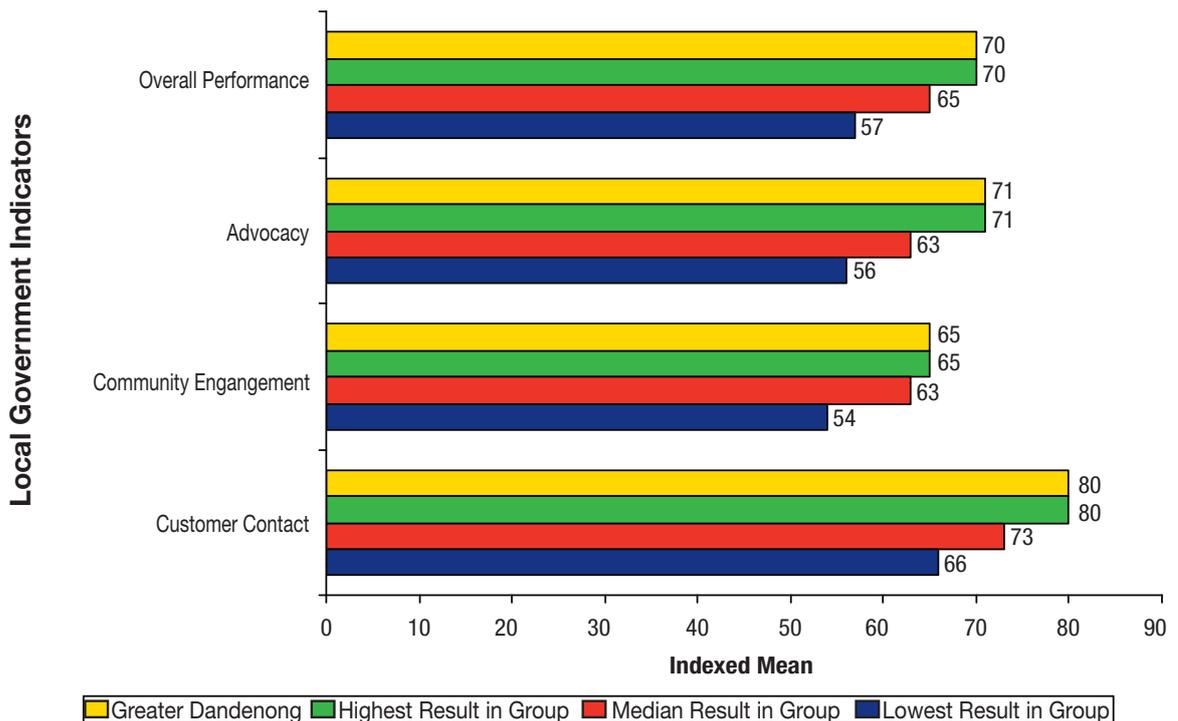
Community Satisfaction

This State Government survey is undertaken annually by the Department of Victorian Communities (DVC) with an independent research company, Wallis Consulting Group, commissioned to conduct the study. The research is undertaken in an effort to measure Victorian residents' perceptions of their Council's performance in a number of different categories. 27,000 residents are surveyed across the State during February and March with 350 interviews conducted within each municipality.

Greater Dandenong is included in the Outer Melbourne Metropolitan Local Government Group. Within this group, Greater Dandenong is the leader in the areas of 'Overall Performance', 'Community Engagement', 'Advocacy', 'Customer Contact', 'Health and Human Services', 'Enforcement of Local Laws', 'Economic Development' and 'Town Planning Policy and Approvals'. Greater Dandenong is above the median result in 'Local Roads & Footpaths', 'Recreation Facilities', 'Appearance of Public Places' and 'Traffic Management and Parking Facilities'.

We are comparable to the rest of the group in the area 'Waste Management'. Our main concerns rest with areas where our results have fallen. There are always a range of influences affecting the results. We shall continue to work closely with our community to uncover some of the key areas of concern as we continually look to find better ways of addressing the changing needs within the city.

Relative Performance within LGA Group for 2009



Local Government Sector Annual Community Satisfaction Survey

	2008	2009	
	Overall Score	Overall Score	
Local Government Indicators			
Overall Performance	69	70	Increase
Advocacy	67	71	Significant Increase
Community Engagement	66	65	Decrease
Customer Contact	77	80	Increase
Specific Performance Areas			
Local Roads & Footpaths	62	63	Increase
Health & Human Services	74	77	Increase
Recreational Services	70	73	Increase
Appearance of Public Areas	66	68	Increase
Traffic Management & Parking	62	61	Decrease
Waste Management	74	74	Equal
Enforcement of By Laws	65	66	Increase
Economic Development	65	65	Equal
Town Planning Policy & Approvals	66	68	Increase



Service Summaries - A Year in Review

Aged & Disability Services

Aged and Disability Services consists of Community Care (home based/home maintenance HACCC, Community Aged Care Packages, National Respite for Carers Program), Meals on Wheels, Community Social Support (specialised community transport, planned activity groups, Seniors Clubs and groups), Volunteer program, Metro Access Disability Inclusion Project and Disability planning. The unit provides appropriate direct service delivery and community development work in the above areas for older people with a disability.

Achievements

- Provision of HACCC services to over 3,000 older residents each month.
- Significant increase in HACCC funding to provide additional home based services.
- Provision of specialised community transport for the disadvantaged.
- Provision of a Council-wide volunteer program involving over 300 volunteers.
- Additional HACCC funding to provide planned activity group social support.
- Participation in establishment of a regional food kitchen.
- Delivery of community development programs relating to access and inclusion of people with disabilities.
- Management of disabled parking program.
- Provision of regular respite to carers as a result of respite funding received.
- Review of Access and Inclusion Strategy.

Asset Management Services

Asset Management Services is responsible for the maintenance of the city's road, drainage, and footpath network, buildings, parks, recreational and sporting facilities. Key focus points are improving safety, functionality and asset life for the community and residents.

Asset Management Services also manages Council's fleet and waste collection services including waste education and graffiti removal.

Key focus points are improving asset life, functionality and safety for the community and residents.

Achievements

- Integrated access cards for major Council staffed buildings implemented.
- Water saving equipment including new showerheads and tap flow restrictors installed in all Council buildings.
- Continued reduction of vehicle emissions through use of fuel efficient council vehicles.
- 756 students and residents participated in Follow Your Waste tours.
- 49 Classroom Waste & Recycling presentations to 1267 students.
- All Standard Operating Procedures and Risk Control Measures reviewed and updated.
- 1308 hours of safety training completed.
- Five consecutive months without a lost time injury.
- Introduction of GPRS personal safety device for staff working alone after hours.
- Improved Drainage Maintenance Operational Plan in place.
- 3500 participants in Community Environmental Education programs.
- Over 18,800 seedlings planted.
- Successful drought management with all grounds available for use over the Summer and Winter periods.

Building Services

Building Services maintain standards of amenity, habitation and safety in buildings. The unit provides services including building inspections, enforcement of safety standards, advice and consultation on building regulations issues and issuing of building permits. Building Services also provides copies of approved buildings and past permit details, activity reports to the Building Commission and variations to regulatory siting requirements.

Achievements

- 257 Essential Safety Measures inspections carried out resulting in safer buildings.
- Building compliance improved through education and enforcement.
 - 29 prosecutions undertaken.
 - 451 building notices and orders issued on non-compliant building work.
- 1761 resident requests for information by solicitors and building surveyors answered within required timelines.
- 1301 privately issued building permits recorded on Council's systems.
- 426 report & consent applications assessed, including 108 siting consents and 64 build over easement consents.

Children Youth & Family Services

The Unit focuses on developing and supporting a range of initiatives and services to enhance the health and wellbeing of families in the city. This includes Family Day Care, Family Support Services, Kindergarten and Child Care Committee support, the Inclusion Support Program, Preschool Field Officer Program, Best Start and Early Years Projects, Maternal and Child Health and Parenting and enhanced MCH Service, Youth Services providing health and wellbeing programs, support services and interest based programs, and the Paddy O'Donoghue Centre.

Achievements

- Development of the Springvale Service for Children is continuing with the construction of the facility expected to be completed by the end of 2009, the Board of Management has been formed from 3 non government bodies and the Board has appointed a Centre Director.
- The Paddy O'Donoghue Centre, an intergenerational, multipurpose centre is operating at over 90% capacity.
- CALD Youth at Risk Project funded from State Government, CSF, VMC and Victoria Police and CGD has commenced with the delivery of a sports program, outreach initiative and research activities to enable the development of improved service and intervention approaches for this group of young people.
- Partnership with Chisholm in training and development of 8 Vietnamese care givers for Family Day Care Service.
- A review of the Family Day Care Service found the service contributes approximately \$3.1 million into the local economy through the support to approximately 96 women care providers who support over 790 children from diverse cultural backgrounds from 600 families.
- Maternal and Child Health and Parenting has undertaken 23,500 consultations, delivered 400 group sessions including African, Cambodian, Vietnamese, Chinese and English Speaking parenting groups, with further services such as Dads groups, CPR Training, young mums and mother support groups. 2200 new babies were registered in the 08/09 year. 125 Aboriginal families have been involved in the service, 408 families have received the enhanced MCH service.
- Specialised needs addressed for indigenous children through the Dandenong and District Best Start Program.
- Completion of feasibility project briefs to explore integrated service options for children across the municipality and in central Dandenong to be completed in 2009-2010 and implemented in following years.
- Development of the Municipal Early Years Plan including extensive consultation throughout the municipality including 32 agencies and 250 individuals.

- Best Start Action Plan has been acknowledged as a model for other service providers by the Department of Education and Early Childhood Development and the Early Years partnership has been developed across CGD to better link services, to respond to community requirements.
- Completion of Youth Service Review and development of CGD Youth Strategy to guide the next three years of service.
- Intensive Supported Playgroups funded through the Department of Families, Housing, Community Services and Indigenous Affairs provides family support and playgroup activities through 8 playgroups attended by approximately 80 families.
- Parenting Across Cultures is a parent training program for CALD families with children aged between 3 and 18 years. The CALD communities that participated in this program included: Sri Lankan, Pacific Islander, Afghan and Sudanese. The program was delivered to 84 parents and grandparents through 7 groups.
- The GRIPP program has had a substantial increase in referrals since August 2008 with 69 referrals and 50 young people participating in the program. A program manual has been completed and awaiting endorsement by Department of Justice.
- The Leader Newspaper Group has become the new sponsor of the former VISY Centre, with the new logo and name to be launched later in 2009.
- CGD has become the lead agent for the Regional Inclusion Support Program which includes Cardinia and Casey, funded through DEEWR to assist child care providers to support children with special needs.

City Improvement

The Unit consists of Civil Development and Design and Construction Project Management. We undertake the long-term planning and coordination of Council's City Improvement Program (CIP) and provide detailed designs. We project manage and supervise the work from concept through to completion. The team considers all planning applications and associated civil works that affect the infrastructure network. This includes managing all sub-divisional and development works. We provide advice to developers and authorities in meeting Council standards.

Achievements

- Successful development and approval of the 2009-2010 City Improvement Program.
- 73% of managed projects completed or delivered to the planned status within the 2008-2009 City Improvement Program. The majority of the balance was for multi-year projects.
- Completion of an upgrade to the Parkfield Reserve Pavilion, Noble Park.
- Construction of new grandstand at George Andrews Reserve, Dandenong South.
- Completion of Stage 2 of the Buckingham Avenue Streetscape Upgrades in Springvale.
- Upgraded and renewed various tennis courts including replace 4 "water thirsty" red porous court surfaces with a water conserving surface at the Noble Park Tennis Club, Noble Park.
- Completion of traffic safety improvements including roundabouts at Kirkham and Bryants Roads, and Kelvinside and Callander Roads. Other traffic safety improvements included splitter islands (Buckley St. and Wahronga, Bundeena and Wahronga), intersection modifications, and speed humps.
- Installation of decorative, safety lighting in Ewart Land Dandenong.
- In association with Southern and Eastern Integrated Transport Authority, installation of an automatic Public Toilet at Oakwood Park, Noble Park North.
- Commenced construction of the Dandenong Market Redevelopment (due to finish in April 2010) and the new Springvale Services for Children building (due for completion in December 2009).
- Completed design projects for upgrading the Springvale Recreation Reserve (Springvale) and Shepley Oval (Dandenong) pavilions.
- Undertook design projects for a new regional playground at Tatterson Park, (Keysborough), and streetscape upgrades in Buckingham Avenue (Springvale) and Palm Plaza (Dandenong).
- Successfully applied for grants for the redevelopment of Noble Park Pool, Noble Park (\$7.2 million), •

- Springvale Recreation Reserve (\$0.2 million), Tatterson Park, Keysborough (\$0.176 million) and kitchen renewals (\$0.05 million).
- Completion of \$3.76M worth of renewal works to local roads.
- Assessed 522 stormwater applications.
- Assessed 861 Statutory Planning referrals.
- Assessed 460 Subdivision referrals.

Communications

The Communications unit is responsible for all media management, marketing and communications campaigns and activities, web management, print shop services and corporate planning and reporting. Key activities include the preparation and distribution of monthly editions of 'The City' magazine; media releases, responses and briefings; design and publication of all corporate brochures; production of the annual report; quarterly organisational performance reporting to council; various public relations activities; management of council's website and intranet; production of a weekly staff newsletter; preparation of mayoral speeches; and the supply of internal printing services.

Achievements

- Ten editions of The City produced and distributed to all households in Greater Dandenong, informing residents of upcoming council activities, initiatives and local events.
- Council's website updated daily and web usage trends monitored to assist with future planning and information needs.
- Positive media exposure received across local, daily and specialist media outlets on a broad range of topics.
- The development and production of at least three new regular e-newsletters for the community.
- A new four year Council Plan developed and adopted by Council.
- A comprehensive research program commenced titled 'Imagine 2030' to determine community priorities for inclusion in the Council Plan and upcoming Community Plan.
- A new organisational performance reporting system purchased to replace the existing OPRA system.

Economic Development

The Economic Development team promote the region, encourage investment, support development and growth across all sectors of business and strengthen partnerships with key stakeholders for the purpose of long-term economic wellbeing.

Achievements

- Achieved the top performing council for economic development in the Outer Melbourne Group of Councils in the 2009 Local Government Community Satisfaction Survey.
- 'Greater Dandenong on Show' held in partnership with other stakeholders to promote and support local businesses.
- Four quarterly editions of the Stakeholder magazine published and distributed.
- The business pages of the Council website had nearly 31,000 visits.
- Courtesy Bus carried over 52,000 passengers.
- Economic Development Strategy activities focussed on attracting business investment, supporting existing businesses and development of trade. This included events and activities supporting the Dandenong Retail Traders and Greater Dandenong Chamber of Commerce, working with Noble Park Traders, Greater Dandenong on Show, National Manufacturing Week and trade delegation in conjunction with South East Melbourne Manufacturers Alliance.

- Completed the Noble Park Branding Project with over 100 businesses supporting the project.
- Participated in the Melbourne's South East regional group including the development of a revised economic development strategy for the south east region.

Financial Services

The Department is responsible for the efficient management and delivery of Council's financial services. These services fall under three broad categories:

Financial Planning and Accounting (Finance)

The Finance team coordinates the preparation of short, medium and long term financial plans and provides periodical reporting against these plans. It also maintains financial records, effects payments to suppliers, provides a debt collection service and carry out treasury functions to enable Council to maximise the returns from Council's funds. Finance staff also provide advice on financial matters to all levels of Council, management and staff.

Property Revenue

This section maintains a current and accurate property database which is used in the calculation of Council's rate revenue, including supplementary rates. Property Revenue staff are responsible for the collection of rate revenue, which is based on valuations of properties, a function managed by the unit. The unit also administers the State Government's pensioner discount scheme for rates, and issues Land Information Certificates to interested parties to enable sale and purchase of properties.

Property Management

This team is responsible for maintaining accurate records and data on Council owned properties, and is responsible for the purchase and sale of Council properties. This team also manages the contract arrangements of Council's rented commercial properties, including the Dandenong Market and the two multi deck car parks in Dandenong.

Achievements

- Rate notices were issued in the first two weeks of the new financial year.
- Council's 10 year Plan was updated for the period 2009-10 to 2018-19 to form the basis of the Budget targets for 2009-2010.
- Carried out a mid year review of the 2008-2009 budget to recognise changed circumstances underlying the adopted budget.
- Prepared Council's Annual Budget for 2009-2010, which was adopted by Council on 29 June, 2009.
- Monthly financial reports to the Executive Management Team and a quarterly financial report to Council enabled Council to deliver services and capital works within budget.
- Delivered Accounts Payable and debt collection services to the satisfaction of both internal and external customers.
- Council's Annual Financial Report was prepared in a timely manner with no audit qualifications.
- Provided valuation services to Council's internal customers for the purpose of sale of land. Commenced valuation work for the general revaluation 2010.
- Processed supplementary valuations that resulted in rates income of \$0.8M.
- Managed Council's commercial properties including the Dandenong market operations (through an external contractor), the two multi deck car parks and 33 leased properties.

Governance & Customer Service

The Governance and Customer Service Unit provides a range of services to the community, council, the executive team and internal service units. These services include governance, customer service, halls and meeting rooms and support to the Mayor and Councillors.

The Governance unit is responsible for the management and coordination of council meetings, briefing sessions and all associated documentation. The unit organises citizenship ceremonies on behalf of the Department of Immigration and coordinates governance activities on behalf of the organisation. Administrative support is also provided to the Mayor and Councillors and many events organised on their behalf.

The Customer Service unit is responsible for the corporate call centre and three face to face customer service centres. Customer Service seeks to satisfy the majority of customer queries and requests at initial contact, and where needed, direct queries to the appropriate person in council.

The Halls and Meeting Rooms unit coordinate the booking of council facilities that are used by community groups to support their activities. The unit ensures the rooms and halls are prepared and available for community groups and internal staff.

Achievements

- The Local Government Community Satisfaction survey identified Greater Dandenong as the leading council for customer contact and community engagement in the outer metropolitan local government group for the second year in a row.
- Council election successfully completed with a new Council established and inducted.
- New Council Agenda and Minutes system installed, staff trained and processes improved.
- Developed and implemented a quality improvement monitoring and training program for Customer Service staff aimed at improving their knowledge of services and professionalism of service to better assist customers.
- Further developed Council's information system that assists staff to answer more customer questions at their first point of contact.
- Responded to 126,298 calls to the Call Centre and answered 87.74% of those calls within 15 seconds.
- Council's Halls and Meeting Rooms team provided a service to 240,666 external guests from 2,365 bookings and 60,687 internal guests from 5,319 bookings.
- A range of civic events were organised on behalf of the Mayor including Living Treasures Dinners, and recognition of Emergency Services Teams that supported communities through the summer bushfires.
- 7 Citizenship ceremonies held with 1,298 people naturalised.

Information Technology Services

Information Technology Services develops, maintains and enhances corporate software solutions, hardware, data networks, telecommunications infrastructure for Council staff and Councillors and provides web based services to the community. The unit is also responsible for the management, storage and disposal of corporate records to support business transactions and for evidentiary purposes.

Achievements

- Extensive work undertaken to prepare Council for the introduction of an Electronic Document Management System. Tenders were received and evaluated with the system 'Objective' being chosen as the best suited product to meet Council's requirements. The majority of the Information Technology team have subsequently been involved in what represents one of the largest system implementations undertaken by City of Greater Dandenong. The system will be fully operational by September 2009.
- A review of the Records Management Unit was undertaken by Council Internal Auditors with several recommendations now being implemented including a revised Unit structure.
- Further work has been undertaken in terms of consolidation of Council servers and improved functionality in terms of Council's ability to provide continual IT services in the event of unforeseen outcomes.
- The IT Department oversaw 20 system upgrades during the year.
- The IT Service Desk continued to provide prompt user support to all Council IT users and Council moved to introduce Multi Function Devices as a replacement to traditional printing options.
- Council's Records Management Unit dealt with an increased number of Freedom of Information (FOI)

applications with 20 being received in 2008-09. The responsibility for FOI has been transferred to Governance commencing on 1 July 2009.

Infrastructure Planning

The Infrastructure Planning Department is responsible for the long term planning of Council's transport and stormwater drainage asset network. The Department also actively advocates to other government bodies and organisations the needs of the Greater Dandenong community aiming to ensure that plans for assets under their control are integrated with Council's plans for the city.

Achievements

- Instrumental in the process of increasing funding for the implementation of road asset renewal projects from \$2,776,833 in 2008-09 to \$4,351,000 in 2009-10.
- Assisted in the planning for the completion of 16 kilometres of road renewal works.
- Completed flood mapping for the Dandenong Catchment.
- Designed upgrades for the existing drainage in Lonsdale Street for inclusion as part of VicUrban's Lonsdale Street reconstruction contract.
- Planned for the successful implementation of an innovative cost saving treatment for the sealing of Keys Road, Keysborough South, where residents were experiencing problems with dust.
- Identified and mapped critical overland stormwater floodways for the Edithvale, Noble Park, Parkmore and Dandenong catchments.
- Approved energy efficient and sustainable lights known as T5 lights for public lighting installations in Greater Dandenong. These have now been installed in the Meridian residential and Dandenong Eco Industrial Park land developments.
- Coordinated and approved staged development plans for road and drainage infrastructure works in Lyndhurst and Keysborough for land development works to commence.
- Lobbied successfully for the Dingley Arterial Link Perry Rd-Springvale Rd. The State Government has committed \$74.6m funding and the project has commenced.
- Lobbied successfully for a direct road connection from Heatherton Road and Princes Highway to EastLink. Now under construction at an estimated cost of \$6m.
- Negotiated and worked with SEITA to provide high-quality bicycle facilities and an Exeloo automated public toilet in Oakwood Park at no cost to the community.
- Negotiated a \$50,000 grant from Government, as the coordinator for the South Eastern Integrated Transport Group, to assist the south east councils in developing their transport needs strategy.
- Worked with VicRoads & DoT to extend bus lanes on State owned roads such as Springvale Road and Cheltenham Road.
- Prepared a major grant submission in conjunction with CGD Leisure Planning for shared user path upgrades on the Dandenong Creek Trail estimated at \$750k.
- Worked with City Improvements to increase the length of Council's concrete cycle paths including the completion of the Dandenong Creek Trail providing access to central Dandenong.
- Worked with Council's Cultural Development Unit and the Government to improve the Mons Parade rail underpass at Noble Park.
- Successfully secured funding through 2009-10 Federal Blackspots and Nation Building Projects program for the installation of two roundabouts at Princess / Windsor Avenues and Albert / Windsor Avenues, Springvale.
- Completed Local Traffic Management Trials involving select sets of several low-cost signs to establish their influence on driver behaviour. Partly funded through a TAC Community Road Safety Grant.
- Revised Council's Road Safety Strategy.
- Continued participation in Industry Based Learning through the engagement of three Engineering students.
- Continued the coordination of the AdShel contract to deliver non-advertising bus shelters.

- Administered contracts on behalf of the DoT to upgrade bus stops with infrastructure that complies with the requirements of the DDA.
- Successfully introduced a new module of Council's corporate asset management system, called Conquest Mobile Pocket PC, to replace the older Whispir system for capturing footpath asset data in the field.

Libraries, Art and Heritage Services

The Unit manages Greater Dandenong Libraries, Cultural Facilities (Drum Theatre at the Dandenong Town Hall, The Castle, Heritage Hill Museum and Historical Gardens, Walker Street Gallery and Dandenong Community Arts Centre), Festivals and Events and Cultural Development and Planning.

Achievements

- SWIFT Consortium, of which CGD Libraries is a member, received the Award for Innovative Management Initiative at the LGPro Conference. The Consortium comprises 15 public library services; its main objective is to provide improved community access to library and information sources through a single shared library management system.
- The Greater Dandenong Community Directory database has been updated and prepared for printing.
- The third year of Communities for Children funding has seen the Libraries expand early childhood bilingual resources for Afghan, Albanian, and Sudanese communities as part of the "Let's Read Program." This program has also enabled Libraries to reach Indigenous, Swahili-speaking communities, as well as families from the Cook Islands, Somalia, Vietnam, China and India.
- Communities for Children funding also enabled the Libraries to introduce a program called "Me and My Dad." This program has run on Saturday afternoons at Dandenong Library and has proved a successful way to engage Dads and families in activities which enhance literacy.
- Bilingual story-times have commenced in Dari and Chinese languages, as a Best Start funded activity.
- Library Outreach Services have expanded with 100 clients and 18 residential institutions now receiving Home Library Services. For people eligible to receive HACC services, we offer a fortnightly bus service taking clients from their homes to Springvale or Dandenong Libraries. Outreach visits to playgroups, childcare centres, kindergartens have increased and have been well attended.
- Drum Theatre held 284 events in total, 178 Theatre Performances with 83,000 patrons attending, and boasts 367 members.
- Hosted successful seasons including full houses for Les Miserables, Windmill Theatre Company, Danny Bhoy, Jimeoin, Playschool, The Fairies, Celebration Concert, The Australian Ballet, Sleeping Beauty and each month presents 2 Encore – Morning Music Series shows entertaining 900 people with a concert and morning tea.
- The Castle held 242 events which includes 60 performances and attendances of over 16,000. It has established itself as a popular venue for youth events, which includes events hosted by CGD Youth Services along with Noble Park Secondary College and Melbourne and interstate companies.
- Dandenong Theatre Company presented a season of 10 performances of Cabaret, which included 4 full houses.
- The Australia Day Concert in the Park was enjoyed by 2000 people and was an accredited Waste Wise event, a first for Greater Dandenong. The event had a family focus, with a performance by Bob the Builder and Australian bush band, MCs television personalities Blair McDonough and Giian Rooney, and the Australia Day Ambassador George Donikian.
- The Music in the Park concert series was re-energised with a Swing/Rock 'n' Roll theme, each concert attracting around 1000 attendees. The atmosphere at each concert was very positive and energetic, and encouraged people to get to know each other and be more physically active.
- The Council Ambassadors were seen by many thousands of people at a total of 10 community events. They also performed a number of other supportive tasks for council, including attending the Dandenong Market to inform the public about the changes to the buildings.
- The Cultural and Heritage Collections Committee is making significant headway in assessing the items that are to remain in the CGD Civic Collection and those that are to be de-accessioned and given to historical societies or other suitable repository.

- The 2008 Drum Festival “Beyond the Beat” held at The Drum Theatre with workshops and performances proved to be popular with those that attended.
- Vic Health funding has been secured for three years to support the community cultural heritage project Face to Face - Unity Within Diversity an intergenerational project which tells the story of the Springvale Community past and present.
- The Mons Parade Pedestrian Underpass in Noble Park was revitalised with a dynamic mural created by internationally recognised artist Anu Patel. Funded by the Department of Transport, Connex and Council the public artwork was inspired by workshops held with the local Secondary College students and the local environment.
- A new Aboriginal cultural awareness program was piloted for the staff of Windermere and Victoria Police to skill up the Dandenong and District Aboriginal Co-Op to deliver cultural competencies under the State Cultural Competencies Framework.
- A series of school visits was conducted, educating local children about Aboriginal culture.
- A series of Aboriginal cultural walks was conducted through Alex Wilkie Reserve.
- A major Aboriginal event was secured for Greaves Reserve to take place in October 2009 - the VAYSAR State-wide Football and Netball Carnival.
- The monthly Little India tours and Afghan Bazaar tours attracted a total of 165 and 166 people respectively.

Organisational Sustainability

Organisational Sustainability is responsible for supporting the human resource capital within the organisation and the engagement of external resources through:-

- Occupational Health and Safety.
- Management of Workcover claims and return to work programs.
- Learning and development activities, recruitment and selection of employees.
- Industrial relations, development and implementation of human resource policies and programs.
- Payroll and superannuation.
- Purchasing and Procurement Systems.
- Contract Management Systems.
- Insurance and Risk Management.
- Best Value and Continuous Improvement.

Achievements

- Implementation of a Local Government Health plan - Voluntary Health Cover scheme available to employees and their families.
- Updated CGD's online recruitment system.
- A comprehensive Employee Engagement Survey undertaken.
- Introduction of salary sacrifice arrangements for Child Care fees.
- Introduction of an online police check facility.
- Sponsorship of an employee from overseas to overcome a chronic skills shortage.
- Introduction of an online exit survey tool to better understand the reasons behind employee departures.
- Revised Bullying/Harassment policies and procedures.
- Introduction of a Staff Giving Scheme.
- Implementation of a more robust Probationary Period process for new employees.
- Providing financial and employee support for Victoria's Bushfire Relief appeals.
- Facilitation of two 'Breakthrough' continuous improvement projects.

- WorkCover Review – To improve Council’s Return to Work performance, reduce time lost and reduce WorkCover premiums.
- Management/Team Leader induction – Improved induction of new managers and team leaders into CGD.
- Facilitated development of summary specifications for all Business Units as part of Best Value program.
- Selected as lead Council in a State Government sponsored project to develop a Local Government e-Tendering Hub.
- Completed implementation of Risk Register and linked Business Unit risk review to Business Planning process.
- Reduction in insurance premiums and claims, with savings of \$300,000 added to Council’s Risk Financing Account.
- Continued development of Utility Tracker database to cover 24 hour monitoring of key Council buildings. Savings on energy invoices this year \$74,000.

Planning and Design

The Unit provides Statutory Planning, Strategic Planning, Urban Design, Open Space and Environmental Planning services to the city as well as monitoring and enforcement of planning legislation and permissions.

Achievements

- Ongoing achievements in the Planning Compliance area with inter-agency cooperation and proactive relationships with industry.
- Finalisation of the MSS review with the Minister for Planning to appoint an independent Panel to consider it.
- Finalisation of the Dandenong Neighbourhood Character Study and rezoning to give effect to Council policy to manage residential development in a way that ensures good quality outcomes while also ensuring net gains in housing supply across the municipality.
- Detailed critical review of the internal statutory planning process and consequential significant efficiency gains and process improvements projects being undertaken now and into the next year, including on-line applications and extensive delivery of web based planning information and services to the community.
- Completion of structure plans and public exhibition of the Springvale and Noble Park activity centres to guide and structure future land use and development in those areas.
- Completion of the review of industrial zones (and bulky goods retailing) across the municipality to inform both policy as well as statutory decision making in regard to land use management and development for those areas over the next five years.
- Regained our position in planning services as the top performing council in our Local Government Group for the fifth time in six years in the Department of Victorian Communities’ annual Community Satisfaction Survey.

Regulatory Services

Regulatory Services provides compliance, education and enforcement functions related to Environmental Health, Immunisation, Animal Management, Fire Prevention, Local Laws, Parking Management and School Crossing Supervision.

Achievements

- Revised and introduced new footpath trading standards for shopping strips throughout the municipality. The new standards improve access for pedestrians and simplify the processes for traders seeking a footpath trading permit.
- Introduced improvements to child immunisation services which have led to increased percentages of immunisation in key areas and higher levels of funding from State and Federal Governments.
- Undertook a whole of city doorknock program to identify unregistered pets. This campaign led to 2918 new registrations being received.

- Environmental Health Officers worked with food providers to enhance the level of training and a greater understanding of food safety and general public health. This has led to a reduction in the number of premises under close monitoring, from 140 in 2007 to 62 in 2009.
- Completed the development of a mobile computing system for Environmental Health officers, which will enable them to spend more time in the field and reduce the time taken to complete inspections and reports.
- In partnership with Waste Management staff, conducted a 'Dob in a Dumper' Campaign in several areas across the municipality. This campaign contributed to an 81% reduction in dumping incidents in these areas and a 90% reduction in the volume of rubbish being dumped.
- Processes for local law permit applications and review of permit decisions were reviewed and enhanced. A more comprehensive process for review of decisions has now been introduced.

Revitalising Central Dandenong

The Unit coordinates development in the central Dandenong declared project area between stakeholders, the State Government and development agencies including the Dandenong Development Board, VicUrban and the Department of Planning and Community Development.

Achievements

- Urban Master Plan - Lonsdale Street early works to upgrade underground services completed. Tender submissions for main civil contract closed June 2009.
- George Street bridge construction tender let April 2009.
- Metro Village stages 4 released. Various applications for development approved by the Design Review Panel. A total of 206 dwellings sale contracts exchanged for stage 1 to 3.
- Parking Survey for central Dandenong completed.
- Planning Application Review Panel considered numerous proposals for development within the declared project area.
- Market Precinct Study completed to consider future use of key strategic land parcels.

Social Development

The Unit comprises Community Development and Policy and Strategic Projects. Key activities of the area include community grants, social policy, cultural diversity programs, funding and support to key agencies, and a range of community safety programs and initiatives. Community consultation and engagement inform the development of key strategies such as the Community Plan and the Community Wellbeing Plan.

Achievements

- Continuation of the Department of Planning and Community Development funded Community Strengthening and Participation Project.
- Establishment of the Food Alliance to promote food security within the municipality.
- Development of the Neighbourhood Houses Future Directions Plan.
- Review of the Cultural Diversity Action Plan.
- Submission to the Productivity Commission regarding the social impacts of Gambling.
- Research into volunteer resource models for the municipality.
- Delivery of strategic planning training program to key service agencies.
- Establishment of the Alcohol and Other Drugs Advisory Committee.
- Development of the Community Safety CCTV pilot for Menzies Avenue.
- Delivery of the community grants program, providing funding to local community groups for community development activities.

South East Business Networks

South East Business Networks (SEBN) brings people together and provides practical support through its unique network program to strengthen manufacturing knowledge and capability and the role of women in business – thus enhancing employment opportunities and economic wellbeing of the region.

Achievements

- The third annual 'Lunch with the Winners' held in September 2008 established this event as a regional schools-industry 'showcase' activity. This 'S4' event is designed to promote careers in manufacturing and more than 140 students and teachers from local secondary colleges, together with business people attended.
- Media articles in both local and national publications, including The Age and Financial Review, highlighted the resilience of local manufacturers and promoted City of Greater Dandenong and SEBN as an excellent example of council's support for industry and the benefits thereof.
- Continued and targeted advocacy at a government level resulted in the achievement of change in government attitude to local manufacturing, resulting in SEBN and SEMMA members having greater opportunities for input into change of government procurement, policy and programs.
- Support and advocacy for companies by both SEBN and SEMMA has resulted in a growing membership and there has been a 35% increase in enquiries.
- Through adopting a strategic, yet flexible, approach towards sustaining businesses in an extremely economically challenging climate, SEBN has strengthened its position as a provider of relevant programs and activities to ensure retention of the manufacturing strength of the region.
- The Lean to Green program conducted which concluded in the second half of 2008, was the first of its kind in Victoria and delivered outcomes for participants – both commercial and cultural – that far exceeded expectations of all parties.
- Another significant program developed by SEBN was the Lean Leadership Academy – a unique approach in introducing lean principles and tools that then allows companies to plan their specific lean journey to gain maximum benefits and traction. Other key activities have been delivered on innovation, technology and export.
- SEBN has delivered a series of powerful presentations and workshops throughout the year demonstrating our commitment to the role of women in business in this community. Feedback received clearly indicates these activities have had considerable and positive impact in inspiring women to pursue their career path.
- A series of pilot programs under a federal government funded Employment Integration program have proven this unique model of integrating migrants and refugees not only into our workforce, but into our community. Results achieved again have exceeded expectations.
- The 2009 Victorian Government Manufacturing Hall of Fame highlighted the world-leading manufacturing capability located in the region with award winners in all categories coming from Greater Dandenong. Council was also recognised for its direct contribution to industry.

Sports & Leisure

The unit integrates strategic planning with practical service delivery across fields of leisure planning, sport development, recreation development, leisure centre management and community property management to proactively influence improvements, reflect community values, provide opportunities for community input and responsibly manage programs, projects and properties.

Achievements

- Developed the Aquatic Feasibility Plan with a subsequent successful application to the Federal Government for a grant of \$7million toward redevelopment of the Noble Park Swim Centre.
- Prepared the Lawn Bowls/Croquet Strategic Plan including an audit of facility condition and implementation of works to improve accessibility.
- Successfully advocated State Government for the replacement of the synthetic hockey pitch at Mills Reserve with a subsequent \$300,000 grant from Sport and Recreation Victoria.

- Proactively supported sports clubs through visits to 42 clubs, allocation of sports grounds to 73 clubs, conduct of 3 sports club forums and initiation and distribution of an e-newsletter to clubs.
- Worked in partnership with tennis clubs to review lease agreements and charges for consistency across all clubs and implemented major works for court surface replacement and renewal.
- Increased programs at major leisure centres to address community health and participation e.g. introduced youth box-a-cise, women's swimming, and wheelchair football.
- Supported the attraction of major events through the provision and management of high quality stadiums e.g. Australasian Futsal Championships at the Dandenong Basketball/State Volleyball Stadium and martial arts tournaments at Springers Leisure Centre.
- Expanded the focus of the team to include recreation programs with commensurate successful application for a \$150,000 Vic Health Active Participation grant project primarily aimed at providing sustainable sport and recreational opportunities to families and young people in the CALD and newly arrived communities in the municipality.



Performance Statement

Strategic objectives, strategic indicators & key strategic activities for 2008-2009

The Victorian Government is of the view that it is reasonable to expect all Councils to collect and publish performance information. The Government amended the Local Government Act 1989 (section 153) to ensure that local government develops performance accountability mechanisms which allow for a consistent approach to the collection and reporting of information regarding financial performance, operating costs and community satisfaction. Without comparable figures, a great deal of benefit of measuring performance is lost.

The use of performance indicators by local government is a significant first step towards achieving:

- An improved capacity to objectively measure Council performance leading to a better set of relationships between state and local government; and
- Better informed local communities.

Since 1997-1998, there has been a requirement for Councils to adopt an Annual Plan as part of its corporate planning cycle and as from 1998-1999 to include in its Annual Report a statement of performance against the targets set in the annual plan.

Council has successfully achieved 62%, whilst 38% was not achieved of its 2008-2009 Annual Plan targets. Each year Council aims to set targets which are a deliberate stretch as we endeavour to continuously improve our quality and delivery of services to our residents.

1. Vibrant Healthy Supported Community

Strategic Statement: - A connected community where everyone participates and engages with others in the spirit and true sense of community.

2008-2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Provide a Community Grants Program to stimulate new community based programs and activities	Expenditure on Occasional Grants and General Support Program approved by Council	\$55,000 small grants and \$420,000 General Support Program approved by 30 June 2009	Not Achieved	Council Report – Minutes 23 June 2008 <ul style="list-style-type: none"> • \$346,307 - General Support Program • \$55,000 – Occasional Grants & Donations Program

Strategic Statement: - Vibrant people, proud of who we are, what we achieve and how we present ourselves to the watching world.

2008-2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Promote City of Greater Dandenong and local business to showcase Dandenong to the community and wider region	Issue Stakeholder magazine regularly	4 issues a year	Achieved	Four (4) issues of Stakeholder were printed

Strategic Statement: - Individuals and families are supported and encouraged to reach their full potential and meet the challenges and choices of every day living.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Commence construction of Lightwood Road Family and Children’s Service Centre and form new governance group to deliver relevant children and family services	Construction commenced	By 30 June 2009	Achieved	The construction of the new facility in Lightwood Road, designed to accommodate the innovative Service for Children, has commenced. It is anticipated that it will meet the expected completion date. The Board of Management for the service has been established and the Director for the integrated service appointed. The integrated model of service including childcare, kindergarten, toy library and Maternal and Child Health will commence from the start of the 2010 calendar year. Much interest is being shown in this development by other local governments and children’s services providers.

2. Environmentally Active City

Strategic Statement: - Everyone in the city is encouraged to use environmentally sound practices and products.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Implement the Environment Improvement Strategy annual action plan	Percentage of residential wasted diverted from landfill increased	45% or more	Achieved	During 2008-2009 the percentage of residential wasted diverted from landfill totalled 48.78%. Implementation of the action plan has commenced through the establishment of an inter-directorate management committee ESG (Environmental Sustainability Reference Group). In addition, a review of the Environment Improvement Strategy has progressed. Several themed workshops were conducted to define goals, targets and indicators.

A report back to the Environmental Sustainability Reference Group will be conducted and the four themes will be finalised. A draft is being prepared for consideration by the ESG. The implementation of the strategy will be progressive over a number of years.

Strategic Statement: - The landscape and natural environment are responsibly managed, protected, regenerated and valued.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Commence implementation of Council’s Sustainable Water Plan	Achieve water savings	Report water savings to Council by 30 June 2009	Not Achieved	The plan was adopted by Council 12 May 2008. Actions identified in the report and CIP funding was for the 2008-09 financial year and beyond. To provide an accurate summary of our achievements and assessment of our water use over this first year period, Council must receive the water use figures from South East Water. The last quarter water use figures can only be provided after July. Council is in the process of preparing the 2008-09 report now.

3. Well Planned Liveable City

Strategic Statement: - Community buildings and infrastructure are designed, developed and maintained to be flexible in meeting current uses and future needs.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Review the 2008-2011 City Improvement Program and adopt and publish the 2009-2010 program	Amount invested in asset renewal through the City Improvement Program	\$6.2 million by 30 June 2009	Achieved	Actuals \$7.4 million spent through the City Improvement Program. The 2009-2010 CIP program was approved within the Annual Budget at the Council Meeting 29 June 2009.

Strategic Statement: - City planning and design reflects the aspirations of the community and provides for the appropriate use and development of the built environment and guides future growth.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Implement on-line statutory planning applications and advertising web page	Web pages available	30 June 2009	Achieved	Council has implemented on-line statutory planning applications. The register of all new applications lodged (and decisions made) by month has been implemented.

4. Prosperous Dynamic City

Strategic Statement: - A strong economy based on internationally competitive manufacturing businesses, sustainable service industries and innovative research and development companies.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Implement the Economic Development Strategy	Residential, commercial and industrial building investment as measured by Building Commission value of building work	To the value of \$400 million by 30 June 2009	Not Achieved	Residential, commercial and industrial building investment as measured by Building Commission value of building work- Total Residential = \$111,726,979 Total Commercial = \$254,861,347 Overall Total = \$366,588,323

Strategic Statement: - A transformed business and service base actively retains skilled older workers, develops younger workers and opens up flexible employment and career opportunities.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Organise and promote 'Manufacturing Week in Greater Dandenong'	Promotion of manufacturing sector in The City and Stakeholder magazine	By 30 June 2009	Not Achieved	Promoted in an article in the Stakeholder magazine Manufacturing and the work of Council's Economic Development Unit was promoted in the May edition of The City, but there was no specific mention of 'Manufacturing Week'.

5. Regional Capital of the South East

Strategic Statement: - To position central Dandenong as the capital city of the south east and a great location for people to live, work and socialise.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Revitalise the Dandenong Centre through a) implementing the Urban Master Plans initiatives and b) reinforcing Council's pivotal role in the partnership to ensure key projects are advanced	Number of residential dwellings approved in the Declared Project Area	Report on number of new dwelling approvals by 30 June 2009	Achieved	A total of 229 dwellings were approved in the Declared Project Area for the financial year 2008-2009

6. Recognised Leading Organisation

Strategic Statement: - A people-attracting workplace where new innovations, technological advancements and creativity continuously improve services.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Investigate and develop Service Improvement Model and Framework	Service improvements reported regularly	Quarterly performance reports	Achieved	Service Improvement Model and Framework completed and trialled. Service Specification Summaries completed for all Business Units. Two Process Improvement Projects completed a) WorkCover / Return to Work process b) Manager and Team Leader Induction process.

Strategic Statement: - A recognised leader in Local Government for its viability, quality of customer service, long term planning and sustainable work practices.

2008–2009 Strategic Indicator	Performance Measure	Performance Target	Outcome	Status
Develop and adopt new Council Plan 2009-2013	Plan approved by Council	30 June 2009	Achieved	The Council Plan 2009-2013 was adopted and sent to the Minister by the 30 June 2009 deadline.
Develop and adopt a revised Long Term Financial Strategy	Plan approved by Council	30 June 2009	Not Achieved	It was agreed by Council to delay formal approval of the Long Term Financial Strategy (LTFS) until after the 2009-2010 Annual Budget to ensure Year 1 of the LTFS matched the Annual Budget.

Progress Against Financial Targets

Outputs	Note	Measures	Actual 2007/2008	Actual 2008/2009	Target 2008/2009	Difference
Rates Management		Total rates and charges declared (\$000's)	\$66,186	\$70,914	\$70,914	-
		Average Rates and charges (per assessment)	\$1,188	\$1,259	\$1,259	-
		Rates and charges (per capita)	\$501	\$525	\$536	\$11
		Rates and charges (% of CIV)	0.40%	0.32%	0.32%	-
		Average residential rates and charges per assessment	\$775	\$807	\$807	-
Dependence on Rates and Grants		Rates and charges (% of total recurrent revenue)	60.22%	55.02%	55.58%	(0.56%)
	1	Financial assistance grants (per capita)	\$63.31	\$92.22	\$65.40	\$26.82
Achieve Financial Plans	2	% achievement of budgeted operating surplus (actual against original budget)	70.69%	76.60%	100%	(23.40%)
	3	% achievement of capital expenditure program	58.27%	65.30%	100%	(34.70%)
Sustainability		Underlying Operating surplus/(deficit) (% of total underlying revenue)	2.53%	10.56%	14.00%	(3.44%)
		% change in net assets from previous year	10.31%	1.73%	1.80%	(0.07%)
		Debt servicing costs as % of rates and charges revenue	1.94%	1.48%	1.80%	(0.32%)
		Working capital ratio (current assets/ current liabilities)	1.22	1.73	1.56	0.17
		Self Financing ratio (%) (ability to generate cash flows from operations)	23.40%	27.03%	22.45%	4.58%
		Non-current liabilities to revenue ratio (%) (ability to meet long term debt obligations)	11.46%	12.72%	13.00%	(0.28%)
Capital Expenditure		Ratio of capital expenditure to total depreciation	0.90	1.12	1.96	(0.84)
Infrastructure Renewal	4	Ratio of current spending on renewal to the long term AAAC.	0.32	0.52	0.61	(0.09)
Infrastructure Renewal & Maintenance		Ratio of current spending on renewal plus maintenance to the long term AAAC plus maintenance.	0.37	0.67	0.71	(0.04)
Debt Management		Rates, fees and charges outstanding as % of rates, fees and charges revenue outstanding at 30 June	6.88%	7.55%	9.51%	(1.96%)
Operating Costs		% change in net operating expenditure (from 30 June)	9.08%	7.05%	(2.65%)	9.70%
		Average operating expenditure per assessment	\$1,936	\$2,050	\$1,949	\$101
		Operating expenditure per capita	\$811	\$854	\$830	\$24
		% Change in operating expenditure per capita	9.08%	7.05%	(2.65%)	9.70%

Notes - Comments on significant variances

1. Council received \$1.3M more against the target of \$8.6M for 2008-2009. In addition, an advance payment of \$2.5M was received which relates to the 2009-2010 allocation by the Victorian Grants Commission.
2. More than expected revenues from operational and financial assistance grants and interest and other income partly offset by increased expenditure on materials and services, professional services and depreciation accounted for the actual results being better than the target.
3. The variation is mainly due to redevelopment of Dandenong Produce Market not proceeding as planned due to delays in the planning approval process.
4. The target for 2008-2009 has been restated to include only infrastructure assets.

Certification of the Performance Statement

In our opinion the accompanying Performance Statement of the City of Greater Dandenong in respect of the 2008-2009 financial year, is presented fairly and in accordance with the Local Government Act 1989.

The statement outlines the performance targets and measures set out in relation to the achievement of the Annual Plan in respect of that year described in the Council Plan and describes the extent to which the business plan was met in that year having regard to those targets and measures.

As at the time of signing, we were not aware of any circumstance which would render any particulars in the statement to be misleading or inaccurate.



Cr Pinar Yesil
Mayor

Dated: 17 September 2009



Cr John Kelly
Councillor

Dated: 17 September 2009



John Bennie
Chief Executive Officer

Dated: 17 September 2009

Location: Dandenong

Auditor General Victoria Performance Statement

VAGO

Victorian Auditor-General's Office

INDEPENDENT AUDITOR'S REPORT

To the Councillors, City of Greater Dandenong

The Performance Statement

The accompanying performance statement for the year ended 30 June 2009 of the City of Greater Dandenong which comprises the statement, the related notes and the certification of the performance statement has been audited.

The Councillors' Responsibility for the Performance Statement

The Councillors of the City of Greater Dandenong are responsible for the preparation and fair presentation of the performance statement in accordance with the *Local Government Act 1989*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the performance statement that is free of material misstatement, whether due to fraud or error.

Auditor's Responsibility

As required by the *Local Government Act 1989*, my responsibility is to express an opinion on the performance statement based on the audit, which has been conducted in accordance with Australian Auditing Standards. These Standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance whether the performance statement is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the performance statement. The audit procedures selected depend on judgement, including the assessment of the risks of material misstatement of the performance statement, whether due to fraud or error. In making those risk assessments, consideration is given to the internal control relevant to the entity's preparation and fair presentation of the performance statement in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the overall presentation of the performance statement.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Matters Relating to the Electronic Presentation of the Audited Performance Statement

This auditor's report relates to the performance statement published in both the annual report and on the website of the City of Greater Dandenong for the year ended 30 June 2009. The Councillors are responsible for the integrity of the website. I have not been engaged to report on the integrity of the website. The auditor's report refers only to the statements named above. An opinion is not provided on any other information which may have been hyperlinked to or from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications, they are advised to refer to the hard copy of the audited performance statement to confirm the information included in the audited performance statement presented on the Council's website.

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Level 24, 35 Collins Street, Melbourne Vic. 3000

Telephone 61 3 8601 7000 Facsimile 61 3 8601 7010 Email comments@audit.vic.gov.au Website www.audit.vic.gov.au

Auditing in the Public Interest

VAGO

Victorian Auditor-General's Office

Independent Auditor's Report (continued)

Independence

The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised. In conducting the audit the Auditor-General, his staff and delegates complied with all applicable independence requirements of the Australian accounting profession.

Auditor's Opinion

In my opinion, the performance statement of the City of Greater Dandenong in respect of the 30 June 2009 financial year presents fairly, in all material respects, in accordance with the *Local Government Act 1989*.

MELBOURNE
22 September 2009


f D D R Pearson
Auditor-General

2

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Auditing in the Public Interest



Management Comment on the Financial Report

Overview

The following management comments are written with a view to explaining Council's financial performance during 2008-2009 and financial position as at 30 June 2009. These comments must be read with reference to the Financial Report and the Standard Statements that follow these comments. The budget information contained in the standard statements has been extracted from Council's 2008-2009 budget which is available to the public through council's website.

The Financial Report has been prepared in accordance with Australian Accounting Standards and other regulatory requirements. The Standard Statements compare Council's operating, capital expenditure and cash flow performance, as well as its financial position against Council's budget for 2008-2009. Major variances between the budgeted results and actual outcomes are explained in the notes to the standard statements.

The City of Greater Dandenong Council (Council) budgeted to achieve an operating surplus of \$5.77M before non-operating income and expenditure, against which Council achieved a surplus of \$6.56M (surplus of \$2.80M in 2008). This result included a grant of \$2.5M, paid in advance by the Victorian Grants Commission from the 2009-2010 grants allocation. After considering non-operating income and expenditure, Council achieved a surplus of \$19.36M against a budget of \$17.80M.

The following major factors impacted on the result for the year:

- Interest received was \$1.59M against a budget of \$0.68M, as a result of higher than expected cash balances carried during the year. Council also received penalty interest from late payment of rates of \$0.7M.
- Grant income of \$33.30M against budget of \$22.55M. Included in this amount are:
 - Over budget financial assistance grant funding from Victorian Grants Commission of \$3.82M (including \$2.5M received in advance that relate to 2009-10 financial year)
 - additional grant funding over budget for Children, Youth and Family Services (\$0.54M), enhanced services in Aged and Disability Care Services (\$0.68M) and a range of unbudgeted grants received across the Council (\$0.15M) for various services
 - Grant of \$2.5M for the upgrade of the Noble Park aquatic facilities
 - \$1.4M in Commonwealth stimulus funding towards upgrading community facilities
- Depreciation charged was \$20.54M compared to \$19.76M in 2007-08.
- Non-monetary contributions by way of "gifted" assets from developer activity totalled \$8.08M which were not budgeted for. These gifted assets primarily consist of land, land under roads, roads and drainage assets.

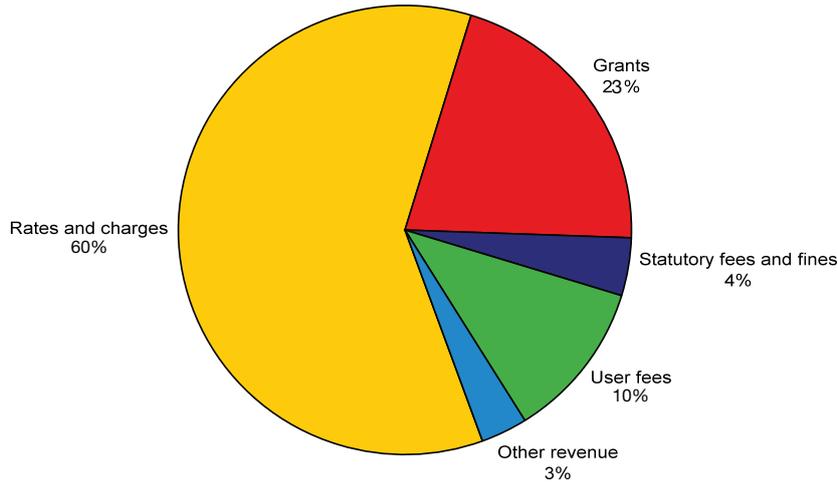
Change in Equity

Council recognised in the accounts a net decrease in value of its land and building assets of \$0.74M following a revaluation carried out during the year. This decrease, combined with the surplus for the year resulted in Council's Equity (Net Assets) to increase by \$18.61M.

Revenue

Council's operating revenue for 2008-2009 was \$119.22M (\$110.66M in 2007-2008) including rates and charges revenue (\$71.04M), operating grants (\$26.99M), and fees and charges (\$17.55M). The breakdown of operating revenue by major categories is depicted in the graph below.

Revenue Analysis



Council's non-operating revenue for 2008-09 was \$16.82M (\$6.82M in 2007-08) including capital grants (\$6.32M), capital contributions (\$0.76M) profit on sale of assets (\$1.66M) and contributions of non monetary assets, mainly from sub division activity (\$8.09M).

Rate Revenue (including waste collection charges) – general rate revenue is based on the Capital Improved Value of properties and a 'rate in the dollar' applied against each category of property. Waste collection charges are based on the number of bins and frequency of collections. Council's rate revenue for the year was in line with budget expectations. Refer note 3.1 of Financial Report for further details on rate revenue.

Grants and Contributions – Operational grant revenue comprises a general purpose grant of \$12.47M (which included a road funding grant of \$1.38M for local roads), and tied grants of \$14.52M which were essentially for community services such as home care, aged care and youth services. Capital grants received were \$6.32M. These grants are expended on these services in addition to the funds allocated by Council from other sources of revenue. (Refer Note 3.2 of Financial Report). Cash Contributions of \$0.78M received were mainly for open space development. Non-monetary contributions of \$8.09M were mainly from "gifted" assets from developer activity.

Fees, Charges and Fines - Revenue from these sources was \$17.55M for the year (\$17.24M in 2007-2008). The major sources of revenue are:

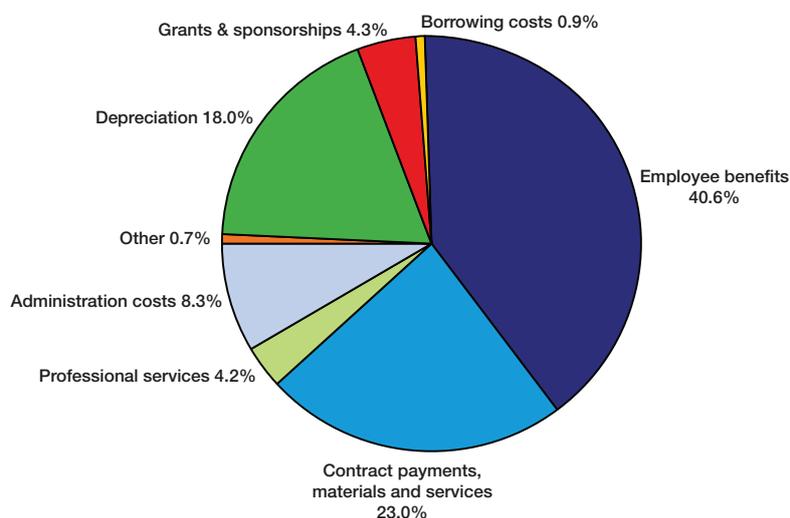
- Dandenong Market stall income \$2.99M
- Hire of council facilities \$1.38M
- Aged care services \$0.88M
- Parking fees and fines \$3.72M
- Statutory and other fees (building permits, Infringements, Infringement court recoveries, etc.) \$3.19M

Other Income (\$3.63M) - This item of income essentially relates to fees for provision of valuation data to State Revenue Office, interest received on investments and other sundry income.

Expenditure

Total operating expenditure for 2008-2009 including depreciation was \$114.32M (\$107.86M in 2007-2008).

The major items of operating expenditure are depicted in the graph below:



Employee Costs (\$46.24M) – Salaries costs include salary on-costs such as WorkCover premium, provision for Long Service Leave entitlements and council's superannuation contributions on behalf of employees.

Contract payments, materials & services (\$26.33M) – Included in this category are the following major costs relating to:

• Maintenance & Repairs of roads, drains and buildings	\$2.97M
• Waste Collection and Disposal	\$6.82M
• Aquatic Centre and Leisure Centre	\$4.01M
• Park Services	\$3.64M
• Dandenong Market	\$1.77M
• Major maintenance under the City improvement program	\$1.65M
• Fleet maintenance	\$0.94M

Grants and sponsorships – (\$4.96M) – Council provides grants to various sporting and cultural bodies to assist in promoting the city's diversity. It also provides an annual amount towards Council's Family Day Care program.

Professional fees and other expenses (\$4.83M) – Mainly includes consultancy costs, and legal costs for various services (\$3.26M). Other costs include statutory fees and audit costs. Refer to note 4.5 in the Financial Report.

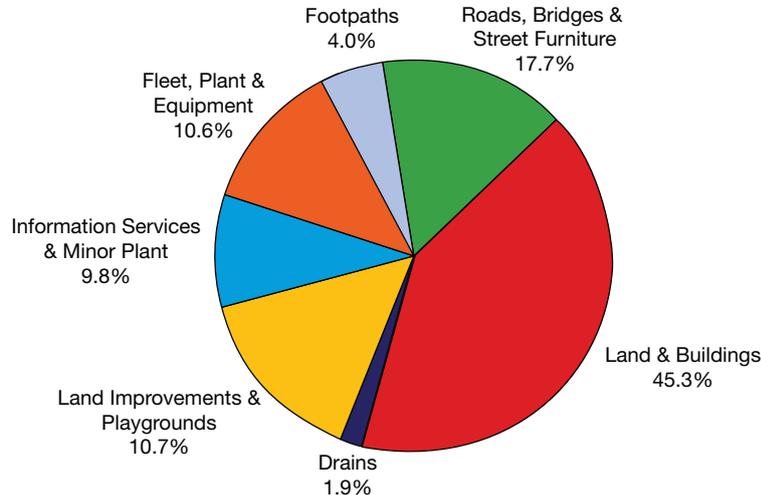
Administration costs (\$9.54M) – Administration costs include information management expenses (\$1.69M), insurance costs (\$2.00M), printing, publications and promotions of \$1.88M and motor vehicle maintenance of \$1.06M. It also includes occupancy costs (\$1.89M), for electricity, gas, telephone and water. Refer to note 4.6 in the Financial Report.

Borrowing Costs (\$1.05M) – Represents interest on Council's long term borrowings.

Depreciation (\$20.54M) – The depreciation expense reflects the diminution in the value of assets due to wear and tear and obsolescence. It has no impact on the cash position of Council. Cash flow is impacted only at the time of purchase and sale of assets.

Capital Expenditure

The major items of expenditure are depicted in the chart below:



Council spent \$23.04M on capital expenditure during the year. \$14.11M of this was on renewal and upgrades to Council's existing infrastructure assets. \$8.94M was spent on expansion of assets through major projects which included building works on the Dandenong Produce Market (\$4.42M), Springvale Community Services Centre (\$0.87M), building modifications at George Andrews Reserve (\$0.32M), carpark surface expansion at Tatterson Park (\$0.12M) and drainage pipe expansion at Tatterson Park (\$0.11M). It also spent \$2.45M in replacing its fleet and other plant utilised in maintenance and cleaning of the city's roads, drains and other infrastructure assets.

Cash Flows

(Refer Standard Cash Flow Statement)

Net inflows from operating activities – Council generated a net cash inflow from operating activities of \$34.90M. Included in this result are:

- higher than budgeted receipt of grants due to better than planned receipt of Financial Assistance grant funding from Victorian Grants Commission (\$3.82M), additional grant funding for Children, Youth and Family Services (\$0.54M), enhanced services in Aged and Disability Care Services (\$0.68M) and a range of unbudgeted grants received across the Council including those for Immunisation services.
- lower than expected salary costs, negated by a marginal increase in payments to suppliers.

Note: The specific line items making up the cash flows from operations in the Financial Report differs from the Standard Statements in that the cash flows in the financial report are inclusive of Goods and Services Tax.

Net outflows from investing activities – Investing activities refer mainly to Council's sale and purchase of non-current assets. Council spent a net amount of \$20.77M in purchase of assets.

Financing activities – Financing activities refer to Council's borrowings. Council borrowed \$5.0M by way of a long term loan. Council repaid \$4.37M of its long term debt during the year.

Borrowings

Council's borrowing at 30 June 2009 was \$17.33M, which is 24.40% of rate revenue (Government prudential limit is 60%). Further borrowings of \$11.5M are planned in 2009-2010 towards capital works programs. Loan repayments of \$18.0M are planned over the next five years under Council's borrowing strategy.

Council intends to retire these debts through cash flows generated from operations.

Council's Financial Position

Council's financial position improved by \$18.61M during the year, made up of the operating surplus of \$19.36M offset by a decrease in asset valuations of \$0.75M. The net worth of Council at 30 June 2009 was \$1091.91M (\$1073.30M in 2008), made up of the following assets and liabilities:

Council's assets (what Council owns) comprise:

	\$M	%
Roads & Bridges	270.55	23.83
Drainage	114.99	10.13
Car Parks	9.93	0.87
Land and land improvements	470.64	41.46
Land under Roads	1.67	0.15
Buildings	112.68	9.93
Footpaths & Bike Paths	66.96	5.90
Plant/Furniture, Playground Equipment	22.94	2.02
Work in Progress	9.97	0.88
Cash and Other Assets	54.95	4.83
	1,135.28	100.00

Council's Liabilities (what Council owes) comprise:

	\$M	%
Long term borrowing	17.33	39.96
Creditors	11.51	26.54
Trust Monies	3.68	8.49
Employee entitlements	10.85	25.01
	43.37	100.00

The difference between the assets and liabilities of \$1,091.91M is the net worth of the Council to its ratepayers and community.

Note:- The above financial report summary does not form part of the statutory reporting and hence not subject to audit certification. It has been written to assist the Greater Dandenong community in better understanding the financial operations and financial position of their Council. As stated in the Overview, these comments must be read in conjunction with the Financial Report and Standard Statements that immediately follow these comments in this Annual Report.



Annual Financial Report

Year Ended 30 June 2009

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Income Statement

for the year ended 30 June 2009

	Note	2009 \$'000	2008 \$'000
OPERATING REVENUE			
Rates and charges	3.1	71,040	66,634
Grants – Recurrent	3.2	25,832	22,589
Grants – Non-recurrent	3.2	1,157	463
Contributions – Cash	3.3(a)	17	5
Statutory fees and fines	3.4	5,045	4,805
User Fees	3.5	12,503	12,430
Other revenue	3.7	3,626	3,733
Total operating revenue		119,220	110,659
OPERATING EXPENSES			
Employee benefits	4.1	46,244	42,763
Contract payments, materials and services	4.2	26,333	25,165
Depreciation	4.3	20,538	19,763
Grants and sponsorships	4.4	4,961	4,925
Professional Services	4.5	4,831	3,825
Administration costs	4.6	9,541	9,202
Finance costs	4.7	1,049	1,290
Other	4.8	820	926
Total operating expenses		114,317	107,859
		4,903	2,800
Net gain (loss) on disposal of assets	3.6	1,661	1,450
Capital grants	3.2	6,315	1,408
Capital contributions	3.3 (b)	758	754
Contributions – non-monetary assets	3.3(c)	8,085	3,211
Assets written off	6.1	(2,363)	(425)
SURPLUS FOR THE YEAR		19,359	9,198

The above Income Statement should be read with the accompanying notes.

Balance Sheet

as at 30 June 2009

	Note	2009 \$'000	2008 \$'000
ASSETS			
Current assets			
Cash and cash equivalents	5.1	35,632	21,867
Trade and other receivables	5.2	12,094	9,241
Inventory - Property	1.8, 5.3	1,164	1,198
Total current assets		48,890	32,306
Non-current assets			
Plant and equipment and Property	1.3, 6 (a), 6(b)	608,314	607,090
Infrastructure Assets – realisable	1.3, 6(c)	8,882	8,819
Infrastructure Assets -non realisable	1.3, 6(d)	463,129	456,598
Inventory – Property	1.8, 5.3	6,061	7,305
Total non-current assets		1,086,386	1,079,812
Total assets		1,135,276	1,112,118
LIABILITIES			
Current liabilities			
Trade and other payables	7.1	11,511	9,534
Employee benefits	7.2	10,463	9,070
Trust funds and deposits	7.3	3,676	3,157
Interest-bearing liabilities	8	2,556	4,373
Total current liabilities		28,206	26,134
Non-current liabilities			
Employee benefits	7.2	388	350
Interest-bearing liabilities	8	14,775	12,332
Total non-current liabilities		15,163	12,682
Total liabilities		43,369	38,816
NET ASSETS		1,091,907	1,073,302
EQUITY			
Accumulated surplus		470,554	460,412
Reserves- Asset revaluation reserve	1.3(d), 9	611,428	612,182
- other reserves	1.3(d), 9	9,925	708
TOTAL EQUITY		1,091,907	1,073,302

The above Balance Sheet should be read with the accompanying notes.

Statement of Changes in Equity

for the year ended 30 June 2009

Notes	Total		Accumulated Surplus		Reserves	
	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000
Balance at the beginning of the year	1,073,302	971,975	460,412	450,272	612,890	521,703
Prior year adjustments relating to:						
- non current assets 6.1(a)		874		874		
- receivables (Note 1 below)		(180)		(180)		
- payables (Note 2 below)		440		440		
Surplus for year	19,359	9,198	19,359	9,198		
Transfer (from)/to Insurance fund			(308)	(192)	308	192
Transfer (from)/to Re-vegetation reserve 9			(149)		149	
Transfer (from)/to Grants reserve (Note 3 below)			(7,607)		7,607	
Transfer (from)/to Public Open Space reserve (Note 4 below)			(593)		593	
Transfer (from)/to Major Projects reserve (Note 5 below)			(560)		560	
Revaluation increment of assets (Note 6 below) 6.1	(754)	90,995			(754)	90,995
Balance at the end of the year	1,091,907	1,073,302	470,554	460,412	621,353	612,890

Note 1: Charges in relation to permit applications for town planning, building and asset management recognized as income in previous years now reversed since permits were not proceeded with by the customers.

Note 2: Relate mainly to a reversal of land tax accrued in prior years on the basis of an assessment levied on Council in respect of Metro 3175 land (\$311K). Council successfully appealed this assessment. Of the balance, \$105K relates to a grant in community services which had been held in reserves. This had been fully expended in 2007-08 and the amount held in the reserve account had not been transferred to income to offset the expenditure.

Note 3: Council received an advance payment of \$2.5M from the Victorian Grants Commission which relates to the 2009-10 financial year. In addition, there were unbudgeted grants both for operational and capital projects received during the year that will be spent in 2009-10.

Note 4: All public open space contributions have been set aside as reserves.

Note 5: All property sales excluding Metro 3175 land sales have been set aside as reserves.

Note 6: A portion of the Land set aside in current assets for the Metro 3175 development has been identified as open space by the developers and handed back to Council. This portion of land was revalued and transferred back to Non-current assets.

The above Statement of Changes in Equity should be read with the accompanying notes.

Cash Flow Statement

for the year ended 30 June 2009

	Note	2009 \$'000	2008 \$'000
Cash flows from operating activities			
Receipts from ratepayers		71,061	66,131
Fees, charges, fines and other (including GST)		17,241	24,141
Contributions (including GST)		776	759
Government grants (including GST)		34,181	24,913
Interest received		1,584	1,557
Payments to suppliers (including GST)		(49,685)	(51,783)
Payments to employees		(44,530)	(42,384)
Net GST (payments) / refunds		4,268	3,067
Net cash provided by operating activities	15.1	34,896	26,401
Cash flows from investing activities			
Payments for property and other non-current assets	17	(23,044)	(18,633)
Proceeds from sale of property, plant and equipment		2,270	9,140
Net cash used in investing activities		(20,774)	(9,493)
Cash flows from financing activities			
Finance costs		(1,186)	(1,538)
Proceeds from secured loans		5,000	3,000
Repayment of secured loans		(4,373)	(7,221)
Repayment of trust monies and deposits	1.4	(309)	(5,816)
Proceeds from trust monies and deposits	1.4	511	6,990
Net cash provided by / (used in) financing activities		(357)	(4,585)
Net increase / (decrease) in cash and cash equivalents		13,765	12,323
Cash and cash equivalents at beginning of the year	15.2	21,867	9,544
Cash and cash equivalents at end of the year	15.2 & 5.1	35,632	21,867
Represented By:			
Operating Cash	5.1	15,910	11,237
Restricted Cash	5.1	19,722	10,630
Total		35,632	21,867

The above Cash Flow Statement should be read with the accompanying notes.

Notes to the Financial Report for the Year Ended 30 June 2009

Introduction

The City of Greater Dandenong was established in December 1994 with the amalgamation of the former City of Springvale and former City of Dandenong, and is a body corporate. The council's main offices are located at 397-405 Springvale Road, Springvale 3171.

The purpose of the council is to:

- Provide for the peace, order and good government of the city
- To promote our cultural diversity, and economic, social and environmental viability
- To build partnerships with its citizens
- To promote business and employment opportunities
- To ensure transparency and accountability in council decision making
- To improve the overall quality of life of its citizens
- To enable all citizens to take pride in Greater Dandenong as a great place to live, work, play or visit

The council's external audit is conducted by the Victorian Auditor General's Office, and its internal auditor is Oakton AA Services Pty Ltd. The main banker for the council is the Commonwealth Bank of Australia. The council draws from a pool of solicitors, depending on the nature of the requirement.

The Council's website address is www.greaterdandenong.com

This financial report is a general purpose financial report that consists of an Income Statement, Balance Sheet, Statement of Changes in Equity, Cash Flow Statement and notes accompanying these financial statements. This general purpose financial report complies with Australian Accounting Standards, the Local Government Act 1989, Local Government (Finance and Reporting) Regulations 2004, and other authoritative pronouncements of the Australian Accounting Standards Board.

Note 1 Significant accounting policies

1.1 Basis of accounting

The financial report is prepared on the accrual and going concern basis under the historical cost convention, except for certain assets as disclosed in notes 1.3(d), 1.8 and 1.11.

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

1.2 Revenue Recognition

a) Rates

Rates and service charges are recognised as revenue at the declaration of the rate, levy or service charge, at commencement of the rating year as it is an enforceable debt linked to the rateable property. The council uses Capital Improved Value (CIV) as the basis of valuation of all properties for rating purposes. CIV includes the value of land and buildings and improvements made to them. A rate in the dollar for different types of properties is applied to the CIV to arrive at the declared rates (Refer Note 3.1).

The council does not provide for doubtful debts on rates as unpaid rates represent a charge against the rateable property and will be recovered when the property is next sold.

Notes (continued)

b) Grants, donations and other contributions

Grants, donations and other cash contributions are recognised as revenue upon receipt or upon prior confirmation that they have been secured.

Where grants or contributions recognised as revenue during the financial year were for a specific purpose and remained unspent at balance date, the unspent amount of the grant or contribution is disclosed in Notes 3.2 and 3.3. Any amount of a grant that was received in prior years and was spent during the current year is disclosed in note 3.2.

c) User fees, charges and fines

User fees and charges are recognised as revenue upon such fees and charges being raised for services provided or payment received, whichever occurs first. Fines are recognised as revenue upon issuance of infringement notices.

A provision for bad debts is recognised when collection in full is no longer probable.

d) Sale of property, plant and equipment

Revenue arising from the sale of assets is recognised when control of the asset has unconditionally passed to the buyer.

e) Interest and rents

Interest and rents are recognised as revenue when the payment is due, the value of the payment is notified, or the payment is received, whichever occurs first.

f) Assets from new developments

Council acquires infrastructure assets such as land, roads, drains and footpaths from developers through new sub division activity. These assets are initially recognised as non-monetary contributions at their current valuations.

1.3 Recognition and measurement of non-current assets

The council has adopted the following in relation to the acquisition and depreciation of non-current assets.

a) Acquisition

Assets are initially recorded at cost, being the fair value of the assets provided as consideration at the date of acquisition. Costs incidental to their acquisition, such as architects' fees and engineering design fees, that are incurred in preparing the asset for use are also capitalised. Fair value is the amount for which the asset could be exchanged between knowledgeable willing parties in an arm's length transaction.

Where assets are constructed by council, cost of construction includes all direct materials and labour, and an appropriate amount of directly attributable variable and fixed overheads.

Assets acquired from developers through sub division activity are initially recognised at their current valuation (Refer Note 1.2 f).

b) Thresholds for asset recognition

The following classes of assets have been recognised in note 6 with threshold limits as shown below and have not changed from the prior year.

Class of assets	\$
Land and buildings	
Land	Nil
Land under Roads	Nil
Land improvements (including irrigation and sprinkler systems, and fencing)	1,000
Buildings	Nil
Building Improvements	2,000
Plant and equipment	
Plant and equipment	1,000
Minor plant, furniture & equipment	500
Infrastructure assets (non-realizable)	
Roads	20,000
Kerb and channel	5,000
Footpaths / Bikepaths	
- Expansion & upgrade	1,000
- Renewals	Nil
Bridges	5,000
Drains	5,000
Infrastructure assets (realizable)	
Recreational equipment	1,000
Street furniture	10,000

c) Depreciation and amortisation of non-current assets

All non-current assets are depreciated over their useful lives to the council in a manner that reflects the consumption of the service potential of those assets. Depreciation is provided on a straight-line basis using rates applicable to the council's experience. The estimated useful lives reflect a program of normal maintenance and are reviewed continually as part of the council's asset management program.

Where infrastructure assets have separate identifiable components with distinct useful lives, a separate depreciation rate is determined for each component.

The following table shows the major categories of assets and associated useful lives, and has not changed from the prior year.

Notes (continued)

Asset category	Years
Property	
Land	
- Land, parks, reserves, ovals	Infinite
Land improvements	10
Buildings	50 – 75
Building Improvements	10
Plant and Equipment	
Plant and equipment	5
Minor plant, furniture and equipment	
- Artworks	N/A
- Furniture & equipment	6 – 15
- IT devices	5
- Parking meters	10
- Street signs/traffic control	20
- Library catalogue	5
- Library equipment	20
- Library plant	15
Infrastructure	
Roads	
- Pavement and Seal	12 - 20
- Substructure	100
- Kerb and channel	80
Footpaths / bikepaths	10 - 50
Bridges	20 - 100
Drains	100
Off street car parks	25
Recreational equipment (playgrounds)	10 - 20
Street furniture	10 - 20

- d) Revaluation of non-current assets
Subsequent to initial recognition, all non-current assets other than plant, equipment, realisable infrastructure assets and Land under Roads are measured at fair value. Fair value for most asset categories is represented by their current replacement cost less accumulated depreciation.

Valuation assessments are carried out by the council each year to ensure that each asset category is represented at fair value at the reporting date. Formal revaluations are carried out at rolling four yearly intervals to confirm these assessments, except for land and buildings which are formally valued every two years. Council uses index movements to establish fair value in the years between formal valuations. The council's internal experts or independent valuers carry out these formal valuations. Where the carrying value materially differs from the fair value, that class of asset is revalued.

Where assets are revalued, the revaluation increment is credited to the asset revaluation reserve, except where such increment reverses a previous valuation decrement of the same class of asset. In that event, the increment is recognised as revenue in the Income Statement to the extent of the previous revaluation expense.

A valuation decrement is recognised as an expense in the Income Statement, except where such a decrement is a reversal of a previous increment of the same class of asset. In such cases, the decrement is charged against the asset revaluation reserve to the extent of the previous increments.

Land under Roads:

In accordance with *AASB 1051: Land under Roads* the Council has elected not to recognize land under roads existing at 30 June 2008. All land under roads acquired after that date are brought to account at cost, or at a valuation if acquired as a 'gifted' asset.

e) Realisable infrastructure assets

Infrastructure assets comprising street furniture and recreational equipment are considered by their nature to be realisable assets. All other infrastructure assets are considered to be non-realisable. Non-realisable assets are excluded from the calculations of financial ratios (Refer Note 16).

f) Existing assets not previously recognised

Non-current assets not previously recognised are classified as though they had always been recognised by an adjustment through equity and a restatement of the previous year's income statement if applicable.

1.4 Trust monies

Amounts received as tender deposits, bonds and retention monies are recognised as Trust monies until they are refunded or forfeited. (Refer Note 7.3).

1.5 Employee benefits

a) Accrued salary and wages

A liability for accrued salary and wages including associated oncosts is recognised, being the amount earned and unpaid at balance date.

b) Annual leave and long service leave

Annual leave

Annual leave entitlements are determined up to balance date as amounts expected to be paid when the obligation is settled, inclusive of leave loading and associated oncosts. Annual leave entitlements expected to be settled within twelve months are measured in nominal dollars. Annual leave entitlements expected to be settled after twelve months are measured at the present value of the estimated future cash outflows. Commonwealth bond rates are used for discounting future cash flows.

Long service leave

Long service leave entitlements are assessed at each balance date having regard to length of service, estimated future movements in rates of pay, oncosts and other factors including experience of employee departures and their periods of service. Long service leave expected to be paid within twelve months is measured at nominal value based on the amount expected to be paid when settled. Long service leave entitlements expected to be settled after twelve months are measured at the present value of the estimated future cash outflows. Commonwealth bond rates are used for discounting future cash flows.

Classification of employee benefits

An employee benefit liability is classified as a current liability if the Council does not have an unconditional right to defer settlement of the liability for at least twelve months. All annual leave and unconditional long service leave entitlements after 7 years of continuous service have been classed as current.

Sick leave

No provision is made in respect of employee entitlements for sick leave because it is non-vesting and the pattern of sick leave taken indicates that accumulated non-vesting sick leave will never be paid in the majority of instances.

Notes (continued)

c) Superannuation

The superannuation expense for the financial year is the amount of the statutory contribution the council makes to the superannuation plans that provide benefits to its employees.

Additionally, the council may recognise a liability in respect of present obligations to the defined benefits superannuation schemes from time to time, to which current and former employees of council belong. The liability, if any, will represent the Council's share of the shortfall of the net market value of the scheme's assets (inclusive of tax and interest accrued), relative to the benefits accrued to its members at balance date. (See Note 12).

1.6 Recognition of payables

Liabilities are recognised for amounts to be paid in the future for goods and services received as at balance date, whether or not invoices have been received. (Refer Notes 7.1 and 10).

1.7 Leases

Operating leases

Operating lease payments are expensed in the year in which the payments are made as they reflect the pattern of benefits derived by the council.

Operating lease receivables are recognised in the year in which they are invoiced or when Council becomes entitled to the income from the lease, whichever is earlier.

1.8 Inventory - Property

Properties that are earmarked for future development and sale are shown at the lower of cost and net realisable value. Properties that are likely to be sold within twelve months of balance date are shown as current assets. This classification between current and non current is reviewed each year in line with future sales programme (see also Note 1.15).

1.9 Recognition of receivables

Receivables are recognised for amounts owed to the council for goods and services provided at balance date, whether or not invoices have been issued. Provision is made for doubtful debts after considering collectability. No provision is made in respect of rates debtors. (Refer Notes 5.2 and 11).

1.10 Cash and cash equivalent assets

For the purpose of the statement of cash flows, cash and cash equivalent assets include cash on hand, deposits at call and other highly liquid investments with short periods to maturity. They are subject to insignificant risk of changes in value and include cash available for day to day cash management activities and those restricted for specific purposes either under regulations or council's obligations for delivery of services or capital works. (Refer Notes 5.1 and 15.2).

1.11 Managed Funds

Managed Funds are valued at fair value, being market value, at balance date. Any unrealised gains and losses on holdings at balance date are recognised as either a revenue or expense.

1.12 Maintenance and repairs

Maintenance, repair costs and minor renewals are recognised as expenses. Where the repair relates to the replacement of a component of an asset and the cost exceeds the recognised threshold and results in an extension of the life of the asset, that cost is capitalised to that asset. The carrying value of the replaced asset is expensed.

1.13 Interest-bearing liabilities

Interest-bearing liabilities represent overdrafts, short term loans, long term loans and other liabilities which accrue interest on the balance outstanding. The carrying amounts of these liabilities represent the amounts payable in future years (Refer Notes 8 and 11).

Interest accrued on these liabilities is treated as finance costs (Refer Notes 9 and 11).

1.14 Allocation between current and non-current

In the determination of whether an asset or liability is current or non-current, consideration is given to the time when each asset or liability is expected to be settled. The asset or liability is classified as current if it is expected to be settled within the next twelve months, or if Council does not have an unconditional right to defer settlement of a liability for at least twelve months after the reporting date.

1.15 Impairment of assets

At each reporting date, the Council reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the Income Statement.

1.16 Finance costs

Finance costs are recognised as an expense in the period in which they are incurred.

1.17 Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of expense. Receivables and payables in the balance sheet are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis.

1.18 New accounting standards and interpretation

Certain new accounting standards and interpretations have been published that are not mandatory for the 30 June 2009 reporting period. The City of Greater Dandenong assesses the impact of these new standards as to their applicability to the Council and early adoption where applicable.

As at 30 June 2009 the following standards and interpretations had been issued but were not mandatory for the financial year ending 30 June 2009. The Council has not and does not intend to, adopt these standards early.

Notes (continued)

AASB Amendment	Standards affected	Outline of amendment	Application date of Standard	Application date for Council
AASB 2007-06	AASB 101 Presentation of Financial Statements	Amends an earlier version of AASB 101 issued in July 2006. This Standard introduces the concept of a "complete set of financial statements" and amends the title of some statements in the accounts. The other change of some relevance to Council relates to reporting owner changes in equity and comprehensive income. No significant impacts are expected to arise from this Standard.	1 July 2009	1 July 2009
AASB 2007 - 08	AASB 123 Borrowing Costs	Amends an earlier version of AASB 123 issued in July 2004. This Standard requires borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset to be capitalised. Previously, entities had the option of expensing such costs. Subject to the existence of borrowings for the purpose of funding capital expenditure, this standard will require related borrowing costs to be capitalised rather than expensed. It is not expected that this will have a material impact on the reported financial performance or position of Council.	1 January 2009	1 January 2009
AASB 2008 - 5	AASB 127 Consolidated and Separate Financial Statements	Amends an earlier version of AASB 127 issued in July 2004. This standard makes various relatively minor changes. This Standard is not expected to have any impact on Council.	1 July 2009	1 July 2009
AASB 2008-1, AASB 2008-2, AASB 2008-3, AASB 2008-5, AASB 2008-6 AASB 2008-7	Various	These standards make revisions, which are generally minor, to a range of other accounting standards. It is not expected that these Standards will have any significant impact on Council.	1 January 2009	1 January 2009

1.19 Rounding

The figures in the financial report are rounded to the nearest thousand dollars.

2. FUNCTIONS AND ACTIVITIES

Revenue, expenses and council assets have been attributed to the following broad functions.

2.1 Revenue, expenses and non-current assets by function

	Revenue Attributed 2009				Expenses 2009		Surplus/ (Deficit)	Total Non- Current Assets
	\$000 General	\$000 Grants	\$000 Total	% of Total	\$000	% of Total	\$000	\$000
Corporate services*	72,630	12,528	85,158	62.07	37,963	32.22	47,195	9,444
Organisational development	77	30	107	0.08	4,177	3.54	(4,070)	434
Health & environment	12,671	372	13,043	9.51	19,999	16.97	(6,956)	156,955
Leisure & culture	6,020	1,035	7,055	5.14	20,767	17.62	(13,712)	327,697
Community services	2,002	12,897	14,899	10.86	20,879	17.72	(5,980)	37,123
Transport & infrastructure	10,928	10	10,938	7.97	9,601	8.15	1,337	532,047
Economic development	5,873	117	5,990	4.37	4,445	3.78	1,545	22,686
Total	110,201	26,989	137,190	100.00	117,831	100.00	19,359	1,086,386

	Revenue Attributed 2008				Expenses 2008		Surplus/ (Deficit)	Total Non- Current Assets
	\$000 General	\$000 Grants	\$000 Total	% of Total	\$000	% of Total	\$000	\$000
Corporate services*	63,964	8,420	72,384	57.86	33,937	29.28	38,447	9,387
Organisational development	1	14	15	0.01	3,854	3.32	(3,839)	432
Health & environment	12,305	513	12,818	10.25	18,970	16.37	(6,152)	156,014
Leisure & culture	5,596	1,087	6,683	5.34	19,541	16.86	(12,858)	325,731
Community services	3,479	12,274	15,753	12.59	20,779	17.93	(5,026)	36,900
Transport & infrastructure	4,407	1,990	6,397	5.11	9,530	8.22	(3,133)	527,924
Economic development	10,900	162	11,062	8.84	9,303	8.03	1,759	22,550
Total	100,652	24,460	125,112	100.0	115,914	100.0	9,198	1,078,938

* Council's rate revenue is fully allocated to this segment

Notes (continued)

2.2 Functions of Council

Functions	Activities undertaken under each function
Corporate services	<ul style="list-style-type: none">• Civic and corporate support• Call and service centres• Financial, IT and records management services• Contract management and procurement• Rates administration, property valuations• Risk management
Organisational development	<ul style="list-style-type: none">• Human resources, staff training and development• Occupational health and safety• Corporate planning, media and communications, public relations
Health and environment	<ul style="list-style-type: none">• Collection and disposal of all waste, including hard waste and garden waste• City planning and urban design• Building approvals and control• Preventative health services• Street beautification• Roads, footpaths and drains cleaning and maintenance• Parking management and control• Drug prevention strategies• Animal management• General law enforcement
Leisure and culture	<ul style="list-style-type: none">• Cultural activities, Walker Street Gallery, Heritage Hill, Drum Theatre• Indoor leisure centres, including Oasis swimming centre• Parks and gardens, sporting and nature reserves• Public halls & community centres• Public library and information services• Recreation programs• Cultural diversity through community grants program
Community services	<ul style="list-style-type: none">• Adult day care, aged persons hostel, senior citizens centres, community bus• Childcare centres & pre-schools• Family support, home care• Meals-on-wheels• Services for the disabled• Youth support, housing and recreation programs• School crossing supervision
Transport and infrastructure	<ul style="list-style-type: none">• Civil and transport planning• Maintenance of bridges• Parking and traffic control facilities• Pedestrian and bicycle networks• Road & footpath construction• Street lighting• Fleet and Plant Operations• Building maintenance
Economic Development	<ul style="list-style-type: none">• Promotion of business and employment• Operation of Dandenong market and multi deck car parks

3 REVENUES

	2009 \$'000	2008 \$'000
3.1 Rates and garbage charges		
General rates (Note)		
Residential	30,419	29,030
Commercial	7,137	7,036
Industrial	23,218	21,149
Farm	598	212
Supplementary rates and adjustments	921	863
Maintenance Levy	412	375
Residential garbage	8,335	7,969
	71,040	66,634

Note - The valuation base used to calculate general rates for 2008-2009 was \$22.285 billion (\$16.865 billion in 2007-2008). The date of this general revaluation of land was 1 January 2008.

The date of the last general revaluation of land within the municipality for rating purposes was 1 January 2008. This valuation applies to the rating period commencing 1 July 2008.

The date of the next general revaluation is 1 January 2010, and the valuation will be first applied for the rating period commencing 1 July 2010.

3.2 Grants – recurrent and non-recurrent

Grants were received in respect of the following:

Recurrent

General Purpose Grants:

Commonwealth Government - General Purpose	11,093	7,397
- Local Roads Funding	1,379	1,023

Operational Grants:

Aged & Disability Services	6658	6,494
Children, Youth & Family Services	5182	5,276
Library, Arts & Heritage	789	749
Asset Management Services	90	114
Infrastructure Planning - Roads to Recovery	-	571
- Other	-	1
Library, Arts & Heritage	-	34
Regulatory Services	352	410
Sports & Leisure	50	-
Planning & Design	59	150
Social Development	180	311
Business Networking	-	59
Total recurrent	25,832	22,589

Notes (continued)

	2009 \$'000	2008 \$'000
Non-recurrent		
Asset Management Services	98	113
Children, Youth & Family Services	405	210
Social Development	133	9
Library, Arts & Heritage	26	57
Aged & Disability	336	65
Communications	-	9
Infrastructure Planning - Other	10	-
Planning & Design	35	-
Business Networking	58	-
Organizational Sustainability	56	-
Total Non-recurrent	1,157	463
Total Operational Grants	26,989	23,052
Capital Grants		
Recurrent		
Infrastructure Planning - Roads to Recovery	571	-
Library, Arts & Heritage	36	-
Aged & Disability	61	-
Total Recurrent	668	-
Non-recurrent		
Capital Grants	5,647	1,408
Total Capital Grants	6,315	1,408
Total Operational and Capital Grants Received	33,304	24,460
Unexpended grants		
Grants recognized as revenue for the year to be expended for specific purposes that had not been expended at balance date were:		
Operational Grants:		
Aged & Disability Services	252	511
Children, Youth & Family Services	719	544
Library, Arts and Heritage	104	38
Asset Management Services	75	30
Communications	-	9
Property, Leisure & Environment	50	-
Planning & Design	35	-
Organizational Sustainability	54	-
Finance	2,527	-
Capital Grant	3,791	445
Total unexpended grants	7,607	1,577

	2009 \$'000	2008 \$'000
3.3 Contributions		
(a) Operating		
-Community services	1	5
-Central Dandenong revitalization	16	-
	17	5
(b) Capital		
-Infrastructure	16	63
-Public Open space	593	691
-Developer Contributions	149	-
	758	754
Total contributions	775	759
(c) Non-monetary		
-Minor Plant- Art works	-	18
-Land	1,720	1,265
-Land Under Roads (refer Note 6.1)	1,667	-
-Roads	2,597	956
-IT Devices	2	-
-Traffic Signals	75	-
-Car Park	23	-
-Drains	1,391	801
-Bike Paths / Footpaths	610	171
	8,085	3,211
Unexpended contributions (Note)		
Public open space	593	-
Developer Contributions	9	36
Total unexpended contributions	602	36
Unexpended contributions from previous years have been expended before the end of the 2008-2009 financial year.		
3.4 Statutory fees and fines		
Parking fines	1,852	1,642
Building and town planning	991	1,021
Infringements and costs	1,277	1,327
Infringement (Perin) court recoveries	849	727
Land information certificates	76	88
	5,045	4,805

	2009	2008
	\$'000	\$'000
3.5 User fees		
Parking fees	1,527	1,515
Aged care services	884	931
Recreation and leisure	950	894
Market stall rental	2,996	3,099
Hire of facilities	1,032	965
Multideck Car Parking	343	434
Aquatic Centre and Springers Leisure Centre	4,026	3,840
Other fees and charges	745	752
	12,503	12,430
3.6 Profit / (loss) on sale of assets		
Land and buildings		
Proceeds from sale of assets	5,600	13,707
Less: VicUrban share of Metro 3175 sales to Trust (Note)	(3,551)	(6,882)
Less: Carrying amount of assets sold - Land	(498)	(5,422)
- Other costs	(218)	(259)
Profit/(loss) on sale of land and buildings	1,333	1,144
Plant & Fleet Sales		
Proceeds from sale of assets	763	811
Less: Carrying amount of assets sold	(435)	(505)
Profit/(loss) on sale of assets	328	306
Proceeds from sale of Bed Licences	-	1,505
Less: Carrying amount of asset	-	(1,505)
Profit/(Loss) on sale of Bed Licences	-	-
Total profit/(Loss) on sale of assets	1,661	1,450
Note: The Council has entered into an agreement with VicUrban for a residential development of the former Dandenong sale yards. VicUrban is responsible for the development of the land under this agreement, and is entitled to 74.53% of the proceeds of this developed land. The amount transferred to Trust represents VicUrban's share of the sales proceeds as at 30 June 2009.		
3.7 Other revenue		
Recoveries -State Revenue Office (supply of valuation data)	135	365
Recoveries – other	770	770
Interest received on rates	710	613
Interest received on investments	881	944
National Competition Policy	-	15
Retainer – H L Williams court	-	11
Sundry income	1,130	1,015
	3,626	3,733

	2009 \$'000	2008 \$'000
4. EXPENSES		
4.1 Employee benefits		
Salaries & wages	34,767	32,046
Casual staff	1,625	1,514
Annual leave and long service leave	5,082	4,420
Superannuation	3,441	3,153
WorkCover	1,273	819
Redundancy (Note)	56	811
	46,244	42,763
Note: Redundancy payments in 2008 include payments of \$351K from the closure of HL Williams court following the transfer of the Aged Care services to a private provider in September 2007.		
4.2 Contract payments, materials and services		
Maintenance and repairs	1,753	1,761
Contract payments:		
Garbage collection	6,818	6,246
Parks Services	2,649	2,568
Plant / Fleet Management	938	792
Building Maintenance	414	469
Dandenong Market	1,767	1,813
Cleansing	190	278
Community Aged Care Program	175	184
Street lighting	1,067	1,045
Property valuation contract	221	369
Other contract payments	1,005	809
Aquatic centre and Leisure centre	4,011	4,153
Materials and services :		
Building Maintenance	1,651	1,489
Parks Services	995	823
Roads and drains	802	692
Other materials and services	1,877	1,674
	26,333	25,165
4.3 Depreciation		
Property:		
Land improvements	1,003	957
Buildings	3,885	3,677
Car parks	235	225
Plant and Equipment:		
Plant & equipment	1,562	1,522
Minor plant, furniture and equipment	2,029	1,798
Infrastructure:		
Bike paths/footpaths	1,613	1,592
Bridges	124	122
Roads	7,423	7,138
Drains	1,683	1,675

Notes (continued)

	2009	2008
	\$'000	\$'000
Street furniture	174	223
Playground equipment	807	834
	20,538	19,763
4.4 Grants and sponsorships		
Community grants	1,259	1,234
Contributions	343	556
Sponsorships – Family Day Care	3,078	3,080
Sponsorships - other	281	55
	4,961	4,925
4.5 Professional services		
Consultants	3,758	2,894
Legal costs	401	369
Statutory fees	430	334
Audit costs: Internal	129	132
External – VAGO	56	52
Strategic Asset Management Project	57	44
	4,831	3,825
4.6 Administration costs		
Printing, publications & promotion	1,879	1,895
Motor vehicle maintenance	1,055	1,075
Bad & doubtful debts	530	725
Insurance	967	1,060
Information management costs	1,692	1,679
Postage	395	388
Councilors Allowances	320	262
Occupancy costs	2,002	1,885
Other administration costs	701	233
	9,541	9,202
4.7 Finance costs		
Interest on long term loans	1,049	1,179
Interest on short term loan and overdraft	-	111
	1,049	1,290
4.8 Other expenses		
Bank charges	241	217
Sundry expenses	579	709
	820	926

	2009 \$'000	2008 \$'000
5. CURRENT ASSETS		
5.1 Cash and cash equivalents		
Cash at bank, deposit and on hand	32,665	18,911
Investments	2,967	2,956
	35,632	21,867
Represented by:		
Operating Cash	15,910	11,237
Restricted Cash		
Long Service Leave	6,112	5,116
Insurance fund	1,016	708
Re-vegetation Reserve	149	-
Unexpended grants and contributions	8,209	1,613
Trust funds and deposits	3,676	3,193
Major Projects Reserve	560	-
	35,632	21,867
5.2 Trade and other receivables		
Rates debtors (Refer Note 1.2 (a))	2,831	2,852
Parking infringement debtors	6,207	5,431
General debtors	4,429	3,504
Less: Provision for doubtful debts:		
- Parking infringements	(2,919)	(2,468)
- General debtors	(571)	(766)
Prepayments	2,117	688
	12,094	9,241
5.3 Inventory (Note)		
Properties held for resale – Current	1,164	1,198
Properties held for resale – Non-current	6,061	7,305
	7,225	8,503

Note: Property Inventory represents the value of properties held for development and resale, and essentially includes the Metro 3175 properties.

	2009 \$'000	2008 \$'000
6. PLANT AND EQUIPMENT, PROPERTY AND INFRASTRUCTURE		
(a) Plant and equipment		
At cost	7,374	7,174
Less: Accumulated depreciation	(1,899)	(2,050)
	5,475	5,124
Minor plant, furniture & equipment		
At cost	19,305	17,269
Less: Accumulated depreciation	(10,726)	(8,673)
	8,579	8,596
Total Plant and equipment		
At cost	26,679	24,443
Less: Accumulated depreciation	(12,625)	(10,723)
Total	14,054	13,720
(b) Property		
Land and buildings – Note (i)		
Land		
At independent valuation	461,784	460,038
At cost	2,349	2,268
	464,133	462,306
Car parks		
At valuation	12,240	12,715
At cost	1,357	1,182
Less: Accumulated depreciation	(3,663)	(3,429)
	9,934	10,468
Land improvements		
At cost	11,207	10,587
Less: Accumulated depreciation	(4,703)	(3,700)
	6,504	6,887
Buildings		
At independent valuation	170,779	170,812
At cost	35,221	32,401
Less: Accumulated depreciation	(93,319)	(89,504)
	112,681	113,709
Total Property		
At valuation	644,803	643,565
At cost	50,134	46,438
Less: Accumulated depreciation	(101,685)	(96,633)
Total	593,252	593,370
(c) Infrastructure Assets- realisable		
Street furniture		
At cost	4,084	4,143
Less: Accumulated depreciation	(2,862)	(2,838)
	1,222	1,305

	2009 \$'000	2008 \$'000
Recreational equipment		
At cost	13,287	12,389
Less: Accumulated depreciation	(5,627)	(4,875)
	7,660	7,514
Total Infrastructure Assets- realisable		
At cost	17,371	16,532
Less: Accumulated depreciation	(8,489)	(7,713)
Total	8,882	8,819
(d) Infrastructure Assets- non realisable		
Bike paths - Note (iii)		
At valuation	3,130	3,192
At cost	687	565
Less: Accumulated depreciation	(615)	(485)
	3,202	3,272
Footpaths – Note (iii)		
At valuation	69,762	69,344
At cost	3,362	2,571
Less: Accumulated depreciation	(9,370)	(7,945)
	63,754	63,970
Bridges – Note (iv)		
At valuation	11,679	11,619
Less: Accumulated depreciation	(3,750)	(3,626)
	7,929	7,993
Land under Roads – Note (ii)		
At deemed cost	1,667	-
Total	1,667	-
Roads - (Note v)		
Sub-structure		
At council valuation	233,309	232,421
At cost	1,694	1,257
Less: Accumulated depreciation	(81,225)	(79,077)
	153,778	154,601
Seal		
At council valuation	66,094	65,849
At cost	6,428	3,632
Less: Accumulated depreciation	(22,644)	(18,772)
	49,878	50,709
Kerb & channel		
At council valuation	79,563	79,340
At cost	2,672	1,982
Less: Accumulated depreciation	(23,324)	(22,249)
	58,911	59,073

Notes (continued)

	2009 \$'000	2008 \$'000
Earthworks		
At cost	56	56
	56	56
Roads Total		
At council valuation	378,966	377,610
At cost	12,517	6,927
Less: Accumulated depreciation	(127,193)	(120,098)
	264,290	264,439
Drains (Note v)		
At council valuation	170,051	170,002
At cost	2,177	1,834
Less: Accumulated depreciation	(57,234)	(55,978)
	114,994	115,858
Works in progress at cost		
Total	9,968	1,066
Total Infrastructure Assets- non-realisable		
At valuation	633,588	631,767
At cost	27,703	12,963
Less: Accumulated depreciation	(198,162)	(188,132)
Total	463,129	456,598
Total non-current assets		
At Valuation	1,278,391	1,275,332
At cost	122,895	100,376
Accumulated depreciation	(320,961)	(303,201)
Total Non-current assets	1,080,325	1,072,507

Note (i) Land & Buildings

'At valuation' estimates for land and buildings were determined by ProVal (Vic) Pty Ltd certified practising valuers as at 1 January 2008. The previous valuation was done on 1 January 2006, also by ProVal (Vic) Pty Ltd. The valuation was done on the basis of site value for land and written down replacement value for buildings.

Note (ii) Land under Roads

Land under Roads is valued at deemed cost based on Council valuation for acquisitions after 30 June 2008. Valuations have been done by using site values, adjusted for englobo (undeveloped/unserved) characteristics, access rights and private interests of other parties and entitlements of infrastructure assets and services. The acquisitions for the year include new assets from sub division activity and returned assets from Eastlink.

Note (iii) Bike paths/Footpaths

Bike paths and footpaths are carried at valuation based on written down replacement value carried out in April 2006.

Note (iv) Bridges

'At valuation' estimates for bridges were determined as at 30 June 2006 by Council's Civil and Transport Planning unit.

The valuations were done on the basis of written down replacement value.

Note (v) Roads and Drains

'At valuation' estimates for roads (kerbs) were determined as at 30 June 2006 and drains at 30 June 2007 by council's qualified engineers. The valuations were done on the basis of written down replacement value, taking into account their current condition. The change in valuation also includes assets acquired from subdivisions. These assets were brought into the books at 30 June 2008 at their current valuation.

6.1 Property Infrastructure Plant and Other – (Movement in written down value 2009)

The carrying amounts of each class of fixed assets at the beginning and end of the current financial year are set out below:

	Balance at beginning of financial year	Acquisition of assets including gifted assets	Assets Written off	Transfer to non-current assets	Disposals at carrying amount	Depreciation expense for the year	Net movement in revaluation	Changes due to transfers	Balance at end of financial year
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
2009									
Plant & Equipment									
Plant & equipment	5,124	2,448	-	-	(431)	(1,562)	-	(104)	5,475
Minor plant, furniture & equipment	8,596	1,755	(23)	-	(4)	(1,981)	-	236	8,579
Total Plant & Equipment	13,720	4,203	(23)	-	(435)	(3,543)	-	132	14,054
Property									
Land	462,306	1,801	-	807	(27)	-	(754)	-	464,133
Car parks	10,468	198	-	-	-	(235)	-	(497)	9,934
Land Improvements	6,887	437	-	-	-	(1,003)	-	183	6,504
Buildings	113,709	2,820	(184)	-	-	(3,885)	-	221	112,681
Total Property	593,370	5,256	(184)	807	(27)	(5,123)	(754)	(93)	593,252
Infrastructure									
Street furniture	1,305	159	(19)	-	-	(221)	-	(2)	1,222
Playgrounds	7,514	861	(5)	-	-	(807)	-	97	7,660
Bike Paths	3,272	130	(67)	-	-	(146)	-	13	3,202
Footpaths	63,970	1,392	(167)	-	-	(1,467)	-	26	63,754
Bridges	7,993	-	-	-	-	(124)	-	60	7,929
Roads sub-structure	154,601	2,224	(698)	-	-	(2,349)	-	-	153,778
Roads Seal	50,709	3,255	(143)	-	-	(3,940)	-	(3)	49,878
Roads kerbs & channel	59,073	1,040	(101)	-	-	(1,134)	-	33	58,911
Earthworks	56	-	-	-	-	-	-	-	56
Land Under Roads	-	1,667	-	-	-	-	-	-	1,667
Drains	115,858	1,727	(956)	-	-	(1,683)	-	48	114,994
Total Infrastructure	464,351	12,455	(2,156)	-	-	(11,871)	-	272	463,051
Works in Progress									
Minor plant, furniture & equipment	1	575	-	-	-	-	-	(1)	575
Buildings	792	7,501	-	-	-	-	-	(126)	8,167
Car parks	23	1	-	-	-	-	-	(24)	-
Footpaths	9	-	-	-	-	-	-	(9)	-
Roads sub-structure	13	-	-	-	-	-	-	-	13
Roads kerbs & channel	21	-	-	-	-	-	-	(34)	(13)
Land Improvements	207	913	-	-	-	-	-	(117)	1,003
Drainage	-	91	-	-	-	-	-	-	91
Playground equipment	-	132	-	-	-	-	-	-	132
Total Works in Progress	1,066	9,213	-	-	-	-	-	(311)	9,968
Total Plant & Equipment, Property & Infrastructure	1,072,507	31,127	(2,363)	807	(462)	(20,537)	(754)	-	1,080,325

Note – Assets Written Off - As part of the Eastlink project, council disposed of roads, footpaths, bikepaths and drains that were impacted by the development. New assets handed back to council were recognized at valuation and are included in acquisitions.

Notes (continued)

Comparatives for Property Infrastructure, Plant and Other (Movement in written down value 2008)

	Balance at beginning of financial year \$'000	Acquisition of assets including gifted assets \$'000	Assets written off \$'000	Transfer to non-current assets \$'000	Disposals at carrying amount \$'000	Depreciation expense for the year \$'000	Net movement in revaluation \$'000	Changes due to transfers \$'000	Balance at end of financial year \$'000
Plant & Equipment									
Plant & equipment	4,660	2,487	-	-	(503)	(1,522)	-	2	5,124
Minor plant, furniture & equipment	9,112	1,645	(39)	-	(2)	(1,798)	-	(321)	8,597
Total Plant & Equipment	13,772	4,132	(39)	-	(505)	(3,320)	-	(319)	13,721
Property									
Land	370,680	2,633	-	(1,023)	-	-	90,016	-	462,306
Car parks	9,644	463	(14)	-	-	(225)	-	600	10,468
Land Improvements	6,611	1,050	-	-	-	(957)	-	216	6,920
Buildings	107,016	2,929	(255)	-	(1,356)	(3,677)	886	8,147	113,690
Total Property	493,951	7,075	(269)	(1,023)	(1,356)	(4,859)	90,902	8,963	593,384
Infrastructure									
Street Furniture	1,605	150	(53)	-	-	(233)	-	(171)	1,308
Playgrounds	6,116	2,059	(10)	-	-	(834)	-	128	7,459
Bike paths	3,250	190	(19)	-	-	(149)	-	-	3,272
Footpaths	64,255	1,080	(9)	-	-	(1,443)	93	(5)	63,971
Bridges	8,115	-	-	-	-	(122)	-	-	7,993
Roads sub-structure	155,680	1,114	-	-	-	(2,331)	-	63	154,526
Roads Seal	52,306	2,202	(26)	-	-	(3,702)	-	83	50,863
Roads kerbs & channel	59,054	796	-	-	-	(1,105)	-	89	58,834
Earthworks	56	-	-	-	-	-	-	-	56
Land Under Roads	-	-	-	-	-	-	-	-	-
Drains	115,560	1,235	-	-	-	(1,675)	-	60	115,180
Total Infrastructure	465,997	8,826	(117)	-	-	(11,584)	93	247	463,462
Works in Progress	8,910	1,046	-	-	-	-	-	(8,890)	1,066
Total Plant & Equipment, Property & Infrastructure	982,630	21,080	(425)	(1,023)	(1,861)	(19,763)	90,995	-	1,071,633

6.1 (a) Changes to Opening balances for 2009 through equity

2009	Balance at end of financial year 2008 \$'000	Changes to accum. Depreciation \$'000	Assets written (off) /back to retained earnings \$'000	Total adjustments made through retained earnings \$'000	Adjusted Opening Balance 2009 \$'000
Plant & Equipment					
Plant & equipment	5,124	-	-	-	5,124
Minor plant, furniture & equipment	8,597	(1)	-	(1)	8,596
Total Plant & Equipment	13,721	(1)	-	(1)	13,720
Property					
Land	462,306	-	-	-	462,306
Car parks	10,468	-	-	-	10,468
Land improvements	6,920	-	(33)	(33)	6,887
Buildings	113,690	-	19	19	113,709
Total Property	593,384	-	(14)	(14)	593,370
Infrastructure					
Street furniture	1,308	4	(7)	(3)	1,305
Playgrounds	7,459	15	40	55	7,514
Bike paths	3,272	-	-	-	3,272
Footpaths	63,971	-	(1)	(1)	63,970
Bridges	7,993	-	-	-	7,993
Roads sub-structure	154,502	(53)	152	99	154,601
Roads seal	50,669	(6)	46	40	50,709
Roads kerbs & channel	59,052	-	21	21	59,073
Earthworks	56	-	-	-	56
Drains	115,180	(7)	685	678	115,858
Total Infrastructure assets	463,462	(47)	936	889	464,351
Works in progress					
Minor plant, furniture & equipment	1	-	-	-	1
Buildings	792	-	-	-	792
Carparks	23	-	-	-	23
Footpaths	9	-	-	-	9
Roads sub-structure	13	-	-	-	13
Roads kerbs & channel	21	-	-	-	21
Land improvements	207	-	-	-	207
WIP	1,066				1,066
Total Plant & Equipment, Property & Infrastructure	1,071,633	(48)	922	874	1,072,507

Notes (continued)

7. NON INTEREST-BEARING LIABILITIES

	2009 \$'000	2008 \$'000
7.1 Trade and other payables		
Current		
Trade creditors	9,262	7,822
Other creditors	329	371
Income received in advance	216	129
Accrued expenses	1,704	1,212
	11,511	9,534

7.2 Employee benefits

Movement in Employee entitlement provisions	Annual Leave \$'000	Long Service Leave \$'000	Total \$'000
2009			
Balance at beginning of financial year	4,304	5,116	9,420
Additional provisions	3,644	1,438	5,082
Amounts used	(3,209)	(442)	(3,651)
Balance at the end of the financial year	4,739	6,112	10,851
2008			
Balance at beginning of financial year	4,197	4,541	8,738
Additional provisions	3,421	999	4,420
Amounts used	(3,314)	(424)	(3,738)
Balance at the end of the financial year	4,304	5,116	9,420
		2009 \$'000	2008 \$'000
Current (Note i)			
Annual leave		4,739	4,304
Long service leave		5,724	4,766
		10,463	9,070
Non-current (Note ii)			
Long service leave liability		388	350
		388	350
Current (Note i)			
All annual leave, and LSL entitlements representing seven or more years of service, and include:			
- Short-term employee benefits, that fall due within 12 months after the end of the period measured at nominal value		5,912	5,287
- Other long-term employee benefits that do not fall within 12 months after the end of the period measured at present value		4,551	3,783
		10,463	9,070
Non-current (Note ii)			
LSL representing less than seven years of service measured at present value:		388	350

Accrued wages and salaries are included in the current accrued expenses balance in note 7.1.

In arriving at the present value of long service leave the following assumptions were adopted:

- Average increase in employee costs 4%
- Average discount rates between 3.45% and 5.32%
- Average settlement period of 10 years.

7.3 Trust funds and deposits**Current**

	2009 \$'000	2008 \$'000
Sub-division & other deposits	1,025	603
Developer contributions	1,215	1,214
Metro 3175 sales – VicUrban share (Note)	1,380	1,212
Drum Theatre deposits	56	128
	3,676	3,157

Note - Represents VicUrban's share of the sale of properties in Metro 3175 not yet remitted to VicUrban.

8. INTEREST-BEARING LIABILITIES**Current**

Loans – secured	2,556	4,373
	2,556	4,373

Non-current

Loans – secured	14,775	12,332
	14,775	12,332

Total interest-bearing liabilities (Refer Note 11.2)

	17,331	16,705
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The maturity profile for Council's borrowings is:

Less than one year	2,556	4,373
Later than one year and not later than five years	8,087	6,792
Later than five years	6,688	5,540
	17,331	16,705

9. RESERVES**Movement 2008-2009**

Asset revaluation reserve (Note i)	2008 \$'000	Increment / (decrement)	2009 \$'000
Land	304,707	(754)	303,953
Car Parks	3,259	-	3,259
Buildings	10,679	-	10,679
Non-realizable infrastructure assets:			
- Bike paths	2,326	-	2,326
- Footpaths	30,073	-	30,073
- Bridges	400	-	400
- Roads	198,677	-	198,677
- Drains	62,061	-	62,061
Total Asset revaluations reserves	612,182	(754)	611,428

Notes (continued)

	2008 \$'000	Increment / (decrement)	2009 \$'000
Discretionary reserves			
- Insurance Reserve fund (Note ii)	708	308	1,016
- Re-vegetation Reserve (Note iii)	-	149	149
- Grants Reserve (Note iv)	-	7,607	7,607
- Public Open Space Reserve (Note v)	-	593	593
- Major Projects Reserve (Note vi)	-	560	560
Total Discretionary Reserves	708	9,217	9,925
Total Reserves	612,890	8,463	621,353

	2007 \$'000	Increment / (decrement)	2008 \$'000
Movement 2007-2008			
Asset revaluation reserve (Note i)			
Land	214,691	90,016	304,707
Car Parks	3,259	-	3,259
Buildings	9,793	886	10,679
Non-realizable infrastructure assets:			
- Bike paths	2,326	-	2,326
- Footpaths	29,980	93	30,073
- Bridges	400	-	400
- Roads	198,677	-	198,677
- Drains	62,061	-	62,061
Total asset revaluations reserves	521,187	90,995	612,182
Discretionary reserves – Insurance Fund (Note ii)	516	192	708
Total reserves	521,703	91,187	612,890

Note (i): This reserve contains increments and decrements arising out of revaluation of non-current assets—refer Note 1.3(d)

Note (ii): The insurance reserve fund has been created to meet large and unexpected policy excesses on multiple insurance claims.

Note (iii): This reserve fund is to meet native re-vegetation requirements on council's reserves.

Note (iv): This reserve represents unexpended grant funds.

Note (v): Funds set aside in this reserve will be utilized exclusively for allocation towards enhancing the City's open space.

Note (vi): The major projects reserve will hold funds realized from the sale of council's property assets and will be utilized for investing in other properties.

10. COMMITMENTS AND CONTINGENCIES

	2009 \$'000	2008 \$'000
10.1a Operating lease commitments (Note)		
Not later than one year	151	280
Later than 1 year but less than 5 years	310	279
	461	559

Note: The lease payments are in respect of the revolving operating lease facility for council's computer equipment from the Commonwealth Bank of Australia (CBA).

2009 2008
\$'000 \$'000

10.1b Operating lease receivables (Note)

Future minimum rentals receivable under non-cancellable operating leases are as follows:

Not later than one year	382	372
Later than one year and not later than five years	619	597
Later than five years	866	879
	1,867	1,848

Note: The Council has entered into commercial property leases on selected properties. These properties held under operating leases have remaining non-cancellable lease terms of between 1 and 50 years.

10.2 Contracted Capital commitments

Not later than one year	12,802	717
Later than 1 year but less than 5 years	-	-
	12,802	717

10.3 Works and services contracts

Not later than one year	12,721	12,250
Later than 1 year but less than 5 years	11,135	19,186
Over 5 years	-	-
	23,856	31,436

11. FINANCIAL INSTRUMENTS

11.1 Accounting policy, terms and conditions

Recognised financial instruments	Note	Accounting policy	Terms and conditions
Financial assets			
Cash at bank, deposit and on hand	5.1	Valued at face value. Interest is recognised as it accrues.	Funds on call returned floating interest rates of between 2.90% and 7.15% (6.15% and 7.15% in 2007-08).
Managed funds	5.1	Managed funds are measured at market value.	Withdrawals are either immediate or within 24 hours. Managed funds provided a return between 1.35% and 4.17% net of fees (4.53% and 5.39% in 2007-2008) excluding unrealised gains or losses.
General Debtors	5.2	Receivables are carried at nominal amounts due less any provision for doubtful debts. A provision for doubtful debts is recognised when collection in full is no longer probable. Collectability of overdue accounts is assessed on an ongoing basis.	General debtors are unsecured and interest free. Credit terms are usually up to 60 days.

Notes (continued)

Recognised financial instruments	Note	Accounting policy	Terms and conditions
Financial Liabilities			
Payables	7.1	Liabilities are recognised for amounts to be paid in the future for goods received and services provided to the council as at balance date whether or not invoices have been received.	General creditors are unsecured, not subject to interest charges and are normally settled within 30 days of invoice receipt.
Interest-bearing liabilities	8	The loan with the Commonwealth Bank of \$5.0M was obtained in September 2004 to finance major capital projects. The balance of the loan as at June 30 2009 was \$303,477 (\$1,472,668 as at 30 June 2008)	The loan is for five years expiring 30 September 2009 and principal & interest are payable quarterly. The loan is secured by a mortgage over the council's general rates. The interest rate is fixed at 6.09%.
Interest-bearing liabilities	8	The loan with the Commonwealth Bank of \$3.0M was obtained in February 2005 to repay the unfunded superannuation liability that council assumed in 2002-2003. The balance of the loan as at June 30, 2009 was \$532,840 (\$1,206,756 as at 30 June 2008)	The loan is for five years expiring 28 January 2010 and principal & interest are payable quarterly. The interest rate is fixed at 6.09%.
Interest-bearing liabilities	8	The loan with the Commonwealth Bank of \$8.0M was obtained in 2005-2006 for capital programs. The balance of the loan as at June 30, 2009 was \$5,912,061 (\$6,599,686 as at 30 June 2008).	The loan is for 10 years expiring on 17 March 2016 and principal and interest are payable quarterly. The interest rate is fixed at 6.12%
Interest-bearing liabilities	8	The loan with the Commonwealth Bank of \$7.0M was obtained in January 2007 for capital programs. The balance of the loan as at 30 June, 2009 was \$5,583,372 (\$6,164,611 as at 30 June 2008)	The loan is for 10 years expiring on 18 July 2016 and principal and interest are payable quarterly. The interest rate is fixed at 6.66%.
Interest-bearing liabilities	8	The loan with the National Australia Bank of \$5.0M was obtained in May 2009 for capital programs. The balance of the loan as at 30 June, 2009 was \$5.0M (\$nil as at 30 June 2008)	The loan is for 10 years expiring on 15 May 2019 and principal and interest are payable quarterly. The interest rate is fixed at 6.32%.

11.2 Interest rate risk

The council's exposure to interest rate risk and the effective interest rates of financial assets and financial liabilities at balance date are as follows:

	Floating interest rate		Fixed interest rate maturing in:						Total carrying amount as per the Balance Sheet		Range of Effective interest rates	
			1 year or less		Over 1 to 5 years		More than 5 years					
	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000	2009 \$'000	2008 \$'000	2009 %	2008 %
Financial Assets												
General debtors	-	-	-	-	-	-	-	-	4,429	3,504	-	-
Cash at bank and on hand	17,933	18,911	-	-	-	-	-	-	-	-	2.90	6.15
Bank deposits	2,967	2,956	14,732	-	-	-	-	-	-	-	7.15	7.15
Prepayments/accrued income	-	-	-	-	-	-	-	-	2,117	688	1.35	7.15 to 7.78
Total Financial assets	20,900	21,867	14,732	-	-	-	-	-	6,546	4,192	42,178	26,059
Financial liabilities												
Payables	-	-	-	-	-	-	-	-	11,511	9,534	-	-
Interest-bearing liabilities (Note 8)	-	-	2,556	4,373	8,087	6,792	6,688	5,540	-	-	6.09-6.66	5.80-6.66
Trust monies	-	-	-	-	-	-	-	-	3,676	3,157	-	-
Total Financial liabilities	-	-	2,556	4,373	8,087	6,792	6,688	5,540	15,187	12,691	32,518	29,396

NOTE: The carrying amounts of financial assets and liabilities (except interest-bearing liabilities) equate to fair value due to their short-term nature.

The net fair value of interest-bearing liabilities is \$16.50M (\$15.9M in 2008) as at balance date.

Notes (continued)

11.3 Net fair value

The following methods and assumptions are used to determine the net fair value of financial assets and financial liabilities:

Payables, cash on call, bank deposits, and general debtors	The carrying amount equals the fair value because of the short term to maturity.
Interest-bearing liabilities	The fair value is based on the discounted cash flow method.

11.4 RISKS AND MITIGATION

The risks associated with the main financial instruments and Council policies for minimizing these risks are detailed below:

Market risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in the market prices. The Council's exposure to market risk is primarily through exposure to interest rate risk and other price risks. Components of market risk to which Council is exposed are discussed below.

Interest rate risk

Interest rate risk for Council arises from overdrafts, other short term borrowing and future long term borrowings. Council is also exposed to interest rate fluctuations for investments of surplus funds.

Overdraft and Borrowings

Council's current loan borrowings are sourced from a major Australian bank. An agreed overdraft limit is in place with the same banker. Council manages interest rate risk on the net debt portfolio by:

- being able to access diverse sources of funding;
- reduced risks of refinancing by managing in accordance with target maturity profiles
- setting prudential limits on interest repayments as a percentage of rate revenue.
- appropriate budgeting strategies and obtaining approval for borrowings from the Australian Loan Council each year

Investments

Council manages the interest rate exposure on investments by:

- investing surplus funds with approved financial institutions under the Local Government Act 1989.
- investing in diverse products and institutions with recognized credit ratings
- monitoring return on investments,
- benchmarking of returns and comparison with budget.

Sensitivity disclosure

Council's long term borrowings of \$17.3M (\$16.7M in 2007-08) have been taken at fixed interest rates, and hence any interest rate movements will not have an impact on Council's operating result or financial position.

The cash balances held by Council averages between \$6M and \$ 8M over the year (\$ 3M and \$ 6M respectively in 2007-08), based on past experience and projected future balances. An interest rate movement of up to 2% would impact the operating result by up to around \$160K for the year.

Credit risk

Credit risks arise from non statutory debtors not meeting their obligations. These debts for council are managed in the following manner:

- By establishing credit limits for the debtors we deal with where applicable
- By investing surplus funds with financial institutions which have a recognized credit rating.

Credit risk associated with the Council's financial assets is minimal as Council does not have any significant credit risk exposure to a single customer or groups of customers.

Council may also be subject to credit risk for transactions which are not included in the balance sheet, such as when it provides a guarantee for another party. Details of contingent liabilities are disclosed in note 13.

Council's non statutory debts at 30 June 2009 was \$3.86M (\$3.34M in 2007-08) against which a provision of \$0.41M (\$0.66M in 2007-08) has been made for doubtful debts.

Movement in Provisions for Doubtful Debts

Description	2009 \$'000
Balance at the beginning of the Year	766
New Provisions recognized during the Year	405
Amounts already provided for and written off as uncollectible	(600)
Amounts provided for but recovered during the Year	-
Balance at the end of Year	571

Ageing of Trade and other Receivables

At balance date other debtors representing financial assets were past due but not impaired. These amounts relate to a number of independent customers for whom there is no recent history of default. The ageing of the Council's Trade & Other Receivables was:

Ageing of Trade and other Receivables Description	2009 \$'000
Current (not yet due)	1,584
Past due by up to 30 days	1,234
Past due between 31 and 180 days	416
Past due between 180 and 365 days	169
Past due by more than 1 Year	302
Total Trade & Other Receivables	3,705

Liquidity risk

Council manages its liquidity risk through the following practices:

- having readily accessible overdraft and other standby facilities in place
- monitoring budget to actual performance on a regular basis
- preparing forward cash flow projections to estimate future cash requirements
- long term borrowing within the State Government's prudential guidelines, and with fixed interest rates

Council's exposure to this risk is mainly in the area of long term borrowings. The table below lists the contractual maturities for Council's long term borrowings. These amounts represent undiscounted gross payments including both principal and interest amounts.

Notes (continued)

2008/09

	6 months or less \$'000	6-12 months \$'000	1-2 years \$'000	2-5 years \$'000	> 5 years \$'000	Contracted Cash Flows \$'000	Carrying Amount \$'000
Trade and other payables	11,511	-	-	-	-	11,511	11,511
Trust Funds and deposits	1,470	2,206	-	-	-	3,676	3,676
Interest –bearing borrowings	2,040	1,549	5,464	8,196	4,743	21,992	17,331
Total	15,021	3,755	5,464	8,196	4,743	37,179	32,518

2007/08

	6 months or less \$'000	6-12 months \$'000	1-2 years \$'000	2-5 years \$'000	> 5 years \$'000	Contracted Cash Flows \$'000	Carrying Amount \$'000
Trade and other payables	9,534	-	-	-	-	9,534	9,534
Trust Funds and Deposits	1,376	1,781	-	-	-	3,157	3,157
Interest –bearing borrowings	2,721	2,578	2,906	6,137	6,106	20,448	16,705
Total	13,631	4,359	2,906	6,137	6,106	33,139	29,396

12. SUPERANNUATION

Local Authorities superannuation fund

The council makes employer superannuation contributions in respect of its employees to the Local Authorities superannuation fund (the Fund). Obligations for contributions are recognized as an expense in the Income Statement when they are due. The Fund has two categories of membership, each of which is funded differently.

Accumulation Category (Vision Super Saver)

The Fund's accumulation category, Vision Super Saver, receives both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings in accordance with the Superannuation Guarantee Legislation (9% in 2008/2009). No further liability accrues to the employer as the superannuation benefits accruing to employees are represented by their share of the net assets of the Fund. From 1 July 2008 employers are required to pay superannuation guarantee contributions based on Ordinary Time Earnings (OTE) which may put upward pressure on contribution levels.

During 2008-2009 the council's superannuation contributions relating to Vision Super Saver members was \$ 3,441,081 (\$ 3,152,604 in 2007-2008).

Defined Benefits Category

The Fund's Defined Benefit Plan is a multi-employer sponsored plan. As the Fund's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to allocate benefit liabilities, assets and costs between employers. As provided under Paragraph 32 (b) of AASB 119, Council does not use defined benefit accounting for these contributions.

Council makes employer contributions to the defined benefit category of the Fund at rates determined by the Trustee on the advice of the Fund's Actuary. On the basis of the results of the most recent full actuarial investigation conducted by the Fund's actuary as at 31 December 2008, the Trustee has determined that the current funding arrangements are adequate for the expected Defined Benefit Plan liabilities. Council makes the following contributions:-

- 9.25% of members' salaries (same as previous year);
- the difference between resignation and retrenchment benefits paid to any retrenched employees (same as previous year);

The Fund's liability for accrued benefits was determined in the 31 December 2008 actuarial investigation pursuant to the requirements of Australian Accounting Standard AAS25 as follows:

	31 Dec 2008
	\$'000
Net Market Value of Assets	3,630,432
Accrued Benefits (per Accounting Standards)	3,616,422
Difference between Assets and Accrued Benefits	14,010
Vested Benefits	3,561,588

The financial assumptions used to calculate the Accrued Benefits for the defined benefit category of the Fund were:

Net Investment Return	8.50% p.a.
Salary Inflation	4.25% p.a.
Price Inflation	2.75% p.a.

During 2008-2009 the council's superannuation contributions relating to that year's defined benefits members' service was \$ 684,664 (\$ 685,434 in 2007-2008).

Employees also make member contributions to the Fund. As such, assets accumulate in the Fund to meet member benefits, as defined in the Trust Deed, as they accrue.

In addition, the council:

- reimburses the Fund for the difference between resignation and retrenchment benefits paid to its retrenched employees – in 2008-2009 this was Nil. (\$59,405 in 2007-2008)

Council has an ongoing obligation to share in the future experience of the Fund. Favourable or unfavourable variances may arise should the experience of the Fund differ from the assumptions made by the Fund's actuary in estimating the Fund's accrued benefits liability.

13. CONTINGENT LIABILITIES

Bank Guarantees

The council has agreed to guarantee bank loans taken out by the Dandenong Basketball Association (DBA) to a maximum amount of \$2.0million. At balance date the amount drawn by the DBA was \$0.855 million (\$0.955 million as at 30 June 2008).

Legal Actions

The council is involved in a number of Legal Actions. Council's exposure in these claims may be up to \$ Nil. (\$13K in 2008)

14. RELATED PARTY TRANSACTIONS

Names of persons holding the position of a responsible person at the City of Greater Dandenong Council during the whole reporting year are:

Councillors

Pinar Yesil (Mayor)	1 July 2008 to 30 June 2009	(Mayor 8 December 2008 to date)
John Kelly	1 July 2008 to 30 June 2009	(Mayor 1 July 2008 to 8 December 2008)
Youhorn Chea	1 July 2008 to 30 June 2009	
Peter Brown	1 July 2008 to 30 June 2009	
Maria Sampey	1 July 2008 to 30 June 2009	
Paul Donovan	1 July 2008 to 30 June 2009	
Roz Blades	1 July 2008 to 30 June 2009	
Jim Memeti	1 July 2008 to 30 June 2009	
Sue Walton	1 July 2008 to 8 December 2008	
Angela Long	8 December 2008 to 30 June 2009	
Alan Gordon	1 July 2008 to 8 December 2008	
Loi Truong	8 December 2008 to 30 June 2009	
Yvonne Herring	1 July 2008 to 30 June 2009	

Chief Executive Officer

John Bennie	1 July 2008 to date
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Remuneration of responsible persons in bands of \$10,000

Income Range	2009 No.	2008 No.
To \$10,000	2	-
\$ 10,001 - \$ 20,000	2	9
\$ 20,001 - \$ 30,000	7	-
\$ 30,001 - \$ 40,000	-	-
\$ 40,001 - \$ 50,000	1	2
\$ 50,001 - \$ 60,000	-	-
\$ 60,001 - \$ 70,000	1	-
\$210,001 - \$220,000	-	-
\$220,001 - \$230,000	-	-
\$300,001 - \$310,000	-	1
\$310,001 - \$320,000	1	-
Total	14	12
Total remuneration for the reporting year, for responsible persons included above, amounted to:	\$632K	\$545K

No retirement benefits were made by the council to a responsible person during the reporting year (Nil in 2008).

No loans were made, guaranteed or secured by the council to a responsible person during the reporting year (Nil in 2008).

No transactions were entered into by the council with responsible persons, other than remuneration and reimbursement of expenses during the reporting year (Nil in 2008).

A number of responsible persons have minority shareholdings in public companies, which have dealings with the council from time to time. These and other transactions with responsible persons who also hold the office of councillor are required to be declared under section 81 of the Local Government Act 1989 (as amended) and are held in a register in accordance with that Act. The register is available for public inspection.

Senior officers' remuneration

The number of senior officers, other than responsible persons, occupying a management role within council, who either reported directly to the Chief Executive Officer or whose total remuneration exceeded \$100,000 during the financial year, is shown below in their relevant income bands:

Income Range	2009 No.	2008 No.
To \$100,000	1	1
\$100,001 - \$110,000	1	-
\$110,001 - \$120,000	5	6
\$120,001 - \$130,000	6	6
\$130,001 - \$140,000	3	2
\$140,001 - \$150,000	5	5
\$150,001 - \$160,000	-	-
\$160,001 - \$170,000	-	-
\$170,001 - \$180,000	-	-
\$180,001 - \$190,000	-	-
\$190,001 - \$200,000	4	3
Total	25	23
Total remuneration for the Financial year of senior officers included above amounted to:	\$3.41M	\$3.03M

15 NOTES TO THE CASHFLOW STATEMENT

15.1 Reconciliation of operating result with net cash provided by operating activities

	Note	2009 \$'000	2008 \$'000
Surplus for the year		19,359	9,198
Add / (less)			
Depreciation	4.3	20,538	19,763
Contributions – Non-monetary assets		(8,085)	(3,211)
Write off of assets		2,363	425
Finance Costs		1,049	1,538
(Profit) /loss on sale of assets	3.6	(1,661)	(1,450)
(Increase)/ decrease in receivables	5.2	(2,854)	(295)
(Decrease) / increase in payables	7.1	1,977	(759)
(Decrease) / increase in employee entitlements	7.2	1,431	684
(Decrease) / increase in trust funds		519	-
Adjustments relating to receivables and payables- refer Statement of Changes in Equity		260	508
Net cash provided by operating activities		34,896	26,401

15.2 Reconciliation of cash

Cash at the end of the financial year as shown in the Cashflow Statement is reconciled to the related items in the statement of financial position as follows: -

Current asset – cash and deposits	5.1	35,632	21,867
Cash at balance date as per Cash Flow Statement		35,632	21,867

16 FINANCIAL RATIOS

	2008-2009	2007-2008	2006-2007
<p>Underlying Result (Surplus Ratio) This is a measure of Council's underlying surplus (or deficit) as a percentage of its underlying revenue. In arriving at the surplus and revenue, capital grants, contributions, non-cash revenue (such as roads and drains from developers) profit on sale of assets and other one-off items of revenue and expenditure are excluded.</p> $\frac{\text{Underlying Surplus}}{\text{Underlying Revenue}}$	4.10%	2.53%	(1.29%)
<p>Indebtedness This is a longer term measure that compares non-current liabilities (which mainly comprises borrowings and employee benefit provisions) to revenue excluding capital grants, contributions and non-cash revenue that cannot be used to retire debt.</p> $\frac{\text{Non-Current Liabilities}}{\text{Total Revenue (less capital grants, contributions and non-cash revenue)}}$	12.72%	11.46%	15.86%
<p>Self Financing This is a measure of local governments' ability to fund the replacement of assets from cash generated by their operations</p> $\frac{\text{Net Cash from Operating Activities}}{\text{Total Revenue (less non-cash revenue)}}$	27.03%	23.40%	23.11%
<p>Investment Gap ratio This is a measure of whether Council is spending on infrastructure at a greater rate than the infrastructure is depreciating.</p> $\frac{\text{Capital Expenditure}}{\text{Depreciation}}$	112.20%	90.41%	118.81%
<p>Debt servicing ratio To identify the capacity of Council to service outstanding debt. The ratio expresses the amount of interest paid as a percentage of council's total revenue. Debt servicing costs include interest on loan borrowings and bank overdraft.</p> $\frac{\text{Debt Servicing Costs}}{\text{Total Revenue}}$	0.88%	1.14%	1.41%
<p>Debt commitment ratio To identify Council's debt redemption strategy. The ratio expresses the percentage of rate revenue utilised to pay interest and redeem debt principal.</p> $\frac{\text{Debt servicing \& redemption costs}}{\text{Rates Revenue}}$	7.63%	8.27%	8.71%
<p>Revenue ratio To identify Council's dependence on rate income, and is determined by assessing rate revenue as a percentage of total revenue.</p> $\frac{\text{Rates Revenue}}{\text{Total Revenue}}$	55.02%	60.22%	54.63%

	2008-2009	2007-2008	2006-2007
Working capital ratio			
To assess the Council's ability to meet current commitments.	1.73:1	1.22:1	1.10:1
<i>Current assets</i>			
<i>Current liabilities</i>			
The ratio expresses the level of current assets available to meet its current liabilities.			
Debt exposure ratio			
To identify Council's exposure to debt.			
This is the ratio of total debt to total realisable assets.	1:28	1:16	1:13
<i>Total liabilities</i>			
<i>Total realisable assets</i>			
Realisable assets are those which can be readily sold and are not subject to any restriction on sale or use.			
Total debt includes all liabilities except those that are covered by restricted assets.			
Non realisable assets include non realisable infrastructure assets (as detailed in Note 6), land with restrictions and buildings on other controlled land.			
The ratio enables assessment of Council's solvency and exposure to debt. The ratio expresses the multiple of total liabilities covered by each dollar of realisable assets.			

17 CAPITAL EXPENDITURE

	2009 \$'000	2008 \$'000
Capital Expenditure areas		
Roads, Bridges and Street Furniture	4,083	3,306
Land and Buildings	10,454	6,571
Drains	427	434
Land Improvements and Playgrounds	2,467	3,109
Information Services and & Minor Plant	2,252	1,627
Fleet Plant and Equipment	2,448	2,487
Footpaths & Bikepaths	913	1,099
Total Capital Works	23,044	18,633
Represented by:		
Expansion	8,939	7,327
Renewal	7,318	7,132
Upgrade	6,787	4,174
Total Capital Works	23,044	18,633

Plant and equipment, Property and Infrastructure movement

The movement between the previous year and the current year in Plant and equipment, Property and Infrastructure as shown in the Balance Sheet links to the net of the following items:

	2009	2008
	\$'000	\$'000
Total Capital Works	23,044	17,868
Depreciation	(20,538)	(19,763)
Assets written off	(2,363)	(425)
Disposals at carrying amount	(462)	(1,861)
Gifted assets	8,085	3,211
Movement in asset revaluation	(754)	90,995
Transfer to current assets	807	(1,022)
Net movement in Plant and equipment, Property and Infrastructure	7,819	89,003

(a) Renewal

Expenditure on an existing asset which returns the service potential or the life of the asset up to that which it had originally. It is periodically required expenditure, relatively large (material) in value compared with the value of the components or sub components of the asset being renewed. As it reinstates existing service potential, it has no impact on revenue, but may reduce future operating and maintenance expenditure if completed at the optimum time.

(b) Upgrade

Expenditure which enhances an existing asset to provide a higher level of service or expenditure that will increase the life of the asset beyond that which it had originally. Upgrade expenditure is discretionary and often does not result in additional revenue unless direct user charges apply. It will increase operating and maintenance expenditure in the future because of the increase in council's asset base.

(c) Expansion

Expenditure which extends an existing asset, at the same standard as is currently enjoyed by residents, to a new group of users. It is discretionary expenditure which increases future operating and maintenance costs, because it increases council's asset base, but may be associated with additional revenue from the new user group.

Certification of the Financial Report

In my opinion, the accompanying financial report has been prepared in accordance with the Local Government Act 1989, the Local Government (Finance and Reporting) Regulations 2004, Australian Accounting Standards and other mandatory professional reporting requirements.



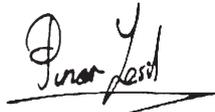
Jay Peries CPA
Principal Accounting Officer

Dated: 17 September 2009

In our opinion, the accompanying financial report presents fairly the financial transactions of the City of Greater Dandenong Council for the year ended 30 June 2009 and the financial position of the Council as at that date.

As at the date of signing, we are not aware of any circumstances that would render any particulars in the financial report to be misleading or inaccurate.

We have been authorised by the Council on 14 September 2009 to certify the financial report in its final form on behalf of the Council.



Cr. Pinar Yesil
Mayor

Dated: 17 September 2009



Cr. John Kelly
Councillor

Dated: 17 September 2009



John Bennie
Chief Executive Officer

Dated: 17 September 2009



Standard Statements

Year Ended 30 June 2009

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Standard Income Statement

For the year ended 30 June 2009

	Note	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
Revenue from Ordinary Activities					
Rates		70,914	71,040	126	0.18%
Grants – Operational (Special Purpose)	2	12,850	14,517	1,667	12.97%
Grants – Financial assistance (untied)	3	8,648	12,472	3,824	44.22%
Fees, charges and fines		8,332	7,902	(430)	(5.16)%
Hire of facilities		8,805	8,797	(8)	(0.09)%
Asset Sales		3,314	2,812	(502)	(15.15)%
Contributions		-	17	17	-
Interest & Other Income	4	2,702	4,475	1,773	65.62%
Total Revenues		115,565	122,032	6,467	5.60%
Expenses from Ordinary Activities					
Salaries & related costs		46,084	46,244	(160)	(0.35)%
Grants and sponsorships		4,051	4,961	(910)	(22.46)%
Materials and services	5	2,875	4,827	(1,952)	(67.90)%
Professional services	6	2,991	4,831	(1,840)	(61.52)%
Contract Services		21,473	21,506	(33)	(0.15)%
Administration & IT costs		7,751	7,539	212	2.74%
Occupancy costs		2,008	2,002	6	0.30%
Finance & Other Expenses		2,262	2,087	175	7.74%
Total Expenses		89,495	93,997	(4,502)	(5.03)%
Operating Result before depreciation and cost of assets sold					
		26,070	28,035	1,965	7.54%
Depreciation		18,000	20,538	(2,538)	(14.10)%
Cost of assets sold	7	2,300	933	1,367	59.43%
Operating Result after depreciation and cost of assets sold					
		5,770	6,564	794	13.76%
Non-operating income & expenditure					
Capital Grants	8	1,052	6,315	5,263	500.29%
Capital Contributions	9	10,980	758	(10,222)	(93.10)%
Gifted Assets	10	-	8,085	8,085	-
Write-off of Assets	11	-	(2,363)	(2,363)	-
Total Changes to Equity		17,802	19,359	1,557	8.75%

Standard Balance Sheet

As at 30 June 2009

	Note	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
CURRENT ASSETS					
Cash		5,175	32,665	27,490	531.21%
Investments		13,362	2,967	(10,395)	(77.80)%
Receivables	12	8,627	12,094	3,467	40.19%
Inventory – property		1,198	1,164	(34)	(2.84)%
TOTAL CURRENT ASSETS		28,362	48,890	20,528	72.38%
CURRENT LIABILITIES					
Borrowings		2,536	2,556	(20)	(0.79)%
Creditors	13	7,433	11,511	(4,078)	(54.9)%
Employee Entitlements	14	8,423	10,463	(2,040)	(24.22)%
Trust monies	15	1,979	3,676	(1,697)	(85.75)%
TOTAL CURRENT LIABILITIES		20,371	28,206	(7,835)	(38.46)%
NET CURRENT ASSETS/ (LIABILITIES)		7,991	20,684	12,693	158.80%
NON-CURRENT ASSETS					
Fixed Assets	16	994,311	1,080,325	86,014	8.65%
Inventory – Property		7,305	6,061	(1,244)	(17.04)%
TOTAL NON-CURRENT ASSETS		1,001,616	1,086,386	84,770	8.46%
NON-CURRENT LIABILITIES					
Borrowings		14,712	14,775	(63)	(0.43)%
Employee Entitlements		313	388	(75)	(23.96)%
TOTAL NON-CURRENT LIABILITIES		15,025	15,163	(138)	(0.92)%
NET ASSETS		994,582	1,091,907	97,325	9.79%
EQUITY					
Accumulated Surplus		464,183	470,554	6,371	1.37%
Assets Revaluation Reserve		521,187	611,428	90,241	17.31%
Other Statutory Reserves		6,618	-	(6,618)	(100.0)%
Discretionary Reserves		2,594	9,925	7,331	282.61%
TOTAL EQUITY		994,582	1,091,907	97,325	9.79%

Standard Cash Flow Statement

For the year ended 30 June 2009

Note	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
Cash Flows from operating activities				
Cash Inflows				
Rates receipts	70,785	71,061	276	0.39
Grants	21,498	26,989	5,491	25.54
Interest Received	677	1,584	907	133.97
Fees, Charges, Fines and Others	20,162	16,140	(4,022)	(19.95)
Capital Grants & Contributions	12,032	7,240	(4,792)	(40.00)
Total Cash Inflows	125,154	123,014	(2,140)	(1.71)
Cash Outflows				
Payment to suppliers	39,106	38,883	223	0.57
Grants & Sponsorships	4,051	4,705	(654)	(16.14)
Salary & Related Costs	46,084	44,530	1,554	3.37
Total Cash Outflows	89,241	88,118	1,123	1.26
Net Cash inflows from operating activities	35,913	34,896	(1,017)	(2.83)
Cash flows from investing activities				
Cash Inflows				
Proceeds from Sale of Assets	3,314	2,270	(1,044)	(31.50)
Total Cash Inflows	3,314	2,270	(1,044)	(31.50)
Cash Outflows				
Payments for non-current assets				
City Improvement Projects	14,235	12,175	2,060	14.47
CIP – Major projects	13,650	8,389	5,261	38.54
Fleet & other capital	3,131	2,480	651	20.79
Dandenong South / Keysborough South Devp.	4,272	-	4,272	100.00
Total Cash Outflows	35,288	23,044	12,244	34.70
Net cash outflows from investing activities	(31,974)	(20,774)	11,200	(35.03)
Cash flows from financing activities				
Cash Inflows				
Proceeds from borrowings	5,000	5,000	-	-
Net Proceeds from trust monies and deposits	-	202	202	-
Total Cash Inflows	5,000	5,202	202	4.04
Cash Outflows				
Interest Paid	1,247	1,186	61	4.89
Transfer to Investments	6,605	-	6,605	100.00
Repayment of loans and trust monies	4,455	4,373	82	1.84
Total Cash Outflows	12,307	5,559	6,748	54.83
Net Cash inflow/(outflow) from financing activities	(7,307)	(357)	6,950	95.11
Cash Increase/(Decrease)	(3,368)	13,765	17,133	508.70
Cash at Beginning	8,543	21,867	13,324	155.96
Cash at End	5,175	35,632	30,457	588.54

Reconciliation of Operating Result and Net Cash Flows from Operating Activities

For the year ended 30 June 2009

	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
Net Surplus from operations	17,802	19,359	1,557	8.75
Depreciation	18,000	20,538	2,538	14.10
Other non cash revenue and expenses	-	(5,722)	(5,722)	-
(Profit) Loss on Sale of property, plant and equipment	814	(1,661)	(2,475)	(304.05)
Finance costs	1,247	1,049	(198)	(15.88)
Net movement in current assets and liabilities	(1,950)	1,073	3,023	155.03
Increase in equity relating to prior year movements	-	260	260	-
Net Cash inflow from operating activities	35,913	34,896	(1,017)	(2.83)

Standard Statement of Capital Works

For the year ended 30 June 2009

	Note	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
Roads, Bridges and Street Furniture		9,802	4,083	5,719	58.35%
Land & Buildings	17	15,426	10,454	4,972	32.23%
Drains		375	427	(52)	(13.87)%
Land Improvement & Playgrounds		3761	2,467	1,294	34.41%
Information Services & Minor Plant		1,993	2,252	(259)	(13.00)%
Fleet Plant & Equipment		3,131	2,448	683	21.81%
Footpaths		800	913	(113)	(14.13)%
Total Capital Works		35,288	23,044	12,244	34.70%
Represented by:					
Expansion		8,990	8,939	51	0.57%
Renewal		14,793	7,318	7,475	50.53%
Upgrade		11,505	6,787	4,718	41.01%
Total Capital Works		35,288	23,044	12,244	34.70%

Property, Infrastructure, Plant & Equipment Movement Reconciliation Worksheet

Note	Budget 2008-2009 \$'000	Actual 2008-2009 \$'000	Variance \$'000	%
Total Capital works	35,288	23,044	12,244	34.70%
Depreciation	(18,000)	(20,538)	2,537	(14.09)%
Assets written off		(2,363)	2,363	
Disposals at carrying amount	(2,300)	(462)	(1,838)	79.91%
Gifted assets		8,085	8,085	
Movement in asset revaluation		(754)	754	
Transfer to current assets		807	(807)	
Net movement in infrastructure, property, plant and equipment	14,988	7,819	7,168	47.82%

Notes to the Standard Statements

1. Introduction

The Standard Income Statement, Balance Sheet, Cash Flow Statement, Statement of Capital Works and explanatory notes form a special purpose financial report prepared specifically to meet the requirements of the Local Government Act 1989 and Local Government (Finance and Reporting) Regulations 2004.

The Standard Statements have been prepared on accounting bases consistent with those used for the General Purpose Financial Statements, but not prepared in accordance with Australian Accounting Standards or other authoritative professional pronouncements. The Standard Statements are not a substitute for the General Purpose Financial Statements, which are also included in a separate section of this Annual Report.

The Standard Statements compare council's financial plan through original budget targets, with actual performance against those targets. Any material variances between actual results and budget are explained in the notes that follow. Any variances between the original budget and actual results in excess of \$1M and 10% on the original budget have been commented on.

The results reported in these statements are consistent with those reported in the General Purpose Financial Statements, except that the Standard Statement of Cash Flows excludes cash flows resulting from GST, which are cost and revenue neutral to council.

The budget figures reported are those adopted by Council on 23rd June 2008. The budget was based on assumptions that were relevant at the time of adoption of the budget. The Council set guidelines and parameters for revenue and expense targets in this budget in order to meet council's business plan and financial performance targets for both the short and long term. The budget does not envisage any changes to equity resulting from asset revaluations as their impacts are not predictable.

Detailed information on the actual results is contained in the General Purpose Financial Statements in the annual report. The detailed budget can be obtained by contacting council or through the council's website. The Standard Statements must be read with reference to these documents.

2. Grant Income

Special Purpose - Total operational grant funding received at 30 June 2009 was \$14.5M (\$1.6M or 12.9 per cent above budget). The additional grant funding included unbudgeted grants which have been fully or partly expended in this financial year and grant funding received in advance that relate to the 2009-10 financial year. Included in these grants are the following:

- Additional grant funding over budget of \$ 537K for Children, Youth and Family Services and \$675K received for enhanced services in Aged and Disability and \$80K in Library services.
- An unbudgeted grant of \$75K received for Immunisation.
- A number of other unbudgeted grants received across council totaling \$150K for various services.
- Grants of \$154K received in advance that relate to the 2009-10 financial year.

3. Financial Assistance grant

Council received \$1.3M more against the budget of \$8.6M for 2008-2009. In addition, an advance payment of \$2.5M was received which relates to the 2009-10 allocation by the Grants Commission.

4. Interest & Other Income

Council's better than forecast bank balances resulted in higher interest income of \$519K, and penalty interest on rates contributed a further \$377K. Also contributing to this better result is the recovery of costs of \$305K for the implementation of the Bus Shelter installation, \$81K in recoveries for Spring valley Landfill, \$124K in recoveries for Park Services, \$287K in recoveries from Parking fees and \$124K in recoveries for Drum Theatre costs.

5. Materials & services

Exceeds budget by \$1.9M of which \$1.6M represents major maintenance costs identified through the asset management program to maintain Council's parks and gardens, roads, drains and buildings. These amounts were budgeted in the City Improvement Program (CIP) under Capital, and transferred to operating expenditure. Most of the other over budget expenditure has been recovered in other income.

6. Professional Services

Exceeds budget by \$1.8M. This figure included \$1.3M of expenditure items relating to surveys and studies relating to council's assets. As with major maintenance, the costs were budgeted in the City Improvement Program (CIP) under Capital, which shows a corresponding offset.

7. Carrying amount of assets sold

This variance is due to slow uptake of Metro 3175 properties that were budgeted to be sold.

8. Capital Grants

This better result mainly represents unbudgeted grants received from the Department of Infrastructure Transport Regional Development and Local Government of \$2.5M for the Noble Park Swimming pool upgrade, and \$1.4M for various community infrastructure projects. Council has also received \$300K for the Springvale Community Services centre, \$247K as black spot funding, and \$287K for Springvale Streetscapes. Other unbudgeted grants received were for various projects across council.

9. Developer Contributions

This represents contributions received for public open space, Keysborough Development, Tatterson Park and Community Infrastructure.

10. Gifted Assets

Represent assets acquired from sub division activity, and new assets returned by Eastlink such as footpaths, roads and drains following the completion of the Eastlink project.

11. Write off of assets

These write offs represent Minor plant, Car parks, Buildings, Bike Paths/Footpaths, Street Furniture and Roads.

12. Receivables

Mainly represents debtors relating to Parking Infringements, and Sundry Debtors. The variance is due to budget underestimation of these debtors.

13. Creditors

This variance is essentially due to the budget projections being understated.

14. Employee benefits

Budget has assumed all leave entitlements will be taken by staff during the year, hence the variance.

15. Trust Monies

Represents the net movement in monies from developer contributions and VicUrban share of Metro 3175 sales.

16. Fixed Assets

The variance is due to the impact of the January 2008 revaluation of land and buildings, which was not included in the budget.

17. Land & Buildings

The variance is due to the deferment of capital works at the Dandenong Produce Market due to delays in planning approvals.

Certification of the Standard Statements

In my opinion, the accompanying standard statements have been prepared on accounting bases consistent with the financial statements and in accordance with the Local Government Act 1989 and the Local Government (Finance and Reporting) Regulations 2004.



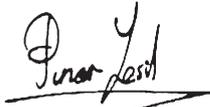
Jay Peries CPA
Principal Accounting Officer

Dated: 17 September 2009

In our opinion, the accompanying standard statements have been prepared on accounting bases consistent with the financial statements and in accordance with the Local Government Act 1989 and the Local Government (Finance and Reporting) Regulations 2004.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the standard statements to be misleading or inaccurate.

We have been authorised by the Council on 14 September 2009 to certify the standard statements in their final form on behalf of the Council.



Cr. Pinar Yesil
Mayor

Dated: 17 September 2009



Cr. John Kelly

Dated: 17 September 2009



John Bennie
Chief Executive Officer

Dated: 17 September 2009

Independent Audit Report

VAGO

Victorian Auditor-General's Office
INDEPENDENT AUDITOR'S REPORT

To the Councillors, City of Greater Dandenong

The Financial Report and Standard Statements

The accompanying financial report for the year ended 30 June 2009 of City of Greater Dandenong which comprises of income statement, balance sheet, statement of changes in equity, cash flow statement, a summary of significant accounting policies and other explanatory notes to and forming part of the financial report, and the certification of the financial report has been audited.

The accompanying standard statements for the year ended 30 June 2009 of the Council which comprises of standard income statement, standard balance sheet, standard cash flow statement, standard statement of capital works the related notes and the certification of the standard statements have been audited.

The Councillors' Responsibility for the Financial Report and Standard Statements

The Councillors of the City of Greater Dandenong are responsible for the preparation and the fair presentation of:

- the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the financial reporting requirements of the *Local Government Act 1989*
- the standard statements in accordance with the basis of preparation as described in note 1 of the statements and the requirements of the *Local Government Act 1989*.

This responsibility includes:

- establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report and standard statements that are free from material misstatement, whether due to fraud or error
- selecting and applying appropriate accounting policies
- making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report and standard statements based on the audit, which has been conducted in accordance with Australian Auditing Standards. These Standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance whether the financial report and standard statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report and standard statements. The audit procedures selected depend on judgement, including the assessment of the risks of material misstatement of the financial report and standard statements, whether due to fraud or error. In making those risk assessments, consideration is given to the internal control relevant to the entity's preparation and fair presentation of the financial report and standard statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used, and the reasonableness of accounting estimates made by the Councillors, as well as evaluating the overall presentation of the financial report and standard statements.

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Auditing in the Public Interest

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Victorian Auditor-General's Office

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Matters Relating to the Electronic Presentation of the Audited Financial Report and Standard Statements

This auditor's report relates to the financial report and standard statements published in both the annual report and on the website of the City of Greater Dandenong for the year ended 30 June 2009. The Councillors of the City of Greater Dandenong are responsible for the integrity of the website. I have not been engaged to report on the integrity of the website. The auditor's report refers only to the statements named above. An opinion is not provided on any other information which may have been hyperlinked to or from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications, they are advised to refer to the hard copy of the audited financial report to confirm the information included in the audited financial report presented on the Council's website.

Independence

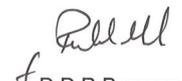
The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised. In conducting the audit, the Auditor-General, his staff and delegates complied with all applicable independence requirements of the Australian accounting profession.

Auditor's Opinion

In my opinion:

- the financial report presents fairly, in all material respects, the financial position of City of Greater Dandenong as at 30 June 2009 and its financial performance and cash flows for the year then ended in accordance with applicable Australian Accounting Standards (including the Australian Accounting Interpretations), and the financial reporting requirements of the *Local Government Act 1989*.
- The standard statements present fairly, in all material respects, in accordance with the basis of preparation as described in note 1 to the statements and comply with the requirements of the *Local Government Act 1989*.

MELBOURNE
22 September 2009


D D R Pearson
Auditor-General

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Auditing in the Public Interest



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Nuää 9679 9866

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Việt ngữ 9679 9868

TTY 9239 5153

All other languages 9679 9869

Italiano Español Türkçe

Shqip Malti МАКЕΔΟΝСКИ

Hrvatski СРПСКИ Tetum

Soomaali فارسی Русский